



LIV Wi-Fi Connection Strength Tool

THERMACELL
Installed Systems

1. Upon consultation with the customer, decide the best location for the hub based on power availability.
2. Once the location is decided upon, test network strength via an online Wi-Fi speed test such as speedtest.net
3. Connection strengths above 100 MBPS is required for the LIV system to onboard and remain online. Anything above 150+ MBPS is traditionally an excellent connection strength (see chart below).

What Wi-Fi Speeds Traditionally Support

MBPS	0-25 MBPS	25-50 MBPS	50-100 MBPS	150-300 MBPS	300+MBPS
	<ul style="list-style-type: none">▪ Emails▪ Everyday Web Browsing	<ul style="list-style-type: none">▪ Streaming Music▪ Moderate Remote Work	<ul style="list-style-type: none">▪ Home Security Device Usage▪ Streaming 4k Video	<ul style="list-style-type: none">▪ Smart Home Devices and Appliances▪ Operating a Home Office Setup	<ul style="list-style-type: none">▪ High-Quality Live Streaming▪ Creative Software and App

4. Once connection strength is tested, continue with the traditional onboarding of the LIV system. Keep in mind if the connection strength at the Hub mounting site is less than what is required, the device may not have a suitable connection to remain online.