

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #95
November 30, 2019 – December 27, 2019
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Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

* Due to SBA duplication of benefits (DOB) grant award adjustments, ~1% of the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
 - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
 - 36,165 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
 - There have been a total of 17,535 Grant Awards offered to homeowners, amounting to \$670,519,475.73. Of those, 15,928 homeowners have acknowledged their grant agreements, obligating \$611,940,058.23.
 - 11,369 homeowners have completed their housing rehabilitation/reconstruction.
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- As of December 27, 2019, there were a total of 90,378 appointments held.
 - 356,505 calls were completed by the call center. 230,717 of the completed calls were inbound calls and 125,788 of the completed calls were outbound calls.
 - The Program has completed 2 outreach events for this reporting period. There are no events scheduled for the upcoming month.

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019 (YTD)	84
Total	419

Table 2: Homeowner Program Snapshot

	As of 11/29/19	Monthly Activity	As of 12/27/19	Percentage	
Surveys Recorded				Percentage	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
<i>Duplicate Address</i>	4,295	0	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	0	6,527	11%	
Environmental Reviews					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	4	1	5		
Total Scope of Work Completed	36,166	-1	36,165		
Applications In Process					
Total Number of Invited Applications	45,440	0	45,440		
Applications Not Available For Grant Determination	0	0	0		11/16/2018 deadline
Applications Available For Grant Determination	45,440	0	45,440		
Pending Grant Determination	535	47	582	1%	
Grant Determinations			99% Grant Determinations		
Zero Award	8,648	-4	8,644	19%	
Ineligible Determination	12,895	-2	12,893	28%	
Withdrawn By Applicant	5,781	5	5,786	13%	
Grant Award Offered To Applicant	17,581	-46	17,535	39%	
Appeals In Progress	18	-8	10		
Grant Awards					Total Dollars
Grant Awards Offered	17,581	-46	17,535		670,519,475.73
Grant Awards Obligated	15,629	299	15,928		611,940,058.23
<i>Solution 1 Only</i>	696	10	706		61,689,845.50
<i>Solution 2 Only</i>	2,466	19	2,485		102,966,855.18
<i>Solution 3 Only</i>	3,330	93	3,423		100,055,606.35
<i>Solution 3 and 1</i>	2,064	20	2,084		91,139,673.93
<i>Solution 3 and 2</i>	7,073	157	7,230		256,088,077.27
Disbursements					
Total Disbursements	14,588	216	14,804		499,405,614.32
<i>Solution 1 Only</i>	519	24	543		40,408,252.62
<i>Solution 2 Only</i>	1,807	36	1,843		68,862,332.40
<i>Solution 3 Only</i>	3,269	28	3,297		90,702,880.60
<i>Solution 3 and 1</i>	2,064	17	2,081		81,380,990.82
<i>Solution 3 and 2</i>	6,929	111	7,040		218,051,157.88
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	11,125	244	11,369		
<i>Solution 1</i>	2,474	48	2,522		
<i>Solution 2</i>	5,363	118	5,481		
<i>Solution 3 Only</i>	3,288	78	3,366		

Completed Appeals

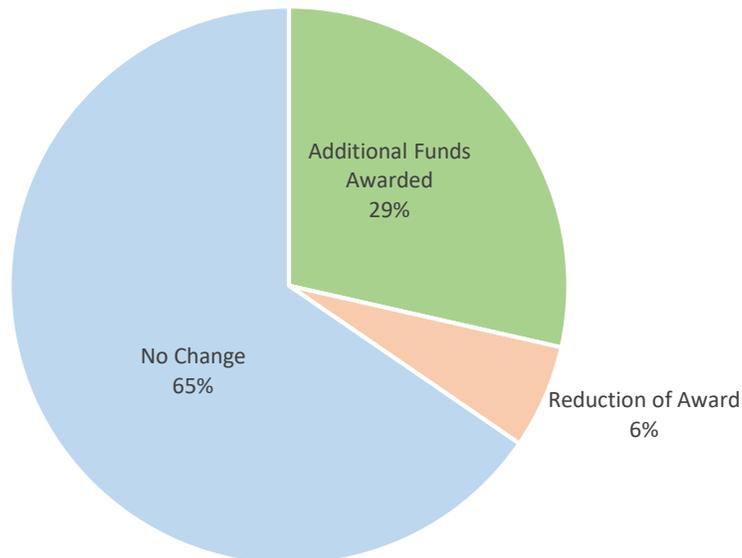
As of December 27, 2019; 6,404 resolved appeals are accounted for in the table below. 10 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,271	29%	19,005,037.82	14,952.82
Reduction of Award	268	6%	(2,791,390.89)	(10,415.64)
No Change	2,913	65%		
Total	4,452	100%		

Resolved Cases	Appeals	%
Eligibility Approved	539	28%
Eligibility Denied	1,413	72%
Total	1,952	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of December 27, 2019, there are 18,886 homeowners, 50.79% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,740 homeowners, 36.95% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,389	99.96%	5,391
Phase Two (II)	6,240	99.92%	6,245
Phase Three (III)	2,102	28.83%	7,291
Phase Four (IV)	2,360	28.63%	8,243
Phase Five (V)	486	44.38%	1,095
Phase Six (VI)	942	13.04%	7,222
Undetermined	2	100.00%	2
Not In Phase	1,365	80.63%	1,693
Total	18,886	50.79%	37,182

	Submitted Applications	Percentage
Most Impacted LMI	16,448	44.23%
Most Impacted Urgent Need	17,338	46.63%
LMI	2,438	6.56%
Urgent Need	958	2.58%
Total	37,182	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,458	64.14%	3,492	64.77%	5,391
Phase Two (II)	4,452	71.29%	3,438	55.05%	6,245
Phase Three (III)	1,388	19.04%	734	10.07%	7,291
Phase Four (IV)	1,706	20.70%	893	10.83%	8,243
Phase Five (V)	193	17.63%	174	15.89%	1,095
Phase Six (VI)	1,899	26.29%	1,089	15.08%	7,222
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	37.98%	1,335	78.85%	1,693
Total	13,740	36.95%	11,157	30.01%	37,182

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	15,928	611,940,058.23		14,804	499,405,614.32	
LMI	7,938	335,004,769.20	54.8%	7,280	265,062,770.83	53.1%
Urgent Need	7,990	276,935,289.03	45.2%	7,524	234,342,843.49	46.9%
Most Impacted Parishes	14,988	566,162,056.27	92.5%	14,011	467,737,207.40	93.7%
LMI	7,330	304,033,275.02	49.7%	6,779	244,139,804.84	48.9%
Urgent Need	7,658	262,128,781.25	42.8%	7,232	223,597,402.56	44.8%
Other Parishes	940	45,778,001.96	7.5%	793	31,668,406.92	6.3%
LMI	608	30,971,494.18	5.1%	501	20,922,965.99	4.2%
Urgent Need	332	14,806,507.78	2.4%	292	10,745,440.93	2.1%

Demographics for Obligated Applications

Table 8: Obligated Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.12%
American Indian/Alaska Native and White	36	0.23%
American Indian/Alaskan Native/Black-African American	21	0.13%
Asian	318	2.00%
Asian and White	26	0.16%
Black/African American	5,944	37.32%
Black/African American and White	117	0.73%
Native Hawaiian/Other Pacific Islander	16	0.10%
Other Multi-Racial	266	1.67%
White	9,111	57.20%
A Race was not provided	54	0.34%
Total	15,928	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 11/29/2019	Monthly Activity	As of 12/27/2019
Appointments			
Total Number of Appointments	93,784	964	94,748
<i>Walk-ins</i>	58,423	889	59,312
<i>Scheduled</i>	35,361	75	35,436
<i>Held at office</i>	30,401	47	30,448
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	2,922	28	2,950
<i>No Show</i>	1,420	0	1,420
Housing Assistance Center Details			
Baton Rouge			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	62,539	864	63,403
<i>Walk-ins</i>	42,936	822	43,758
<i>Scheduled</i>	19,603	42	19,645
<i>Held at office</i>	17,017	34	17,051
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	1,928	8	1,936
<i>No Show</i>	408	0	408
Hammond			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	18,364	39	18,403
<i>Walk-ins</i>	11,393	32	11,425
<i>Scheduled</i>	6,971	7	6,978
<i>Held at office</i>	5,380	7	5,387
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
Lafayette			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,425	31	7,456
<i>Walk-ins</i>	1,822	14	1,836
<i>Scheduled</i>	5,603	17	5,620
<i>Held at office</i>	5,215	2	5,217
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	272	15	287
<i>No Show</i>	109	0	109
Monroe			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,456	30	5,486
<i>Walk-ins</i>	2,272	21	2,293
<i>Scheduled</i>	3,184	9	3,193
<i>Held at office</i>	2,789	4	2,793
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	145	5	150
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 11/29/2019	Monthly Activity	As of 12/27/2019
Call Center			
Total Calls	365,435	4,172	369,607
<i>Total Calls Abandoned</i>	12,652	450	13,102
<i>Abandoned %</i>	3.46%	0.08%	3.54%
<i>Total Calls Processed</i>	352,783	3,722	356,505
<i>Inbound</i>	227,800	2,917	230,717
<i>Outbound</i>	124,983	805	125,788
Completed Inbound Calls Details			
Total Inbound Calls Completed	227,800	2,917	230,717
Average Wait Time	1.40 min		1.42 min
Average Call Time	5.22 min		5.19 min
<i>Program Inquiry</i>	60,819	246	61,065
<i>Surveys Status Update</i>	4,496	0	4,496
<i>Surveys Completed</i>	10,350	0	10,350
<i>Case Manager Request</i>	30,121	763	30,884
<i>Application Status Update</i>	75,611	304	75,915
<i>Application In Progress</i>	1,080	0	1,080
<i>Application Submitted (Pending Document Upload)</i>	6,541	0	6,541
<i>Applications Completed</i>	286	0	286
<i>Damage Assessment Inquiry</i>	2,284	0	2,284
<i>Award Acknowledgement Inquiry</i>	3,058	16	3,074
<i>Construction Inquiry</i>	7,100	262	7,362
<i>Appeals</i>	4,056	283	4,339
<i>Outbound Project</i>	91	0	91
<i>Invalid Number/ No Answer / Busy / Left Message</i>	13,754	176	13,930
<i>Call Transferred</i>	8,153	867	9,020
Completed Outbound Calls Details			
Total Outbound Calls Completed	124,983	805	125,788
Average Call Time	1.53 min		1.53 min
<i>Program Inquiry</i>	6,557	42	6,599
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	791	113	904
<i>Application Status Update</i>	20,075	30	20,105
<i>Application In Progress</i>	33	0	33
<i>Application Submitted (Pending Document Upload)</i>	749	0	749
<i>Applications Completed</i>	54	0	54
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	68	4	72
<i>Construction Inquiry</i>	466	43	509
<i>Appeals</i>	308	56	364
<i>Outbound Project</i>	6,923	0	6,923
<i>Invalid Number/ No Answer / Busy / Left Message</i>	42,312	77	42,389
<i>Call Transferred</i>	42,097	440	42,537

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	16	36	2	0	71	4,118	1,884
2	27	0	37	69	16	72	1,494	379
3	16	1	38	110	44	73	926	361
4	49	11	39	116	38	74	223	64
5	13	2	40	117	45	75	234	54
6	2	0	41	164	62	76	20	5
7	30	8	42	225	89	77	154	48
8	13	0	43	325	163	78	0	0
9	91	29	44	52	6	79	0	0
10	100	37	45	90	30	80	0	0
11	38	7	46	150	57	81	1,652	711
12	69	19	47	345	123	83	0	0
13	46	15	48	410	234	84	0	0
14	250	96	49	227	79	85	0	0
15	42	17	50	1	0	86	574	188
16	383	120	51	0	0	88	2,200	853
17	813	330	52	0	0	89	1	0
18	89	24	53	0	0	90	7	0
19	236	81	54	0	0	91	0	0
20	63	17	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	32	57	0	0	94	0	0
23	63	15	58	188	50	95	1,840	1,003
24	69	33	59	509	223	96	350	114
25	5	0	60	53	21	97	0	0
26	18	1	61	1,142	545	98	0	0
27	16	8	62	432	197	99	0	0
28	49	11	63	718	368	100	0	0
29	1,295	795	64	2,577	1,344	101	4,420	3,012
30	9	2	65	4,382	2,338	102	0	0
31	795	417	66	1,219	488	103	0	0
32	31	13	67	102	21	104	5	0
33	43	24	68	52	19	105	0	0
34	21	2	69	152	51	Unknown	0	0
35	5	0	70	55	17	Total	37,182	17,535

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	6
2	248	74
3	0	0
4	0	0
5	0	0
6	6,557	3,126
7	0	0
8	0	0
9	0	0
10	0	0
11	588	215
12	1,626	441
13	7,172	3,503
14	1,351	643
15	7,850	4,894
16	364	149
17	744	275
18	4,257	1,725
19	0	0
20	0	0
21	32	5

Senate District	Application Count	Offered Count
22	601	209
23	1,191	652
24	333	80
25	240	79
26	947	399
27	26	2
28	233	95
29	96	22
30	151	77
31	115	36
32	184	56
33	508	180
34	1,144	422
35	165	54
36	188	60
37	59	16
38	63	16
39	118	24
Unknown	0	0
Total	37,182	17,535

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,070
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	83	53
East Baton Rouge	24,248	21,420	15,534
East Carroll	237	54	32
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	41	22

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,528	8,104
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,175

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	123	\$5,833,007.27	110	\$5,407,304.20	97	\$3,471,933.41
Allen	5	\$156,063.22	4	\$117,381.54	4	\$114,411.96
Ascension	1,199	\$45,893,693.67	1,085	\$41,008,443.79	1,017	\$35,408,176.72
Avoyelles	11	\$596,860.65	10	\$595,533.15	9	\$386,050.18
Beauregard	9	\$478,197.16	9	\$478,197.16	7	\$204,263.27
Bienville	9	\$312,674.71	8	\$309,395.41	7	\$226,730.44
Bossier	39	\$1,621,161.82	34	\$1,431,132.88	24	\$944,665.77
Caddo	37	\$2,266,744.17	34	\$1,968,776.62	26	\$897,082.55
Calcasieu	39	\$1,598,783.10	34	\$1,382,254.06	29	\$1,030,270.25
Caldwell	13	\$695,679.60	8	\$448,757.87	5	\$196,743.31
Catahoula	2	\$268,888.29	0	\$0.00	0	\$0.00
Claiborne	4	\$144,312.84	4	\$144,312.84	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	27	\$1,062,369.04	25	\$889,987.74	22	\$662,144.95
East Baton Rouge	8,689	\$319,399,877.32	7,928	\$294,822,132.42	7,514	\$247,963,306.24
East Carroll	10	\$434,105.95	10	\$434,105.95	9	\$351,375.65
East Feliciana	85	\$3,593,212.81	77	\$3,328,990.94	66	\$2,560,902.42
Evangeline	40	\$1,639,935.62	35	\$1,429,082.27	33	\$1,053,981.64
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	11	\$692,633.53	9	\$575,779.46	6	\$250,979.87
Iberia	98	\$4,020,312.58	89	\$3,714,112.47	79	\$2,750,314.71
Iberville	37	\$1,941,638.43	35	\$1,822,644.62	22	\$942,626.34
Jefferson Davis	15	\$1,035,384.47	14	\$987,400.70	13	\$813,830.77
Lafayette	840	\$25,831,018.76	783	\$24,747,119.24	740	\$20,932,385.35
LaSalle	7	\$302,176.05	6	\$295,945.84	6	\$288,866.81
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,900	\$149,833,994.44	3,512	\$134,678,446.75	3,241	\$108,930,364.07
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	67	\$3,744,383.12	60	\$3,474,375.65	54	\$2,323,641.34
Natchitoches	27	\$1,444,353.71	22	\$1,181,683.17	16	\$729,012.60
Ouachita	526	\$20,474,840.82	463	\$18,224,419.21	422	\$14,406,062.58
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	21	\$1,119,743.75	17	\$729,898.12	13	\$449,067.36
Rapides	9	\$654,082.97	8	\$600,716.13	7	\$422,616.30
Red River	4	\$236,962.92	4	\$236,962.92	2	\$64,037.53
Richland	31	\$1,812,373.12	24	\$1,500,271.67	22	\$1,084,788.18
Sabine	3	\$131,173.77	3	\$131,173.77	2	\$82,237.99
St. Helena	84	\$4,138,574.10	76	\$3,801,568.05	59	\$2,726,855.62
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	73	\$3,641,036.91	62	\$3,209,385.67	55	\$2,416,470.07
St. Martin	111	\$5,375,256.50	103	\$5,223,176.05	91	\$3,440,017.61
St. Tammany	91	\$3,993,094.79	79	\$2,895,600.09	70	\$2,296,121.49
Tangipahoa	843	\$34,990,776.58	787	\$32,630,861.16	695	\$26,720,148.54
Union	21	\$666,127.86	16	\$492,534.35	15	\$450,350.03
Vermilion	198	\$8,411,022.23	185	\$7,866,317.32	164	\$5,100,049.19
Vernon	30	\$1,380,344.25	24	\$1,036,412.76	22	\$848,531.45
Washington	63	\$4,446,782.70	56	\$3,881,412.09	51	\$2,508,659.81
Webster	28	\$1,460,825.13	25	\$1,262,348.15	19	\$737,822.58
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	15	\$709,253.07	14	\$702,417.80	13	\$574,202.01
West Feliciana	13	\$455,984.30	10	\$419,552.50	9	\$345,786.72
Winn	7	\$462,311.61	6	\$304,287.66	5	\$170,498.28
Total	17,535	\$670,519,475.73	15,928	\$611,940,058.23	14,804	\$499,405,614.32

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.