

***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #104**  
**August 29, 2020 – September 25, 2020**  
**Rev #52**

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## Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%\* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

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\* Due to SBA duplication of benefits (DOB) grant award adjustments, the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

## Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
  - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
  - 36,169 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
  - There have been a total of 17,239 Grant Awards offered to homeowners, amounting to \$668,868,034.93. Of those, 17,190 homeowners have acknowledged their grant agreements, obligating \$667,286,662.59.
  - 14,752 homeowners have completed their housing rehabilitation/reconstruction.
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- As of September 25, 2020, there were a total of 92,653 appointments held.
  - 379,571 calls were completed by the call center. 248,613 of the completed calls were inbound calls and 130,958 of the completed calls were outbound calls.
  - The Program has completed 0 outreach events for this reporting period. There are no events scheduled for the upcoming month.

**Table 1: Outreach Events**

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019	84
2020 (YTD)	2
<b>Total</b>	<b>421</b>

**Table 2: Homeowner Program Snapshot**

	As of 8/28/20	Monthly Activity	As of 9/25/20	Percentage	
<b>Surveys Recorded</b>				<b>Percentage</b>	
Submitted Surveys	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
<i>Duplicate Address</i>	4,295	0	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	0	6,527	11%	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
<b>Scope of Work: Prospective/Completed</b>					
Scope of Work Available to Work	0	0	0		
Total Scope of Work Completed	36,170	-1	36,169		
<b>Applications In Process</b>					
Total Number of Invited Applications	45,440	0	<b>45,440</b>		
Applications Not Available For Grant Determination	0	0	0		11/16/2018 deadline
Applications Available For Grant Determination	45,440	0	45,440		
Pending Grant Determination	74	26	100	< 0.5%	
<b>Grant Determinations</b>			<b>99% Grant Determinations</b>		
Zero Award	8,552	-54	8,498	18%	
Ineligible Determination	13,628	30	13,658	30%	
<i>Ineligible Not Closed by Deadline</i>	652	30	682		
Withdrawn By Applicant	5,880	65	5,945	13%	
Grant Award Offered To Applicant	17,306	-67	17,239	38%	
Appeals In Progress	3	1	4		
<b>Grant Awards</b>					<b>Total Dollars</b>
Grant Awards Offered	17,306	-67	17,239		668,868,034.93
Grant Awards Obligated	17,223	-33	17,190		667,286,662.59
<i>Solution 1 Only</i>	743	3	746		67,386,231.24
<i>Solution 2 Only</i>	2,607	-63	2,544		108,510,720.36
<i>Solution 3 Only</i>	4,105	18	4,123		126,428,238.38
<i>Solution 3 and 1</i>	2,160	2	2,162		97,576,361.77
<i>Solution 3 and 2</i>	7,608	7	7,615		267,385,110.84
<b>Disbursements</b>					
Total Disbursements	16,628	46	16,674		612,229,981.96
<i>Solution 1 Only</i>	678	11	689		59,183,972.37
<i>Solution 2 Only</i>	2,215	15	2,230		88,972,578.19
<i>Solution 3 Only</i>	4,091	13	4,104		125,440,158.96
<i>Solution 3 and 1</i>	2,157	4	2,161		93,526,080.71
<i>Solution 3 and 2</i>	7,487	3	7,490		245,107,191.73
<b>Housing Rehabilitation/Reconstruction Complete</b>					
Total Housing Rehabilitation/Reconstruction Complete	14,476	276	14,752		
<i>Solution 1</i>	2,778	14	2,792		
<i>Solution 2</i>	7,601	249	7,850		
<i>Solution 3 Only</i>	4,097	13	4,110		

Completed Appeals

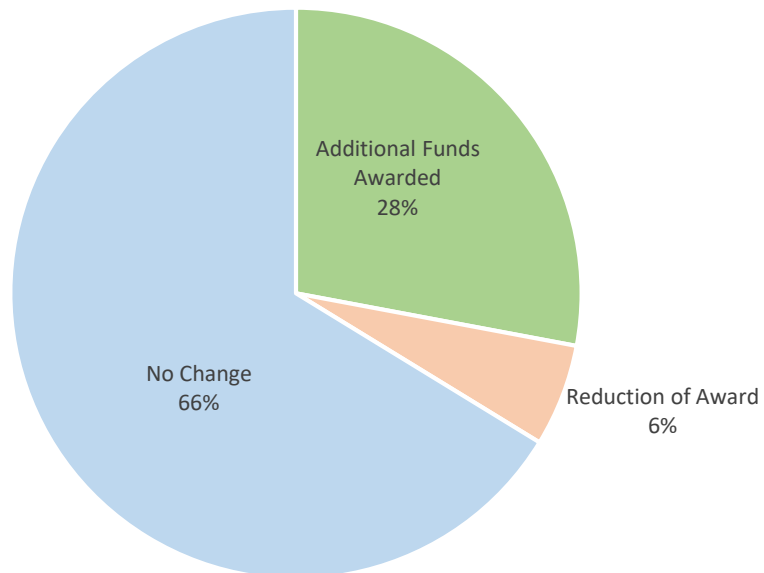
As of September 25, 2020; 6,674 resolved appeals are accounted for in the table below. 4 appeals are currently in process.

**Table 3: Status of Appeals**

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,289	28%	19,037,746.44	14,769.39
Reduction of Award	262	6%	(2,437,901.14)	(9,304.97)
No Change	2,995	66%		
<b>Total</b>	<b>4,546</b>	<b>100%</b>		

Resolved Cases	Appeals	%
Eligibility Approved	647	30%
Eligibility Denied	1,481	70%
<b>Total</b>	<b>2,128</b>	<b>100%</b>

**Figure 1: Award Appeals**



**Low to Moderate Income (LMI), Senior Adults and Disabled Reported**

As of September 25, 2020, there are 19,017 homeowners, 51.15% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,739 homeowners, 36.95% of the homeowners who submitted applications, that reported they were 62 years of age or older.

**Table 4 & 5: Submitted Applications with LMI and Urgent Need Data**

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,420	99.96%	5,422
Phase Two (II)	6,268	99.92%	6,273
Phase Three (III)	2,055	29.07%	7,069
Phase Four (IV)	2,333	28.80%	8,102
Phase Five (V)	482	44.46%	1,084
Phase Six (VI)	1,092	14.49%	7,536
Undetermined	2	100.00%	2
Not In Phase	1,365	80.58%	1,694
<b>Total</b>	<b>19,017</b>	<b>51.15%</b>	<b>37,182</b>

	Submitted Applications	Percentage
Most Impacted LMI	16,579	44.59%
Most Impacted Urgent Need	17,212	46.29%
LMI	2,438	6.56%
Urgent Need	953	2.56%
<b>Total</b>	<b>37,182</b>	<b>100.00%</b>

**Table 6: Submitted Applications with Senior Adult or Disabled Reported**

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,486	64.29%	3,505	64.64%	5,422
Phase Two (II)	4,474	71.32%	3,450	55.00%	6,273
Phase Three (III)	1,346	19.04%	707	10.00%	7,069
Phase Four (IV)	1,665	20.55%	872	10.76%	8,102
Phase Five (V)	190	17.53%	172	15.87%	1,084
Phase Six (VI)	1,934	25.66%	1,110	14.73%	7,536
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	37.96%	1,335	78.81%	1,694
<b>Total</b>	<b>13,739</b>	<b>36.95%</b>	<b>11,153</b>	<b>30.00%</b>	<b>37,182</b>

\*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

**Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data**

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	<b>17,190</b>	<b>667,286,662.59</b>		<b>16,674</b>	<b>612,229,981.96</b>	
LMI	8,562	367,582,069.81	55.1%	8,286	334,247,847.53	54.6%
Urgent Need	8,628	299,704,592.78	44.9%	8,388	277,982,134.43	45.4%
Most Impacted Parishes	<b>16,198</b>	<b>616,967,102.74</b>	<b>92.4%</b>	<b>15,740</b>	<b>569,423,749.28</b>	<b>93.0%</b>
LMI	7,926	333,761,758.69	50.0%	7,692	305,579,816.63	49.9%
Urgent Need	8,272	283,205,344.05	42.4%	8,048	263,843,932.65	43.1%
Other Parishes	<b>992</b>	<b>50,319,559.85</b>	<b>7.6%</b>	<b>934</b>	<b>42,806,232.68</b>	<b>7.0%</b>
LMI	636	33,820,311.12	5.1%	594	28,668,030.90	4.7%
Urgent Need	356	16,499,248.73	2.5%	340	14,138,201.78	2.3%

Demographics for Obligated Applications

**Table 8: Obligated Applications by Race**

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.11%
American Indian/Alaska Native and White	38	0.22%
American Indian/Alaskan Native/Black-African American	23	0.13%
Asian	331	1.93%
Asian and White	27	0.16%
Black/African American	6,372	37.07%
Black/African American and White	124	0.72%
Native Hawaiian/Other Pacific Islander	18	0.11%
Other Multi-Racial	280	1.63%
White	9,885	57.50%
A Race was not provided	73	0.42%
<b>Total</b>	<b>17,190</b>	<b>100.00%</b>



Housing Assistance Center Activity (HAC)

**Table 9: Housing Assistance Center Activity**

Activity	As of 8/28/2020	Monthly Activity	As of 9/25/2020
<b>Appointments</b>			
Total Number of Appointments	97,118	0	97,118
<i>Walk-ins</i>	60,852	0	60,852
<i>Scheduled</i>	36,266	0	36,266
<i>Held at office</i>	31,183	0	31,183
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	3,040	0	3,040
<i>No Show</i>	1,425	0	1,425
<b>Housing Assistance Center Details</b>			
<b>Baton Rouge</b>			
<i>11100 Mead Rd (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	65,691	0	65,691
<i>Walk-ins</i>	45,245	0	45,245
<i>Scheduled</i>	20,446	0	20,446
<i>Held at office</i>	17,766	0	17,766
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	2,017	0	2,017
<i>No Show</i>	413	0	413
<b>Hammond</b>			
Total Number of Appointments	18,406	0	18,406
<i>Walk-ins</i>	11,428	0	11,428
<i>Scheduled</i>	6,978	0	6,978
<i>Held at office</i>	5,387	0	5,387
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
<b>Lafayette</b>			
Total Number of Appointments	7,493	0	7,493
<i>Walk-ins</i>	1,860	0	1,860
<i>Scheduled</i>	5,633	0	5,633
<i>Held at office</i>	5,221	0	5,221
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	296	0	296
<i>No Show</i>	109	0	109
<b>Monroe</b>			
Total Number of Appointments	5,528	0	5,528
<i>Walk-ins</i>	2,319	0	2,319
<i>Scheduled</i>	3,209	0	3,209
<i>Held at office</i>	2,809	0	2,809
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	150	0	150
<i>No Show</i>	238	0	238

Call Center Activity

**Table 10: Call Center Activity**

Activity	As of 8/28/2020	Monthly Activity	As of 9/25/2020
<b>Call Center</b>			
Total Calls	393,134	2,156	395,290
<i>Total Calls Abandoned</i>	15,528	191	15,719
<i>Abandoned %</i>	3.95%	0.03%	3.98%
<i>Total Calls Processed</i>	377,606	1,965	379,571
<i>Inbound</i>	247,174	1,439	248,613
<i>Outbound</i>	130,432	526	130,958
<b>Completed Inbound Calls Details</b>			
Total Inbound Calls Completed	247,174	1,439	248,613
Average Wait Time	1.57 min		1.58 min
Average Call Time	5.12 min		5.12 min
<i>Program Inquiry</i>	62,765	115	62,880
<i>Surveys Status Update</i>	4,498	0	4,498
<i>Surveys Completed</i>	10,352	0	10,352
<i>Case Manager Request</i>	32,582	125	32,707
<i>Application Status Update</i>	79,784	465	80,249
<i>Application In Progress</i>	1,108	0	1,108
<i>Application Submitted (Pending Document Upload)</i>	6,545	0	6,545
<i>Applications Completed</i>	290	0	290
<i>Damage Assessment Inquiry</i>	2,288	0	2,288
<i>Award Acknowledgement Inquiry</i>	3,221	3	3,224
<i>Construction Inquiry</i>	10,407	228	10,635
<i>Appeals</i>	5,362	146	5,508
<i>Outbound Project</i>	99	0	99
<i>Invalid Number/ No Answer / Busy / Left Message</i>	14,421	30	14,451
<i>Call Transferred</i>	13,452	327	13,779
<b>Completed Outbound Calls Details</b>			
Total Outbound Calls Completed	130,432	526	130,958
Average Call Time	2.00 min		1.61 min
<i>Program Inquiry</i>	6,929	38	6,967
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	1,170	10	1,180
<i>Application Status Update</i>	21,401	185	21,586
<i>Application In Progress</i>	115	18	133
<i>Application Submitted (Pending Document Upload)</i>	750	0	750
<i>Applications Completed</i>	55	0	55
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	98	9	107
<i>Construction Inquiry</i>	1077	62	1139
<i>Appeals</i>	631	40	671
<i>Outbound Project</i>	7,422	91	7,513
<i>Invalid Number/ No Answer / Busy / Left Message</i>	42,916	56	42,972
<i>Call Transferred</i>	43,318	17	43,335

**APPENDIX A**

**Table 11: Submitted Applications and Grants Offered by Louisiana House Districts**

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,118	1,866
2	27	0	37	69	16	72	1,494	365
3	16	1	38	110	42	73	926	352
4	49	11	39	116	36	74	223	60
5	13	2	40	117	41	75	234	54
6	2	0	41	164	54	76	20	5
7	30	9	42	225	83	77	154	46
8	13	0	43	325	160	78	0	0
9	91	28	44	52	7	79	0	0
10	100	34	45	90	31	80	0	0
11	38	6	46	150	56	81	1,652	669
12	69	18	47	345	117	83	0	0
13	46	12	48	410	230	84	0	0
14	250	92	49	227	76	85	0	0
15	42	17	50	1	0	86	574	184
16	383	112	51	0	0	88	2,200	845
17	813	308	52	0	0	89	1	0
18	89	23	53	0	0	90	7	0
19	236	74	54	0	0	91	0	0
20	63	14	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	28	57	0	0	94	0	0
23	63	14	58	188	49	95	1,840	983
24	69	29	59	509	214	96	350	105
25	5	0	60	53	21	97	0	0
26	18	1	61	1,142	528	98	0	0
27	16	8	62	432	189	99	0	0
28	49	11	63	718	358	100	0	0
29	1,295	784	64	2,577	1,324	101	4,420	3,042
30	9	2	65	4,382	2,328	102	0	0
31	795	418	66	1,219	486	103	0	0
32	31	12	67	102	20	104	5	0
33	43	22	68	52	18	105	0	0
34	21	2	69	152	48	Unknown	0	0
35	5	0	70	55	15	<b>Total</b>	<b>37,182</b>	<b>17,239</b>

**Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts**

Senate District	Application Count	Offered Count
1	31	5
2	248	73
3	0	0
4	0	0
5	0	0
6	6,557	3,113
7	0	0
8	0	0
9	0	0
10	0	0
11	588	207
12	1,626	425
13	7,172	3,448
14	1,351	618
15	7,850	4,887
16	364	148
17	744	267
18	4,257	1,675
19	0	0
20	0	0
21	32	4

Senate District	Application Count	Offered Count
22	601	196
23	1,191	654
24	333	76
25	240	72
26	947	385
27	26	2
28	233	86
29	96	20
30	151	72
31	115	32
32	184	50
33	508	170
34	1,144	391
35	165	51
36	188	55
37	59	16
38	63	17
39	118	24
Unknown	0	0
<b>Total</b>	<b>37,182</b>	<b>17,239</b>

### APPENDIX B

**Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish**

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,507	3,069
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	79	49
East Baton Rouge	24,248	21,424	15,538
East Carroll	237	53	31
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	41	22

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,530	8,106
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
<b>Total</b>	<b>*82,440</b>	<b>56,065</b>	<b>37,175</b>

\* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
<b>Total</b>	<b>197</b>	<b>7</b>

**APPENDIX C**

**Table 14: Grant Awards by Parish**

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	115	\$5,740,174.18	115	\$5,784,925.79	107	\$4,685,033.03
Allen	4	\$114,411.96	4	\$114,411.96	4	\$114,411.96
Ascension	1,169	\$44,859,512.28	1,166	\$44,770,702.69	1,133	\$41,710,020.48
Avoyelles	11	\$630,435.18	11	\$630,435.18	10	\$505,175.27
Beauregard	9	\$484,979.87	9	\$484,979.87	9	\$405,871.17
Bienville	8	\$309,395.41	8	\$309,395.41	8	\$294,213.35
Bossier	38	\$1,616,992.32	37	\$1,553,740.16	32	\$1,260,241.25
Caddo	38	\$2,424,674.14	38	\$2,424,674.14	35	\$1,715,817.27
Calcasieu	37	\$1,583,637.29	37	\$1,583,637.29	36	\$1,416,121.73
Caldwell	11	\$596,537.77	10	\$558,623.63	9	\$520,646.85
Catahoula	1	\$230,600.59	1	\$230,600.59	1	\$230,600.59
Claiborne	3	\$114,041.49	3	\$114,041.49	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	23	\$842,216.40	23	\$842,216.40	23	\$789,009.94
East Baton Rouge	8,642	\$323,695,025.30	8,623	\$323,136,143.79	8,377	\$297,198,865.28
East Carroll	8	\$386,866.66	8	\$386,866.66	8	\$386,866.66
East Feliciana	85	\$3,643,233.17	85	\$3,643,233.17	77	\$3,172,650.36
Evangeline	38	\$1,528,332.18	38	\$1,528,332.18	37	\$1,405,926.69
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	9	\$589,219.46	9	\$589,219.46	8	\$443,135.87
Iberia	90	\$3,833,513.05	90	\$3,882,557.57	88	\$3,251,910.56
Iberville	38	\$2,055,275.21	38	\$2,055,275.21	36	\$1,667,834.83
Jefferson Davis	15	\$1,094,079.71	15	\$1,094,079.71	14	\$1,052,441.44
Lafayette	837	\$26,318,747.19	833	\$26,126,065.41	822	\$24,404,934.54
LaSalle	6	\$295,945.84	6	\$295,945.84	6	\$290,670.05
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,825	\$148,019,309.26	3,811	\$147,402,932.78	3,714	\$137,673,951.53
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	63	\$3,721,768.37	62	\$3,586,265.51	59	\$3,068,435.50
Natchitoches	25	\$1,591,206.20	25	\$1,591,206.20	24	\$1,201,783.57
Ouachita	495	\$19,346,454.89	495	\$19,528,415.50	472	\$17,376,397.58
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	20	\$1,348,795.46	20	\$1,348,795.46	17	\$779,275.96
Rapides	9	\$711,937.60	9	\$711,937.60	9	\$625,745.77
Red River	4	\$232,678.00	4	\$232,678.00	3	\$137,287.97
Richland	28	\$2,029,361.22	28	\$2,029,361.22	24	\$1,618,859.39
Sabine	2	\$85,897.29	2	\$85,897.29	2	\$85,897.29
St. Helena	83	\$4,225,627.42	82	\$4,184,627.71	79	\$3,884,511.64
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	65	\$3,372,521.42	65	\$3,372,521.42	57	\$2,874,386.06
St. Martin	103	\$5,150,674.39	103	\$5,167,624.11	100	\$4,464,116.01
St. Tammany	85	\$3,250,295.99	85	\$3,250,295.99	80	\$2,894,417.89
Tangipahoa	821	\$34,173,224.73	819	\$34,090,248.25	793	\$32,106,734.74
Union	20	\$585,749.19	19	\$567,839.64	19	\$551,130.59
Vermilion	190	\$8,139,458.43	188	\$8,031,979.82	182	\$7,477,446.62
Vernon	27	\$1,264,528.39	27	\$1,264,528.39	26	\$1,169,630.52
Washington	63	\$4,776,688.65	63	\$4,845,392.72	60	\$3,895,947.59
Webster	25	\$1,285,337.63	25	\$1,285,337.63	24	\$1,168,662.51
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	14	\$703,970.99	14	\$703,970.99	13	\$589,863.71
West Feliciana	11	\$446,817.22	11	\$446,817.22	10	\$364,445.74
Winn	5	\$300,439.52	5	\$300,439.52	5	\$171,424.25
<b>Total</b>	<b>17,239</b>	<b>\$668,868,034.93</b>	<b>17,190</b>	<b>\$667,286,662.59</b>	<b>16,674</b>	<b>\$612,229,981.96</b>

## APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

**Figure 2: Requested Assistance**

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
<b>TOTALS</b>	<b>\$1,656,972,000</b>	<b>\$51,435,020</b>	<b>\$1,708,407,020</b>	<b>\$3,737,800,000</b>	<b>\$2,095,671,860</b>

## Glossary

**Act of Donation:** A form of property transfer without exchange of payment.

**Applicant:** All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

**CDBG-DR:** Community Development Block Grant – Disaster Recovery Program

**Common Area Under Roof:** The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

**Duplication of Benefits:** A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

**HCDA:** Housing and Community Development Act of 1974

**Housing Assistance Center (HAC):** A location where applicants meet with case managers and schedule appointments.

**HUD:** Department of Housing and Urban Development

**Low to Moderate Income (LMI) Household:** A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

**Major/Severe Damages:** \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

**New Construction:** A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

**NFIP:** National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

**Reconstruction:** Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

**Rehabilitation:** Repairs made to an existing structure based on the program's building standards.