

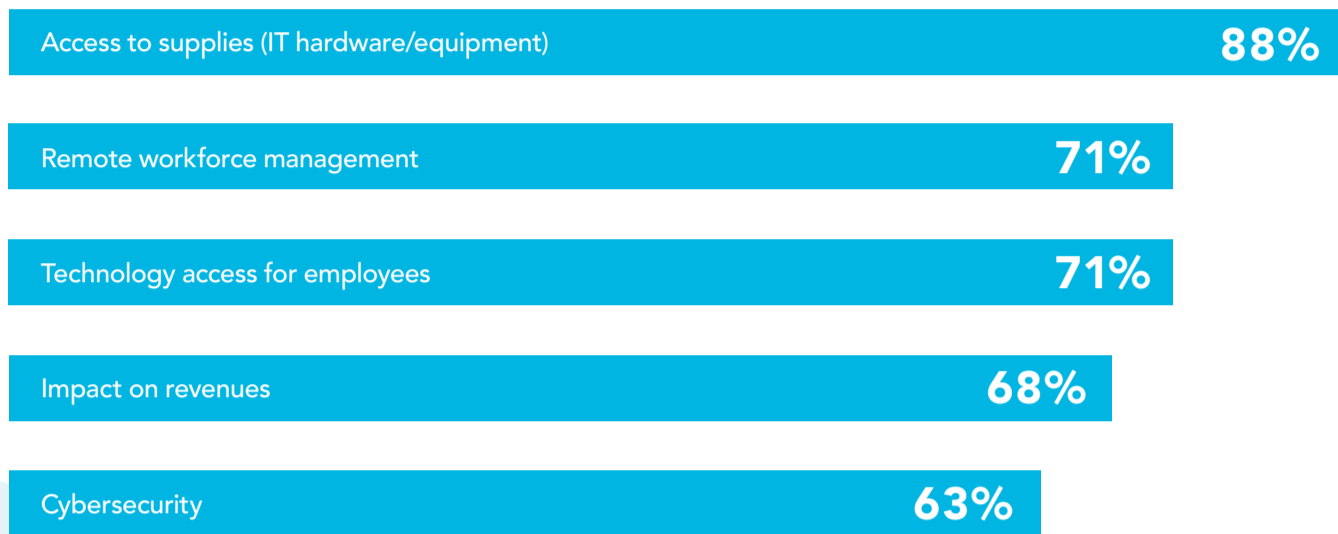


# How Governments Can Become Masters of Remote Workforce Management

Pre-pandemic, state and local governments were largely resistant to adopting remote work. Then the COVID-19 pandemic hit and many were forced to adopt remote work. Everyone learned to be flexible and work quickly to ramp up capabilities for enabling remote work. But some were more prepared than others.

Whether you're managing employees remotely or managing a mobile workforce, TCP has solutions to help.

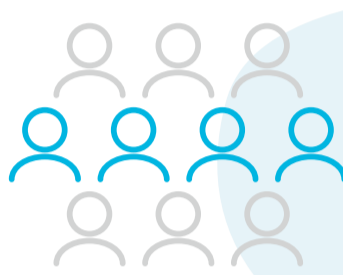
## BIGGEST COVID-19 RESPONSE CHALLENGES



## REMOTE WORK IS HERE TO STAY



**26.7%** will still be working from home through 2021



**41.8%** of the American workforce was remote as of December 2020

**36.2 Million Americans** will be working remotely by 2025

87% increase from the number of remote workers prior to the pandemic!

**QUICK TIP**

Foster engagement by focusing on the why & setting clear expectations

**74%** of workers would quit their job if offered more flexible options elsewhere

The option of working from home is such great motivation for 74% of workers that they would leave their current jobs for the opportunity. This is one of the reasons why companies that don't support it have higher turnover rates than those that do. Statistics also show that 85% of workers expect their employer to provide them with the technology they need to work remotely.

## TWO PRIMARY TYPES OF REMOTE GOVERNMENT EMPLOYEES

**16 Million** state & local government employees

### Mobile Employees



**About this group:** The challenges of remote or mobile work is nothing new to them. They need to be able to clock in/out and view and manage schedules from anywhere.

### Remote Employees



**About this group:** Remote work may be new to this group. For them, it's not just about clocking in and out, it's about having access to all the systems they likely have never accessed outside the office.

## REMOTE WORKFORCE MANAGEMENT CHALLENGES FOR GOVERNMENTS



Access to technology & overall concerns about security



Visibility into employees' productivity and day-to-day activities without seeing them in person



Building, deploying & managing ever-changing schedules



Managing leave for a large & varied workforce



Scheduling for departments with complex needs: ensuring schedules aren't just filled, but filled with the right ranks, skillsets, etc.

**QUICK TIP**

Be flexible—shift your mindset from time spent to the outcome achieved

## HOW CAN TCP HELP?



Cloud-based, integrated WFM solutions—easily view time & attendance, schedules & more in a single, SOC-2 compliant system



Technology-based time & attendance software—makes gathering insights on your team's productivity simple



Web- and Mobile-based time clocks—provide easy access for remote & mobile employees



Integrated employee leave—makes scheduling easier for managers

**QUICK TIP**

Provide a technology stack that enables collaboration, communication & data insights



TCP's Standard Employee Scheduling—create & deploy schedules remotely, track anomalies



TCP's Advanced Scheduler—build & manage complex schedules that also empower employees to swap, drop or offer shifts



Want to learn more about TCP? Let's talk.

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