

***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #91**  
**July 27, 2019 – August 30, 2019**  
**Rev #52**

August 31, 2019

**Table of Contents**

Program Overview ..... 1  
 Executive Summary ..... 2  
 Completed Appeals..... 4  
 Low to Moderate Income (LMI), Senior Adults and Disabled Reported..... 5  
 LMI/Most Impacted Parish Data for Obligated/Disbursed Grants..... 6  
 Demographics for Obligated Applications..... 6  
 Housing Assistance Center Activity (HAC) ..... 7  
 Call Center Activity..... 8  
 APPENDIX A ..... 9  
 APPENDIX B ..... 11  
 APPENDIX C ..... 12  
 APPENDIX D ..... 13  
 Glossary..... 14

**List of Tables**

Table 1: Outreach Events..... 2  
 Table 2: Homeowner Program Snapshot ..... 3  
 Table 3: Status of Appeals ..... 4  
 Table 4 & 5: Submitted Applications with LMI and Urgent Need Data ..... 5  
 Table 6: Submitted Applications with Senior Adult or Disabled Reported ..... 5  
 Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data ..... 6  
 Table 8: Obligated Applications by Race ..... 6  
 Table 9: Housing Assistance Center Activity ..... 7  
 Table 10: Call Center Activity ..... 8  
 Table 11: Submitted Applications and Grants Offered by Louisiana House Districts ..... 9  
 Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts .... 10  
 Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted  
 Applications by Parish ..... 11  
 Table 14: Grant Awards by Parish..... 12

**List of Figures**

Figure 1: Award Appeals ..... 4  
 Figure 2: Requested Assistance..... 13

## Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 97%\* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

---

\* Due to SBA duplication of benefits (DOB) grant award adjustments, ~2% of the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

## Executive Summary

- 45,438 environmental reviews have been completed, representing 99% of the 45,439 homeowners in Phases I – VI.
  - 45,439 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
  - 36,167 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
  - There have been a total of 16,241 Grant Awards offered to homeowners, amounting to \$606,553,416.85. Of those, 14,601 homeowners have acknowledged their grant agreements, obligating \$548,187,630.94.
  - 10,005 homeowners have completed their housing rehabilitation/reconstruction.
- 
- As of August 30, 2019, there were a total of 85,812 appointments held.
  - 343,544 calls were completed by the call center. 220,464 of the completed calls were inbound calls and 123,080 of the completed calls were outbound calls.
  - The Program has completed 3 outreach events for this reporting period. There are no events scheduled for the upcoming month.

**Table 1: Outreach Events**

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	79
<b>Total</b>	<b>414</b>

**Table 2: Homeowner Program Snapshot**

	As of 7/26/19	Monthly Activity	As of 8/30/19	Percentage	
<b>Surveys Recorded</b>				<b>Percentage</b>	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,793	-354	45,439	81%	
<i>Duplicate Address</i>	4,297	-1	4,296	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,172	355	6,527	11%	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	1	0	1		
Environmental Reviews Completed	45,792	-354	45,438		
<b>Scope of Work: Prospective/Completed</b>					
Scope of Work Available to Work	3	0	3		
Total Scope of Work Completed	36,177	-10	36,167		
<b>Applications In Process</b>					
Total Number of Invited Applications	45,874	-435	<b>45,439</b>		
Applications Not Available For Grant Determination	2,669	-7	2,662		11/16/2018 deadline
Applications Available For Grant Determination	43,205	-428	42,777		
Pending Grant Determination	139	1,085	1,224*	3%	
<b>Grant Determinations</b>			<b>99% Grant Determinations</b>		
Zero Award	11,035	-1,685	9,350	22%	
Ineligible Determination	10,592	-385	10,207	24%	
Withdrawn By Applicant	5,805	-50	5,755	13%	
Grant Award Offered To Applicant	15,634	607	16,241	38%	
Appeals In Progress	11	-1	10		
<b>Grant Awards</b>				<b>Total Dollars</b>	
Grant Awards Offered	15,634	607	16,241		606,553,416.85
Grant Awards Obligated	14,127	474	14,601		548,187,630.94
<i>Solution 1 Only</i>	665	48	713		59,332,490.47
<i>Solution 2 Only</i>	2,479	147	2,626		105,608,730.21
<i>Solution 3 Only</i>	2,842	154	2,996		85,061,823.93
<i>Solution 3 and 1</i>	1,948	15	1,963		80,704,389.64
<i>Solution 3 and 2</i>	6,193	110	6,303		217,480,196.69
<b>Disbursements</b>					
Total Disbursements	12,980	346	13,326		439,339,506.34
<i>Solution 1 Only</i>	435	19	454		30,033,695.68
<i>Solution 2 Only</i>	1,576	19	1,595		56,111,708.44
<i>Solution 3 Only</i>	2,834	97	2,931		83,057,814.82
<i>Solution 3 and 1</i>	1,952	51	2,003		73,998,668.85
<i>Solution 3 and 2</i>	6,183	160	6,343		196,137,618.55
<b>Housing Rehabilitation/Reconstruction Complete</b>					
Total Housing Rehabilitation/Reconstruction Complete	9,551	454	10,005		
<i>Solution 1</i>	2,285	64	2,349		
<i>Solution 2</i>	4,446	292	4,738		
<i>Solution 3 Only</i>	2,820	98	2,918		

## Completed Appeals

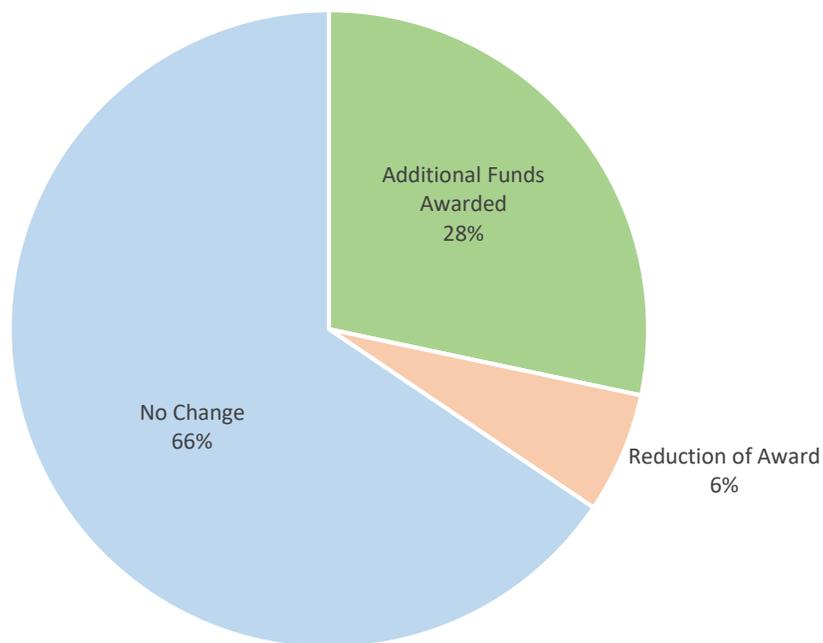
As of August 30, 2019; 6,232 resolved appeals are accounted for in the table below. 10 appeals are currently in process.

**Table 3: Status of Appeals**

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,226	28%	18,466,492.71	15,062.39
Reduction of Award	265	6%	(2,734,287.78)	(10,318.07)
No Change	2,837	66%		
<b>Total</b>	<b>4,328</b>	<b>100%</b>		

Resolved Cases	Appeals	%
Eligibility Approved	517	27%
Eligibility Denied	1,387	73%
<b>Total</b>	<b>1,904</b>	<b>100%</b>

**Figure 1: Award Appeals**



**Low to Moderate Income (LMI), Senior Adults and Disabled Reported**

As of August 30, 2019, there are 18,820 homeowners, 50.62% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,743 homeowners, 36.96% of the homeowners who submitted applications, that reported they were 62 years of age or older.

**Table 4 & 5: Submitted Applications with LMI and Urgent Need Data**

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,381	99.96%	5,383
Phase Two (II)	6,211	99.92%	6,216
Phase Three (III)	2,091	28.71%	7,282
Phase Four (IV)	2,344	28.36%	8,265
Phase Five (V)	490	44.75%	1,095
Phase Six (VI)	936	12.92%	7,246
Undetermined	2	100.00%	2
Not In Phase	1,365	80.63%	1,693
<b>Total</b>	<b>18,820</b>	<b>50.62%</b>	<b>37,182</b>

	Submitted Applications	Percentage
Most Impacted LMI	16,376	44.04%
Most Impacted Urgent Need	17,408	46.82%
LMI	2,444	6.57%
Urgent Need	954	2.57%
<b>Total</b>	<b>37,182</b>	<b>100.00%</b>

**Table 6: Submitted Applications with Senior Adult or Disabled Reported**

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,444	63.98%	3,492	64.87%	5,383
Phase Two (II)	4,430	71.27%	3,430	55.18%	6,216
Phase Three (III)	1,398	19.20%	734	10.08%	7,282
Phase Four (IV)	1,714	20.74%	900	10.89%	8,265
Phase Five (V)	188	17.17%	173	15.80%	1,095
Phase Six (VI)	1,924	26.55%	1,088	15.02%	7,246
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	644	38.04%	1,336	78.91%	1,693
<b>Total</b>	<b>13,743</b>	<b>36.96%</b>	<b>11,155</b>	<b>30.00%</b>	<b>37,182</b>

\*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

**Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data**

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	<b>14,601</b>	<b>548,187,630.94</b>		<b>13,326</b>	<b>439,339,506.34</b>	
LMI	7,539	305,925,019.76	55.8%	6,774	234,664,003.34	53.4%
Urgent Need	7,062	242,262,611.18	44.2%	6,552	204,675,503.00	46.6%
Most Impacted Parishes	<b>13,712</b>	<b>505,941,879.09</b>	<b>92.3%</b>	<b>12,629</b>	<b>414,962,239.34</b>	<b>94.4%</b>
LMI	6,955	276,924,512.96	50.5%	6,337	218,871,470.61	49.8%
Urgent Need	6,757	229,017,366.13	41.8%	6,292	196,090,768.73	44.6%
Other Parishes	<b>889</b>	<b>42,245,751.85</b>	<b>7.7%</b>	<b>697</b>	<b>24,377,267.00</b>	<b>5.6%</b>
LMI	584	29,000,506.80	5.3%	437	15,792,532.73	3.6%
Urgent Need	305	13,245,245.05	2.4%	260	8,584,734.27	2.0%

Demographics for Obligated Applications

**Table 8: Obligated Applications by Race**

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.13%
American Indian/Alaska Native and White	33	0.23%
American Indian/Alaskan Native/Black-African American	20	0.14%
Asian	297	2.03%
Asian and White	25	0.17%
Black/African American	5,605	38.39%
Black/African American and White	111	0.76%
Native Hawaiian/Other Pacific Islander	16	0.11%
Other Multi-Racial	243	1.66%
White	8,186	56.06%
A Race was not provided	46	0.32%
<b>Total</b>	<b>14,601</b>	<b>100.00%</b>

Housing Assistance Center Activity (HAC)

**Table 9: Housing Assistance Center Activity**

Activity	As of 7/26/2019	Monthly Activity	As of 8/30/2019
<b>Appointments</b>			
Total Number of Appointments	88,613	1,498	90,111
<i>Walk-ins</i>	53,770	1,295	55,065
<i>Scheduled</i>	34,843	203	35,046
<i>Held at office</i>	29,941	188	30,129
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	2,864	15	2,879
<i>No Show</i>	1,420	0	1,420
<b>Housing Assistance Center Details</b>			
<b>Baton Rouge</b>			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	58,183	1,195	59,378
<i>Walk-ins</i>	38,852	1,107	39,959
<i>Scheduled</i>	19,331	88	19,419
<i>Held at office</i>	16,786	82	16,868
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	1,887	6	1,893
<i>No Show</i>	408	0	408
<b>Hammond</b>			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	17,967	152	18,119
<i>Walk-ins</i>	11,097	106	11,203
<i>Scheduled</i>	6,870	46	6,916
<i>Held at office</i>	5,286	45	5,331
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	570	1	571
<i>No Show</i>	665	0	665
<b>Lafayette</b>			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,176	83	7,259
<i>Walk-ins</i>	1,649	42	1,691
<i>Scheduled</i>	5,527	41	5,568
<i>Held at office</i>	5,148	34	5,182
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	263	7	270
<i>No Show</i>	109	0	109
<b>Monroe</b>			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,287	68	5,355
<i>Walk-ins</i>	2,172	40	2,212
<i>Scheduled</i>	3,115	28	3,143
<i>Held at office</i>	2,721	27	2,748
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	144	1	145
<i>No Show</i>	238	0	238

Call Center Activity

**Table 10: Call Center Activity**

Activity	As of 7/26/2019	Monthly Activity	As of 8/30/2019
<b>Call Center</b>			
Total Calls	349,145	6,404	355,549
<i>Total Calls Abandoned</i>	11,298	707	12,005
<i>Abandoned %</i>	3.24%	0.14%	3.38%
<i>Total Calls Processed</i>	337,847	5,697	343,544
<i>Inbound</i>	216,134	4,330	220,464
<i>Outbound</i>	121,713	1,367	123,080
<b>Completed Inbound Calls Details</b>			
Total Inbound Calls Completed	216,134	4,330	220,464
Average Wait Time	1.31 min		1.40 min
Average Call Time	5.33 min		5.28 min
<i>Program Inquiry</i>	59,907	234	60,141
<i>Surveys Status Update</i>	4,496	0	4,496
<i>Surveys Completed</i>	10,350	0	10,350
<i>Case Manager Request</i>	26,858	908	27,766
<i>Application Status Update</i>	73,559	722	74,281
<i>Application In Progress</i>	1,080	0	1,080
<i>Application Submitted (Pending Document Upload)</i>	6,539	1	6,540
<i>Applications Completed</i>	285	1	286
<i>Damage Assessment Inquiry</i>	2,282	1	2,283
<i>Award Acknowledgement Inquiry</i>	2,965	20	2,985
<i>Construction Inquiry</i>	6,301	206	6,507
<i>Appeals</i>	2,994	396	3,390
<i>Outbound Project</i>	91	0	91
<i>Invalid Number/ No Answer / Busy / Left Message</i>	12,904	306	13,210
<i>Call Transferred</i>	5,523	1,535	7,058
<b>Completed Outbound Calls Details</b>			
Total Outbound Calls Completed	121,713	1,367	123,080
Average Call Time	1.52 min		1.53 min
<i>Program Inquiry</i>	6,396	77	6,473
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	457	174	631
<i>Application Status Update</i>	19,801	198	19,999
<i>Application In Progress</i>	33	0	33
<i>Application Submitted (Pending Document Upload)</i>	749	0	749
<i>Applications Completed</i>	54	0	54
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	49	11	60
<i>Construction Inquiry</i>	393	36	429
<i>Appeals</i>	143	93	236
<i>Outbound Project</i>	6,921	0	6,921
<i>Invalid Number/ No Answer / Busy / Left Message</i>	41,977	216	42,193
<i>Call Transferred</i>	40,190	562	40,752

**APPENDIX A**

**Table 11: Submitted Applications and Grants Offered by Louisiana House Districts**

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	15	36	2	0	71	4,118	1,708
2	27	0	37	69	15	72	1,494	374
3	16	1	38	110	41	73	926	341
4	49	10	39	116	34	74	223	61
5	13	2	40	117	42	75	234	52
6	2	0	41	164	60	76	20	5
7	30	8	42	225	86	77	154	44
8	13	0	43	325	153	78	0	0
9	91	29	44	52	5	79	0	0
10	100	37	45	90	28	80	0	0
11	38	7	46	150	56	81	1,652	661
12	69	17	47	345	117	83	0	0
13	46	14	48	410	215	84	0	0
14	250	83	49	227	77	85	0	0
15	42	15	50	1	0	86	574	185
16	383	109	51	0	0	88	2,200	797
17	813	320	52	0	0	89	1	0
18	89	24	53	0	0	90	7	0
19	236	79	54	0	0	91	0	0
20	63	16	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	30	57	0	0	94	0	0
23	63	15	58	188	50	95	1,840	941
24	69	32	59	509	192	96	350	114
25	5	0	60	53	15	97	0	0
26	18	1	61	1,142	521	98	0	0
27	16	8	62	432	188	99	0	0
28	49	11	63	718	348	100	0	0
29	1,295	745	64	2,577	1,215	101	4,420	2,782
30	9	2	65	4,382	2,129	102	0	0
31	795	373	66	1,219	435	103	0	0
32	31	13	67	102	21	104	5	0
33	43	22	68	52	19	105	0	0
34	21	2	69	152	49	Unknown	0	0
35	5	0	70	55	17	<b>Total</b>	<b>37,182</b>	<b>16,241</b>

**Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts**

Senate District	Application Count	Offered Count
1	31	6
2	248	68
3	0	0
4	0	0
5	0	0
6	6,557	2,860
7	0	0
8	0	0
9	0	0
10	0	0
11	588	201
12	1,626	433
13	7,172	3,183
14	1,351	620
15	7,850	4,547
16	364	140
17	744	263
18	4,257	1,587
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	601	206
23	1,191	589
24	333	79
25	240	74
26	947	379
27	26	2
28	233	88
29	96	21
30	151	72
31	115	35
32	184	52
33	508	159
34	1,144	409
35	165	50
36	188	59
37	59	16
38	63	16
39	118	22
Unknown	0	0
<b>Total</b>	<b>37,182</b>	<b>16,241</b>

**APPENDIX B**

**Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish**

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,070
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	83	53
East Baton Rouge	24,248	21,425	15,539
East Carroll	237	55	33
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	42	23

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,522	8,098
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,275	1,365
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
<b>Total</b>	<b>*82,440</b>	<b>56,065</b>	<b>37,175</b>

\* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
<b>Total</b>	<b>197</b>	<b>7</b>

**APPENDIX C**

**Table 14: Grant Awards by Parish**

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	118	\$5,488,990.86	104	\$4,702,969.88	89	\$2,925,795.58
Allen	5	\$156,063.22	4	\$117,381.54	4	\$114,411.96
Ascension	1,102	\$41,678,483.63	997	\$37,447,233.05	908	\$31,671,132.74
Avoyelles	11	\$601,513.82	10	\$600,186.32	8	\$166,280.21
Beauregard	9	\$481,010.25	9	\$481,010.25	7	\$202,710.63
Bienville	8	\$309,395.41	8	\$309,395.41	7	\$223,164.06
Bossier	40	\$1,633,760.29	34	\$1,405,969.72	18	\$688,172.45
Caddo	35	\$1,951,814.52	33	\$1,855,770.47	24	\$760,593.47
Calcasieu	35	\$1,339,554.34	31	\$1,195,371.76	28	\$951,575.52
Caldwell	12	\$680,950.12	8	\$453,257.87	3	\$111,820.03
Catahoula	2	\$214,240.29	1	\$175,952.59	0	\$0.00
Claiborne	4	\$144,312.84	4	\$144,312.84	1	\$36,997.14
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	27	\$994,397.34	25	\$822,016.04	22	\$600,307.35
East Baton Rouge	8,029	\$284,134,589.19	7,317	\$263,913,433.68	6,909	\$225,324,098.67
East Carroll	10	\$434,105.95	10	\$434,105.95	8	\$311,208.01
East Feliciana	81	\$3,372,128.24	72	\$3,117,814.51	56	\$1,785,291.89
Evangeline	37	\$1,533,924.27	33	\$1,326,603.27	30	\$810,944.23
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	10	\$648,820.02	9	\$565,076.07	5	\$112,471.71
Iberia	97	\$3,846,782.25	87	\$3,460,351.88	70	\$2,277,661.71
Iberville	31	\$1,626,413.25	29	\$1,581,223.74	21	\$915,098.67
Jefferson Davis	14	\$1,017,162.85	13	\$969,179.08	9	\$243,756.76
Lafayette	762	\$23,187,028.95	689	\$21,545,216.98	658	\$18,568,516.50
LaSalle	7	\$302,176.05	6	\$295,945.84	6	\$288,866.81
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$155,676.20
Livingston	3,561	\$134,234,381.06	3,123	\$117,333,079.89	2,829	\$94,352,632.88
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	65	\$3,509,819.41	56	\$2,875,747.96	48	\$1,863,525.80
Natchitoches	26	\$1,409,811.11	18	\$870,382.04	15	\$469,775.34
Ouachita	490	\$19,110,061.56	423	\$16,482,966.09	368	\$11,891,150.90
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	21	\$1,132,338.02	16	\$693,327.41	11	\$387,513.34
Rapides	9	\$557,282.97	7	\$325,816.30	5	\$216,913.08
Red River	4	\$237,831.49	4	\$237,831.49	2	\$53,975.39
Richland	31	\$1,766,234.45	24	\$1,485,628.98	19	\$609,060.91
Sabine	3	\$131,173.77	3	\$131,173.77	2	\$81,906.40
St. Helena	82	\$4,011,936.24	72	\$3,610,392.28	54	\$2,092,508.01
St. James	9	\$510,993.26	9	\$510,993.26	7	\$356,143.86
St. Landry	70	\$3,540,987.70	57	\$3,138,064.42	43	\$1,650,205.97
St. Martin	109	\$5,199,267.36	97	\$4,549,001.72	83	\$3,068,054.30
St. Tammany	86	\$3,814,851.33	73	\$2,690,296.51	66	\$2,030,903.72
Tangipahoa	817	\$33,884,522.25	759	\$31,316,187.01	608	\$22,131,716.08
Union	19	\$630,500.55	15	\$448,281.70	12	\$326,797.72
Vermilion	192	\$7,921,271.68	178	\$7,552,748.58	151	\$4,378,040.95
Vernon	29	\$1,346,032.97	23	\$1,003,524.53	20	\$740,690.30
Washington	59	\$4,194,034.11	49	\$2,957,747.42	43	\$1,688,251.32
Webster	27	\$1,414,955.88	21	\$1,118,153.43	16	\$604,960.35
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	15	\$708,749.20	13	\$614,397.99	10	\$419,489.59
West Feliciana	12	\$448,181.66	10	\$419,552.50	7	\$249,608.86
Winn	7	\$456,172.91	6	\$298,148.96	5	\$91,644.96
<b>Total</b>	<b>16,241</b>	<b>\$606,553,416.85</b>	<b>14,601</b>	<b>\$548,187,630.94</b>	<b>13,326</b>	<b>\$439,339,506.34</b>

**APPENDIX D**

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

**Figure 2: Requested Assistance**

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
<b>TOTALS</b>	<b>\$1,656,972,000</b>	<b>\$51,435,020</b>	<b>\$1,708,407,020</b>	<b>\$3,737,800,000</b>	<b>\$2,095,671,860</b>

## Glossary

**Act of Donation:** A form of property transfer without exchange of payment.

**Applicant:** All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

**CDBG-DR:** Community Development Block Grant – Disaster Recovery Program

**Common Area Under Roof:** The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

**Duplication of Benefits:** A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

**HCDA:** Housing and Community Development Act of 1974

**Housing Assistance Center (HAC):** A location where applicants meet with case managers and schedule appointments.

**HUD:** Department of Housing and Urban Development

**Low to Moderate Income (LMI) Household:** A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

**Major/Severe Damages:** \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

**New Construction:** A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

**NFIP:** National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

**Reconstruction:** Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

**Rehabilitation:** Repairs made to an existing structure based on the program's building standards.