

Our Clinical Team

We are comprised of a vast and growing Primary Care workforce.

Mental Health Practitioners, Doctors, Advanced Nurse Prescribers, Practice Nurses, Pharmacists, Health Care Assistants, Community Link Workers, First Contact Physiotherapists, Healthy Routes Advisors, Making Space Advisors (psychological therapy) and Care Coordinators.

Our Admin & Management Team

Jayne Clark – Practice Manager

Mikinda Atherton – Reception Manager

We are also made up of several supporting Admin roles such as;

- Practice Secretary: Lisa
- Senior Administrator: Dionne
- GP assistant: Beth
- Care Navigators (comprised of reception, back-office support, and coding team): Steph, Aaron, Jane, Laura, Stacey, Sharon, Leah, Mandy, Ashley

We completely understand that with a growing workforce it is not easy for patients to know who/which service is best placed to help. We hope our summary below helps you and furthermore helps you understand why we don't just book everyone in with the GP.

Mental Health Practitioners

Julienne is our Mental Health Practitioner and works here Thursdays, Julienne provides direct patient support for patients. Ellie also works alongside Julienne and supports our clinical team to plan care for our patients facing emotional and or psychological distress. Julienne does have quite a specific criterion of patients she can see, therefore may not be appropriate depending on your situation, reception will be able to advise you of this upon calling.

Advanced Nurse Prescribers/Practitioners

Often known as ANP's, we have 1 regular ANP: Tracy Williams. Advanced Nurse prescribers are registered care professionals who can see, treat, diagnose, refer, issue fit notes, and prescribe for our patients. (In a nutshell they work independently much like our doctors do).

Practice Nurses

We have 2 Practice Nurses who provide a wealth of healthcare support to our patients covering Disease Management reviews and support, Childhood Immunisations, Women's Health, Travel advice, Vaccination services. Vicki and Abi are highly experienced and cover each working day between them.

Pharmacists

Our pharmacist Niaz works alongside all of the clinical team providing prescribing knowledge and advice. They help manage chronic diseases and undertake clinical medication reviews to proactively manage people with complex medication use, especially for the elderly, those with care homes and those with multiple conditions.

Health Care Assistants

Our HCA supports our Practice Nursing Team in the delivery of nursing services, our HCA delivers and assists clinical staff in the provision of treatment, preventative care, health promotion, bloods, ECG and patient education. Ashley, amongst other things, also delivers health checks with an aim to uncover any underlying cardiovascular disease at the earliest opportunity.

Community Link Workers

Jess and Emily are our link workers, the link workers are commonly referred to as Social Prescribers, they connect our patients with community groups and agencies offering practical and emotional support. The link workers offer all round support and offer a holistic approach to health and wellbeing, looking at the whole person and not just their health conditions. The Community Link Worker service can provide advice and support to patients on many social issues that may be affecting their health and wellbeing and can spend time looking at what changes they would like to make, the steps that you need to take and services that can help them to reach their goal.

A Community Link worker has lots of knowledge of what is available within the local community and services that are offered borough wide, so whether they want to start attending a local group, just need information on what's available or would like to make bigger changes, a Community Link Worker could help.

Community Link Workers work primarily from GP practices across the Wigan borough and offer face to face appointments in the Surgery. Alternatively, face to face appointments can also be offered within a community setting or even a home visit if necessary. Telephone and Microsoft Teams appointments are also available.

First Contact Physiotherapists

We have Chris, Fiona and Karl based on site three days per week (Monday, Tuesday, and Thursday). The First Contact Physiotherapy team are essentially Physiotherapists but highly specialised in Musculoskeletal problems (problems affecting the joints, muscles, tendons, and some nerve problems). They offer early assessment and advice but can also refer onto other teams for further input, if necessary, as well as referring on for any necessary imaging and diagnosing. They can refer and get you seen by a specialist much sooner than our routine channels from a GP. They can also, if appropriate provide exercises in dealing with these types of problems.

Care-Coordinator

Donna is our Care coordinator and works closely with our Clinical Team. Donna supports patients with their medical care. As per the title our care coordinator helps patients often with complex and or multiple health conditions and their care providers in coordinating their care provided.