

Medicare's Blue Button

What's the Medicare Blue Button?

MyMedicare.gov's Blue Button makes it easy for you to download your personal health information to a file. Having access to your information can help you make more informed decisions about your health care. Blue Button is safe, secure, reliable, and easy to use. By getting your information through Blue Button, you can:

- Download and save a file of your personal health information on your computer or other device, including your Part A, Part B, and Part D claims.
- Print or email the information to share with others after you've saved the file.
- Import your saved file into other computer-based personal health management tools.

Why should I download & share my health information?

By using Medicare's Blue Button to download and share your personal health information, you:

- Get control over your health information
- **Make it easy to share your health information with doctors, caregivers, or anyone you choose**
- Get help managing and improving your health through a wide range of apps and other computer-based services

How does Oak Street download & access my health information?

We only access your portal and download your Blue Button data once in the process described below:

- An Oak Street Health 'OSH' employee, typically the Patient Relations Manager, will first obtain your permission to download your Blue Button information
- Once given permission, an Oak Street employee will log into your MyMedicare.gov portal with you present or remotely via a telehealth visit

- An OSH employee will help create a portal login if you do not already have one
- The OSH employee will download a copy of your Blue Button report and upload it to Oak Street Health's application
- Your Oak Street health care provider will then have access to view your Blue Button data and leverage the information to improve the quality of care they provide you

How can I access my portal and download my health information by myself?

- [Log into MyMedicare.gov.](#)
- Click your username in the top right corner and login with your username & password
 - If an OSH employee helped create a login for you, use the login credentials they helped you create
- Select "Get a Report of My Data" from the drop-down menu that appears.
- Select the information you want to download, and select "Create Report".
- Save the file to your computer as either a PDF or a TXT file.

How do I protect my information?

Since you control access to your health information, it's your responsibility to take steps to keep it safe. Treat your personal and health information the same way you'd treat your banking or other confidential information. Here are some important things to remember:

- Keep your log in information private and secure.
- You may want to download your information to a CD, flash drive or mobile app. We recommend you use encrypted and password-protected flash drives, CDs, and mobile apps.
- If you want to send your information by email, encrypt the message.
- Keep paper copies in a safe and secure place that you can control.
- Blue Button and Blue Button 2.0 are optional services. You decide whether you want to share your personal information with others.
- Medicare reviews all of the organizations that want to connect to Blue Button 2.0. But, it's up to you to choose the apps or other services you want to use.

Call us at 1-800-MEDICARE (1-800-633-4227) if:

- You think your information may have been downloaded by someone else
- You want to remove an app's or service's access to your information

BLUE BUTTON PRIVACY NOTICE

Last updated: April 30th, 2020

This Notice of Privacy Practices applies to Personal Information collected when you authorize our application “Canopy” to access your “Personal Information” via your Blue Button Data. “Personal Information” for purposes of this Policy means information that can reasonably be used to identify you, such as your name, address, phone number, email address or medical record.

This Privacy Policy explains our policies with respect to Oak Street Health’s information practices, including:

- What Personal Information we may collect through the Canopy Services and how we collect it.
- How we use the Personal Information we collect.
- How we may share collected Personal Information.
- What choices you have as to how we collect and use Personal Information.

HIPAA

Some of the health data information we collect and process includes protected health information or PHI. The privacy and security of your PHI is protected by the Health Insurance Portability and Accountability Act of 1996, as amended, (“HIPAA”) and its implementing regulations, including its final privacy regulation, at 45 C.F.R. Parts 160 and 164 (known as the “Privacy Rule”), as administered by the federal Department of Health and Human Services. .

Please read our HIPAA Notice of Privacy Practices for more information.

Use: How we use your data internally

Primary Service: Our application Canopy iis used primarily to improve how our staff are able to provide high quality primary care to our patients.

We collect and use your identifiable data to:

- Support company operations (e.g., we may use your information to review treatment and services and to evaluate the performance of our staff to make sure all our patients receive quality care and for operation and management purposes)
- Develop and improve new and current products and services (e.g., analytics)

Share: How we share your data externally with other companies or entities

We collect and use your identifiable data to:

- Conduct scientific research, with your written authorization or as permitted by state law
- Support company operations (e.g., quality control or fraud detection)
- Develop and improve new and current products and services (e.g., analytics)

- Other: To business associates to perform functions or services for or on behalf of Oak Street Health, if the business associate has signed an agreement to protect the confidentiality of the information and if the information is necessary for such functions or services.

We share your data **AFTER** removing identifiers (note that remaining data may not be anonymous to):

- Provide the primary service of the app or technology
- Develop marketing materials for our products
- Conduct scientific research
- Support company operations (e.g., quality control or fraud detection)
- Develop and improve new and current products and services (e.g., analytics)
- Other: To business associates to perform functions or services for or on behalf of Oak Street Health, if the business associate has signed an agreement to protect the confidentiality of the information and if the information is necessary for such functions or services.

Sell: Who we sell your data to

We do **NOT** sell your data.

Store: How we store your data

- We do **NOT** store your data on the device
- We do store your data outside the device at our company or through a third party

Encryption: How we encrypt your data

- We do **NOT** encrypt your data in the device or app
- We do **NOT** encrypt your data when stored on our company servers or with an outside cloud computing services provider
- We do **NOT** encrypt your data while it is transmitted

Privacy: How this technology accesses other data

- This technology or app does **NOT** request access to other device data or applications, such as your phone's camera, photos, or contacts.
- This technology or app does **NOT** allow you to share the collected data with your social media accounts, such as Facebook.

User Options: What you can do with the data that we collect

This technology or app does **NOT** allow your to access, edit, share, or delete the data we have about you data.

Deactivation: What happens to your data when your account is deactivated

When your account is deactivated/terminated by you or Oak Street Health, your data is permanently retained and used.

Policy Changes: How we will notify you if our privacy policy changes

Oak Street Health reserves the right to change its privacy practices and this Notice, and to apply the changes to any health information received or maintained by Oak Street Health prior to the date of the changes as well as any information received in the future.

If the terms of this Notice are changed, a revised version will be available upon request and will be posted in a clear and prominent location at our centers. You may access the notice by visiting our website at: www.oakstreethealth.com

Breach: How we will notify you and protect your data in case of an improper disclosure

We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information by contacting you via your preferred method on file (e.g mailing a letter to most current address)

Contact Us

You may direct your questions about this Notice or Oak Street Health's privacy practices, requests regarding your information, or other privacy or confidentiality concerns to:

Oak Street Health
30 W. Monroe Street, Suite 1200
Chicago, Illinois 60603
Phone: (312) 733-9730