Terms and Conditions for The Whaley Big Cruise Raffle 2026

1. Introduction

1.1. By participating in the Whaley Big Cruise Raffle (the "Raffle"), you agree to be bound by these terms and conditions (the "Terms").

1.2. The Raffle is operated by ORCA (Organisation Cetacea), registered charity number 1141728, with its registered office at ORCA, Brittany Centre, Wharf Road, Portsmouth, Hampshire, PO2 8RU.

2. Eligibility

2.1. The Raffle is open to residents of the United Kingdom aged 18 and over.

2.2. Employees and subcontractors of ORCA are not eligible to enter the Raffle.

3. Entry

3.1. Entry to the Raffle is by purchasing a ticket. Tickets can be purchased online at www.orca.org.uk/raffle or other methods as advertised by ORCA.

3.2. The price of each ticket is £10.

3.3. Tickets are non-refundable once purchased. ORCA is not responsible for any failed or lost payments.

3.4. All entries must be received by 14 January 2027 at 5.00pm UK time. Entries received after this time will not be included in the draw but may still be charged.

3.5. All raffle ticket payments are processed securely via Zeffy, a third-party fundraising platform. Zeffy acts solely as a payment processor and is not responsible for the administration of the raffle, the draw, or the fulfilment of prizes. ORCA remains the official promoter of the Whaley Big Cruise Raffle.

3.6 Supporters purchasing 10 or more raffle tickets before December 15th will be offered a printed ticket pack for gifting purposes. Printed ticket packs are a physical representation of entries already purchased and do not constitute additional entries into the draw. Entrants must provide their postal address before the 16th of December to allow time for printing and distribution.

4. Entry Limits and Restrictions

4.1. Total tickets are limited to 2,000; once sold, no further entries will be accepted.

4.2. There is no limit on the number of tickets an individual may purchase, subject to the overall cap of 2,000 tickets.

5. The Draw

5.1. The draw will take place on 15 January 2027 using a random generator.

5.2. The results of the draw are final, and no correspondence will be entered into.

6. Prizes

6.1. The prizes for the Raffle are as advertised and are subject to availability.

6.2. Prizes are non-transferable, non-negotiable, and no cash alternatives will be offered.

6.3. ORCA reserves the right to withdraw any prize in the event of unavailability.

6.4. Each prize is subject to the terms and conditions of the respective cruise operator, which may include restrictions on travel dates, eligibility, or use of the prize. By accepting a prize, winners agree to comply with these terms. ORCA is not responsible for any failure by the prize provider to deliver the prize as described or any costs incurred by the winner as a result of these terms.

6.5. Winners are responsible for all additional costs associated with redeeming or using their prize. This includes, but is not limited to, travel to and from the port of departure and arrival, travel between ports if required, travel insurance, visas, personal expenses, onboard purchases, and any other costs not expressly stated as included in the prize description. ORCA accepts no responsibility for any such costs.

7. Notification and Claiming Prizes

7.1. Winners will be notified by email within three days of the draw.

7.2. Prizes must be claimed within 7 days of notification. Failure to claim within this time may result in forfeiture of the prize.

7.3. Winners may be required to provide proof of identity and eligibility before a prize is awarded.

7.4. Winners acknowledge that by accepting a prize, they agree to be bound by both these Terms and any additional T&Cs specific to the prize, which will be provided to the winner upon notification.

8. Use of Data

8.1. By entering the Raffle, you consent to the use of your personal data by ORCA for the purpose of administering the Raffle and for communications related to your raffle entry.

8.2. Personal data will be handled in accordance with ORCA's privacy policy, available at www.orca.org.uk/privacy.

9. Liability

9.1. ORCA accepts no responsibility for any loss, damage, or injury suffered by any entrant as a result of participating in the Raffle or as a result of accepting any prize.

9.2. ORCA is not liable for any changes or cancellations to prizes due to events outside its control.

10. General

10.1. ORCA reserves the right to cancel or amend the Raffle and these Terms at any time without prior notice. Any changes will be posted on www.orca.org.uk/raffle.

10.2. These Terms are governed by the laws of England and Wales, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

10.3. If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

11. Contact Information

11.1. For any queries or complaints, please contact ORCA in writing at info@orca.org.uk.

By purchasing a ticket and participating in the Raffle, you acknowledge that you have read, understood, and agree to these Terms and Conditions. Thank you for supporting ORCA.

Prize T&C's

MSC Cruises Prize Certificate T&C's

MSC Poesia - Balcony Stateroom - 7 nights - Alaska

This certificate includes the cruise fare on the above stated cruise. Transportation, gratuities, fuel surcharges, pre- and post-accommodation are not included. This certificate is non transferable or may not be redeemed for cash. Not eligible for upgrades. This certificate can only be redeemed with the conditions stated in the above offer and cannot be combined with other offers. Must book and sail within the validity period. Confirmation of the sailing date and stateroom assignment is at the discretion of MSC Cruises. This certificate is valid for up to two (2) guests only sharing the same stateroom designated with similar capacity for occupancy. The certificate is valid for one year from the date of issue. Excludes holidays, Christmas, Thanksgiving and New Year sailings. Ships' registry: Panama and Malta.

Virgin Voyages Charity Certificate T&C's

This Prize certificate grants one (1) Virgin Voyages voyage for the winner (Winner) and one (1) Guest in a double occupancy Sea Terrace ("cabin") accommodation on a Sailing (excluding blackout dates) on a Virgin Voyages vessel in 2027.

Key Details

- Voyage Period: Between January 1, 2027, and December 31, 2027.
- Availability: All travel is subject to availability, and blackout dates may apply.
- Approximate Retail Value (ARV): $3,500 USD (varies based on itinerary). The stated ARV is a final determination of fair market value; any difference will not be awarded in cash.

Winner's Responsibilities & Expenses

The Winner will be solely responsible for the following expenses:

- Air and/or ground transportation to and from the vessel port of departure.
- Travel insurance and medical insurance.
- Taxes and port fees.
- Any other expenses associated with the acceptance of the Prize.
- Discretionary Onboard Spend: Including, but not limited to:
- Specialty & alcoholic beverages
- Mini-bar
- Cabin service
- Laundry service
- Telephone and movies
- Upgrades
- Personal incidentals

Payment & Travel Requirements

- Payment Method: The Winner must provide a major credit card or another acceptable form of payment, as determined by Virgin Voyages.
- Onboard Charges: Upon check-in, all cabin charges, meals, beverages, amenities, personal incidentals, and any other expenses charged to the Winner's folio will be charged to the provided credit card or deducted from a deposit.
- Travel Party: The Winner and his/her Guest must travel on the same itinerary and in the same cabin.
- Non-Transferable: The certificate and the resulting booking are non-transferable.
- Identification: Winner and Guest must possess a valid government-issued passport and required visas at the time of travel.
- Ticket Contract: Travel is subject to the terms and conditions stated in the Ticket Contract (available prior to booking).
- Additional Restrictions: Various additional material restrictions may apply.

- Health & Conduct:
    - If Winner or Guest becomes disabled or ill to the point of being unable to embark, Virgin Voyages may, at its sole discretion, be relieved of liability for Prize fulfillment.
    - Winner and Guest must obey all local laws and regulations and act safely and respectfully towards Virgin Voyages and other guests.
- Itinerary Changes: Virgin Voyages is not responsible for fees or charges resulting from itinerary or accommodation changes made by the Winner or Guest.
- Governmental Authorities: All travel is subject to restrictions, directives, orders, etc., issued or instituted by governmental authorities.