

ADDITIONAL RECOVERY RESOURCES

CONTACTS AND OTHER RECOVERY PROGRAMS AVAILABLE

FOR FEMA-RELATED ISSUES OR QUESTIONS:

- For FEMA related questions, please contact FEMA directly:
 - FEMA call-center: 800.621.3362
 - FEMA website: <https://www.fema.gov/>

INSURANCE COMPANY BANKRUPTCY:

- Insurance company-related inquiries and issues can be directed to the Louisiana Department of Insurance:
 - Ron Henderson: ron.henderson@ldi.la.gov

FOR DISABLED AND LOW-INCOME RENTERS:

- The Louisiana Housing Corporation offers programs for renters with very low incomes and chronic, disabling health conditions. These programs offer decent, safe, affordable, community-based housing and provides tenants with the rights of tenancy and connections to voluntary and flexible support and services:
 - [The Permanent Supportive Housing Program](#)
 - [Project-Based Voucher Program](#)

OTHER DISASTER RECOVERY ASSISTANCE FOR HOMEOWNERS:

The Louisiana Disaster Case Management Program (DCM) helps connect survivors with alternative recovery resources and provides assistance with FEMA appeals (**Hurricane Ida only**). Below are DCM firms and the respective parishes that they service:

CATHOLIC CHARITIES OF BATON ROUGE

Phone: 1-800-560-0200

Parishes: Ascension, East Baton Rouge, East Feliciana, Livingston, Pointe Coupee, St. Helena, Tangipahoa, Washington, West Baton Rouge, West Feliciana

CATHOLIC CHARITIES ARCHDIOCESE OF NEW ORLEANS

Phone: 1-985-605-5846



Parishes: Orleans, St. Charles, St. John the Baptist, St. Tammany

ENDEAVORS

Phone: 1-504-224-4622

Parishes: Assumption, Iberville, Jefferson, Plaquemines, St. Bernard, St. James

WORKFORCE GROUP

Phone: 1-985-302-0135

Parishes: Iberia, Lafourche, St. Martin, St. Mary, Terrebonne

To apply for assistance from DCM for Hurricane Ida, click here: <https://h2bravo.quickbase.com/db/bscycgv6b>

FOR LANDLORD RENTAL ASSISTANCE:

RENTAL RESTORATION AND DEVELOPMENT PROGRAM (RRDP)

- The Rental Restoration and Development Program (RRDP) will provide assistance to developers of in-fill residential rental housing in declared disaster areas affected by the 2020-2021 disaster events (Hurricanes Laura, Delta, Ida and/or May 2021 floods).
- The Louisiana Housing Corporation will begin accepting application in May 2023 from applicants who will construct new residential rental housing units or renovate residential units in the specified areas.
- More information:
 - Restore website: <https://www.restore.la.gov/rental-restoration-and-development-program>
 - LHC website: <https://www.lhc.la.gov/RRDP>

MIDDLE-MARKET LOAN PROGRAM (MMLP)

- The Middle-Market Loan Program is a competitive program that will provide assistance to developers to create multifamily rental units that feature certain disaster-resilience characteristics by primarily using conventional financing, Community Development Block Grant-Disaster Recovery (CDBG-DR) funds and developer equity housing in declared disaster areas affected by 2020-2021 disaster events.
- Developers may not combine these CDBG-DR funds with Low Income Housing Tax Credits (LIHTC). CDBG-DR Funds will be loaned at an interest rate selected by the applicant and will be payable from Surplus Cash based on program terms and conditions and will be fully repaid no later than Year 10.
- More details can be found on the Restore program website after program launch: <https://www.restore.la.gov/programs>

PRIME PROGRAM (PIGGYBACK)

- The Prime Program (Piggyback) will help create multifamily rental units by providing assistance individual property housing in declared disaster areas affected by 2020-21 disasters events.
- All developments funded through the program will primarily benefit low- and moderate- income populations.



- More details can be found on the Restore program website after program launch: <https://www.restore.la.gov/programs>

RENTAL AFFORDABILITY PRESERVATION PROGRAM (RAPP)

- The Rental Affordability Preservation Program (RAPP) will support the improvement, affordability, and stability of units that serve LMI renters, providing gap financing to qualified applicants to support the acquisition and rehabilitation of rental properties that serve residents at 30% to 80% AMI, and which require rehabilitation to meet HUD standards of being decent, safe, sanitary and in good repair.
- The program will target areas with low concentrations of housing units, and that are undergoing substantial development, experiencing rising rents and speculative acquisitions, and other indicators of imminent displacement for LMI residents housing in declared disaster areas affected by the 2020-2021 disaster events.
- More details can be found on the Restore program website after program launch: <https://www.restore.la.gov/programs>

HOMEOWNERSHIP RESOURCES FOR HOMEBUYERS

- The Louisiana Housing Corporation provides a variety of resources for potential first-time homebuyers, as well as a resourceful Homebuyer Guide:
 - [Homebuyer Guide](#)
 - Other Homebuyer Programs Information: <https://www.lhc.la.gov/yourhomeownit>
- Several not-for-profit entities provide support to Louisiana homeowners around the state:
 - [Louisiana Housing Counseling Agencies and Legal Support Reference List](#)

Information regarding other Restore Louisiana programs can be found in the “Other Recovery Programs” tab of the program website: [restore.la.gov/programs](https://www.restore.la.gov/programs)