

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #97
February 1, 2020 – February 28, 2020
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Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

* Due to SBA duplication of benefits (DOB) grant award adjustments, ~1% of the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
 - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
 - 36,169 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
 - There have been a total of 17,155 Grant Awards offered to homeowners, amounting to \$658,165,042.52. Of those, 16,601 homeowners have acknowledged their grant agreements, obligating \$638,233,686.42.
 - 12,185 homeowners have completed their housing rehabilitation/reconstruction.
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- As of February 28, 2020, there were a total of 92,314 appointments held.
 - 364,539 calls were completed by the call center. 237,257 of the completed calls were inbound calls and 127,282 of the completed calls were outbound calls.
 - The Program has completed 0 outreach events for this reporting period. The following events are scheduled for the upcoming month:
 - 3/5: Community Meeting (Sen. Regina Barrow) – Baker, LA
 - 3/12: Community Meeting (Sen. Regina Barrow) – Zachary, LA
 - 3/17: Community Meeting (Sen. Regina Barrow) – Baton Rouge, LA

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019	84
2020 (YTD)	0
Total	419

Table 2: Homeowner Program Snapshot

	As of 1/31/20	Monthly Activity	As of 2/28/20	Percentage	
Surveys Recorded				Percentage	
<i>Submitted Surveys</i>	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
<i>Duplicate Address</i>	4,295	0	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	0	6,527	11%	
Environmental Reviews					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	6	-6	0		
Total Scope of Work Completed	36,164	5	36,169		
Applications In Process					
Total Number of Invited Applications	45,440	0	45,440		
Applications Not Available For Grant Determination	0	0	0		11/16/2018 deadline
Applications Available For Grant Determination	45,440	0	45,440		
Pending Grant Determination	444	-179	265	1%	
Grant Determinations			99% Grant Determinations		
Zero Award	8,627	-16	8,611	19%	
Ineligible Determination	13,523	75	13,598	30%	
<i>Ineligible Not Closed by Deadline</i>			643		
Withdrawn By Applicant	5,806	5	5,811	13%	
Grant Award Offered To Applicant	17,040	115	17,155	37%	
Appeals In Progress	13	29	42		
Grant Awards					Total Dollars
Grant Awards Offered	17,040	115	17,155		658,165,042.52
Grant Awards Obligated	16,319	282	16,601		638,233,686.42
<i>Solution 1 Only</i>	727	8	735		63,855,456.92
<i>Solution 2 Only</i>	2,557	21	2,578		106,573,410.36
<i>Solution 3 Only</i>	3,543	107	3,650		107,808,963.81
<i>Solution 3 and 1</i>	2,099	30	2,129		94,447,019.30
<i>Solution 3 and 2</i>	7,393	116	7,509		265,548,836.03
Disbursements					
Total Disbursements	15,192	334	15,526		534,391,299.70
<i>Solution 1 Only</i>	571	15	586		45,353,251.54
<i>Solution 2 Only</i>	1,922	58	1,980		75,791,518.12
<i>Solution 3 Only</i>	3,427	74	3,501		100,567,915.28
<i>Solution 3 and 1</i>	2,086	41	2,127		84,525,989.99
<i>Solution 3 and 2</i>	7,186	146	7,332		228,152,624.77
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	11,803	382	12,185		
<i>Solution 1</i>	2,574	35	2,609		
<i>Solution 2</i>	5,747	198	5,945		
<i>Solution 3 Only</i>	3,482	149	3,631		

Completed Appeals

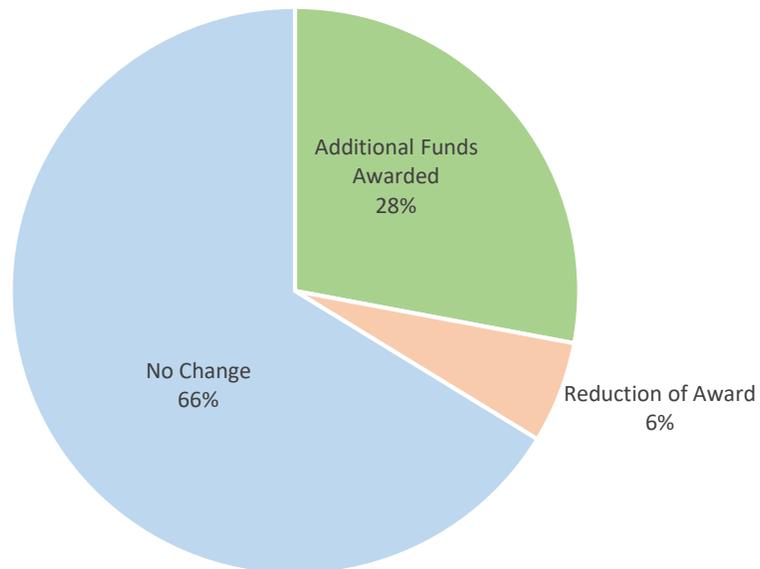
As of February 28, 2020; 6,540 resolved appeals are accounted for in the table below. 42 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,262	28%	18,610,401.80	14,746.75
Reduction of Award	260	6%	(2,427,859.48)	(9,337.92)
No Change	2,961	66%		
Total	4,483	100%		

Resolved Cases	Appeals	%
Eligibility Approved	637	31%
Eligibility Denied	1,420	69%
Total	2,057	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of February 28, 2020, there are 18,922 homeowners, 50.89% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,739 homeowners, 36.95% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,398	99.96%	5,400
Phase Two (II)	6,245	99.92%	6,250
Phase Three (III)	2,069	28.73%	7,201
Phase Four (IV)	2,344	28.62%	8,189
Phase Five (V)	484	44.40%	1,090
Phase Six (VI)	1,015	13.80%	7,357
Undetermined	2	100.00%	2
Not In Phase	1,365	80.63%	1,693
Total	18,922	50.89%	37,182

	Submitted Applications	Percentage
Most Impacted LMI	16,482	44.33%
Most Impacted Urgent Need	17,304	46.54%
LMI	2,440	6.56%
Urgent Need	956	2.57%
Total	37,182	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,468	64.22%	3,492	64.67%	5,400
Phase Two (II)	4,456	71.30%	3,444	55.10%	6,250
Phase Three (III)	1,373	19.07%	727	10.10%	7,201
Phase Four (IV)	1,690	20.64%	884	10.79%	8,189
Phase Five (V)	192	17.61%	175	16.06%	1,090
Phase Six (VI)	1,916	26.04%	1,098	14.92%	7,357
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	37.98%	1,335	78.85%	1,693
Total	13,739	36.95%	11,157	30.01%	37,182

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	16,601	638,233,686.42		15,526	534,391,299.70	
LMI	8,238	350,068,732.59	54.8%	7,605	285,621,746.51	53.4%
Urgent Need	8,363	288,164,953.83	45.2%	7,921	248,769,553.19	46.6%
Most Impacted Parishes	15,629	590,688,704.38	92.6%	14,673	499,298,613.59	93.4%
LMI	7,610	317,566,056.74	49.8%	7,066	262,275,727.81	49.0%
Urgent Need	8,019	273,122,647.64	42.8%	7,607	237,022,885.78	44.4%
Other Parishes	972	47,544,982.04	7.4%	853	35,092,686.11	6.6%
LMI	628	32,502,675.85	5.0%	539	23,346,018.70	4.4%
Urgent Need	344	15,042,306.19	2.4%	314	11,746,667.41	2.2%

Demographics for Obligated Applications

Table 8: Obligated Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.11%
American Indian/Alaska Native and White	39	0.24%
American Indian/Alaskan Native/Black-African American	22	0.13%
Asian	325	1.96%
Asian and White	26	0.16%
Black/African American	6,168	37.15%
Black/African American and White	122	0.73%
Native Hawaiian/Other Pacific Islander	17	0.10%
Other Multi-Racial	272	1.64%
White	9,532	57.42%
A Race was not provided	59	0.36%
Total	16,601	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 1/31/2020	Monthly Activity	As of 2/28/2020
Appointments			
Total Number of Appointments	96,123	633	96,756
<i>Walk-ins</i>	60,594	194	60,788
<i>Scheduled</i>	35,529	439	35,968
<i>Held at office</i>	30,496	412	30,908
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	2,995	27	3,022
<i>No Show</i>	1,420	0	1,420
Housing Assistance Center Details			
Baton Rouge			
<i>Oak Tree Building – 10000 Celtic Drive (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	64,696	633	65,329
<i>Walk-ins</i>	44,987	194	45,181
<i>Scheduled</i>	19,709	439	20,148
<i>Held at office</i>	17,079	412	17,491
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	1,972	27	1,999
<i>No Show</i>	408	0	408
Hammond			
<i>130 Robin Hood Drive (9AM-5PM, Tuesdays and Thursdays)</i>			
Total Number of Appointments	18,406	0	18,406
<i>Walk-ins</i>	11,428	0	11,428
<i>Scheduled</i>	6,978	0	6,978
<i>Held at office</i>	5,387	0	5,387
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
Lafayette			
<i>Lafayette Public Library, East Regional Branch – 215 La Neuville Road, Youngsville (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	7,493	0	7,493
<i>Walk-ins</i>	1,860	0	1,860
<i>Scheduled</i>	5,633	0	5,633
<i>Held at office</i>	5,221	0	5,221
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	296	0	296
<i>No Show</i>	109	0	109
Monroe			
<i>Old State Farm Building – 24 Accent Drive, Suite 116 (9AM-5PM, Tuesdays)</i>			
Total Number of Appointments	5,528	0	5,528
<i>Walk-ins</i>	2,319	0	2,319
<i>Scheduled</i>	3,209	0	3,209
<i>Held at office</i>	2,809	0	2,809
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	150	0	150
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 1/31/2020	Monthly Activity	As of 2/28/2020
Call Center			
Total Calls	374,909	3,933	378,842
<i>Total Calls Abandoned</i>	13,748	555	14,303
<i>Abandoned %</i>	3.67%	0.11%	3.78%
<i>Total Calls Processed</i>	361,161	3,378	364,539
<i>Inbound</i>	234,368	2,889	237,257
<i>Outbound</i>	126,793	489	127,282
Completed Inbound Calls Details			
Total Inbound Calls Completed	234,368	2,889	237,257
Average Wait Time	1.49 min		1.51 min
Average Call Time	5.16 min		5.15 min
<i>Program Inquiry</i>	61,323	170	61,493
<i>Surveys Status Update</i>	4,496	0	4,496
<i>Surveys Completed</i>	10,350	0	10,350
<i>Case Manager Request</i>	31,591	314	31,905
<i>Application Status Update</i>	76,432	757	77,189
<i>Application In Progress</i>	1,083	0	1,083
<i>Application Submitted (Pending Document Upload)</i>	6,542	0	6,542
<i>Applications Completed</i>	288	0	288
<i>Damage Assessment Inquiry</i>	2,287	1	2,288
<i>Award Acknowledgement Inquiry</i>	3,103	59	3,162
<i>Construction Inquiry</i>	7,891	649	8,540
<i>Appeals</i>	4,515	91	4,606
<i>Outbound Project</i>	93	2	95
<i>Invalid Number/ No Answer / Busy / Left Message</i>	14,102	72	14,174
<i>Call Transferred</i>	10,272	774	11,046
Completed Outbound Calls Details			
Total Outbound Calls Completed	126,793	489	127,282
Average Call Time	1.54 min		1.55 min
<i>Program Inquiry</i>	6,658	24	6,682
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	1,058	39	1,097
<i>Application Status Update</i>	20,216	112	20,328
<i>Application In Progress</i>	34	0	34
<i>Application Submitted (Pending Document Upload)</i>	749	0	749
<i>Applications Completed</i>	54	0	54
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	82	10	92
<i>Construction Inquiry</i>	600	111	711
<i>Appeals</i>	405	40	445
<i>Outbound Project</i>	6,932	13	6,945
<i>Invalid Number/ No Answer / Busy / Left Message</i>	42,537	90	42,627
<i>Call Transferred</i>	42,918	50	42,968

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	15	36	2	0	71	4,118	1,852
2	27	0	37	69	15	72	1,494	373
3	16	1	38	110	41	73	926	350
4	49	11	39	116	38	74	223	62
5	13	2	40	117	42	75	234	52
6	2	0	41	164	56	76	20	5
7	30	9	42	225	84	77	154	47
8	13	0	43	325	161	78	0	0
9	91	28	44	52	7	79	0	0
10	100	34	45	90	30	80	0	0
11	38	7	46	150	56	81	1,652	677
12	69	16	47	345	120	83	0	0
13	46	14	48	410	230	84	0	0
14	250	90	49	227	78	85	0	0
15	42	18	50	1	0	86	574	187
16	383	117	51	0	0	88	2,200	840
17	813	310	52	0	0	89	1	0
18	89	22	53	0	0	90	7	0
19	236	75	54	0	0	91	0	0
20	63	14	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	28	57	0	0	94	0	0
23	63	14	58	188	50	95	1,840	979
24	69	30	59	509	216	96	350	108
25	5	0	60	53	21	97	0	0
26	18	1	61	1,142	529	98	0	0
27	16	8	62	432	188	99	0	0
28	49	11	63	718	357	100	0	0
29	1,295	779	64	2,577	1,312	101	4,420	3,005
30	9	2	65	4,382	2,293	102	0	0
31	795	415	66	1,219	478	103	0	0
32	31	12	67	102	19	104	5	0
33	43	23	68	52	17	105	0	0
34	21	2	69	152	48	Unknown	0	0
35	5	0	70	55	16	Total	37,182	17,155

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	5
2	248	74
3	0	0
4	0	0
5	0	0
6	6,557	3,078
7	0	0
8	0	0
9	0	0
10	0	0
11	588	206
12	1,626	429
13	7,172	3,431
14	1,351	619
15	7,850	4,838
16	364	147
17	744	261
18	4,257	1,675
19	0	0
20	0	0
21	32	4

Senate District	Application Count	Offered Count
22	601	200
23	1,191	648
24	333	79
25	240	72
26	947	393
27	26	2
28	233	87
29	96	21
30	151	72
31	115	33
32	184	51
33	508	170
34	1,144	397
35	165	51
36	188	56
37	59	16
38	63	17
39	118	23
Unknown	0	0
Total	37,182	17,155

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,070
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	83	53
East Baton Rouge	24,248	21,420	15,534
East Carroll	237	54	32
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	41	22

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,528	8,104
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,175

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	117	\$5,766,704.33	113	\$5,636,390.85	100	\$3,929,636.37
Allen	4	\$117,381.54	4	\$117,381.54	4	\$114,411.96
Ascension	1,166	\$43,792,718.46	1,127	\$42,422,053.34	1,066	\$37,687,261.39
Avoyelles	11	\$596,807.70	11	\$596,807.70	10	\$387,324.73
Beauregard	9	\$478,197.16	9	\$478,197.16	7	\$204,263.27
Bienville	9	\$312,674.71	8	\$309,395.41	7	\$230,431.15
Bossier	38	\$1,612,258.69	35	\$1,458,463.74	28	\$1,074,431.94
Caddo	37	\$2,281,942.07	36	\$2,080,018.57	26	\$923,078.42
Calcasieu	37	\$1,541,440.92	36	\$1,515,097.90	34	\$1,234,300.32
Caldwell	11	\$590,852.71	10	\$558,623.63	6	\$241,486.07
Catahoula	1	\$230,600.59	1	\$230,600.59	1	\$230,600.59
Claiborne	4	\$144,312.84	4	\$144,312.84	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	26	\$969,338.44	25	\$889,987.74	23	\$706,602.02
East Baton Rouge	8,544	\$317,188,237.14	8,283	\$308,268,707.69	7,832	\$262,410,510.00
East Carroll	10	\$434,105.95	10	\$434,105.95	9	\$380,582.37
East Feliciana	84	\$3,598,873.69	81	\$3,496,757.65	70	\$2,669,552.40
Evangeline	37	\$1,494,668.26	37	\$1,494,668.26	34	\$1,201,466.10
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	9	\$535,412.28	9	\$577,629.46	7	\$297,396.63
Iberia	93	\$3,942,371.88	90	\$3,757,767.39	83	\$2,928,100.84
Iberville	38	\$1,938,905.20	36	\$1,922,417.21	30	\$1,209,907.02
Jefferson Davis	14	\$1,039,941.44	14	\$1,039,941.44	14	\$980,512.95
Lafayette	834	\$26,062,287.66	813	\$25,712,794.21	774	\$22,149,128.79
LaSalle	6	\$295,945.84	6	\$295,945.84	6	\$290,670.05
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,811	\$146,201,252.74	3,680	\$141,442,500.59	3,442	\$119,168,369.95
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	66	\$3,639,772.34	63	\$3,614,243.58	55	\$2,586,469.53
Natchitoches	25	\$1,390,907.69	24	\$1,350,797.05	20	\$828,356.13
Ouachita	498	\$19,248,801.04	477	\$18,779,366.42	439	\$15,023,531.34
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	19	\$1,070,835.57	17	\$720,874.39	14	\$469,035.15
Rapides	9	\$654,082.97	8	\$600,716.13	7	\$422,616.30
Red River	4	\$236,026.39	4	\$236,026.39	2	\$64,037.53
Richland	27	\$1,661,529.04	25	\$1,560,835.66	23	\$1,227,694.85
Sabine	3	\$131,173.77	3	\$131,173.77	2	\$82,237.99
St. Helena	84	\$4,220,065.15	77	\$3,906,059.70	68	\$3,180,897.33
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	67	\$3,454,487.56	64	\$3,286,162.82	55	\$2,590,239.94
St. Martin	106	\$5,302,882.43	105	\$5,302,882.43	96	\$3,780,765.27
St. Tammany	88	\$3,373,375.69	84	\$3,088,229.64	71	\$2,403,439.56
Tangipahoa	829	\$34,226,390.32	807	\$33,347,358.75	728	\$28,325,992.22
Union	18	\$542,410.82	18	\$542,410.82	17	\$488,414.19
Vermilion	195	\$8,289,972.10	188	\$7,956,304.78	168	\$5,517,422.23
Vernon	27	\$1,241,510.91	25	\$1,057,765.70	24	\$966,188.05
Washington	61	\$4,462,035.00	57	\$4,034,998.11	53	\$2,683,321.74
Webster	25	\$1,264,187.06	25	\$1,264,187.06	21	\$855,792.65
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	15	\$711,010.89	14	\$704,175.62	13	\$582,647.99
West Feliciana	12	\$454,619.86	11	\$446,817.22	10	\$364,445.74
Winn	6	\$304,287.66	6	\$304,287.66	5	\$170,498.28
Total	17,155	\$658,165,042.52	16,601	\$638,233,686.42	15,526	\$534,391,299.70

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.