

***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #94**  
**October 25, 2019 – November 29, 2019**  
**Rev #52**

November 30, 2019

**Table of Contents**

Program Overview ..... 1  
 Executive Summary ..... 2  
 Completed Appeals..... 4  
 Low to Moderate Income (LMI), Senior Adults and Disabled Reported..... 5  
 LMI/Most Impacted Parish Data for Obligated/Disbursed Grants..... 6  
 Demographics for Obligated Applications..... 6  
 Housing Assistance Center Activity (HAC) ..... 7  
 Call Center Activity..... 8  
 APPENDIX A ..... 9  
 APPENDIX B ..... 11  
 APPENDIX C ..... 12  
 APPENDIX D ..... 13  
 Glossary..... 14

**List of Tables**

Table 1: Outreach Events..... 2  
 Table 2: Homeowner Program Snapshot ..... 3  
 Table 3: Status of Appeals ..... 4  
 Table 4 & 5: Submitted Applications with LMI and Urgent Need Data ..... 5  
 Table 6: Submitted Applications with Senior Adult or Disabled Reported ..... 5  
 Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data ..... 6  
 Table 8: Obligated Applications by Race..... 6  
 Table 9: Housing Assistance Center Activity ..... 7  
 Table 10: Call Center Activity ..... 8  
 Table 11: Submitted Applications and Grants Offered by Louisiana House Districts ..... 9  
 Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts .... 10  
 Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted  
 Applications by Parish ..... 11  
 Table 14: Grant Awards by Parish..... 12

**List of Figures**

Figure 1: Award Appeals ..... 4  
 Figure 2: Requested Assistance..... 13

## Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%\* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

---

\* Due to SBA duplication of benefits (DOB) grant award adjustments, ~1% of the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

## Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
  - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
  - 36,166 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
  - There have been a total of 17,581 Grant Awards offered to homeowners, amounting to \$670,002,030.27. Of those, 15,629 homeowners have acknowledged their grant agreements, obligating \$599,753,368.61.
  - 11,125 homeowners have completed their housing rehabilitation/reconstruction.
- 
- As of November 29, 2019, there were a total of 89,442 appointments held.
  - 352,783 calls were completed by the call center. 227,800 of the completed calls were inbound calls and 124,983 of the completed calls were outbound calls.
  - The Program has completed 0 outreach events for this reporting period. There are no events scheduled for the upcoming month.

**Table 1: Outreach Events**

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	82
<b>Total</b>	<b>417</b>

**Table 2: Homeowner Program Snapshot**

	As of 10/25/19	Monthly Activity	As of 11/29/19	Percentage	
<b>Surveys Recorded</b>				<b>Percentage</b>	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
<i>Duplicate Address</i>	4,295	0	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	0	6,527	11%	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
<b>Scope of Work: Prospective/Completed</b>					
Scope of Work Available to Work	3	1	4		
Total Scope of Work Completed	36,167	-1	36,166		
<b>Applications In Process</b>					
Total Number of Invited Applications	45,440	0	<b>45,440</b>		
Applications Not Available For Grant Determination	2,663	-2,663	0		11/16/2018 deadline
Applications Available For Grant Determination	42,777	2,663	45,440		
Pending Grant Determination	609	-74	535	1%	
<b>Grant Determinations</b>			<b>99% Grant Determinations</b>		
Zero Award	9,095	-447	8,648	19%	
Ineligible Determination	10,222	2,673	12,895	28%	
Withdrawn By Applicant	5,774	7	5,781	13%	
Grant Award Offered To Applicant	17,077	504	17,581	39%	
Appeals In Progress	12	6	18		
<b>Grant Awards</b>					<b>Total Dollars</b>
Grant Awards Offered	17,077	504	17,581		670,002,030.27
Grant Awards Obligated	15,252	377	15,629		599,753,368.61
<i>Solution 1 Only</i>	732	-36	696		59,821,985.91
<i>Solution 2 Only</i>	2,700	-234	2,466		102,098,915.93
<i>Solution 3 Only</i>	3,242	88	3,330		96,996,652.74
<i>Solution 3 and 1</i>	1,994	70	2,064		90,035,932.07
<i>Solution 3 and 2</i>	6,584	489	7,073		250,799,881.96
<b>Disbursements</b>					
Total Disbursements	14,122	466	14,588		485,410,453.92
<i>Solution 1 Only</i>	490	29	519		37,670,615.08
<i>Solution 2 Only</i>	1,733	74	1,807		66,791,067.66
<i>Solution 3 Only</i>	3,190	79	3,269		90,173,153.83
<i>Solution 3 and 1</i>	2,054	10	2,064		78,962,919.78
<i>Solution 3 and 2</i>	6,655	274	6,929		211,812,697.57
<b>Housing Rehabilitation/Reconstruction Complete</b>					
Total Housing Rehabilitation/Reconstruction Complete	10,728	397	11,125		
<i>Solution 1</i>	2,428	46	2,474		
<i>Solution 2</i>	5,119	244	5,363		
<i>Solution 3 Only</i>	3,181	107	3,288		

## Completed Appeals

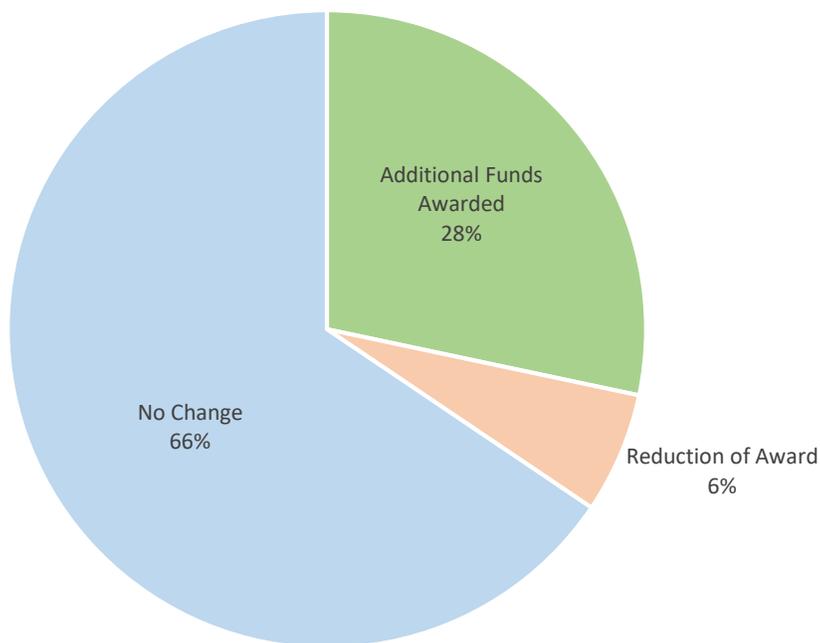
As of November 29, 2019; 6,372 resolved appeals are accounted for in the table below. 18 appeals are currently in process.

**Table 3: Status of Appeals**

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,260	28%	18,939,851.23	15,031.63
Reduction of Award	268	6%	(2,791,390.89)	(10,415.64)
No Change	2,901	66%		
<b>Total</b>	<b>4,429</b>	<b>100%</b>		

Resolved Cases	Appeals	%
Eligibility Approved	535	28%
Eligibility Denied	1,408	72%
<b>Total</b>	<b>1,943</b>	<b>100%</b>

**Figure 1: Award Appeals**



**Low to Moderate Income (LMI), Senior Adults and Disabled Reported**

As of November 29, 2019, there are 18,873 homeowners, 50.76% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,740 homeowners, 36.95% of the homeowners who submitted applications, that reported they were 62 years of age or older.

**Table 4 & 5: Submitted Applications with LMI and Urgent Need Data**

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,391	99.96%	5,393
Phase Two (II)	6,233	99.92%	6,238
Phase Three (III)	2,095	28.75%	7,288
Phase Four (IV)	2,354	28.55%	8,246
Phase Five (V)	488	44.57%	1,095
Phase Six (VI)	946	13.09%	7,228
Undetermined	2	100.00%	2
Not In Phase	1,364	80.61%	1,692
<b>Total</b>	<b>18,873</b>	<b>50.76%</b>	<b>37,182</b>

	Submitted Applications	Percentage
Most Impacted LMI	16,434	44.20%
Most Impacted Urgent Need	17,352	46.67%
LMI	2,439	6.56%
Urgent Need	957	2.57%
<b>Total</b>	<b>37,182</b>	<b>100.00%</b>

**Table 6: Submitted Applications with Senior Adult or Disabled Reported**

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,459	64.14%	3,494	64.79%	5,393
Phase Two (II)	4,445	71.26%	3,440	55.15%	6,238
Phase Three (III)	1,388	19.05%	731	10.03%	7,288
Phase Four (IV)	1,709	20.73%	891	10.81%	8,246
Phase Five (V)	193	17.63%	174	15.89%	1,095
Phase Six (VI)	1,902	26.31%	1,089	15.07%	7,228
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	38.00%	1,335	78.90%	1,692
<b>Total</b>	<b>13,740</b>	<b>36.95%</b>	<b>11,156</b>	<b>30.00%</b>	<b>37,182</b>

\*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

**Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data**

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	<b>15,629</b>	<b>599,753,368.61</b>		<b>14,588</b>	<b>485,410,453.92</b>	
LMI	7,804	328,312,448.73	54.7%	7,161	256,357,432.19	52.8%
Urgent Need	7,825	271,440,919.88	45.3%	7,427	229,053,021.73	47.2%
Most Impacted Parishes	<b>14,704</b>	<b>554,795,310.29</b>	<b>92.5%</b>	<b>13,812</b>	<b>455,064,872.14</b>	<b>93.7%</b>
LMI	7,203	297,782,954.57	49.6%	6,671	236,392,808.75	48.7%
Urgent Need	7,501	257,012,355.72	42.9%	7,141	218,672,063.39	45.0%
Other Parishes	<b>925</b>	<b>44,958,058.32</b>	<b>7.5%</b>	<b>776</b>	<b>30,345,581.78</b>	<b>6.3%</b>
LMI	601	30,529,494.16	5.1%	490	19,964,623.44	4.1%
Urgent Need	324	14,428,564.16	2.4%	286	10,380,958.34	2.2%

Demographics for Obligated Applications

**Table 8: Obligated Applications by Race**

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.12%
American Indian/Alaska Native and White	36	0.23%
American Indian/Alaskan Native/Black-African American	20	0.13%
Asian	313	2.00%
Asian and White	25	0.16%
Black/African American	5,866	37.53%
Black/African American and White	116	0.74%
Native Hawaiian/Other Pacific Islander	16	0.10%
Other Multi-Racial	256	1.64%
White	8,913	57.03%
A Race was not provided	49	0.32%
<b>Total</b>	<b>15,629</b>	<b>100.00%</b>

Housing Assistance Center Activity (HAC)

**Table 9: Housing Assistance Center Activity**

Activity	As of 10/25/2019	Monthly Activity	As of 11/29/2019
<b>Appointments</b>			
Total Number of Appointments	92,444	1,340	93,784
<i>Walk-ins</i>	57,166	1,257	58,423
<i>Scheduled</i>	35,278	83	35,361
<i>Held at office</i>	30,331	70	30,401
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	2,909	13	2,922
<i>No Show</i>	1,420	0	1,420
<b>Housing Assistance Center Details</b>			
<b>Baton Rouge</b>			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	61,360	1,179	62,539
<i>Walk-ins</i>	41,812	1,124	42,936
<i>Scheduled</i>	19,548	55	19,603
<i>Held at office</i>	16,974	43	17,017
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	1,916	12	1,928
<i>No Show</i>	408	0	408
<b>Hammond</b>			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	18,275	89	18,364
<i>Walk-ins</i>	11,326	67	11,393
<i>Scheduled</i>	6,949	22	6,971
<i>Held at office</i>	5,358	22	5,380
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
<b>Lafayette</b>			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,378	47	7,425
<i>Walk-ins</i>	1,776	46	1,822
<i>Scheduled</i>	5,602	1	5,603
<i>Held at office</i>	5,215	0	5,215
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	271	1	272
<i>No Show</i>	109	0	109
<b>Monroe</b>			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,431	25	5,456
<i>Walk-ins</i>	2,252	20	2,272
<i>Scheduled</i>	3,179	5	3,184
<i>Held at office</i>	2,784	5	2,789
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	145	0	145
<i>No Show</i>	238	0	238

Call Center Activity

**Table 10: Call Center Activity**

Activity	As of 10/25/2019	Monthly Activity	As of 11/29/2019
<b>Call Center</b>			
Total Calls	361,914	3,521	365,435
Total Calls Abandoned	12,381	271	12,652
Abandoned %	3.42%	0.04%	3.46%
Total Calls Processed	349,533	3,250	352,783
Inbound	225,143	2,657	227,800
Outbound	124,390	593	124,983
<b>Completed Inbound Calls Details</b>			
Total Inbound Calls Completed	225,143	2,657	227,800
Average Wait Time	1.40 min		1.40 min
Average Call Time	5.24 min		5.22 min
Program Inquiry	60,642	177	60,819
Surveys Status Update	4,496	0	4,496
Surveys Completed	10,350	0	10,350
Case Manager Request	29,322	799	30,121
Application Status Update	75,198	413	75,611
Application In Progress	1,080	0	1,080
Application Submitted (Pending Document Upload)	6,540	1	6,541
Applications Completed	286	0	286
Damage Assessment Inquiry	2,283	1	2,284
Award Acknowledgement Inquiry	3,033	25	3,058
Construction Inquiry	6,851	249	7,100
Appeals	3,814	242	4,056
Outbound Project	91	0	91
Invalid Number/ No Answer / Busy / Left Message	13,548	206	13,754
Call Transferred	7,609	544	8,153
<b>Completed Outbound Calls Details</b>			
Total Outbound Calls Completed	124,390	593	124,983
Average Call Time	1.53 min		1.53 min
Program Inquiry	6,533	24	6,557
Survey Status Update	3,475	0	3,475
Surveys Completed	1,060	0	1,060
Case Manager Request	729	62	791
Application Status Update	20,043	32	20,075
Application In Progress	33	0	33
Application Submitted (Pending Document Upload)	749	0	749
Applications Completed	54	0	54
Damage Assessment Inquiry	15	0	15
Award Acknowledgement Inquiry	66	2	68
Construction Inquiry	451	15	466
Appeals	284	24	308
Outbound Project	6,923	0	6,923
Invalid Number/ No Answer / Busy / Left Message	42,268	44	42,312
Call Transferred	41,707	390	42,097

**APPENDIX A**

**Table 11: Submitted Applications and Grants Offered by Louisiana House Districts**

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,118	1,896
2	27	0	37	69	16	72	1,494	382
3	16	1	38	110	44	73	926	362
4	49	11	39	116	38	74	223	64
5	13	2	40	117	45	75	234	54
6	2	0	41	164	62	76	20	5
7	30	8	42	225	89	77	154	49
8	13	0	43	325	162	78	0	0
9	91	29	44	52	6	79	0	0
10	100	37	45	90	30	80	0	0
11	38	7	46	150	58	81	1,652	714
12	69	19	47	345	122	83	0	0
13	46	15	48	410	234	84	0	0
14	250	96	49	227	79	85	0	0
15	42	15	50	1	0	86	574	191
16	383	119	51	0	0	88	2,200	853
17	813	329	52	0	0	89	1	0
18	89	24	53	0	0	90	7	0
19	236	80	54	0	0	91	0	0
20	63	15	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	32	57	0	0	94	0	0
23	63	15	58	188	50	95	1,840	1,016
24	69	34	59	509	223	96	350	115
25	5	0	60	53	21	97	0	0
26	18	1	61	1,142	551	98	0	0
27	16	8	62	432	197	99	0	0
28	49	11	63	718	366	100	0	0
29	1,295	795	64	2,577	1,341	101	4,420	3,029
30	9	2	65	4,382	2,330	102	0	0
31	795	420	66	1,219	489	103	0	0
32	31	13	67	102	21	104	5	0
33	43	24	68	52	20	105	0	0
34	21	2	69	152	52	Unknown	0	0
35	5	0	70	55	17	<b>Total</b>	<b>37,182</b>	<b>17,581</b>

**Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts**

Senate District	Application Count	Offered Count
1	31	6
2	248	74
3	0	0
4	0	0
5	0	0
6	6,557	3,127
7	0	0
8	0	0
9	0	0
10	0	0
11	588	217
12	1,626	442
13	7,172	3,525
14	1,351	651
15	7,850	4,905
16	364	148
17	744	279
18	4,257	1,727
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	601	211
23	1,191	656
24	333	80
25	240	79
26	947	396
27	26	2
28	233	95
29	96	22
30	151	78
31	115	36
32	184	53
33	508	179
34	1,144	419
35	165	53
36	188	60
37	59	16
38	63	16
39	118	24
Unknown	0	0
<b>Total</b>	<b>37,182</b>	<b>17,581</b>

### APPENDIX B

**Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish**

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,070
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	83	53
East Baton Rouge	24,248	21,420	15,534
East Carroll	237	54	32
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	41	22

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,528	8,104
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
<b>Total</b>	<b>*82,440</b>	<b>56,065</b>	<b>37,175</b>

\* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
<b>Total</b>	<b>197</b>	<b>7</b>

**APPENDIX C**

**Table 14: Grant Awards by Parish**

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	123	\$5,836,412.22	110	\$5,410,709.15	96	\$3,303,429.85
Allen	5	\$156,063.22	4	\$117,381.54	4	\$114,411.96
Ascension	1,198	\$45,646,137.92	1,060	\$40,219,762.55	1,005	\$34,632,200.45
Avoyelles	11	\$596,860.65	10	\$595,533.15	9	\$386,050.18
Beauregard	9	\$478,197.16	9	\$478,197.16	7	\$204,263.27
Bienville	9	\$312,674.71	8	\$309,395.41	7	\$223,164.06
Bossier	39	\$1,623,884.82	34	\$1,431,132.88	23	\$900,975.93
Caddo	37	\$2,265,641.00	34	\$1,967,673.45	26	\$893,591.78
Calcasieu	39	\$1,573,783.10	33	\$1,321,539.17	29	\$1,030,270.25
Caldwell	12	\$682,135.18	8	\$448,757.87	4	\$156,820.03
Catahoula	1	\$38,287.70	0	\$0.00	0	\$0.00
Claiborne	4	\$144,312.84	4	\$144,312.84	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	27	\$1,064,197.34	25	\$891,816.04	22	\$605,675.69
East Baton Rouge	8,704	\$319,258,728.52	7,804	\$289,445,576.43	7,413	\$241,315,120.61
East Carroll	10	\$434,105.95	10	\$434,105.95	9	\$351,375.65
East Feliciana	86	\$3,623,386.72	75	\$3,235,045.75	63	\$2,236,631.37
Evangeline	40	\$1,639,935.62	35	\$1,429,082.27	33	\$1,053,981.64
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	11	\$692,633.53	9	\$575,779.46	6	\$250,979.87
Iberia	99	\$4,015,332.23	88	\$3,585,291.76	79	\$2,749,853.61
Iberville	37	\$1,939,545.27	31	\$1,673,374.91	22	\$942,626.34
Jefferson Davis	15	\$1,035,384.47	13	\$962,546.77	13	\$737,096.77
Lafayette	843	\$26,045,841.83	764	\$24,177,033.84	734	\$20,629,343.92
LaSalle	7	\$302,176.05	6	\$295,945.84	6	\$288,866.81
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,928	\$150,015,182.04	3,416	\$130,864,335.30	3,189	\$106,237,490.93
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	67	\$3,679,600.24	60	\$3,409,592.77	52	\$2,144,093.77
Natchitoches	27	\$1,444,353.71	21	\$1,097,451.41	15	\$717,067.65
Ouachita	522	\$20,231,438.53	454	\$17,774,964.32	413	\$13,605,126.38
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	21	\$1,123,767.22	16	\$697,633.84	12	\$410,091.80
Rapides	9	\$654,082.97	8	\$600,716.13	7	\$327,016.30
Red River	4	\$237,831.49	4	\$237,831.49	2	\$64,037.53
Richland	31	\$1,805,873.12	24	\$1,493,771.67	22	\$1,061,114.29
Sabine	3	\$131,173.77	3	\$131,173.77	2	\$82,237.99
St. Helena	87	\$4,238,192.24	74	\$3,695,742.86	57	\$2,619,658.30
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	73	\$3,641,036.91	61	\$3,194,779.72	53	\$2,389,376.76
St. Martin	112	\$5,375,819.31	102	\$5,173,591.90	89	\$3,306,429.52
St. Tammany	92	\$4,014,774.73	78	\$2,865,542.51	69	\$2,227,987.08
Tangipahoa	846	\$35,054,038.65	781	\$32,407,230.71	683	\$26,001,535.05
Union	21	\$666,127.86	16	\$492,534.35	15	\$444,756.65
Vermilion	196	\$8,246,223.27	181	\$7,753,398.35	161	\$4,824,041.95
Vernon	31	\$1,409,684.90	24	\$1,036,412.76	21	\$786,284.59
Washington	63	\$4,442,127.74	56	\$3,876,757.13	49	\$2,288,595.92
Webster	28	\$1,460,825.13	25	\$1,262,348.15	18	\$649,064.05
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	14	\$702,417.80	14	\$702,417.80	13	\$574,202.01
West Feliciana	12	\$448,181.66	10	\$419,552.50	9	\$345,786.72
Winn	7	\$456,172.91	6	\$298,148.96	5	\$170,498.28
<b>Total</b>	<b>17,581</b>	<b>\$670,002,030.27</b>	<b>15,629</b>	<b>\$599,753,368.61</b>	<b>14,588</b>	<b>\$485,410,453.92</b>

**APPENDIX D**

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

**Figure 2: Requested Assistance**

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
<b>TOTALS</b>	<b>\$1,656,972,000</b>	<b>\$51,435,020</b>	<b>\$1,708,407,020</b>	<b>\$3,737,800,000</b>	<b>\$2,095,671,860</b>

## Glossary

**Act of Donation:** A form of property transfer without exchange of payment.

**Applicant:** All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

**CDBG-DR:** Community Development Block Grant – Disaster Recovery Program

**Common Area Under Roof:** The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

**Duplication of Benefits:** A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

**HCDA:** Housing and Community Development Act of 1974

**Housing Assistance Center (HAC):** A location where applicants meet with case managers and schedule appointments.

**HUD:** Department of Housing and Urban Development

**Low to Moderate Income (LMI) Household:** A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

**Major/Severe Damages:** \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

**New Construction:** A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

**NFIP:** National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

**Reconstruction:** Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

**Rehabilitation:** Repairs made to an existing structure based on the program's building standards.