

***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #105**  
**September 26, 2020 – October 30, 2020**  
**Rev #52**

October 31, 2020

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## Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%\* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

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\* Due to SBA duplication of benefits (DOB) grant award adjustments, the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

## Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
  - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
  - 36,167 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
  - There have been a total of 17,217 Grant Awards offered to homeowners, amounting to \$665,820,312.50. Of those, 17,158 homeowners have acknowledged their grant agreements, obligating \$663,912,855.12.
  - 15,429 homeowners have completed their housing rehabilitation/reconstruction.
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- As of October 30, 2020, there were a total of 92,653 appointments held.
  - 381,218 calls were completed by the call center. 249,848 of the completed calls were inbound calls and 131,370 of the completed calls were outbound calls.
  - The Program has completed 0 outreach events for this reporting period. There are no events scheduled for the upcoming month.

**Table 1: Outreach Events**

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019	84
2020 (YTD)	2
<b>Total</b>	<b>421</b>

**Table 2: Homeowner Program Snapshot**

	As of 9/25/20	Monthly Activity	As of 10/30/20	Percentage	
<b>Surveys Recorded</b>				<b>Percentage</b>	
Submitted Surveys	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
Duplicate Address	4,295	0	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	0	6,527	11%	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
<b>Scope of Work: Prospective/Completed</b>					
Scope of Work Available to Work	0	2	2		
Total Scope of Work Completed	36,169	-2	36,167		
<b>Applications In Process</b>					
Total Number of Invited Applications	45,440	0	<b>45,440</b>		
Applications Not Available For Grant Determination	0	0	0		11/16/2018 deadline
Applications Available For Grant Determination	45,440	0	45,440		
Pending Grant Determination	100	2	102	< 0.5%	
<b>Grant Determinations</b>			<b>99% Grant Determinations</b>		
Zero Award	8,498	-22	8,476	18%	
Ineligible Determination	13,658	0	13,658	30%	
<i>Ineligible Not Closed by Deadline</i>	682	2	684		
Withdrawn By Applicant	5,945	42	5,987	13%	
Grant Award Offered To Applicant	17,239	-22	17,217	38%	
Appeals In Progress	4	-4	0		
<b>Grant Awards</b>					<b>Total Dollars</b>
Grant Awards Offered	17,239	-22	17,217		665,820,312.50
Grant Awards Obligated	17,190	-32	17,158		663,912,855.12
<i>Solution 1 Only</i>	746	3	749		67,717,383.02
<i>Solution 2 Only</i>	2,544	-41	2,503		106,836,648.35
<i>Solution 3 Only</i>	4,123	33	4,156		127,006,804.95
<i>Solution 3 and 1</i>	2,162	3	2,165		98,118,487.96
<i>Solution 3 and 2</i>	7,615	-30	7,585		264,233,530.84
<b>Disbursements</b>					
Total Disbursements	16,674	93	16,767		619,849,725.60
<i>Solution 1 Only</i>	689	13	702		60,701,457.81
<i>Solution 2 Only</i>	2,230	32	2,262		90,840,926.91
<i>Solution 3 Only</i>	4,104	45	4,149		126,670,041.95
<i>Solution 3 and 1</i>	2,161	0	2,161		94,249,756.40
<i>Solution 3 and 2</i>	7,490	3	7,493		247,387,542.53
<b>Housing Rehabilitation/Reconstruction Complete</b>					
Total Housing Rehabilitation/Reconstruction Complete	14,752	677	15,429		
<i>Solution 1</i>	2,792	19	2,811		
<i>Solution 2</i>	7,850	623	8,473		
<i>Solution 3 Only</i>	4,110	35	4,145		

Completed Appeals

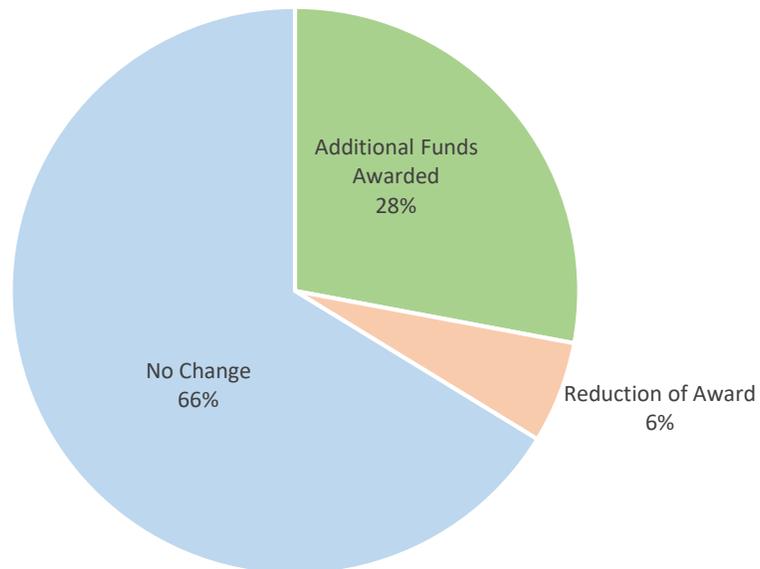
As of October 30, 2020; 6,680 resolved appeals are accounted for in the table below. 0 appeals are currently in process.

**Table 3: Status of Appeals**

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,292	28%	18,965,063.39	14,678.84
Reduction of Award	263	6%	(2,439,899.08)	(9,277.18)
No Change	2,997	66%		
<b>Total</b>	<b>4,552</b>	<b>100%</b>		

Resolved Cases	Appeals	%
Eligibility Approved	647	30%
Eligibility Denied	1,481	70%
<b>Total</b>	<b>2,128</b>	<b>100%</b>

**Figure 1: Award Appeals**



**Low to Moderate Income (LMI), Senior Adults and Disabled Reported**

As of October 30, 2020, there are 19,020 homeowners, 51.15% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,739 homeowners, 36.95% of the homeowners who submitted applications, that reported they were 62 years of age or older.

**Table 4 & 5: Submitted Applications with LMI and Urgent Need Data**

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,421	99.96%	5,423
Phase Two (II)	6,270	99.92%	6,275
Phase Three (III)	2,046	29.06%	7,041
Phase Four (IV)	2,329	28.82%	8,081
Phase Five (V)	482	44.51%	1,083
Phase Six (VI)	1,105	14.57%	7,583
Undetermined	2	100.00%	2
Not In Phase	1,365	80.58%	1,694
<b>Total</b>	<b>19,020</b>	<b>51.15%</b>	<b>37,182</b>

	Submitted Applications	Percentage
Most Impacted LMI	16,581	44.59%
Most Impacted Urgent Need	17,210	46.29%
LMI	2,439	6.56%
Urgent Need	952	2.56%
<b>Total</b>	<b>37,182</b>	<b>100.00%</b>

**Table 6: Submitted Applications with Senior Adult or Disabled Reported**

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,487	64.30%	3,505	64.63%	5,423
Phase Two (II)	4,476	71.33%	3,451	55.00%	6,275
Phase Three (III)	1,343	19.07%	706	10.03%	7,041
Phase Four (IV)	1,658	20.52%	869	10.75%	8,081
Phase Five (V)	189	17.45%	172	15.88%	1,083
Phase Six (VI)	1,942	25.61%	1,112	14.66%	7,583
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	37.96%	1,335	78.81%	1,694
<b>Total</b>	<b>13,739</b>	<b>36.95%</b>	<b>11,152</b>	<b>29.99%</b>	<b>37,182</b>

\*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

**Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data**

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	<b>17,158</b>	<b>663,912,855.12</b>		<b>16,767</b>	<b>619,849,725.60</b>	
LMI	8,543	365,845,788.11	55.1%	8,335	338,542,303.65	54.6%
Urgent Need	8,615	298,067,067.01	44.9%	8,432	281,307,421.95	45.4%
Most Impacted Parishes	<b>16,171</b>	<b>613,781,949.18</b>	<b>92.4%</b>	<b>15,823</b>	<b>575,874,213.92</b>	<b>92.9%</b>
LMI	7,909	332,070,529.98	50.0%	7,734	309,019,118.62	49.8%
Urgent Need	8,262	281,711,419.20	42.4%	8,089	266,855,095.30	43.1%
Other Parishes	<b>987</b>	<b>50,130,905.94</b>	<b>7.6%</b>	<b>944</b>	<b>43,975,511.68</b>	<b>7.1%</b>
LMI	634	33,775,258.13	5.1%	601	29,523,185.03	4.8%
Urgent Need	353	16,355,647.81	2.5%	343	14,452,326.65	2.3%

Demographics for Obligated Applications

**Table 8: Obligated Applications by Race**

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.11%
American Indian/Alaska Native and White	37	0.22%
American Indian/Alaskan Native/Black-African American	23	0.13%
Asian	330	1.92%
Asian and White	27	0.16%
Black/African American	6,363	37.08%
Black/African American and White	123	0.72%
Native Hawaiian/Other Pacific Islander	18	0.11%
Other Multi-Racial	280	1.63%
White	9,860	57.47%
A Race was not provided	78	0.45%
<b>Total</b>	<b>17,158</b>	<b>100.00%</b>

Housing Assistance Center Activity (HAC)

**Table 9: Housing Assistance Center Activity**

Activity	As of 9/25/2020	Monthly Activity	As of 10/30/2020
<b>Appointments</b>			
Total Number of Appointments	97,118	0	97,118
<i>Walk-ins</i>	60,852	0	60,852
<i>Scheduled</i>	36,266	0	36,266
<i>Held at office</i>	31,183	0	31,183
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	3,040	0	3,040
<i>No Show</i>	1,425	0	1,425
<b>Housing Assistance Center Details</b>			
<b>Baton Rouge</b>			
<i>11100 Mead Rd (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	65,691	0	65,691
<i>Walk-ins</i>	45,245	0	45,245
<i>Scheduled</i>	20,446	0	20,446
<i>Held at office</i>	17,766	0	17,766
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	2,017	0	2,017
<i>No Show</i>	413	0	413
<b>Hammond</b>			
Total Number of Appointments	18,406	0	18,406
<i>Walk-ins</i>	11,428	0	11,428
<i>Scheduled</i>	6,978	0	6,978
<i>Held at office</i>	5,387	0	5,387
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
<b>Lafayette</b>			
Total Number of Appointments	7,493	0	7,493
<i>Walk-ins</i>	1,860	0	1,860
<i>Scheduled</i>	5,633	0	5,633
<i>Held at office</i>	5,221	0	5,221
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	296	0	296
<i>No Show</i>	109	0	109
<b>Monroe</b>			
Total Number of Appointments	5,528	0	5,528
<i>Walk-ins</i>	2,319	0	2,319
<i>Scheduled</i>	3,209	0	3,209
<i>Held at office</i>	2,809	0	2,809
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	150	0	150
<i>No Show</i>	238	0	238

Call Center Activity

**Table 10: Call Center Activity**

Activity	As of 9/25/2020	Monthly Activity	As of 10/30/2020
<b>Call Center</b>			
Total Calls	395,290	1,735	397,025
Total Calls Abandoned	15,719	88	15,807
Abandoned %	3.98%	0.00%	3.98%
Total Calls Processed	379,571	1,647	381,218
Inbound	248,613	1,235	249,848
Outbound	130,958	412	131,370
<b>Completed Inbound Calls Details</b>			
Total Inbound Calls Completed	248,613	1,235	249,848
Average Wait Time	1.58 min		1.58 min
Average Call Time	5.12 min		5.11 min
Program Inquiry	62,880	132	63,012
Surveys Status Update	4,498	0	4,498
Surveys Completed	10,352	0	10,352
Case Manager Request	32,707	137	32,844
Application Status Update	80,249	517	80,766
Application In Progress	1,108	0	1,108
Application Submitted (Pending Document Upload)	6,545	1	6,546
Applications Completed	290	0	290
Damage Assessment Inquiry	2,288	0	2,288
Award Acknowledgement Inquiry	3,224	2	3,226
Construction Inquiry	10,635	162	10,797
Appeals	5,508	93	5,601
Outbound Project	99	1	100
Invalid Number/ No Answer / Busy / Left Message	14,451	23	14,474
Call Transferred	13,779	167	13,946
<b>Completed Outbound Calls Details</b>			
Total Outbound Calls Completed	130,958	412	131,370
Average Call Time	1.61 min		1.61 min
Program Inquiry	6,967	17	6,984
Survey Status Update	3,475	0	3,475
Surveys Completed	1,060	1	1,061
Case Manager Request	1,180	13	1,193
Application Status Update	21,586	117	21,703
Application In Progress	133	24	157
Application Submitted (Pending Document Upload)	750	0	750
Applications Completed	55	0	55
Damage Assessment Inquiry	15	0	15
Award Acknowledgement Inquiry	107	1	108
Construction Inquiry	1,139	23	1,162
Appeals	671	22	693
Outbound Project	7,513	146	7,659
Invalid Number/ No Answer / Busy / Left Message	42,972	26	42,998
Call Transferred	43,335	22	43,357

**APPENDIX A**

**Table 11: Submitted Applications and Grants Offered by Louisiana House Districts**

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,118	1,866
2	27	0	37	69	16	72	1,494	363
3	16	1	38	110	42	73	926	347
4	49	11	39	116	36	74	223	60
5	13	2	40	117	40	75	234	54
6	2	0	41	164	54	76	20	5
7	30	9	42	225	83	77	154	46
8	13	0	43	325	160	78	0	0
9	91	27	44	52	7	79	0	0
10	100	34	45	90	31	80	0	0
11	38	6	46	150	56	81	1,652	670
12	69	18	47	345	117	83	0	0
13	46	12	48	410	231	84	0	0
14	250	94	49	227	76	85	0	0
15	42	16	50	1	0	86	574	183
16	383	112	51	0	0	88	2,200	843
17	813	309	52	0	0	89	1	0
18	89	24	53	0	0	90	7	0
19	236	74	54	0	0	91	0	0
20	63	13	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	28	57	0	0	94	0	0
23	63	14	58	188	49	95	1,840	983
24	69	29	59	509	211	96	350	105
25	5	0	60	53	21	97	0	0
26	18	1	61	1,142	528	98	0	0
27	16	8	62	432	188	99	0	0
28	49	11	63	718	358	100	0	0
29	1,295	781	64	2,577	1,322	101	4,420	3,045
30	9	2	65	4,382	2,322	102	0	0
31	795	415	66	1,219	487	103	0	0
32	31	12	67	102	20	104	5	0
33	43	22	68	52	18	105	0	0
34	21	2	69	152	48	Unknown	0	0
35	5	0	70	55	15	<b>Total</b>	<b>37,182</b>	<b>17,217</b>

**Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts**

Senate District	Application Count	Offered Count
1	31	5
2	248	73
3	0	0
4	0	0
5	0	0
6	6,557	3,110
7	0	0
8	0	0
9	0	0
10	0	0
11	588	203
12	1,626	425
13	7,172	3,445
14	1,351	615
15	7,850	4,886
16	364	149
17	744	265
18	4,257	1,671
19	0	0
20	0	0
21	32	4

Senate District	Application Count	Offered Count
22	601	196
23	1,191	654
24	333	76
25	240	72
26	947	382
27	26	2
28	233	86
29	96	20
30	151	72
31	115	32
32	184	48
33	508	172
34	1,144	392
35	165	51
36	188	54
37	59	16
38	63	17
39	118	24
Unknown	0	0
<b>Total</b>	<b>37,182</b>	<b>17,217</b>

### APPENDIX B

**Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish**

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,507	3,069
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	79	49
East Baton Rouge	24,248	21,424	15,538
East Carroll	237	53	31
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	41	22

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,530	8,106
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
<b>Total</b>	<b>*82,440</b>	<b>56,065</b>	<b>37,175</b>

\* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
<b>Total</b>	<b>197</b>	<b>7</b>

**APPENDIX C**

**Table 14: Grant Awards by Parish**

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	114	\$5,711,268.04	114	\$5,756,019.65	106	\$4,675,818.67
Allen	4	\$114,411.96	4	\$114,411.96	4	\$114,411.96
Ascension	1,164	\$44,511,986.93	1,161	\$44,453,988.43	1,134	\$41,850,848.25
Avoyelles	11	\$630,435.18	11	\$630,435.18	11	\$624,147.82
Beauregard	9	\$484,979.87	9	\$484,979.87	9	\$405,871.17
Bienville	8	\$309,395.41	8	\$309,395.41	8	\$294,213.35
Bossier	37	\$1,553,968.46	36	\$1,490,716.30	33	\$1,300,659.85
Caddo	38	\$2,429,394.63	38	\$2,429,394.63	36	\$1,893,714.05
Calcasieu	37	\$1,583,637.29	37	\$1,583,637.29	37	\$1,484,291.52
Caldwell	10	\$558,560.99	10	\$558,560.99	9	\$520,646.85
Catahoula	1	\$230,600.59	1	\$230,600.59	1	\$230,600.59
Claiborne	3	\$114,041.49	3	\$114,041.49	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	22	\$744,269.40	22	\$744,269.40	22	\$733,297.54
East Baton Rouge	8,636	\$321,985,246.89	8,613	\$321,225,222.72	8,427	\$300,863,918.54
East Carroll	8	\$386,866.66	8	\$386,866.66	8	\$386,866.66
East Feliciana	84	\$3,570,773.92	84	\$3,570,773.92	78	\$3,185,897.79
Evangeline	38	\$1,539,904.25	38	\$1,539,904.25	37	\$1,432,525.09
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	9	\$589,219.46	9	\$589,219.46	8	\$443,135.87
Iberia	90	\$3,831,196.61	90	\$3,880,241.13	89	\$3,335,705.84
Iberville	38	\$2,055,275.21	38	\$2,055,275.21	37	\$1,856,958.96
Jefferson Davis	15	\$1,094,079.71	15	\$1,094,079.71	14	\$1,052,441.44
Lafayette	836	\$26,247,749.58	831	\$25,948,498.89	822	\$24,776,285.37
LaSalle	6	\$295,945.84	6	\$295,945.84	6	\$290,670.05
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,826	\$147,526,109.80	3,809	\$146,937,154.88	3,733	\$139,145,445.25
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	65	\$3,803,293.94	63	\$3,626,187.57	60	\$3,141,298.01
Natchitoches	25	\$1,591,206.20	25	\$1,591,206.20	25	\$1,293,729.26
Ouachita	496	\$19,384,195.37	495	\$19,528,288.66	476	\$17,684,224.66
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	21	\$1,434,071.52	20	\$1,401,336.20	17	\$889,980.85
Rapides	9	\$711,937.60	9	\$711,937.60	9	\$625,745.77
Red River	4	\$232,678.00	4	\$232,678.00	3	\$137,287.97
Richland	28	\$2,030,070.73	28	\$2,030,070.73	24	\$1,618,859.39
Sabine	2	\$85,897.29	2	\$85,897.29	2	\$85,897.29
St. Helena	81	\$4,158,497.22	80	\$4,117,497.51	79	\$3,884,511.64
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	64	\$3,361,392.95	64	\$3,361,392.95	57	\$2,890,106.80
St. Martin	103	\$5,166,623.47	103	\$5,183,573.19	101	\$4,591,925.95
St. Tammany	85	\$3,234,316.30	85	\$3,234,316.30	82	\$3,010,332.56
Tangipahoa	815	\$33,909,638.22	813	\$33,828,000.02	799	\$32,423,384.09
Union	20	\$589,401.58	19	\$567,839.64	19	\$555,108.58
Vermilion	189	\$8,135,839.21	187	\$8,028,360.60	183	\$7,491,489.87
Vernon	27	\$1,264,528.39	27	\$1,264,528.39	26	\$1,169,630.52
Washington	63	\$4,773,394.96	63	\$4,842,099.03	61	\$3,952,466.66
Webster	25	\$1,285,337.63	25	\$1,285,337.63	24	\$1,201,762.51
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	14	\$703,970.99	14	\$703,970.99	14	\$636,087.71
West Feliciana	11	\$446,817.22	11	\$446,817.22	10	\$368,868.42
Winn	5	\$300,439.52	5	\$300,439.52	5	\$171,424.25
<b>Total</b>	<b>17,217</b>	<b>\$665,820,312.50</b>	<b>17,158</b>	<b>\$663,912,855.12</b>	<b>16,767</b>	<b>\$619,849,725.60</b>

**APPENDIX D**

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

**Figure 2: Requested Assistance**

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
<b>TOTALS</b>	<b>\$1,656,972,000</b>	<b>\$51,435,020</b>	<b>\$1,708,407,020</b>	<b>\$3,737,800,000</b>	<b>\$2,095,671,860</b>

## Glossary

**Act of Donation:** A form of property transfer without exchange of payment.

**Applicant:** All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

**CDBG-DR:** Community Development Block Grant – Disaster Recovery Program

**Common Area Under Roof:** The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

**Duplication of Benefits:** A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

**HCDA:** Housing and Community Development Act of 1974

**Housing Assistance Center (HAC):** A location where applicants meet with case managers and schedule appointments.

**HUD:** Department of Housing and Urban Development

**Low to Moderate Income (LMI) Household:** A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

**Major/Severe Damages:** \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

**New Construction:** A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

**NFIP:** National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

**Reconstruction:** Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

**Rehabilitation:** Repairs made to an existing structure based on the program's building standards.