



How Governments Can Become Masters of Remote Workforce Management

Pre-pandemic, state and local governments were largely resistant to adopting remote work. Then the COVID-19 pandemic hit and many were forced to adopt remote work. Everyone learned to be flexible and work quickly to ramp up capabilities for enabling remote work. But some were more prepared than others.

Whether you're managing employees remotely or managing a mobile workforce, TCP has solutions to help.

BIGGEST COVID-19 RESPONSE CHALLENGES



REMOTE WORK IS HERE TO STAY

26.7% will still be working from home through 2021

41.8% of the American workforce was remote as of December 2020

36.2 Million Americans will be working remotely by 2025

87% increase from the number of remote workers prior to the pandemic!

QUICK TIP
Foster engagement by focusing on the why & setting clear expectations

74% of workers would quit their job if offered more flexible options elsewhere

The option of working from home is such great motivation for 74% of workers that they would leave their current jobs for the opportunity. This is one of the reasons why companies that don't support it have higher turnover rates than those that do. Statistics also show that 85% of workers expect their employer to provide them with the technology they need to work remotely.

TWO PRIMARY TYPES OF REMOTE GOVERNMENT EMPLOYEES

16 Million state & local government employees

Mobile Employees



About this group: The challenges of remote or mobile work is nothing new to them. They need to be able to clock in/out and view and manage schedules from anywhere.

Remote Employees



About this group: Remote work may be new to this group. For them, it's not just about clocking in and out, it's about having access to all the systems they likely have never accessed outside the office.

REMOTE WORKFORCE MANAGEMENT CHALLENGES FOR GOVERNMENTS

Access to technology & overall concerns about security

Visibility into employees' productivity and day-to-day activities without seeing them in person

Building, deploying & managing ever-changing schedules

Managing leave for a large & varied workforce

Scheduling for departments with complex needs: ensuring schedules aren't just filled, but filled with the right ranks, skillsets, etc.

QUICK TIP
Be flexible—shift your mindset from time spent to the outcome achieved

HOW CAN TCP HELP?

Cloud-based, integrated WFM solutions—easily view time & attendance, schedules & more in a single, SOC-2 compliant system

Technology-based time & attendance software—makes gathering insights on your team's productivity simple

Web- and Mobile-based time clocks—provide easy access for remote & mobile employees

Integrated employee leave—makes scheduling easier for managers

QUICK TIP
Provide a technology stack that enables collaboration, communication & data insights

TCP's Standard Employee Scheduling—create & deploy schedules remotely, track anomalies

TCP's Advanced Scheduler—build & manage complex schedules that also empower employees to swap, drop or offer shifts



Want to learn more about TCP? Let's talk.
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