

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #93
September 28, 2019 – October 25, 2019
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Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

* Due to SBA duplication of benefits (DOB) grant award adjustments, ~1% of the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
 - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
 - 36,167 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
 - There have been a total of 17,077 Grant Awards offered to homeowners, amounting to \$651,223,563.06. Of those, 15,252 homeowners have acknowledged their grant agreements, obligating \$585,283,602.35.
 - 10,728 homeowners have completed their housing rehabilitation/reconstruction.
-
- As of October 25, 2019, there were a total of 88,115 appointments held.
 - 349,533 calls were completed by the call center. 225,143 of the completed calls were inbound calls and 124,390 of the completed calls were outbound calls.
 - The Program has completed 0 outreach events for this reporting period. There are no events scheduled for the upcoming month.

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	82
Total	417

Table 2: Homeowner Program Snapshot

	As of 9/27/19	Monthly Activity	As of 10/25/19	Percentage	
Surveys Recorded				Percentage	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
<i>Duplicate Address</i>	4,296	-1	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,526	1	6,527	11%	
Environmental Reviews					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	2	1	3		
Total Scope of Work Completed	36,168	-1	36,167		
Applications In Process					
Total Number of Invited Applications	45,439	1	45,440		
Applications Not Available For Grant Determination	2,662	1	2,663		11/16/2018 deadline
Applications Available For Grant Determination	42,777	0	42,777		
Pending Grant Determination	798	-189	609	1%	
Grant Determinations			99% Grant Determinations		
Zero Award	9,346	-251	9,095	21%	
Ineligible Determination	10,219	3	10,222	24%	
Withdrawn By Applicant	5,775	-1	5,774	14%	
Grant Award Offered To Applicant	16,639	438	17,077	40%	
Appeals In Progress	15	-3	12		
Grant Awards					Total Dollars
Grant Awards Offered	16,639	438	17,077		651,223,563.06
Grant Awards Obligated	15,023	229	15,252		585,283,602.35
<i>Solution 1 Only</i>	724	8	732		62,892,780.64
<i>Solution 2 Only</i>	2,668	32	2,700		112,226,745.91
<i>Solution 3 Only</i>	3,180	62	3,242		94,091,814.89
<i>Solution 3 and 1</i>	1,977	17	1,994		84,347,509.94
<i>Solution 3 and 2</i>	6,474	110	6,584		231,724,750.97
Disbursements					
Total Disbursements	13,736	386	14,122		469,786,522.89
<i>Solution 1 Only</i>	465	25	490		35,169,304.35
<i>Solution 2 Only</i>	1,683	50	1,733		63,369,859.71
<i>Solution 3 Only</i>	3,085	105	3,190		88,812,851.56
<i>Solution 3 and 1</i>	2,030	24	2,054		78,088,464.97
<i>Solution 3 and 2</i>	6,473	182	6,655		204,346,042.30
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	10,355	373	10,728		
<i>Solution 1</i>	2,383	45	2,428		
<i>Solution 2</i>	4,899	220	5,119		
<i>Solution 3 Only</i>	3,073	108	3,181		

Completed Appeals

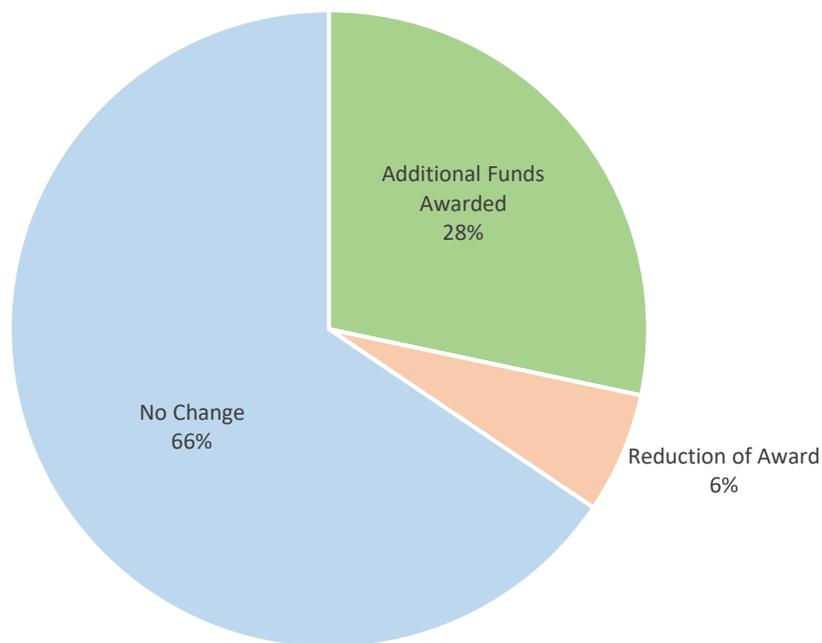
As of October 25, 2019; 6,335 resolved appeals are accounted for in the table below. 12 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,249	28%	18,736,609.28	15,001.29
Reduction of Award	267	6%	(2,791,278.28)	(10,454.23)
No Change	2,885	66%		
Total	4,401	100%		

Resolved Cases	Appeals	%
Eligibility Approved	533	28%
Eligibility Denied	1,401	72%
Total	1,934	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of October 25, 2019, there are 18,828 homeowners, 50.64% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,741 homeowners, 36.96% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,385	99.96%	5,387
Phase Two (II)	6,212	99.92%	6,217
Phase Three (III)	2,086	28.65%	7,281
Phase Four (IV)	2,343	28.38%	8,256
Phase Five (V)	488	44.69%	1,092
Phase Six (VI)	948	13.07%	7,255
Undetermined	2	100.00%	2
Not In Phase	1,364	80.61%	1,692
Total	18,828	50.64%	37,182

	Submitted Applications	Percentage
Most Impacted LMI	16,385	44.07%
Most Impacted Urgent Need	17,399	46.79%
LMI	2,443	6.57%
Urgent Need	955	2.57%
Total	37,182	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,450	64.04%	3,494	64.86%	5,387
Phase Two (II)	4,429	71.24%	3,428	55.14%	6,217
Phase Three (III)	1,392	19.12%	729	10.01%	7,281
Phase Four (IV)	1,718	20.81%	896	10.85%	8,256
Phase Five (V)	190	17.40%	174	15.93%	1,092
Phase Six (VI)	1,918	26.44%	1,099	15.15%	7,255
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	38.00%	1,335	78.90%	1,692
Total	13,741	36.96%	11,157	30.01%	37,182

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	15,252	585,283,602.35		14,122	469,786,522.89	
LMI	7,666	321,706,599.31	55.0%	6,993	248,504,961.40	52.9%
Urgent Need	7,586	263,577,003.04	45.0%	7,129	221,281,561.49	47.1%
Most Impacted Parishes	14,344	540,910,680.97	92.4%	13,373	441,188,757.99	93.9%
LMI	7,071	291,303,839.85	49.8%	6,520	229,872,003.40	48.9%
Urgent Need	7,273	249,606,841.12	42.6%	6,853	211,316,754.59	45.0%
Other Parishes	908	44,372,921.38	7.6%	749	28,597,764.90	6.1%
LMI	595	30,402,759.46	5.2%	473	18,632,958.00	4.0%
Urgent Need	313	13,970,161.92	2.4%	276	9,964,806.90	2.1%

Demographics for Obligated Applications

Table 8: Obligated Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.12%
American Indian/Alaska Native and White	35	0.23%
American Indian/Alaskan Native/Black-African American	20	0.13%
Asian	305	2.00%
Asian and White	25	0.16%
Black/African American	5,756	37.74%
Black/African American and White	114	0.75%
Native Hawaiian/Other Pacific Islander	16	0.10%
Other Multi-Racial	251	1.65%
White	8,666	56.82%
A Race was not provided	45	0.30%
Total	15,252	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 9/27/2019	Monthly Activity	As of 10/25/2019
Appointments			
Total Number of Appointments	91,228	1,216	92,444
<i>Walk-ins</i>	56,032	1,134	57,166
<i>Scheduled</i>	35,196	82	35,278
<i>Held at office</i>	30,267	64	30,331
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	2,891	18	2,909
<i>No Show</i>	1,420	0	1,420
Housing Assistance Center Details			
Baton Rouge			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	60,294	1,066	61,360
<i>Walk-ins</i>	40,805	1,007	41,812
<i>Scheduled</i>	19,489	59	19,548
<i>Held at office</i>	16,932	42	16,974
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	1,899	17	1,916
<i>No Show</i>	408	0	408
Hammond			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	18,225	50	18,275
<i>Walk-ins</i>	11,283	43	11,326
<i>Scheduled</i>	6,942	7	6,949
<i>Held at office</i>	5,351	7	5,358
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
Lafayette			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,313	65	7,378
<i>Walk-ins</i>	1,716	60	1,776
<i>Scheduled</i>	5,597	5	5,602
<i>Held at office</i>	5,211	4	5,215
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	270	1	271
<i>No Show</i>	109	0	109
Monroe			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,396	35	5,431
<i>Walk-ins</i>	2,228	24	2,252
<i>Scheduled</i>	3,168	11	3,179
<i>Held at office</i>	2,773	11	2,784
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	145	0	145
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 9/27/2019	Monthly Activity	As of 10/25/2019
Call Center			
Total Calls	358,746	3,168	361,914
<i>Total Calls Abandoned</i>	12,188	193	12,381
<i>Abandoned %</i>	3.40%	0.02%	3.42%
<i>Total Calls Processed</i>	346,558	2,975	349,533
<i>Inbound</i>	222,842	2,301	225,143
<i>Outbound</i>	123,716	674	124,390
Completed Inbound Calls Details			
Total Inbound Calls Completed	222,842	2,301	225,143
Average Wait Time	1.40 min		1.40 min
Average Call Time	5.26 min		5.24 min
<i>Program Inquiry</i>	60,433	209	60,642
<i>Surveys Status Update</i>	4,496	0	4,496
<i>Surveys Completed</i>	10,350	0	10,350
<i>Case Manager Request</i>	28,551	771	29,322
<i>Application Status Update</i>	74,789	409	75,198
<i>Application In Progress</i>	1,080	0	1,080
<i>Application Submitted (Pending Document Upload)</i>	6,540	0	6,540
<i>Applications Completed</i>	286	0	286
<i>Damage Assessment Inquiry</i>	2,283	0	2,283
<i>Award Acknowledgement Inquiry</i>	3,008	25	3,033
<i>Construction Inquiry</i>	6,669	182	6,851
<i>Appeals</i>	3,619	195	3,814
<i>Outbound Project</i>	91	0	91
<i>Invalid Number/ No Answer / Busy / Left Message</i>	13,378	170	13,548
<i>Call Transferred</i>	7,269	340	7,609
Completed Outbound Calls Details			
Total Outbound Calls Completed	123,716	674	124,390
Average Call Time	1.53 min		1.53 min
<i>Program Inquiry</i>	6,503	30	6,533
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	678	51	729
<i>Application Status Update</i>	20,018	25	20,043
<i>Application In Progress</i>	33	0	33
<i>Application Submitted (Pending Document Upload)</i>	749	0	749
<i>Applications Completed</i>	54	0	54
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	62	4	66
<i>Construction Inquiry</i>	439	12	451
<i>Appeals</i>	261	23	284
<i>Outbound Project</i>	6,921	2	6,923
<i>Invalid Number/ No Answer / Busy / Left Message</i>	42,231	37	42,268
<i>Call Transferred</i>	41,217	490	41,707

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,118	1,829
2	27	0	37	69	16	72	1,494	377
3	16	1	38	110	43	73	926	359
4	49	11	39	116	37	74	223	63
5	13	2	40	117	45	75	234	53
6	2	0	41	164	59	76	20	4
7	30	8	42	225	88	77	154	47
8	13	0	43	325	159	78	0	0
9	91	29	44	52	6	79	0	0
10	100	38	45	90	30	80	0	0
11	38	7	46	150	57	81	1,652	699
12	69	18	47	345	122	83	0	0
13	46	15	48	410	225	84	0	0
14	250	93	49	227	79	85	0	0
15	42	15	50	1	0	86	574	188
16	383	118	51	0	0	88	2,200	835
17	813	326	52	0	0	89	1	0
18	89	24	53	0	0	90	7	0
19	236	78	54	0	0	91	0	0
20	63	16	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	31	57	0	0	94	0	0
23	63	15	58	188	49	95	1,840	985
24	69	33	59	509	215	96	350	115
25	5	0	60	53	17	97	0	0
26	18	1	61	1,142	543	98	0	0
27	16	8	62	432	192	99	0	0
28	49	11	63	718	359	100	0	0
29	1,295	777	64	2,577	1,294	101	4,420	2,907
30	9	2	65	4,382	2,261	102	0	0
31	795	398	66	1,219	475	103	0	0
32	31	13	67	102	21	104	5	0
33	43	22	68	52	19	105	0	0
34	21	2	69	152	52	Unknown	0	0
35	5	0	70	55	17	Total	37,182	17,077

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	5
2	248	70
3	0	0
4	0	0
5	0	0
6	6,557	3,036
7	0	0
8	0	0
9	0	0
10	0	0
11	588	212
12	1,626	438
13	7,172	3,406
14	1,351	640
15	7,850	4,740
16	364	146
17	744	271
18	4,257	1,686
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	601	209
23	1,191	627
24	333	80
25	240	76
26	947	391
27	26	2
28	233	93
29	96	22
30	151	75
31	115	35
32	184	52
33	508	176
34	1,144	415
35	165	52
36	188	61
37	59	16
38	63	16
39	118	24
Unknown	0	0
Total	37,182	17,077

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,070
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	83	53
East Baton Rouge	24,248	21,419	15,533
East Carroll	237	55	33
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	42	23

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,527	8,103
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,175

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	119	\$5,795,451.81	107	\$5,128,773.71	93	\$3,142,417.07
Allen	5	\$156,063.22	4	\$117,381.54	4	\$114,411.96
Ascension	1,169	\$44,519,881.74	1,037	\$39,303,149.70	966	\$33,631,433.59
Avoyelles	11	\$596,860.65	10	\$595,533.15	9	\$385,599.10
Beauregard	9	\$481,010.25	9	\$481,010.25	7	\$202,710.63
Bienville	9	\$312,674.71	8	\$309,395.41	7	\$223,164.06
Bossier	40	\$1,666,353.45	33	\$1,395,310.72	22	\$860,392.88
Caddo	37	\$2,262,389.00	33	\$1,861,157.18	24	\$791,433.88
Calcasieu	37	\$1,486,725.19	32	\$1,280,130.22	28	\$984,559.67
Caldwell	12	\$686,635.18	8	\$453,257.87	4	\$156,820.03
Catahoula	2	\$214,240.29	1	\$175,952.59	0	\$0.00
Claiborne	4	\$144,312.84	4	\$144,312.84	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	27	\$1,064,197.34	25	\$891,816.04	22	\$605,675.69
East Baton Rouge	8,432	\$308,709,626.92	7,597	\$281,556,391.57	7,216	\$235,624,574.76
East Carroll	10	\$434,105.95	10	\$434,105.95	8	\$314,747.59
East Feliciana	84	\$3,602,189.05	74	\$3,226,294.91	62	\$2,122,141.24
Evangeline	39	\$1,611,976.22	35	\$1,429,082.27	32	\$985,265.98
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	11	\$687,873.14	9	\$571,019.07	6	\$250,504.26
Iberia	97	\$3,956,545.48	88	\$3,566,947.79	74	\$2,549,478.15
Iberville	33	\$1,698,908.87	29	\$1,586,123.74	21	\$916,319.99
Jefferson Davis	15	\$1,035,384.47	13	\$962,546.77	12	\$567,316.75
Lafayette	810	\$25,146,331.41	741	\$23,648,939.94	707	\$20,012,271.86
LaSalle	7	\$302,176.05	6	\$295,945.84	6	\$288,866.81
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,799	\$145,224,657.37	3,327	\$127,396,232.15	3,057	\$101,878,016.02
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	67	\$3,671,447.76	58	\$3,361,430.30	49	\$1,989,147.92
Natchitoches	26	\$1,419,535.00	20	\$1,072,632.70	15	\$717,067.65
Ouachita	514	\$20,012,356.54	448	\$17,480,937.96	405	\$13,325,850.04
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	21	\$1,120,290.49	16	\$694,157.11	11	\$395,430.00
Rapides	9	\$654,082.97	8	\$600,716.13	6	\$280,816.30
Red River	4	\$237,831.49	4	\$237,831.49	2	\$64,037.53
Richland	30	\$1,741,758.98	24	\$1,493,984.70	21	\$979,203.65
Sabine	3	\$131,173.77	3	\$131,173.77	2	\$82,237.99
St. Helena	83	\$4,075,744.30	72	\$3,619,592.28	56	\$2,331,508.83
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	73	\$3,638,136.17	59	\$3,160,153.57	51	\$2,180,617.50
St. Martin	111	\$5,328,690.70	99	\$4,966,719.56	88	\$3,297,425.10
St. Tammany	89	\$3,913,098.66	76	\$2,787,238.27	69	\$2,201,384.73
Tangipahoa	840	\$34,875,738.75	777	\$32,354,480.48	657	\$24,612,315.99
Union	20	\$621,394.40	16	\$487,002.17	14	\$395,472.98
Vermilion	196	\$8,145,498.41	180	\$7,632,919.71	156	\$4,614,371.11
Vernon	30	\$1,376,602.08	23	\$1,003,329.94	20	\$748,930.46
Washington	61	\$4,277,190.74	54	\$3,621,617.48	47	\$2,146,122.82
Webster	28	\$1,460,828.27	24	\$1,227,933.64	18	\$649,064.05
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	14	\$703,792.39	14	\$703,792.39	13	\$568,880.91
West Feliciana	12	\$448,181.66	10	\$419,552.50	8	\$300,786.72
Winn	7	\$456,172.91	6	\$298,148.96	5	\$170,498.28
Total	17,077	\$651,223,563.06	15,252	\$585,283,602.35	14,122	\$469,786,522.89

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.