

Partner Success Story

Recognosco X Reconice

Reconice is an Italian company entirely focused on speech recognition solutions for healthcare professionals. Founded in 2013, it has become the Italian leader for speech-enabled applications in the healthcare market.

Reconice has a suite of applications that suits every need and supporting any workflow. The company has integrations in most of the hospital information systems (HISs) in Italy.

They support roughly 500 hospitals and healthcare organisations with their Reconice solutions powered by Recognosco. With an estimated 9,000 users.

The company provide speech recognition solutions predominantly in Italian but also English and Spanish. They have presence in Italy and embedded territories (San Marino and Vatican), Saudi Arabia, Jordan, Kuwait, Dubai, Qatar, Seychelles, Barbados, Costa Rica, Argentina, Colombia, Ecuador, etc.



Marco Biraghi
CEO at Reconice

"Recognosco offers an excellent SDK that puts no limits on our development and future roadmap. All of the expected and requested features and functionalities are available, documentation is exhaustive and most importantly, the competence and experience to support our work is readily available."

"Our partnership is based on much more than technology alone. The team are experts that provide a collaborative partnership to delivering the best solutions to our users' needs."

Why Recognosco?

Reconice was founded in 2013 and have used Recognosco's speech technology since the very first day.

The decision to work with Recognosco based on the excellent technology and unparalleled service. The Recognosco team were selected due to their market understanding, competency, experience, commitment and of course, robust technology.

Recognosco's technology and support has enabled Reconice to develop state of the art solutions that fulfil their every software need.



Futureproof and Evolving

Speaking about how the technology has developed, Marco said:

"We were the first company in Europe to develop a zero-footprint speech reporting system for web-based applications. I believe the platform is still the only "full featured" application that includes synchronous playback and other sophisticated features."

The technology is improving and evolving all the time. There's a constant increase in performance, but also the ability to develop very robust applications with minor effort."

Partnership that is true and real

"The partnership with Recognosco since the very beginning has been true and real. It is not a seller-buyer relationship – it is so much more than this. We have a shared path to success, climbing together tied to the same rope, with the same shared objectives. The team are the best climbing partner we may ever have."

"I have worked in the past (at a previous company) with other suppliers. Those were not true partnerships, they were reseller-buyer relationships. We were supplied with an off the shelf product that was "sold as seen". There was no way to interact about future improvements, change requests or new requirements. It was like being attached to a rope with a climbing partner that was resting, like a heavy weight to pull up to the summit."

When asked, would you recommend Recognosco to others, and if so, why? Marco replied:

"Indeed, and we are doing so. For all the reasons mentioned previously. We are 100% sure that is the best choice a company can make. I believe that for anyone in need of speech recognition technology, Recognosco is the best decision a company can make."

Thank you to all the team."



For more information about becoming a partner, get in touch with our friendly, knowledgeable team.

Marco Biraghi
CEO at Reconice:

"Our partnership is based on much more than technology alone. The team are experts that provide a collaborative partnership to delivering the best solutions to our users' needs."

Since 2013, we have not had any hospital or user that has ever considered switching to a different technology."

Our customers are very happy with the solutions and speech technology we provide and that's the most important experience of all. The one of the users."

Atlas
BY RECOGNOSCO



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