



OAK
STREET
HEALTH

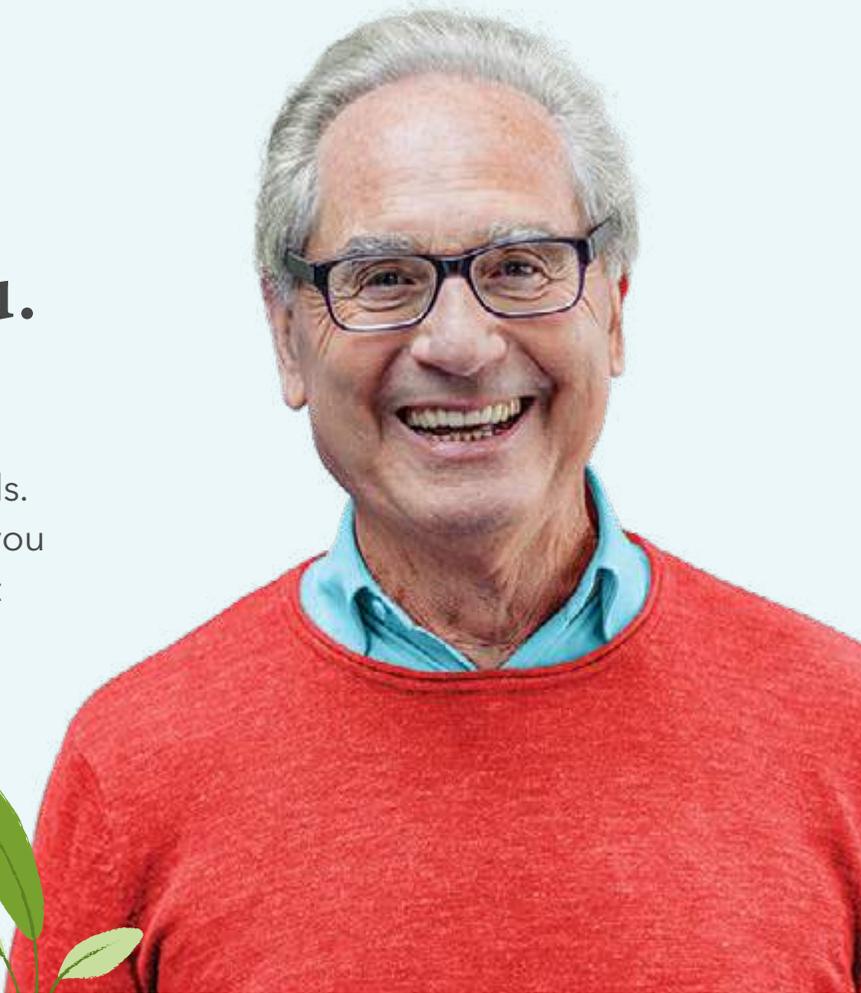
TOGETHER

we can build healthier communities.



We care for what matters most, you.

You're a person, not a number. That's why we start by listening to you, so we can design a plan based on your needs. Plus, our Medicare experts work with you to help ensure you're getting the most from your Medicare plan.



Primary care with superior benefits



Choice of phone, video, or in-person visits



Help navigating Medicare benefits



24/7 support line for around-the-clock care



Preventative care plans to meet your health goals



Rides to and from center appointments*



Connections to trusted insurance agents

*Transportation available to and from Oak Street Health appointments for eligible individuals



Access to clinical programs tailored to your unique needs

Patients who qualify will also receive access to our clinical programs such as behavioral health, advanced care planning, disease management, and help setting up mail-order pharmacy, as well as over-the-counter deliveries to your home.

Get the most from your Medicare with doctors who listen

At Oak Street Health, our doctors take the time to get to know you and your story. Additionally, we can help you set up your prescriptions for mail order, and many of our centers offer additional services like onsite pharmacy and in-house social workers, who you can connect with in person or over the phone.



New Patients Welcome!

We're here for you always. Connect with us today to schedule a visit in person, or over the phone or video.

(888) 820-0016



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oakstreethealth.com



How to use your client onboarding kit.

Thanks for working with us!

Please enjoy the notebook as a token of our gratitude. Use the enclosed items as a helpful way to support your conversations with onboarding your clients that have selected Oak Street Health as their PCP. Contents and their intended uses are noted below.

Patient Trifold:

This will help your clients better understand how we work, and what services we offer. Plus, there's important information on how to work with their PRM.

PRM Card:

Give to your clients to help them understand how to connect with their Oak Street Health PRM, to make sure they're receiving the benefits and care they need.

How to use your Medicare card:

Patients often get confused about everything they need to bring to their appointments. This handout will serve as a helpful reminder

Insurance card case:

Reinforce with your clients that keeping up with their regularly scheduled appointments is very important, and that Oak Street Health centers are safe and open.



For even more support, call **(844) 923-2369** anytime with questions, referrals or to warm transfer clients. We are here to help!