

***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #89**  
**June 1, 2019 – June 28, 2019**  
**Rev #52**

June 29, 2019

**Table of Contents**

Program Overview ..... 1  
 Executive Summary ..... 2  
 Completed Appeals..... 4  
 Low to Moderate Income (LMI), Senior Adults and Disabled Reported..... 5  
 LMI/Most Impacted Parish Data for Obligated/Disbursed Grants..... 6  
 Demographics for Submitted Applications ..... 6  
 Housing Assistance Center Activity (HAC) ..... 7  
 Call Center Activity ..... 8  
 APPENDIX A ..... 9  
 APPENDIX B ..... 11  
 APPENDIX C ..... 12  
 APPENDIX D ..... 13  
 Glossary..... 14

**List of Tables**

Table 1: Outreach Events..... 2  
 Table 2: Homeowner Program Snapshot ..... 3  
 Table 3: Status of Appeals ..... 4  
 Table 4 & 5: Submitted Applications with LMI and Urgent Need Data ..... 5  
 Table 6: Submitted Applications with Senior Adult or Disabled Reported ..... 5  
 Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data ..... 6  
 Table 8: Submitted Applications by Race ..... 6  
 Table 9: Housing Assistance Center Activity ..... 7  
 Table 10: Call Center Activity ..... 8  
 Table 11: Submitted Applications and Grants Offered by Louisiana House Districts ..... 9  
 Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts .... 10  
 Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted  
 Applications by Parish ..... 11  
 Table 14: Grant Awards by Parish..... 12

**List of Figures**

Figure 1: Award Appeals ..... 4  
 Figure 2: Requested Assistance..... 13

## Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99% of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

## Executive Summary

- 45,792 environmental reviews have been completed, representing 99% of the 45,793 homeowners in Phases I – VI.
  - 45,874 homeowners have been invited to complete applications from Phase I - VI. 37,195 (81%) homeowners have submitted their applications.
  - 36,176 scopes of work have been completed, representing 97% of the 37,195 homeowners that have submitted their application.
  - There have been a total of 15,348 Grant Awards offered to homeowners, amounting to \$553,398,583.20. Of those, 13,985 homeowners have acknowledged their grant agreements, obligating \$500,244,048.68.
  - 9,257 homeowners have completed their housing rehabilitation/reconstruction.
- 
- As of June 28, 2019, there were a total of 83,256 appointments held.
  - 332,413 calls were completed by the call center. 211,988 of the completed calls were inbound calls and 120,425 of the completed calls were outbound calls.
  - The Program has completed 0 outreach events for this reporting period. The following event is scheduled for the upcoming month:
    - 7/8 - Rebuild Livingston LTR meeting - Denham Springs, LA

**Table 1: Outreach Events**

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	76
<b>Total</b>	<b>411</b>

**Table 2: Homeowner Program Snapshot**

	As of 5/31/19	Monthly Activity	As of 6/28/19	Percentage	
<b>Surveys Recorded</b>				<b>Percentage</b>	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,792	1	45,793	81%	
<i>Duplicate Address</i>	4,298	-1	4,297	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,172	0	6,172	11%	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	1	0	1		
Environmental Reviews Completed	45,791	1	45,792		
<b>Scope of Work: Prospective/Completed</b>					
Scope of Work Available to Work	1	2	3		
Total Scope of Work Completed	36,177	-1	36,176		
<b>Applications In Process</b>					
Total Number of Invited Applications	45,873	1	<b>45,874</b>		
Applications Not Submitted	2,668	0	2,668		11/16/2018 deadline
Applications Available For Grant Determination	43,205	1	43,206		
Pending Grant Determination	43	-19	24	< 0.5%	
<b>Grant Determinations</b>			<b>99% Grant Determinations</b>		
Zero Award	11,458	2	11,460	26%	
Ineligible Determination	10,508	76	10,584	24%	
Withdrawn By Applicant	5,762	28	5,790	13%	
Grant Award Offered To Applicant	15,434	-86	15,348	36%	
Appeals In Progress	16	-8	8		
<b>Grant Awards</b>					<b>Total Dollars</b>
Grant Awards Offered	15,434	-86	15,348		553,398,583.20
Grant Awards Obligated	13,869	116	13,985		500,244,048.68
<i>Solution 1 Only</i>	616	20	636		50,808,730.57
<i>Solution 2 Only</i>	2,317	72	2,389		89,182,479.86
<i>Solution 3 Only</i>	2,782	23	2,805		73,948,092.63
<i>Solution 3 and 1</i>	1,940	3	1,943		78,681,217.45
<i>Solution 3 and 2</i>	6,214	-2	6,212		207,623,528.17
<b>Disbursements</b>					
Total Disbursements	12,695	154	12,849		397,738,563.96
<i>Solution 1 Only</i>	379	28	407		22,303,339.14
<i>Solution 2 Only</i>	1,402	95	1,497		48,148,019.20
<i>Solution 3 Only</i>	2,770	26	2,796		73,573,248.56
<i>Solution 3 and 1</i>	1,943	3	1,946		70,333,275.09
<i>Solution 3 and 2</i>	6,201	2	6,203		183,380,681.97
<b>Housing Rehabilitation/Reconstruction Complete</b>					
Total Housing Rehabilitation/Reconstruction Complete	8,903	354	9,257		
<i>Solution 1</i>	2,214	41	2,255		
<i>Solution 2</i>	3,925	287	4,212		
<i>Solution 3 Only</i>	2,764	26	2,790		

## Completed Appeals

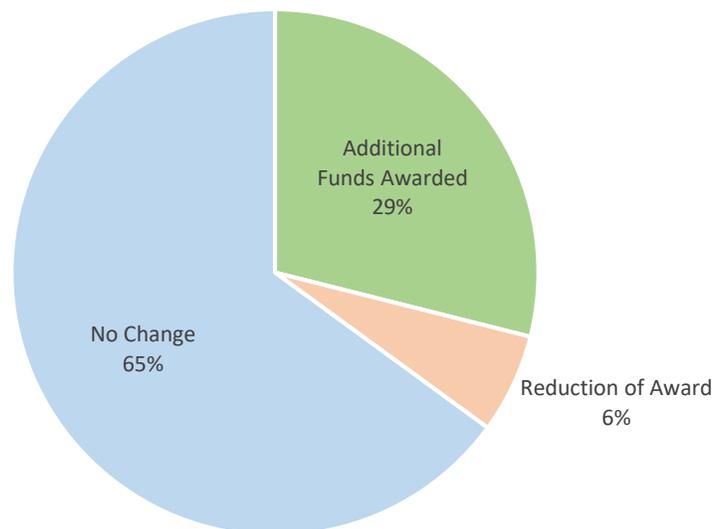
As of June 28, 2019; 5,963 resolved appeals are accounted for in the table below. 8 appeals are currently in process.

**Table 3: Status of Appeals**

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,187	29%	17,807,741.34	15,002.31
Reduction of Award	254	6%	(2,614,193.96)	(10,292.10)
No Change	2,717	65%		
<b>Total</b>	<b>4,158</b>	<b>100%</b>		

Resolved Cases	Appeals	%
Eligibility Approved	464	26%
Eligibility Denied	1,341	74%
<b>Total</b>	<b>1,805</b>	<b>100%</b>

**Figure 1: Award Appeals**



**Low to Moderate Income (LMI), Senior Adults and Disabled Reported**

As of June 28, 2019, there are 18,902 homeowners, 50.82% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,747 homeowners, 36.96% of the homeowners who submitted applications, that reported they were 62 years of age or older.

**Table 4 & 5: Submitted Applications with LMI and Urgent Need Data**

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,401	99.93%	5,405
Phase Two (II)	6,238	99.92%	6,243
Phase Three (III)	2,100	28.78%	7,297
Phase Four (IV)	2,362	28.45%	8,302
Phase Five (V)	491	44.76%	1,097
Phase Six (VI)	941	13.15%	7,154
Undetermined	2	100.00%	2
Not In Phase	1,367	80.65%	1,695
<b>Total</b>	<b>18,902</b>	<b>50.82%</b>	<b>37,195</b>

	Submitted Applications	Percentage
Most Impacted LMI	16,449	44.22%
Most Impacted Urgent Need	17,340	46.62%
LMI	2,453	6.60%
Urgent Need	953	2.56%
<b>Total</b>	<b>37,195</b>	<b>100.00%</b>

**Table 6: Submitted Applications with Senior Adult or Disabled Reported**

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,455	63.92%	3,511	64.96%	5,405
Phase Two (II)	4,448	71.25%	3,448	55.23%	6,243
Phase Three (III)	1,396	19.13%	727	9.96%	7,297
Phase Four (IV)	1,719	20.71%	900	10.84%	8,302
Phase Five (V)	187	17.05%	170	15.50%	1,097
Phase Six (VI)	1,897	26.52%	1,075	15.03%	7,154
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	644	37.99%	1,338	78.94%	1,695
<b>Total</b>	<b>13,747</b>	<b>36.96%</b>	<b>11,171</b>	<b>30.03%</b>	<b>37,195</b>

\*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

**Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data**

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	<b>13,985</b>	<b>500,244,048.68</b>		<b>12,849</b>	<b>397,738,563.96</b>	
LMI	7,300	286,855,438.13	57.4%	6,521	215,556,377.75	54.2%
Urgent Need	6,685	213,388,610.55	42.6%	6,328	182,182,186.21	45.8%
Most Impacted Parishes	<b>13,151</b>	<b>462,650,662.28</b>	<b>92.5%</b>	<b>12,204</b>	<b>376,924,495.87</b>	<b>94.7%</b>
LMI	6,750	260,457,514.96	52.1%	6,122	202,139,232.50	50.8%
Urgent Need	6,401	202,193,147.32	40.4%	6,082	174,785,263.37	43.9%
Other Parishes	<b>834</b>	<b>37,593,386.40</b>	<b>7.5%</b>	<b>645</b>	<b>20,814,068.09</b>	<b>5.3%</b>
LMI	550	26,397,923.17	5.3%	399	13,417,145.25	3.4%
Urgent Need	284	11,195,463.23	2.2%	246	7,396,922.84	1.9%

Demographics for Submitted Applications

**Table 8: Submitted Applications by Race**

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	50	0.14%
American Indian/Alaska Native and White	87	0.23%
American Indian/Alaskan Native/Black-African American	58	0.16%
Asian	503	1.35%
Asian and White	50	0.14%
Black/African American	14,329	38.52%
Black/African American and White	269	0.72%
Native Hawaiian/Other Pacific Islander	35	0.09%
Other Multi-Racial	627	1.69%
White	21,124	56.79%
A Race was not provided	63	0.17%
<b>Total</b>	<b>37,195</b>	<b>100.00%</b>

Housing Assistance Center Activity (HAC)

**Table 9: Housing Assistance Center Activity**

Activity	As of 5/31/2019	Monthly Activity	As of 6/28/2019
<b>Appointments</b>			
Total Number of Appointments	86,777	757	87,534
<i>Walk-ins</i>	52,082	669	52,751
<i>Scheduled</i>	34,695	88	34,783
<i>Held at office</i>	29,817	71	29,888
<i>Home visit</i>	617	0	617
<i>Cancelled</i>	2,842	16	2,858
<i>No Show</i>	1,419	1	1,420
<b>Housing Assistance Center Details</b>			
<b>Baton Rouge</b>			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	56,638	592	57,230
<i>Walk-ins</i>	37,370	555	37,925
<i>Scheduled</i>	19,268	37	19,305
<i>Held at office</i>	16,739	28	16,767
<i>Home visit</i>	249	0	249
<i>Cancelled</i>	1,872	9	1,881
<i>No Show</i>	408	0	408
<b>Hammond</b>			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	17,783	125	17,908
<i>Walk-ins</i>	10,970	86	11,056
<i>Scheduled</i>	6,813	39	6,852
<i>Held at office</i>	5,237	31	5,268
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	563	7	570
<i>No Show</i>	664	1	665
<b>Lafayette</b>			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,108	31	7,139
<i>Walk-ins</i>	1,601	21	1,622
<i>Scheduled</i>	5,507	10	5,517
<i>Held at office</i>	5,128	10	5,138
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	263	0	263
<i>No Show</i>	109	0	109
<b>Monroe</b>			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,248	9	5,257
<i>Walk-ins</i>	2,141	7	2,148
<i>Scheduled</i>	3,107	2	3,109
<i>Held at office</i>	2,713	2	2,715
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	144	0	144
<i>No Show</i>	238	0	238

Call Center Activity

**Table 10: Call Center Activity**

Activity	As of 5/31/2019	Monthly Activity	As of 6/28/2019
<b>Call Center</b>			
Total Calls	340,107	2,714	342,821
<i>Total Calls Abandoned</i>	10,259	149	10,408
<i>Abandoned %</i>	3.02%	0.02%	3.04%
<i>Total Calls Processed</i>	329,848	2,565	332,413
<i>Inbound</i>	209,994	1,994	211,988
<i>Outbound</i>	119,854	571	120,425
<b>Completed Inbound Calls Details</b>			
Total Inbound Calls Completed	209,994	1,994	211,988
Average Wait Time	1.22 min		1.22 min
Average Call Time	5.41 min		5.39 min
<i>Program Inquiry</i>	59,438	190	59,628
<i>Surveys Status Update</i>	4,495	0	4,495
<i>Surveys Completed</i>	10,350	0	10,350
<i>Case Manager Request</i>	25,701	453	26,154
<i>Application Status Update</i>	72,513	447	72,960
<i>Application In Progress</i>	1,080	0	1,080
<i>Application Submitted (Pending Document Upload)</i>	6,539	0	6,539
<i>Applications Completed</i>	285	0	285
<i>Damage Assessment Inquiry</i>	2,282	0	2,282
<i>Award Acknowledgement Inquiry</i>	2,949	2	2,951
<i>Construction Inquiry</i>	5,811	261	6,072
<i>Appeals</i>	2,507	284	2,791
<i>Outbound Project</i>	91	0	91
<i>Invalid Number/ No Answer / Busy / Left Message</i>	12,549	176	12,725
<i>Call Transferred</i>	3,404	181	3,585
<b>Completed Outbound Calls Details</b>			
Total Outbound Calls Completed	119,854	571	120,425
Average Call Time	1.52 min		1.51 min
<i>Program Inquiry</i>	6,264	29	6,293
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	227	14	241
<i>Application Status Update</i>	19,566	39	19,605
<i>Application In Progress</i>	33	0	33
<i>Application Submitted (Pending Document Upload)</i>	749	0	749
<i>Applications Completed</i>	54	0	54
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	45	0	45
<i>Construction Inquiry</i>	330	10	340
<i>Appeals</i>	55	22	77
<i>Outbound Project</i>	6,920	0	6,920
<i>Invalid Number/ No Answer / Busy / Left Message</i>	41,753	18	41,771
<i>Call Transferred</i>	39,308	439	39,747

**APPENDIX A**

**Table 11: Submitted Applications and Grants Offered by Louisiana House Districts**

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	14	36	2	0	71	4,120	1,557
2	27	0	37	69	15	72	1,496	364
3	16	1	38	110	40	73	926	323
4	51	10	39	116	32	74	223	59
5	13	2	40	117	39	75	234	48
6	2	0	41	164	56	76	20	4
7	30	8	42	225	86	77	154	44
8	13	0	43	325	144	78	0	0
9	92	27	44	52	5	79	0	0
10	100	35	45	90	27	80	0	0
11	38	7	46	150	53	81	1,652	628
12	69	13	47	346	114	83	0	0
13	46	14	48	410	196	84	0	0
14	251	66	49	227	79	85	0	0
15	42	15	50	1	0	86	574	177
16	383	105	51	0	0	88	2,200	742
17	813	311	52	0	0	89	1	0
18	89	21	53	0	0	90	7	0
19	236	77	54	0	0	91	0	0
20	63	15	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	28	57	0	0	94	0	0
23	63	15	58	188	49	95	1,840	882
24	69	31	59	508	168	96	351	112
25	5	0	60	53	15	97	0	0
26	18	1	61	1,142	505	98	0	0
27	16	9	62	432	175	99	0	0
28	49	9	63	718	342	100	0	0
29	1,295	734	64	2,578	1,144	101	4,421	2,666
30	9	2	65	4,383	1,996	102	0	0
31	795	346	66	1,220	401	103	0	0
32	31	13	67	102	19	104	5	0
33	43	23	68	52	16	105	0	0
34	21	2	69	152	47	Unknown	0	0
35	5	0	70	55	17	<b>Total</b>	<b>37,195</b>	<b>15,348</b>

**Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts**

Senate District	Application Count	Offered Count
1	31	5
2	248	67
3	0	0
4	0	0
5	0	0
6	6,561	2,687
7	0	0
8	0	0
9	0	0
10	0	0
11	588	192
12	1,626	419
13	7,174	2,931
14	1,351	609
15	7,851	4,379
16	364	128
17	745	242
18	4,256	1,474
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	602	203
23	1,191	539
24	333	75
25	240	73
26	948	372
27	26	2
28	233	81
29	96	21
30	151	71
31	115	32
32	184	49
33	508	138
34	1,145	399
35	165	47
36	188	56
37	60	15
38	63	16
39	120	21
Unknown	0	0
<b>Total</b>	<b>37,195</b>	<b>15,348</b>

**APPENDIX B**

**Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish**

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,069
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	141
Caddo	589	321	171
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	85	55
East Baton Rouge	24,248	21,427	15,545
East Carroll	237	55	33
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	344
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	42	23

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,518	8,096
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,275	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	376
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	527
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
<b>Total</b>	<b>*82,440</b>	<b>56,065</b>	<b>37,188</b>

\* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
<b>Total</b>	<b>197</b>	<b>7</b>

**APPENDIX C**

**Table 14: Grant Awards by Parish**

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	116	\$5,090,110.31	96	\$3,927,599.11	84	\$2,739,882.04
Allen	5	\$156,063.22	4	\$117,381.54	4	\$114,138.59
Ascension	1,017	\$37,184,897.87	924	\$32,856,138.48	855	\$26,991,433.48
Avoyelles	9	\$588,233.30	9	\$588,233.30	7	\$153,700.59
Beauregard	9	\$432,896.25	8	\$340,448.25	6	\$188,837.54
Bienville	8	\$309,395.41	8	\$309,395.41	5	\$120,819.67
Bossier	38	\$1,520,415.75	32	\$1,297,336.21	15	\$562,253.56
Caddo	34	\$1,842,570.06	30	\$1,446,841.76	24	\$754,622.35
Calcasieu	35	\$1,267,767.03	30	\$1,102,527.16	25	\$810,957.51
Caldwell	11	\$605,803.95	7	\$408,257.87	3	\$111,820.03
Catahoula	2	\$214,240.29	1	\$175,952.59	0	\$0.00
Claiborne	4	\$144,312.84	4	\$144,312.84	1	\$36,997.14
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	26	\$935,996.04	24	\$763,614.74	22	\$579,621.73
East Baton Rouge	7,662	\$260,440,037.11	7,093	\$244,592,892.33	6,747	\$207,601,963.47
East Carroll	10	\$434,105.95	9	\$368,048.47	8	\$276,374.27
East Feliciana	75	\$3,038,527.60	65	\$2,628,877.04	52	\$1,487,478.76
Evangeline	36	\$1,446,645.51	32	\$1,239,324.51	29	\$615,937.46
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	11	\$635,346.29	8	\$495,573.90	5	\$112,471.71
Iberia	97	\$3,774,605.94	81	\$3,166,868.79	67	\$2,164,760.13
Iberville	30	\$1,561,893.53	27	\$1,343,219.35	20	\$874,432.74
Jefferson Davis	14	\$1,009,947.13	13	\$961,963.36	8	\$168,222.13
Lafayette	705	\$21,307,060.92	669	\$20,549,913.66	640	\$17,532,836.65
LaSalle	7	\$289,676.05	6	\$283,445.84	5	\$121,214.58
Lincoln	5	\$218,123.95	5	\$218,123.95	3	\$90,676.20
Livingston	3,290	\$118,962,053.04	2,964	\$104,767,310.46	2,713	\$84,487,773.65
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	64	\$3,386,574.19	58	\$3,179,276.06	42	\$1,560,289.97
Natchitoches	23	\$876,289.28	17	\$634,640.71	15	\$409,092.41
Ouachita	460	\$17,387,822.93	402	\$15,160,222.80	352	\$11,096,954.20
Plaquemines	1	\$60,987.39	1	\$60,987.39	1	\$13,593.28
Pointe Coupee	18	\$1,069,748.77	15	\$618,580.90	10	\$349,398.70
Rapides	10	\$588,163.79	7	\$325,816.30	5	\$100,756.35
Red River	4	\$219,333.81	4	\$219,333.81	2	\$39,842.69
Richland	30	\$1,681,257.89	24	\$1,445,902.50	16	\$490,128.66
Sabine	3	\$131,173.77	3	\$131,173.77	1	\$18,076.84
St. Helena	79	\$3,790,238.11	65	\$3,007,852.06	49	\$1,865,664.53
St. James	9	\$510,993.26	9	\$510,993.26	5	\$214,385.11
St. Landry	65	\$3,426,134.50	50	\$2,610,904.02	38	\$1,212,265.19
St. Martin	106	\$4,889,049.33	92	\$3,948,878.93	79	\$2,801,369.60
St. Tammany	84	\$3,654,433.36	70	\$2,566,612.67	65	\$1,988,814.68
Tangipahoa	785	\$32,398,795.27	722	\$29,079,627.09	564	\$19,225,752.88
Union	15	\$508,324.24	14	\$416,398.84	11	\$268,022.00
Vermilion	189	\$7,490,138.29	164	\$6,335,730.74	144	\$3,893,695.11
Vernon	28	\$1,101,536.52	21	\$888,729.69	20	\$738,279.13
Washington	55	\$3,752,708.17	47	\$2,814,614.94	40	\$1,365,389.71
Webster	25	\$1,198,237.49	18	\$671,542.77	15	\$423,418.88
West Baton Rouge	2	\$103,805.62	2	\$104,835.05	2	\$103,805.62
West Carroll	15	\$708,750.75	13	\$614,397.99	9	\$345,012.18
West Feliciana	11	\$420,916.94	9	\$362,558.80	7	\$249,608.86
Winn	7	\$458,367.75	5	\$266,760.23	5	\$91,644.96
<b>Total</b>	<b>15,348</b>	<b>\$553,398,583.20</b>	<b>13,985</b>	<b>\$500,244,048.68</b>	<b>12,849</b>	<b>\$397,738,563.96</b>

**APPENDIX D**

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

**Figure 2: Requested Assistance**

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
<b>TOTALS</b>	<b>\$1,656,972,000</b>	<b>\$51,435,020</b>	<b>\$1,708,407,020</b>	<b>\$3,737,800,000</b>	<b>\$2,095,671,860</b>

## Glossary

**Act of Donation:** A form of property transfer without exchange of payment.

**Applicant:** All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

**CDBG-DR:** Community Development Block Grant – Disaster Recovery Program

**Common Area Under Roof:** The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

**Duplication of Benefits:** A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

**HCDA:** Housing and Community Development Act of 1974

**Housing Assistance Center (HAC):** A location where applicants meet with case managers and schedule appointments.

**HUD:** Department of Housing and Urban Development

**Low to Moderate Income (LMI) Household:** A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

**Major/Severe Damages:** \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

**New Construction:** A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

**NFIP:** National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

**Reconstruction:** Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

**Rehabilitation:** Repairs made to an existing structure based on the program's building standards.