

Terms and Conditions for The Whaley Big Cruise Raffle 2025

1. Introduction

1.1. By participating in the Whaley Big Cruise Raffle (the "Raffle"), you agree to be bound by these terms and conditions (the "Terms").

1.2. The Raffle is operated by ORCA (Organisation Cetacea), registered charity number 1141728, with its registered office at ORCA, Brittany Centre, Wharf Road, Portsmouth, Hampshire, PO2 8RU.

2. Eligibility

2.1. The Raffle is open to residents of the United Kingdom aged 18 and over.

2.2. Employees and subcontractors of ORCA are not eligible to enter the Raffle.

2.3. Proof of eligibility may be required to claim a prize.

3. Entry

3.1. Entry to the Raffle is by purchasing a ticket. Tickets can be purchased online at www.orca.org.uk/raffle or other methods as advertised by ORCA.

3.2. The price of each ticket is £10.

3.3. Tickets are non-refundable once purchased. ORCA is not responsible for any failed or lost payments.

3.4. All entries must be received by 18 December 2025 at 5.00pm UK time. Entries received after this time will not be included in the draw but may still be charged.

4. Entry Limits and Restrictions

4.1. Total tickets are limited to 2,000; once sold, no further entries will be accepted.

4.2. There is no limit on the number of tickets an individual may purchase, subject to the overall cap of 2,000 tickets.

5. The Draw

5.1. The draw will take place on 19 December 2025 at ORCA's head office.

5.2. The results of the draw are final, and no correspondence will be entered into.

6. Prizes

- 6.1. The prizes for the Raffle are as advertised and are subject to availability.
- 6.2. Prizes are non-transferable, non-negotiable, and no cash alternatives will be offered.
- 6.3. ORCA reserves the right to withdraw any prize in the event of unavailability.
- 6.4. Each prize is subject to the terms and conditions of the respective cruise operator, which may include restrictions on travel dates, eligibility, or use of the prize. By accepting a prize, winners agree to comply with these terms. ORCA is not responsible for any failure by the prize provider to deliver the prize as described or any costs incurred by the winner as a result of these terms.

7. Notification and Claiming Prizes

- 7.1. Winners will be notified by email within three days of the draw.
- 7.2. Prizes must be claimed within 14 days of notification. Failure to claim within this time may result in forfeiture of the prize.
- 7.3. Winners may be required to provide proof of identity and eligibility before a prize is awarded.
- 7.4. Winners acknowledge that by accepting a prize, they agree to be bound by both these Terms and any additional T&Cs specific to the prize, which will be provided to the winner upon notification.

8. Use of Data

- 8.1. By entering the Raffle, you consent to the use of your personal data by ORCA for the purpose of administering the Raffle and for related activities such as promotional purposes.
- 8.2. Personal data will be handled in accordance with ORCA's privacy policy, available at www.orca.org.uk/privacy.

9. Liability

- 9.1. ORCA accepts no responsibility for any loss, damage, or injury suffered by any entrant as a result of participating in the Raffle or as a result of accepting any prize.
- 9.2. Nothing in these Terms shall exclude or limit ORCA's liability for death or personal injury caused by its negligence, or for fraud, or any other liability that cannot be excluded or limited by law.
- 9.3. ORCA is not liable for any changes or cancellations to prizes due to events outside its control.

10. General

10.1. ORCA reserves the right to cancel or amend the Raffle and these Terms at any time without prior notice. Any changes will be posted on www.orca.org.uk/raffle.

10.2. These Terms are governed by the laws of England and Wales, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

10.3. If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

11. Contact Information

11.1. For any queries or complaints, please contact ORCA at info@orca.org.uk or 02392 832565.

By purchasing a ticket and participating in the Raffle, you acknowledge that you have read, understood, and agree to these Terms and Conditions. Thank you for supporting ORCA.