

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #87
March 30, 2019 – April 26, 2019
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Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99% of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

Executive Summary

- 45,791 environmental reviews have been completed, representing 99% of the 45,792 homeowners in Phases I – VI.
 - 45,872 homeowners have been invited to complete applications from Phase I - VI. 37,193 (81%) homeowners have submitted their applications.
 - 36,176 scopes of work have been completed, representing 97% of the 37,193 homeowners that have submitted their application.
 - There have been a total of 15,712 Grant Awards offered to homeowners, amounting to \$564,076,807.09. Of those, 13,622 homeowners have acknowledged their grant agreements, obligating \$480,602,202.16.
 - 8,417 homeowners have completed their housing rehabilitation/reconstruction.
-
- As of April 26, 2019, there were a total of 81,493 appointments held.
 - 327,113 calls were completed by the call center. 207,788 of the completed calls were inbound calls and 119,325 of the completed calls were outbound calls.
 - The Program has completed 16 outreach events for this reporting period. There are currently no events scheduled for the upcoming month.

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	76
Total	411

Table 2: Homeowner Program Snapshot

	As of 3/29/19	Monthly Activity	As of 4/26/19	Percentage	
Surveys Recorded				Percentage	
<i>Submitted Surveys</i>	56,261	1	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,792	0	45,792	81%	
<i>Duplicate Address</i>	4,297	1	4,298	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,172	0	6,172	11%	
Environmental Reviews					
Environmental Reviews Available to Work	1	0	1		
Environmental Reviews Completed	45,791	0	45,791		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	1	0	1		
Total Scope of Work Completed	36,176	0	36,176		
Applications In Process					
Total Number of Invited Applications	45,872	0	45,872		
Applications Not Submitted	2,669	-1	2,668		11/16/2018 deadline
Applications Available For Grant Determination	43,203	1	43,204		
Pending Grant Determination	72	-1	71	< 0.5%	
Grant Determinations			99% Grant Determinations		
Zero Award	11,465	-1	11,464	26%	
Ineligible Determination	10,325	6	10,331	24%	
Withdrawn By Applicant	5,599	27	5,626	13%	
Grant Award Offered To Applicant	15,742	-30	15,712	36%	
Appeals In Progress	4	5	9		
Grant Awards					Total Dollars
Grant Awards Offered	15,742	-30	15,712		564,076,807.09
Grant Awards Obligated	13,401	221	13,622		480,602,202.16
<i>Solution 1 Only</i>	548	39	587		45,281,561.22
<i>Solution 2 Only</i>	2,049	105	2,154		78,151,493.13
<i>Solution 3 Only</i>	2,726	29	2,755		72,465,439.15
<i>Solution 3 and 1</i>	1,915	16	1,931		77,667,541.86
<i>Solution 3 and 2</i>	6,163	32	6,195		207,036,166.80
Disbursements					
Total Disbursements	12,236	207	12,443		371,252,672.77
<i>Solution 1 Only</i>	302	35	337		14,645,136.17
<i>Solution 2 Only</i>	1,188	75	1,263		37,749,981.13
<i>Solution 3 Only</i>	2,696	36	2,732		71,950,591.74
<i>Solution 3 and 1</i>	1,908	22	1,930		66,972,766.48
<i>Solution 3 and 2</i>	6,142	39	6,181		179,934,197.25
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	8,155	262	8,417		
<i>Solution 1</i>	2,112	45	2,157		
<i>Solution 2</i>	3,354	180	3,534		
<i>Solution 3 Only</i>	2,689	37	2,726		

Completed Appeals

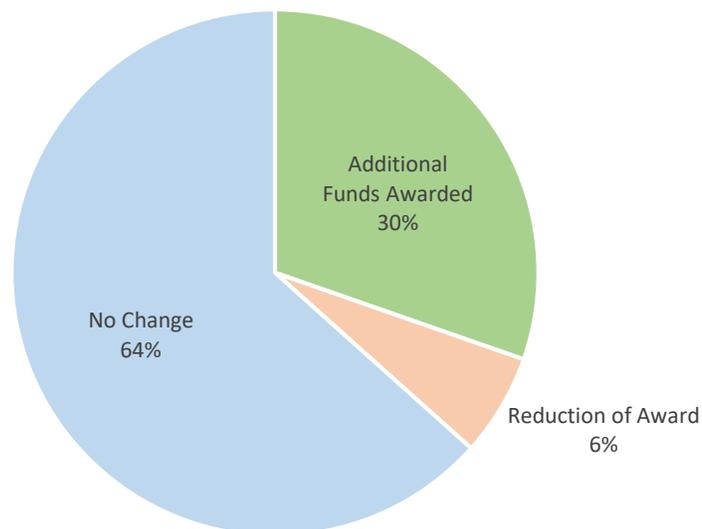
As of April 26, 2019; 5,810 resolved appeals are accounted for in the table below. 9 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,206	30%	17,965,743.37	14,896.97
Reduction of Award	251	6%	(2,574,064.15)	(10,255.24)
No Change	2,624	64%		
Total	4,081	100%		

Resolved Cases	Appeals	%
Eligibility Approved	425	25%
Eligibility Denied	1,304	75%
Total	1,729	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of April 26, 2019, there are 18,920 homeowners, 50.87% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,750 homeowners, 36.97% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,407	99.93%	5,411
Phase Two (II)	6,238	99.90%	6,244
Phase Three (III)	2,108	28.82%	7,315
Phase Four (IV)	2,370	28.53%	8,308
Phase Five (V)	491	44.76%	1,097
Phase Six (VI)	935	13.13%	7,120
Undetermined	2	100.00%	2
Not In Phase	1,369	80.72%	1,696
Total	18,920	50.87%	37,193

	Submitted Applications	Percentage
Most Impacted LMI	16,465	44.27%
Most Impacted Urgent Need	17,322	46.57%
LMI	2,455	6.60%
Urgent Need	951	2.56%
Total	37,193	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,459	63.93%	3,517	65.00%	5,411
Phase Two (II)	4,449	71.25%	3,449	55.24%	6,244
Phase Three (III)	1,398	19.11%	727	9.94%	7,315
Phase Four (IV)	1,717	20.67%	896	10.78%	8,308
Phase Five (V)	187	17.05%	170	15.50%	1,097
Phase Six (VI)	1,894	26.60%	1,074	15.08%	7,120
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	645	38.03%	1,339	78.95%	1,696
Total	13,750	36.97%	11,174	30.04%	37,193

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	13,622	480,602,202.16		12,443	371,252,672.77	
LMI	7,052	272,805,170.21	56.8%	6,242	196,516,205.88	52.9%
Urgent Need	6,570	207,797,031.95	43.2%	6,201	174,736,466.89	47.1%
Most Impacted Parishes	12,857	447,241,903.05	93.1%	11,874	354,197,709.21	95.4%
LMI	6,554	249,547,974.65	52.0%	5,901	186,074,233.39	50.1%
Urgent Need	6,303	197,693,928.40	41.1%	5,973	168,123,475.82	45.3%
Other Parishes	765	33,360,299.11	6.9%	569	17,054,963.56	4.6%
LMI	498	23,257,195.56	4.8%	341	10,441,972.49	2.8%
Urgent Need	267	10,103,103.55	2.1%	228	6,612,991.07	1.8%

Demographics for Submitted Applications

Table 8: Submitted Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	18	0.13%
American Indian/Alaska Native and White	32	0.24%
American Indian/Alaskan Native/Black-African American	15	0.11%
Asian	285	2.09%
Asian and White	24	0.18%
Black/African American	5,292	38.85%
Black/African American and White	107	0.79%
Native Hawaiian/Other Pacific Islander	15	0.11%
Other Multi-Racial	228	1.67%
White	7,569	55.56%
A Race was not provided	37	0.27%
Total	13,622	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 3/29/2019	Monthly Activity	As of 4/26/2019
Appointments			
Total Number of Appointments	85,008	741	85,749
<i>Walk-ins</i>	50,719	565	51,284
<i>Scheduled</i>	34,289	176	34,465
<i>Held at office</i>	29,463	129	29,592
<i>Home visit</i>	617	0	617
<i>Cancelled</i>	2,794	44	2,838
<i>No Show</i>	1,415	3	1,418
Housing Assistance Center Details			
Baton Rouge			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	55,526	442	55,968
<i>Walk-ins</i>	36,361	397	36,758
<i>Scheduled</i>	19,165	45	19,210
<i>Held at office</i>	16,642	41	16,683
<i>Home visit</i>	249	0	249
<i>Cancelled</i>	1,867	3	1,870
<i>No Show</i>	407	1	408
Hammond			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	17,453	121	17,574
<i>Walk-ins</i>	10,745	100	10,845
<i>Scheduled</i>	6,708	21	6,729
<i>Held at office</i>	5,138	16	5,154
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	560	3	563
<i>No Show</i>	661	2	663
Lafayette			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	6,943	99	7,042
<i>Walk-ins</i>	1,558	23	1,581
<i>Scheduled</i>	5,385	76	5,461
<i>Held at office</i>	5,044	38	5,082
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	225	38	263
<i>No Show</i>	109	0	109
Monroe			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,086	79	5,165
<i>Walk-ins</i>	2,055	45	2,100
<i>Scheduled</i>	3,031	34	3,065
<i>Held at office</i>	2,639	34	2,673
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	142	0	142
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 3/29/2019	Monthly Activity	As of 4/26/2019
Call Center			
Total Calls	335,006	2,270	337,276
Total Calls Abandoned	10,092	71	10,163
Abandoned %	3.01%	0.00%	3.01%
Total Calls Processed	324,914	2,199	327,113
Inbound	206,156	1,632	207,788
Outbound	118,758	567	119,325
Completed Inbound Calls Details			
Total Inbound Calls Completed	206,131	1,657	207,788
Average Wait Time	1.23 min		1.23 min
Average Call Time	5.45 min		5.43 min
Program Inquiry	58,871	256	59,127
Surveys Status Update	4,490	3	4,493
Surveys Completed	10,350	0	10,350
Case Manager Request	24,768	405	25,173
Application Status Update	71,632	358	71,990
Application In Progress	1,079	0	1,079
Application Submitted (Pending Document Upload)	6,539	0	6,539
Applications Completed	285	0	285
Damage Assessment Inquiry	2,279	1	2,280
Award Acknowledgement Inquiry	2,925	9	2,934
Construction Inquiry	5,272	254	5,526
Appeals	2,121	152	2,273
Outbound Project	91	0	91
Invalid Number/ No Answer / Busy / Left Message	12,258	128	12,386
Call Transferred	3,171	91	3,262
Completed Outbound Calls Details			
Total Outbound Calls Completed	118,758	567	119,325
Average Call Time	1.52 min		1.52 min
Program Inquiry	6,222	24	6,246
Survey Status Update	3,475	0	3,475
Surveys Completed	1,060	0	1,060
Case Manager Request	217	5	222
Application Status Update	19,522	31	19,553
Application In Progress	33	0	33
Application Submitted (Pending Document Upload)	749	0	749
Applications Completed	54	0	54
Damage Assessment Inquiry	15	0	15
Award Acknowledgement Inquiry	45	0	45
Construction Inquiry	321	4	325
Appeals	29	10	39
Outbound Project	6,920	0	6,920
Invalid Number/ No Answer / Busy / Left Message	41,714	26	41,740
Call Transferred	38,382	467	38,849

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	15	36	2	0	71	4,118	1,624
2	27	0	37	69	16	72	1,496	382
3	16	1	38	110	40	73	926	331
4	51	11	39	116	34	74	223	61
5	13	2	40	117	42	75	234	53
6	2	0	41	164	55	76	20	4
7	30	9	42	225	86	77	154	46
8	13	0	43	325	144	78	0	0
9	92	31	44	52	5	79	0	0
10	100	37	45	90	27	80	0	0
11	38	8	46	150	51	81	1,652	673
12	69	15	47	346	118	83	0	0
13	46	14	48	410	202	84	0	0
14	251	67	49	227	82	85	0	0
15	42	15	50	1	0	86	574	186
16	383	107	51	0	0	88	2,200	779
17	813	314	52	0	0	89	1	0
18	89	20	53	0	0	90	7	0
19	236	79	54	0	0	91	0	0
20	63	16	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	30	57	0	0	94	0	0
23	63	16	58	188	50	95	1,840	918
24	69	32	59	508	174	96	351	115
25	5	0	60	53	15	97	0	0
26	18	1	61	1,142	505	98	0	0
27	16	9	62	432	185	99	0	0
28	49	9	63	718	349	100	0	0
29	1,295	738	64	2,578	1,166	101	4,421	2,681
30	9	2	65	4,383	2,018	102	0	0
31	795	346	66	1,220	405	103	0	0
32	31	13	67	102	19	104	5	0
33	43	23	68	52	16	105	0	0
34	21	2	69	152	47	Unknown	0	0
35	5	0	70	55	18	Total	37,193	15,712

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	5
2	248	70
3	0	0
4	0	0
5	0	0
6	6,561	2,740
7	0	0
8	0	0
9	0	0
10	0	0
11	588	200
12	1,626	439
13	7,172	3,042
14	1,351	609
15	7,851	4,410
16	364	128
17	745	258
18	4,256	1,552
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	602	211
23	1,191	539
24	333	78
25	240	75
26	948	375
27	26	2
28	233	82
29	96	21
30	151	73
31	115	35
32	184	52
33	508	140
34	1,145	405
35	165	48
36	188	59
37	60	19
38	63	17
39	120	23
Unknown	0	0
Total	37,193	15,712

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,069
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	141
Caddo	589	321	171
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	85	55
East Baton Rouge	24,248	21,427	15,545
East Carroll	237	55	33
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	344
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	42	23

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,518	8,094
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,275	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	376
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	527
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,186

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	115	\$4,649,609.54	89	\$3,302,719.16	79	\$2,215,135.85
Allen	5	\$156,063.22	4	\$117,381.54	4	\$102,039.89
Ascension	1,065	\$38,641,673.94	900	\$31,718,986.57	825	\$24,719,984.33
Avoyelles	9	\$583,198.23	9	\$583,198.23	5	\$52,437.19
Beauregard	9	\$343,128.76	7	\$334,077.57	6	\$188,837.54
Bienville	8	\$309,395.41	7	\$290,339.23	4	\$117,881.09
Bossier	42	\$1,648,632.94	24	\$952,610.86	12	\$436,881.93
Caddo	36	\$1,821,124.69	26	\$1,210,644.98	21	\$630,770.31
Calcasieu	37	\$1,341,600.05	26	\$993,023.27	23	\$733,685.73
Caldwell	11	\$605,803.95	6	\$363,515.11	2	\$66,386.89
Catahoula	3	\$250,057.42	1	\$175,952.59	0	\$0.00
Claiborne	5	\$189,094.79	2	\$67,268.49	1	\$36,997.14
Concordia	2	\$73,680.27	2	\$73,680.27	2	\$71,670.49
De Soto	28	\$1,005,166.25	22	\$687,015.78	21	\$576,005.03
East Baton Rouge	7,734	\$263,140,556.51	7,002	\$240,233,200.42	6,631	\$199,078,915.88
East Carroll	10	\$405,643.90	9	\$351,264.74	7	\$194,487.30
East Feliciana	83	\$3,288,290.41	59	\$2,350,152.52	46	\$1,276,976.11
Evangeline	36	\$1,475,667.97	30	\$893,564.81	27	\$531,733.15
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	13	\$699,615.44	8	\$435,510.71	5	\$112,471.71
Iberia	105	\$3,967,574.92	74	\$2,805,600.72	58	\$1,742,701.85
Iberville	31	\$1,589,298.03	25	\$1,221,257.55	17	\$710,064.36
Jefferson Davis	15	\$994,910.14	13	\$905,288.10	7	\$123,411.62
Lafayette	708	\$21,568,190.71	662	\$20,216,101.47	627	\$16,784,122.87
LaSalle	7	\$278,498.76	6	\$272,268.55	5	\$121,214.58
Lincoln	5	\$218,592.63	3	\$91,144.88	3	\$90,676.20
Livingston	3,435	\$124,367,599.13	2,870	\$100,175,690.49	2,629	\$78,960,745.12
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	66	\$3,285,779.92	54	\$2,842,307.70	39	\$991,821.13
Natchitoches	24	\$1,192,037.83	15	\$515,775.87	11	\$259,269.82
Ouachita	466	\$17,586,828.97	382	\$14,484,151.78	329	\$9,828,160.05
Plaquemines	1	\$60,987.39	1	\$60,987.39	1	\$13,593.28
Pointe Coupee	17	\$1,072,347.14	11	\$461,126.77	9	\$297,403.56
Rapides	10	\$559,238.96	6	\$232,988.25	5	\$100,756.35
Red River	4	\$219,333.81	4	\$219,333.81	1	\$15,281.74
Richland	32	\$1,636,146.79	21	\$1,191,622.59	14	\$415,779.91
Sabine	4	\$165,376.42	3	\$131,173.77	1	\$18,076.84
St. Helena	84	\$3,896,182.56	65	\$3,054,039.87	37	\$1,307,282.95
St. James	11	\$596,127.66	9	\$507,622.97	4	\$169,385.11
St. Landry	68	\$3,157,396.44	46	\$2,155,995.19	33	\$1,031,563.20
St. Martin	106	\$4,610,411.24	88	\$3,675,950.18	69	\$2,328,736.52
St. Tammany	87	\$3,673,666.98	67	\$2,254,991.65	61	\$1,654,291.72
Tangipahoa	816	\$32,965,701.51	682	\$27,063,143.93	519	\$16,379,743.73
Union	17	\$599,332.78	13	\$371,398.84	10	\$246,785.49
Vermilion	192	\$7,391,120.31	157	\$5,534,682.02	137	\$3,435,382.08
Vernon	28	\$1,101,536.52	21	\$888,729.69	20	\$721,536.32
Washington	60	\$3,820,046.27	46	\$2,258,235.56	37	\$1,141,227.58
Webster	27	\$1,242,783.79	17	\$585,365.59	15	\$419,529.76
West Baton Rouge	2	\$103,805.62	2	\$104,835.05	2	\$103,805.62
West Carroll	13	\$548,635.53	10	\$454,560.10	8	\$280,614.52
West Feliciana	11	\$420,916.94	9	\$362,558.80	7	\$237,027.32
Winn	7	\$455,991.75	5	\$266,760.23	5	\$76,978.06
Total	15,712	\$564,076,807.09	13,622	\$480,602,202.16	12,443	\$371,252,672.77

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.