

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #106
October 31, 2020 – November 27, 2020
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Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

* Due to SBA duplication of benefits (DOB) grant award adjustments, the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
 - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
 - 36,169 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
 - There have been a total of 17,270 Grant Awards offered to homeowners, amounting to \$666,200,842.58. Of those, 17,233 homeowners have acknowledged their grant agreements, obligating \$665,246,055.49.
 - 15,939 homeowners have completed their housing rehabilitation/reconstruction.
-
- As of November 27, 2020, there were a total of 92,653 appointments held.
 - 381,964 calls were completed by the call center. 250,420 of the completed calls were inbound calls and 131,544 of the completed calls were outbound calls.
 - The Program has completed 0 outreach events for this reporting period. There are no events scheduled for the upcoming month.

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019	84
2020 (YTD)	2
Total	421

Table 2: Homeowner Program Snapshot

	As of 10/30/20	Monthly Activity	As of 11/27/20	Percentage	
Surveys Recorded				Percentage	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
<i>Duplicate Address</i>	4,295	0	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	0	6,527	11%	
Environmental Reviews					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	2	-2	0		
Total Scope of Work Completed	36,167	2	36,169		
Applications In Process					
Total Number of Invited Applications	45,440	0	45,440		
Applications Not Available For Grant Determination	0	0	0		11/16/2018 deadline
Applications Available For Grant Determination	45,440	0	45,440		
Pending Grant Determination	102	-66	36	< 0.5%	
Grant Determinations			99% Grant Determinations		
Zero Award	8,476	3	8,479	18%	
Ineligible Determination	13,658	0	13,658	30%	
<i>Ineligible Not Closed by Deadline</i>	684	-4	680		
Withdrawn By Applicant	5,987	10	5,997	13%	
Grant Award Offered To Applicant	17,217	53	17,270	38%	
Appeals In Progress	0	0	0		
Grant Awards					Total Dollars
Grant Awards Offered	17,217	53	17,270		666,200,842.58
Grant Awards Obligated	17,158	75	17,233		665,246,055.49
<i>Solution 1 Only</i>	749	7	756		68,618,930.44
<i>Solution 2 Only</i>	2,503	-7	2,496		105,911,378.77
<i>Solution 3 Only</i>	4,156	95	4,251		130,845,012.32
<i>Solution 3 and 1</i>	2,165	3	2,168		98,281,495.20
<i>Solution 3 and 2</i>	7,585	-23	7,562		261,589,238.76
Disbursements					
Total Disbursements	16,767	62	16,829		624,545,185.67
<i>Solution 1 Only</i>	702	3	705		61,019,723.87
<i>Solution 2 Only</i>	2,262	26	2,288		92,033,205.83
<i>Solution 3 Only</i>	4,149	38	4,187		127,862,864.27
<i>Solution 3 and 1</i>	2,161	6	2,167		94,701,048.04
<i>Solution 3 and 2</i>	7,493	-11	7,482		248,928,343.66
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	15,429	510	15,939		
<i>Solution 1</i>	2,811	3	2,814		
<i>Solution 2</i>	8,473	415	8,888		
<i>Solution 3 Only</i>	4,145	92	4,237		

Completed Appeals

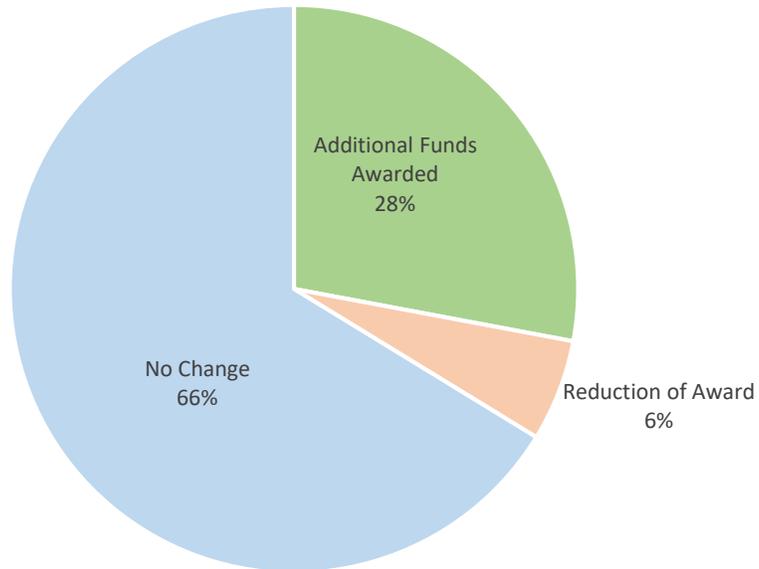
As of November 27, 2020; 6,686 resolved appeals are accounted for in the table below. 0 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,298	28%	19,019,254.81	14,652.74
Reduction of Award	266	6%	(2,537,179.46)	(9,538.27)
No Change	2,994	66%		
Total	4,558	100%		

Resolved Cases	Appeals	%
Eligibility Approved	647	30%
Eligibility Denied	1,481	70%
Total	2,128	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of November 27, 2020, there are 19,021 homeowners, 51.16% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,739 homeowners, 36.95% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,422	99.96%	5,424
Phase Two (II)	6,271	99.92%	6,276
Phase Three (III)	2,041	29.14%	7,004
Phase Four (IV)	2,326	28.85%	8,061
Phase Five (V)	482	44.55%	1,082
Phase Six (VI)	1,112	14.56%	7,639
Undetermined	2	100.00%	2
Not In Phase	1,365	80.58%	1,694
Total	19,021	51.16%	37,182

	Submitted Applications	Percentage
Most Impacted LMI	16,581	44.59%
Most Impacted Urgent Need	17,210	46.29%
LMI	2,440	6.56%
Urgent Need	951	2.56%
Total	37,182	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,489	64.33%	3,505	64.62%	5,424
Phase Two (II)	4,476	71.32%	3,452	55.00%	6,276
Phase Three (III)	1,334	19.05%	700	9.99%	7,004
Phase Four (IV)	1,654	20.52%	866	10.74%	8,061
Phase Five (V)	188	17.38%	172	15.90%	1,082
Phase Six (VI)	1,954	25.58%	1,120	14.66%	7,639
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	37.96%	1,335	78.81%	1,694
Total	13,739	36.95%	11,152	29.99%	37,182

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	17,233	665,246,055.49		16,829	624,545,185.67	
LMI	8,582	366,466,367.19	55.1%	8,364	341,115,740.74	54.7%
Urgent Need	8,651	298,779,688.30	44.9%	8,465	283,429,444.93	45.3%
Most Impacted Parishes	16,245	614,993,551.78	92.4%	15,883	580,257,673.58	92.9%
LMI	7,947	332,589,866.42	50.0%	7,760	311,445,686.30	49.9%
Urgent Need	8,298	282,403,685.36	42.4%	8,123	268,811,987.28	43.0%
Other Parishes	988	50,252,503.71	7.6%	946	44,287,512.09	7.1%
LMI	635	33,876,500.77	5.1%	604	29,670,054.44	4.8%
Urgent Need	353	16,376,002.94	2.5%	342	14,617,457.65	2.3%

Demographics for Obligated Applications

Table 8: Obligated Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.11%
American Indian/Alaska Native and White	37	0.22%
American Indian/Alaskan Native/Black-African American	23	0.13%
Asian	331	1.92%
Asian and White	27	0.16%
Black/African American	6,390	37.08%
Black/African American and White	123	0.71%
Native Hawaiian/Other Pacific Islander	18	0.11%
Other Multi-Racial	281	1.63%
White	9,904	57.47%
A Race was not provided	80	0.46%
Total	17,233	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 10/30/2020	Monthly Activity	As of 11/27/2020
Appointments			
Total Number of Appointments	97,118	0	97,118
<i>Walk-ins</i>	60,852	0	60,852
<i>Scheduled</i>	36,266	0	36,266
<i>Held at office</i>	31,183	0	31,183
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	3,040	0	3,040
<i>No Show</i>	1,425	0	1,425
Housing Assistance Center Details			
Baton Rouge			
<i>11100 Mead Rd (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	65,691	0	65,691
<i>Walk-ins</i>	45,245	0	45,245
<i>Scheduled</i>	20,446	0	20,446
<i>Held at office</i>	17,766	0	17,766
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	2,017	0	2,017
<i>No Show</i>	413	0	413
Hammond			
Total Number of Appointments	18,406	0	18,406
<i>Walk-ins</i>	11,428	0	11,428
<i>Scheduled</i>	6,978	0	6,978
<i>Held at office</i>	5,387	0	5,387
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
Lafayette			
Total Number of Appointments	7,493	0	7,493
<i>Walk-ins</i>	1,860	0	1,860
<i>Scheduled</i>	5,633	0	5,633
<i>Held at office</i>	5,221	0	5,221
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	296	0	296
<i>No Show</i>	109	0	109
Monroe			
Total Number of Appointments	5,528	0	5,528
<i>Walk-ins</i>	2,319	0	2,319
<i>Scheduled</i>	3,209	0	3,209
<i>Held at office</i>	2,809	0	2,809
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	150	0	150
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 10/30/2020	Monthly Activity	As of 11/27/2020
Call Center			
Total Calls	397,025	793	397,818
<i>Total Calls Abandoned</i>	15,807	47	15,854
<i>Abandoned %</i>	3.98%	0.00%	3.99%
<i>Total Calls Processed</i>	381,218	746	381,964
<i>Inbound</i>	249,848	572	250,420
<i>Outbound</i>	131,370	174	131,544
Completed Inbound Calls Details			
Total Inbound Calls Completed	249,848	572	250,420
Average Wait Time	1.58 min		1.58 min
Average Call Time	5.11 min		5.11 min
<i>Program Inquiry</i>	63,012	46	63,058
<i>Surveys Status Update</i>	4,498	0	4,498
<i>Surveys Completed</i>	10,352	0	10,352
<i>Case Manager Request</i>	32,844	102	32,946
<i>Application Status Update</i>	80,766	207	80,973
<i>Application In Progress</i>	1,108	4	1,112
<i>Application Submitted (Pending Document Upload)</i>	6,546	0	6,546
<i>Applications Completed</i>	290	0	290
<i>Damage Assessment Inquiry</i>	2,288	0	2,288
<i>Award Acknowledgement Inquiry</i>	3,226	4	3,230
<i>Construction Inquiry</i>	10,797	93	10,890
<i>Appeals</i>	5,601	5	5,606
<i>Outbound Project</i>	100	0	100
<i>Invalid Number/ No Answer / Busy / Left Message</i>	14,474	20	14,494
<i>Call Transferred</i>	13,946	91	14,037
Completed Outbound Calls Details			
Total Outbound Calls Completed	131,370	174	131,544
Average Call Time	1.61 min		1.61 min
<i>Program Inquiry</i>	6,984	5	6,989
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,061	0	1,061
<i>Case Manager Request</i>	1,193	8	1,201
<i>Application Status Update</i>	21,703	38	21,741
<i>Application In Progress</i>	157	18	175
<i>Application Submitted (Pending Document Upload)</i>	750	0	750
<i>Applications Completed</i>	55	0	55
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	108	0	108
<i>Construction Inquiry</i>	1,162	9	1,171
<i>Appeals</i>	693	4	697
<i>Outbound Project</i>	7,659	52	7,711
<i>Invalid Number/ No Answer / Busy / Left Message</i>	42,998	17	43,015
<i>Call Transferred</i>	43,357	23	43,380

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,118	1,871
2	27	0	37	69	16	72	1,494	363
3	16	1	38	110	42	73	926	347
4	49	11	39	116	36	74	223	60
5	13	2	40	117	40	75	234	54
6	2	0	41	164	55	76	20	5
7	30	9	42	225	84	77	154	46
8	13	0	43	325	160	78	0	0
9	91	27	44	52	7	79	0	0
10	100	34	45	90	31	80	0	0
11	38	6	46	150	56	81	1,652	673
12	69	18	47	345	117	83	0	0
13	46	12	48	410	231	84	0	0
14	250	92	49	227	76	85	0	0
15	42	16	50	1	0	86	574	184
16	383	111	51	0	0	88	2,200	846
17	813	310	52	0	0	89	1	0
18	89	24	53	0	0	90	7	0
19	236	74	54	0	0	91	0	0
20	63	13	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	28	57	0	0	94	0	0
23	63	15	58	188	50	95	1,840	985
24	69	29	59	509	212	96	350	105
25	5	0	60	53	21	97	0	0
26	18	1	61	1,142	529	98	0	0
27	16	8	62	432	188	99	0	0
28	49	11	63	718	360	100	0	0
29	1,295	781	64	2,577	1,325	101	4,420	3,063
30	9	2	65	4,382	2,332	102	0	0
31	795	417	66	1,219	487	103	0	0
32	31	12	67	102	20	104	5	0
33	43	22	68	52	18	105	0	0
34	21	2	69	152	48	Unknown	0	0
35	5	0	70	55	15	Total	37,182	17,270

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	5
2	248	74
3	0	0
4	0	0
5	0	0
6	6,557	3,122
7	0	0
8	0	0
9	0	0
10	0	0
11	588	204
12	1,626	425
13	7,172	3,456
14	1,351	619
15	7,850	4,901
16	364	149
17	744	265
18	4,257	1,677
19	0	0
20	0	0
21	32	4

Senate District	Application Count	Offered Count
22	601	196
23	1,191	654
24	333	77
25	240	72
26	947	385
27	26	2
28	233	86
29	96	20
30	151	72
31	115	33
32	184	48
33	508	169
34	1,144	393
35	165	51
36	188	54
37	59	16
38	63	17
39	118	24
Unknown	0	0
Total	37,182	17,270

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,507	3,069
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	79	49
East Baton Rouge	24,248	21,424	15,538
East Carroll	237	53	31
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	41	22

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,530	8,106
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,175

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	114	\$5,727,993.88	114	\$5,772,745.49	106	\$4,681,593.08
Allen	4	\$114,411.96	4	\$114,411.96	4	\$114,411.96
Ascension	1,170	\$44,643,025.90	1,168	\$44,806,742.72	1,138	\$42,077,177.88
Avoyelles	11	\$624,147.82	11	\$624,147.82	11	\$624,147.82
Beauregard	9	\$557,736.71	8	\$471,214.37	9	\$405,871.17
Bienville	8	\$305,436.28	8	\$305,436.28	8	\$294,213.35
Bossier	37	\$1,553,968.46	36	\$1,490,716.30	34	\$1,338,176.85
Caddo	38	\$2,431,188.87	38	\$2,431,188.87	36	\$1,893,714.05
Calcasieu	37	\$1,583,212.90	37	\$1,583,212.90	37	\$1,488,638.71
Caldwell	10	\$560,760.99	10	\$560,760.99	9	\$520,646.85
Catahoula	1	\$230,600.59	1	\$230,600.59	1	\$230,600.59
Claiborne	3	\$114,041.49	3	\$114,041.49	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	22	\$733,297.54	22	\$733,297.54	22	\$733,297.54
East Baton Rouge	8,668	\$322,091,958.03	8,653	\$321,781,864.27	8,461	\$303,624,199.88
East Carroll	8	\$386,866.66	8	\$386,866.66	8	\$386,866.66
East Feliciana	84	\$3,599,033.71	84	\$3,599,033.71	77	\$3,182,057.13
Evangeline	38	\$1,536,410.07	38	\$1,536,410.07	37	\$1,435,936.85
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	9	\$589,219.46	9	\$589,219.46	8	\$443,135.87
Iberia	90	\$3,839,932.06	89	\$3,847,552.01	89	\$3,364,705.84
Iberville	38	\$2,040,572.70	38	\$2,040,572.70	37	\$1,856,958.96
Jefferson Davis	15	\$1,094,079.71	15	\$1,094,079.71	14	\$1,052,441.44
Lafayette	839	\$26,216,660.20	839	\$26,216,660.20	825	\$25,010,861.76
LaSalle	6	\$290,849.67	6	\$290,849.67	6	\$290,849.67
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,837	\$147,742,698.19	3,827	\$147,097,876.10	3,748	\$140,030,943.22
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	64	\$3,766,370.92	64	\$3,766,370.92	60	\$3,141,298.01
Natchitoches	26	\$1,604,968.58	25	\$1,591,206.20	25	\$1,299,715.64
Ouachita	495	\$19,254,877.33	493	\$19,290,176.04	478	\$17,823,570.96
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	21	\$1,434,071.52	21	\$1,434,071.52	17	\$889,980.85
Rapides	9	\$711,937.60	9	\$711,937.60	9	\$625,745.77
Red River	4	\$232,678.00	4	\$232,678.00	3	\$137,287.97
Richland	28	\$2,030,070.73	28	\$2,030,070.73	24	\$1,618,859.39
Sabine	2	\$85,897.29	2	\$85,897.29	2	\$85,897.29
St. Helena	81	\$4,162,670.01	80	\$4,117,497.51	79	\$3,884,511.64
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	65	\$3,368,793.21	64	\$3,354,600.36	57	\$2,890,106.80
St. Martin	103	\$5,159,669.41	103	\$5,176,619.13	101	\$4,691,120.69
St. Tammany	85	\$3,228,610.66	85	\$3,228,610.66	82	\$3,012,324.22
Tangipahoa	816	\$33,836,765.54	815	\$33,792,133.36	801	\$32,544,087.41
Union	20	\$589,401.58	20	\$589,401.58	20	\$576,670.52
Vermilion	189	\$8,174,870.87	188	\$8,105,493.16	183	\$7,499,854.08
Vernon	27	\$1,264,528.39	27	\$1,264,528.39	26	\$1,194,900.67
Washington	63	\$4,832,545.71	63	\$4,901,249.78	61	\$3,953,061.09
Webster	25	\$1,285,337.63	25	\$1,285,337.63	24	\$1,239,163.78
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	14	\$703,970.99	14	\$703,970.99	14	\$636,087.71
West Feliciana	11	\$446,817.22	11	\$446,817.22	11	\$421,439.44
Winn	5	\$300,439.52	5	\$300,439.52	5	\$171,424.25
Total	17,270	\$666,200,842.58	17,233	\$665,246,055.49	16,829	\$624,545,185.67

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.