

## **Terms and Conditions for The Big Cruise Raffle**

### *1. Introduction*

- 1.1. By participating in the Big Cruise Raffle (the "Raffle"), you agree to be bound by these terms and conditions (the "Terms").
- 1.2. The Raffle is operated by ORCA (Organisation Cetacea), registered charity number 1141728, with its registered office at ORCA, Brittany Centre, Wharf Road, Portsmouth, Hampshire, PO2 8RU.

### *2. Eligibility*

- 2.1. The Raffle is open to residents of the United Kingdom aged 18 and over.
- 2.2. Employees and subcontractors of ORCA are not eligible to enter the Raffle.
- 2.3. Proof of eligibility may be required to claim a prize.

### *3. Entry*

- 3.1. Entry to the Raffle is by purchasing a ticket. Tickets can be purchased online at [www.orca.org.uk/raffle](http://www.orca.org.uk/raffle) or other methods as advertised by ORCA..
- 3.2. The price of each ticket is £10.
- 3.3. All entries must be received by 13 December 2024 at 5.00pm UK time. Entries received after this time will not be included in the draw but may still be charged.

### *4. The Draw*

- 4.1. The draw will take place on 16 December 2024 at ORCA's head office.
- 4.2. The results of the draw are final, and no correspondence will be entered into.

### *5. Prizes*

- 5.1. The prizes for the Raffle are as advertised and are subject to availability.
- 5.2. Prizes are non-transferable, non-negotiable, and no cash alternatives will be offered.
- 5.3. ORCA reserves the right to withdraw any prize in the event of unavailability.

### *6. Notification and Claiming Prizes*

- 6.1. Winners will be notified by email within two days of the draw.
- 6.2. Prizes must be claimed within seven days of notification. Failure to claim within this time may result in forfeiture of the prize.
- 6.3. Winners may be required to provide proof of identity and eligibility before a prize is awarded.

### *7. Use of Data*

- 7.1. By entering the Raffle, you consent to the use of your personal data by [Charity Name] for the purpose of administering the Raffle and for related activities such as promotional purposes.
- 7.2. Personal data will be handled in accordance with ORCA's privacy policy, available at [www.orca.org.uk/privacy](http://www.orca.org.uk/privacy).

## *8. Liability*

8.1. ORCA accepts no responsibility for any loss, damage, or injury suffered by any entrant as a result of participating in the Raffle or as a result of accepting any prize.

8.2. Nothing in these Terms shall exclude or limit ORCA's liability for death or personal injury caused by its negligence, or for fraud, or any other liability that cannot be excluded or limited by law.

## *9. General*

9.1. ORCA reserves the right to cancel or amend the Raffle and these Terms at any time without prior notice. Any changes will be posted on [www.orca.org.uk/raffle](http://www.orca.org.uk/raffle).

9.2. These Terms are governed by the laws of England and Wales, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

9.3. If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

## *10. Contact Information*

10.1. For any queries or complaints, please contact ORCA at [info@orca.org.uk](mailto:info@orca.org.uk) or 02392 832565.

By purchasing a ticket and participating in the Raffle, you acknowledge that you have read, understood, and agree to these Terms and Conditions. Thank you for supporting ORCA.

**Please note that the following additional terms and conditions apply to prizes donated by the following companies:**

### **Fred.Olsen:**

#### Terms and Conditions

- This prize is for Bolette's five-night T2508 'Scenic Scottish Isles in Five Nights' cruise, in an Ocean View cabin, departing from Liverpool on 2<sup>nd</sup> May 2025.
- The prize is for two adults, or one adult and one child (aged 12 and above).
- The prize is on a cruise only basis and does not include transport to the port.
- The prize does not include any additional expenses such as parking at the port.
- A gratuity of £5 per person, per day, will be added to the on-board account and must be settled at the end of the cruise.
- The prize does not include travel insurance. The winners will be responsible for sourcing their own cruise specific travel insurance and cover for any medical, repatriation and expenses costs as a result of illness during the cruise, without which they will be unable to board.
- The winners must have a full and valid passport, with at least six months' validity from the last day of the cruise.
- This promotional competition is not for resale, is non-refundable and non-transferable and will not be replaced if lost or stolen. No cash/credit refunds can be given under any circumstances and this prize cannot be used in conjunction with any other promotional offer.
- If Fred. Olsen is required to cancel this cruise for any reason, a suitable alternative cruise will be offered.
- The winners will be solely responsible for any tax liability incurred as a result of this offer.

- Privacy Policy

<https://www.fredolsencruises.com/legal/privacy-and-cookies-policy>

## **MSC**

2 (two) x tickets for themselves and a guest on board a 7-night cruise from Southampton on MSC Virtuosa for Summer 2025 .

The Prize does not include flights, visa, passport, travel insurance, travel/transportation, food, beverages, souvenirs, gratuities, car parking charges, excess baggage, additional excursions and attractions, or any other costs of a personal nature (including spending money) that are not explicitly set out in these Terms and neither the Promoter nor any provider of any part of the Prize will be responsible for any such costs. The Prize is subject to the following:

1. The winner and their guest must abide by and are subject to the Promoter's published Conditions of Carriage and Booking Terms and Conditions (available at <https://www.msccruises.co.uk/terms-conditions> (as may be updated from time to time).
2. The Prize must be redeemed by 30 June 2024 and in accordance with the Promoter's schedule. Travel will be subject to availability and blackout periods determined by the Promoter at its sole discretion.
3. Once tickets have been booked, no amendments will be made unless the Promoter (in their sole discretion) elects to do so. Any additional charges in relation to any amendments are payable by the winner. The Prize may not be combined with any other promotions or special offers.
4. The winner and guest must travel together in all instances, on the same dates and time, take the same trip, and share the same room in all provided accommodations. The winner will forgo the Prize in totality if the winner fails to attend the scheduled cruise, and the Promoter and any prize providers shall have no further obligation to the winner. The Promoter and any prize providers have no legal obligation to the winner's guest, and the winner is responsible for his/her guest at all times, including ensuring that the guest is present and on time for all scheduled travel.
5. The winner will not be eligible for the Prize if the winner is not able to secure the necessary travel documents, such as a passport, for any reason whatsoever, in time for scheduled travel. The winner and guest must have a passport that is valid for at least 6 months on the date of travel. There shall be no replacement or substitute prize or any other form of compensation, and the Promoter may in its sole discretion determine whether to select another Prize winner.
6. The winner is solely responsible for any additional charges incurred on the cruise during their stay, including, without limitation, costs of meals, drinks, additional nights, and services together with related taxes.
7. A valid credit or debit card will be required to check in to the cruise and will be used to guarantee any incidentals such as in-room calls or services.
8. The winners must inform the Promoter of any wheelchair or any similar access needs.
9. The winner and guest agree that they undertake the trip stated in the Prize at their own risk. The winner understands that the Prize is being made available to the winner and

guest on condition that the winner will hold safe the Promoter from any claims or liability arising from any loss or damage, injuries, illness, loss or expenses arising from the trip or any part of the Prize.

10. Winners are responsible for the behavior of themselves and their guests whilst taking the Prize. The Promoter reserves the right in its absolute discretion to exclude a winner and/or guest from participation in any aspect of the Prize if any party fails to comply with the directions of the Promoter or any companies associated with the Prize or if a winner and/or guest act in a manner that is dangerous to themselves or to the public or is, in the opinion of the Promoter, anti-social in any manner or which causes a disturbance or nuisance to others.

## **Noble Caledonia**

**The prize consists of a Superior Suite for two people aboard the MS Hebridean Sky worth £7590 for 'Whales, Dolphins & Seabirds of the Atlantic Edge' a cruise from Portsmouth to Oporto in association with ORCA**

**5<sup>th</sup> to 11<sup>th</sup> September 2025**

**Prize Includes:** Economy class scheduled air travel from Oporto to London or Manchester • Six nights aboard the MS Hebridean Sky on a full board basis • House wine, beer and soft drinks with lunch and dinner • Noble Caledonia onboard team • Lecturers from ORCA • Shore excursions • Gratuities • Transfers • Airport taxes • Port taxes.

*T&CS: Please note that participants must be aged over 18 years of age. Prize is non transferrable to any other destination or date, and no cash alternative is available. We reserve the right to substitute a prize of equal value in the event that circumstances beyond our control make this unavoidable. Travel insurance is not included in the prize but is essential and our current booking conditions apply to the reservation. Passengers must make their own way to Portsmouth from where the cruise departs.*

Full cruise details -

[https://www.noble-caledonia.co.uk/tour/3493/whales-dolphins-&-seabirds-of-the-atlantic-edge/?search\\_url\\_id=236](https://www.noble-caledonia.co.uk/tour/3493/whales-dolphins-&-seabirds-of-the-atlantic-edge/?search_url_id=236)

## **Saga Cruises**

1. This prize is for Spirit of Adventure's 15 night cruise Canary Island Constellations, departing from Portsmouth on 22 November 2025.
2. The prize is for 2 adults in a standard balcony cabin. The winner can select a twin or double occupancy cabin. The winner cannot purchase an upgraded cabin, but Saga reserves the right to upgrade at our discretion without prior agreement from the winner.
3. At the time of travel one adult must be aged 50 or over and the second guest must be aged 40 or over.
4. The winner can travel by themselves as a solo guest.

5. Travel insurance is not included but must be obtained by the winner and their guest prior to travelling.
6. The UK Travel Service to and from the port is not included but can be added by the winner at an additional cost.
7. The winner must have a valid passport with at least 6 months validity remaining at the end of the cruise.
8. The prize is non transferrable to any other destination or date, and no cash alternative is available. We reserve the right to substitute a suitable alternative cruise if circumstances beyond our control make this unavoidable.
9. The winner and their guest are subject to Saga's booking conditions which can be found on our website [travel.saga.co.uk](http://travel.saga.co.uk).