

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #92
August 31, 2019 – September 27, 2019
Rev #52

September 28, 2019

Table of Contents

Program Overview 1
 Executive Summary 2
 Completed Appeals..... 4
 Low to Moderate Income (LMI), Senior Adults and Disabled Reported..... 5
 LMI/Most Impacted Parish Data for Obligated/Disbursed Grants..... 6
 Demographics for Obligated Applications..... 6
 Housing Assistance Center Activity (HAC) 7
 Call Center Activity..... 8
 APPENDIX A 9
 APPENDIX B 11
 APPENDIX C 12
 APPENDIX D 13
 Glossary..... 14

List of Tables

Table 1: Outreach Events..... 2
 Table 2: Homeowner Program Snapshot 3
 Table 3: Status of Appeals 4
 Table 4 & 5: Submitted Applications with LMI and Urgent Need Data 5
 Table 6: Submitted Applications with Senior Adult or Disabled Reported 5
 Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data 6
 Table 8: Obligated Applications by Race 6
 Table 9: Housing Assistance Center Activity 7
 Table 10: Call Center Activity 8
 Table 11: Submitted Applications and Grants Offered by Louisiana House Districts 9
 Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts 10
 Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted
 Applications by Parish 11
 Table 14: Grant Awards by Parish..... 12

List of Figures

Figure 1: Award Appeals 4
 Figure 2: Requested Assistance..... 13

Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 98%* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

* Due to SBA duplication of benefits (DOB) grant award adjustments, ~2% of the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
 - 45,439 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
 - 36,168 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
 - There have been a total of 16,639 Grant Awards offered to homeowners, amounting to \$615,668,457.98. Of those, 15,023 homeowners have acknowledged their grant agreements, obligating \$560,918,698.17.
 - 10,355 homeowners have completed their housing rehabilitation/reconstruction.
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- As of September 27, 2019, there were a total of 86,917 appointments held.
 - 346,558 calls were completed by the call center. 222,842 of the completed calls were inbound calls and 123,716 of the completed calls were outbound calls.
 - The Program has completed 3 outreach events for this reporting period. There are no events scheduled for the upcoming month.

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	82
Total	417

Table 2: Homeowner Program Snapshot

	As of 8/30/19	Monthly Activity	As of 9/27/19	Percentage	
Surveys Recorded				Percentage	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,439	1	45,440	81%	
<i>Duplicate Address</i>	4,296	0	4,296	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	-1	6,526	11%	
Environmental Reviews					
Environmental Reviews Available to Work	1	-1	0		
Environmental Reviews Completed	45,438	2	45,440		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	3	-1	2		
Total Scope of Work Completed	36,167	1	36,168		
Applications In Process					
Total Number of Invited Applications	45,439	0	45,439		
Applications Not Available For Grant Determination	2,662	0	2,662		11/16/2018 deadline
Applications Available For Grant Determination	42,777	0	42,777		
Pending Grant Determination	1,224	-426	798	2%	
Grant Determinations			98% Grant Determinations		
Zero Award	9,350	-4	9,346	22%	
Ineligible Determination	10,207	12	10,219	24%	
Withdrawn By Applicant	5,755	20	5,775	13%	
Grant Award Offered To Applicant	16,241	398	16,639	39%	
Appeals In Progress	10	5	15		
Grant Awards					Total Dollars
Grant Awards Offered	16,241	398	16,639		615,668,457.98
Grant Awards Obligated	14,601	422	15,023		560,918,698.17
<i>Solution 1 Only</i>	713	11	724		60,986,423.29
<i>Solution 2 Only</i>	2,626	42	2,668		107,407,034.60
<i>Solution 3 Only</i>	2,996	184	3,180		88,577,792.04
<i>Solution 3 and 1</i>	1,963	14	1,977		81,688,767.39
<i>Solution 3 and 2</i>	6,303	171	6,474		222,258,680.85
Disbursements					
Total Disbursements	13,326	410	13,736		454,430,134.44
<i>Solution 1 Only</i>	454	11	465		31,608,831.45
<i>Solution 2 Only</i>	1,595	88	1,683		59,808,228.21
<i>Solution 3 Only</i>	2,931	154	3,085		86,798,011.26
<i>Solution 3 and 1</i>	2,003	27	2,030		76,189,668.64
<i>Solution 3 and 2</i>	6,343	130	6,473		200,025,394.88
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	10,005	350	10,355		
<i>Solution 1</i>	2,349	34	2,383		
<i>Solution 2</i>	4,738	161	4,899		
<i>Solution 3 Only</i>	2,918	155	3,073		

Completed Appeals

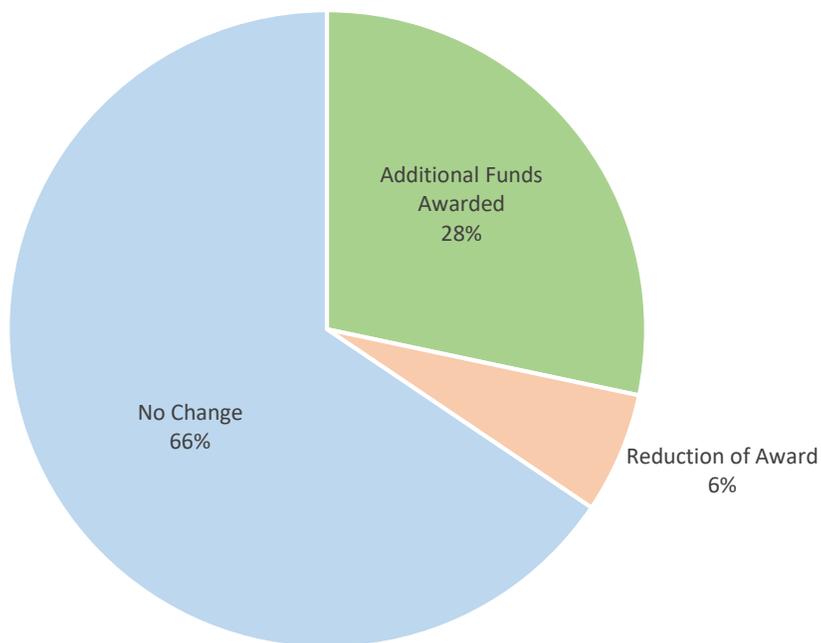
As of September 27, 2019; 6,283 resolved appeals are accounted for in the table below. 15 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,239	28%	18,569,435.32	14,987.44
Reduction of Award	266	6%	(2,790,337.75)	(10,489.99)
No Change	2,864	66%		
Total	4,369	100%		

Resolved Cases	Appeals	%
Eligibility Approved	524	27%
Eligibility Denied	1,390	73%
Total	1,914	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of September 27, 2019, there are 18,819 homeowners, 50.61% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,741 homeowners, 36.96% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,381	99.96%	5,383
Phase Two (II)	6,209	99.92%	6,214
Phase Three (III)	2,090	28.71%	7,280
Phase Four (IV)	2,343	28.36%	8,263
Phase Five (V)	489	44.66%	1,095
Phase Six (VI)	940	12.96%	7,252
Undetermined	2	100.00%	2
Not In Phase	1,365	80.63%	1,693
Total	18,819	50.61%	37,182

	Submitted Applications	Percentage
Most Impacted LMI	16,375	44.04%
Most Impacted Urgent Need	17,409	46.82%
LMI	2,444	6.57%
Urgent Need	954	2.57%
Total	37,182	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,445	64.00%	3,493	64.89%	5,383
Phase Two (II)	4,428	71.26%	3,429	55.18%	6,214
Phase Three (III)	1,395	19.16%	732	10.05%	7,280
Phase Four (IV)	1,717	20.78%	900	10.89%	8,263
Phase Five (V)	188	17.17%	173	15.80%	1,095
Phase Six (VI)	1,923	26.52%	1,092	15.06%	7,252
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	644	38.04%	1,336	78.91%	1,693
Total	13,741	36.96%	11,157	30.01%	37,182

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	15,023	560,918,698.17		13,736	454,430,134.44	
LMI	7,609	309,603,874.06	55.2%	6,870	240,781,673.86	53.0%
Urgent Need	7,414	251,314,824.11	44.8%	6,866	213,648,460.58	47.0%
Most Impacted Parishes	14,120	517,669,542.16	92.3%	13,017	428,316,515.57	94.3%
LMI	7,016	279,709,529.49	49.9%	6,418	223,775,725.89	49.3%
Urgent Need	7,104	237,960,012.67	42.4%	6,599	204,540,789.68	45.0%
Other Parishes	903	43,249,156.01	7.7%	719	26,113,618.87	5.7%
LMI	593	29,894,344.57	5.3%	452	17,005,947.97	3.7%
Urgent Need	310	13,354,811.44	2.4%	267	9,107,670.90	2.0%

Demographics for Obligated Applications

Table 8: Obligated Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.13%
American Indian/Alaska Native and White	34	0.23%
American Indian/Alaskan Native/Black-African American	20	0.13%
Asian	302	2.01%
Asian and White	25	0.17%
Black/African American	5,699	37.93%
Black/African American and White	113	0.75%
Native Hawaiian/Other Pacific Islander	16	0.11%
Other Multi-Racial	249	1.66%
White	8,500	56.58%
A Race was not provided	46	0.30%
Total	15,023	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 8/30/2019	Monthly Activity	As of 9/27/2019
Appointments			
Total Number of Appointments	90,111	1,117	91,228
<i>Walk-ins</i>	55,065	967	56,032
<i>Scheduled</i>	35,046	150	35,196
<i>Held at office</i>	30,129	138	30,267
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	2,879	12	2,891
<i>No Show</i>	1,420	0	1,420
Housing Assistance Center Details			
Baton Rouge			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	59,378	916	60,294
<i>Walk-ins</i>	39,959	846	40,805
<i>Scheduled</i>	19,419	70	19,489
<i>Held at office</i>	16,868	64	16,932
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	1,893	6	1,899
<i>No Show</i>	408	0	408
Hammond			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	18,119	106	18,225
<i>Walk-ins</i>	11,203	80	11,283
<i>Scheduled</i>	6,916	26	6,942
<i>Held at office</i>	5,331	20	5,351
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	571	6	577
<i>No Show</i>	665	0	665
Lafayette			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,259	54	7,313
<i>Walk-ins</i>	1,691	25	1,716
<i>Scheduled</i>	5,568	29	5,597
<i>Held at office</i>	5,182	29	5,211
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	270	0	270
<i>No Show</i>	109	0	109
Monroe			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,355	41	5,396
<i>Walk-ins</i>	2,212	16	2,228
<i>Scheduled</i>	3,143	25	3,168
<i>Held at office</i>	2,748	25	2,773
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	145	0	145
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 8/30/2019	Monthly Activity	As of 9/27/2019
Call Center			
Total Calls	355,549	3,197	358,746
<i>Total Calls Abandoned</i>	12,005	183	12,188
<i>Abandoned %</i>	3.38%	0.02%	3.40%
<i>Total Calls Processed</i>	343,544	3,014	346,558
<i>Inbound</i>	220,464	2,378	222,842
<i>Outbound</i>	123,080	636	123,716
Completed Inbound Calls Details			
Total Inbound Calls Completed	220,464	2,378	222,842
Average Wait Time	1.40 min		1.40 min
Average Call Time	5.28 min		5.26 min
<i>Program Inquiry</i>	60,141	292	60,433
<i>Surveys Status Update</i>	4,496	0	4,496
<i>Surveys Completed</i>	10,350	0	10,350
<i>Case Manager Request</i>	27,766	785	28,551
<i>Application Status Update</i>	74,281	508	74,789
<i>Application In Progress</i>	1,080	0	1,080
<i>Application Submitted (Pending Document Upload)</i>	6,540	0	6,540
<i>Applications Completed</i>	286	0	286
<i>Damage Assessment Inquiry</i>	2,283	0	2,283
<i>Award Acknowledgement Inquiry</i>	2,985	23	3,008
<i>Construction Inquiry</i>	6,507	162	6,669
<i>Appeals</i>	3,390	229	3,619
<i>Outbound Project</i>	91	0	91
<i>Invalid Number/ No Answer / Busy / Left Message</i>	13,210	168	13,378
<i>Call Transferred</i>	7,058	211	7,269
Completed Outbound Calls Details			
Total Outbound Calls Completed	123,080	636	123,716
Average Call Time	1.53 min		1.53 min
<i>Program Inquiry</i>	6,473	30	6,503
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	631	47	678
<i>Application Status Update</i>	19,999	19	20,018
<i>Application In Progress</i>	33	0	33
<i>Application Submitted (Pending Document Upload)</i>	749	0	749
<i>Applications Completed</i>	54	0	54
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	60	2	62
<i>Construction Inquiry</i>	429	10	439
<i>Appeals</i>	236	25	261
<i>Outbound Project</i>	6,921	0	6,921
<i>Invalid Number/ No Answer / Busy / Left Message</i>	42,193	38	42,231
<i>Call Transferred</i>	40,752	465	41,217

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,118	1,782
2	27	0	37	69	16	72	1,494	374
3	16	1	38	110	43	73	926	353
4	49	11	39	116	37	74	223	63
5	13	2	40	117	43	75	234	52
6	2	0	41	164	59	76	20	4
7	30	8	42	225	86	77	154	46
8	13	0	43	325	154	78	0	0
9	91	29	44	52	6	79	0	0
10	100	35	45	90	30	80	0	0
11	38	7	46	150	56	81	1,652	676
12	69	18	47	345	117	83	0	0
13	46	15	48	410	216	84	0	0
14	250	88	49	227	77	85	0	0
15	42	15	50	1	0	86	574	188
16	383	114	51	0	0	88	2,200	822
17	813	323	52	0	0	89	1	0
18	89	23	53	0	0	90	7	0
19	236	79	54	0	0	91	0	0
20	63	16	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	31	57	0	0	94	0	0
23	63	15	58	188	49	95	1,840	965
24	69	33	59	509	208	96	350	114
25	5	0	60	53	17	97	0	0
26	18	1	61	1,142	529	98	0	0
27	16	8	62	432	189	99	0	0
28	49	10	63	718	351	100	0	0
29	1,295	765	64	2,577	1,254	101	4,420	2,802
30	9	2	65	4,382	2,195	102	0	0
31	795	389	66	1,219	460	103	0	0
32	31	13	67	102	21	104	5	0
33	43	22	68	52	19	105	0	0
34	21	2	69	152	50	Unknown	0	0
35	5	0	70	55	17	Total	37,182	16,639

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	5
2	248	70
3	0	0
4	0	0
5	0	0
6	6,557	2,948
7	0	0
8	0	0
9	0	0
10	0	0
11	588	209
12	1,626	436
13	7,172	3,313
14	1,351	627
15	7,850	4,602
16	364	145
17	744	263
18	4,257	1,645
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	601	206
23	1,191	609
24	333	80
25	240	74
26	947	381
27	26	2
28	233	90
29	96	22
30	151	74
31	115	35
32	184	52
33	508	169
34	1,144	412
35	165	51
36	188	58
37	59	16
38	63	16
39	118	24
Unknown	0	0
Total	37,182	16,639

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,070
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	83	53
East Baton Rouge	24,248	21,422	15,536
East Carroll	237	55	33
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	42	23

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,525	8,101
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,275	1,365
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,175

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	117	\$5,641,009.43	107	\$5,027,187.35	93	\$3,095,308.08
Allen	5	\$156,063.22	4	\$117,381.54	4	\$114,411.96
Ascension	1,143	\$42,268,513.05	1,020	\$38,042,481.64	942	\$32,699,666.95
Avoyelles	10	\$595,533.15	10	\$595,533.15	8	\$166,280.21
Beauregard	9	\$481,010.25	9	\$481,010.25	7	\$202,710.63
Bienville	9	\$312,674.71	8	\$309,395.41	7	\$223,164.06
Bossier	39	\$1,623,101.43	33	\$1,395,310.86	20	\$759,962.08
Caddo	37	\$2,093,621.76	33	\$1,855,870.47	24	\$760,593.47
Calcasieu	36	\$1,380,963.29	32	\$1,217,930.22	28	\$984,559.67
Caldwell	12	\$680,950.12	8	\$453,257.87	3	\$111,820.03
Catahoula	2	\$214,240.29	1	\$175,952.59	0	\$0.00
Claiborne	4	\$144,312.84	4	\$144,312.84	2	\$75,949.04
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	27	\$994,397.34	25	\$822,016.04	22	\$600,911.19
East Baton Rouge	8,185	\$288,385,838.22	7,494	\$268,668,303.35	7,076	\$230,881,344.33
East Carroll	10	\$434,105.95	10	\$434,105.95	8	\$311,208.01
East Feliciana	82	\$3,400,011.58	74	\$3,173,894.91	60	\$1,909,836.56
Evangeline	39	\$1,586,976.22	34	\$1,387,594.32	32	\$876,221.94
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	11	\$687,873.14	9	\$571,019.07	5	\$112,471.71
Iberia	96	\$3,767,544.21	88	\$3,504,913.70	73	\$2,456,628.76
Iberville	33	\$1,646,841.52	29	\$1,581,223.74	21	\$915,098.67
Jefferson Davis	15	\$1,041,954.04	13	\$969,116.34	10	\$309,256.73
Lafayette	786	\$23,600,493.45	727	\$22,496,927.62	686	\$19,402,182.13
LaSalle	7	\$302,176.05	6	\$295,945.84	6	\$288,866.81
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,698	\$136,967,603.99	3,253	\$121,008,989.44	2,942	\$97,763,785.97
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	66	\$3,523,707.96	56	\$2,875,978.97	47	\$1,895,485.37
Natchitoches	26	\$1,412,584.00	19	\$959,343.78	13	\$463,516.19
Ouachita	503	\$19,397,915.53	440	\$17,006,917.72	381	\$12,451,672.36
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	20	\$1,111,882.61	17	\$694,157.11	11	\$387,513.34
Rapides	9	\$558,482.97	8	\$505,116.13	5	\$216,913.08
Red River	4	\$237,831.49	4	\$237,831.49	2	\$60,948.08
Richland	31	\$1,770,397.37	24	\$1,489,791.90	19	\$706,397.53
Sabine	3	\$131,173.77	3	\$131,173.77	2	\$82,237.99
St. Helena	82	\$4,011,936.24	72	\$3,610,392.28	55	\$2,286,721.18
St. James	9	\$513,038.06	9	\$513,038.06	7	\$356,143.86
St. Landry	71	\$3,542,072.02	58	\$3,151,885.95	48	\$2,059,101.17
St. Martin	110	\$5,274,640.92	99	\$4,930,019.56	85	\$3,224,933.25
St. Tammany	88	\$3,855,641.80	76	\$2,779,838.27	67	\$2,165,675.99
Tangipahoa	833	\$34,305,346.72	773	\$31,803,871.42	630	\$23,448,260.58
Union	20	\$631,670.16	15	\$448,281.70	14	\$395,472.98
Vermilion	191	\$7,932,721.74	179	\$7,576,419.95	155	\$4,521,578.24
Vernon	30	\$1,353,096.67	23	\$1,003,524.53	20	\$748,930.46
Washington	60	\$4,238,010.18	51	\$3,258,605.40	45	\$1,887,040.94
Webster	26	\$1,245,622.06	24	\$1,186,612.32	17	\$622,258.99
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	14	\$704,113.93	14	\$704,113.93	11	\$458,848.66
West Feliciana	12	\$448,181.66	10	\$419,552.50	7	\$255,786.72
Winn	7	\$456,172.91	6	\$298,148.96	5	\$170,498.28
Total	16,639	\$615,668,457.98	15,023	\$560,918,698.17	13,736	\$454,430,134.44

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.