



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #10
January 23, 2022 – January 30, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained major/severe damage (per FEMA) (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program application period
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 COMPLETE THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

5 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 01/30/23, survey submissions increased by 292 from the previous week, making the total submissions 12,284. 5,543 homeowners were determined to be in Phases I – VI.
- 4,487 environmental reviews have been completed, representing 81% of the 5,543 homeowners in Phases I – VI.
- 4,486 homeowners have been invited to complete applications from Phase I - VI. 2,669 applications have been completed, representing 59% of the homeowners invited to complete an application.
- There has been a total of 1,325 grant awards offered to homeowners totaling \$100,739,224.39 . Of those, 319 homeowners have closed on their grant agreements, obligating \$25,080,797.55 .

Program Outreach

- The Program completed 9 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun-22	4
Jul-22	2
Aug-22	11
Sep-22	13
Oct-22	14
Nov-22	12
Dec-22	9
Jan-23	19

- 9 Planned outreach/mobile events schedule to take place in the next reporting period:
 - 1/30 – 2/3, So. LA Comm. College, 331 Dickson Rd. Houma, 10 am – 6 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 01/23/23	Weekly Activity	As of 01/30/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	13,688	319	14,007		
Non-submitted Surveys	1,696	27	1,723		
Submitted Surveys	11,992	292	12,284	100%	
Working Phases (1-6) Total	5,388	155	5,543	45%	
Phase I	3,966	120	4,086	33%	
Phase II	359	8	367	3%	
Phase III	442	12	454	4%	
Phase IV	555	14	569	5%	
Phase V	4	0	4	0%	
Phase VI	62	1	63	1%	
Non-Working Phases Total	6,604	137	6,741	55%	
Environmental Reviews					
Environmental Reviews Available to Work	1069	-13	1,056		
Environmental Reviews Completed	4,319	168	4,487		
Home Inspections:					
Home Inspections Available to Work	531	-70	461		
Total Home Inspections Completed	2,024	184	2,208		
Applications In Process					
Total Number of Invited Applications	4,318	168	4,486		
Applications Not Available for Grant Determination	1,763	54	1,817		
Applications Available for Grant Determination	2,555	114	2,669	100%	
Pending Grant Determination	1,108	30	1,138	43%	
Grant Determinations			57%	% Grant Determinations	
Zero Award	31	7	38	1.4%	
Ineligible	113	5	118	4.4%	
Withdrawn	47	3	50	1.9%	
Appeals In Progress	11	4	15		
Grant Awards Offered to Applicant	1,256	69	1325	49.6%	\$ 100,739,224.39
Grant Awards					
Grant Awards Obligated	262	57	319		\$ 25,080,797.55
Solution 1 & 1/3	129	18	147		\$11,921,163.83
Solution 2 & 2/3	129	38	167		\$12,928,221.61
Solution 3 Only	4	1	5		\$231,412.11
Disbursements					
Total Disbursements	101	9	110		\$3,648,292.92
Solution 1 & 1/3	74	4	78		\$1,242,584.88
Solution 2 & 2/3	23	5	28		\$2,196,823.29
Solution 3 Only	4	0	4		\$208,884.75
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	33	10	43		
Solution 1 & 1/3	6	5	11		
Solution 2 & 2/3	23	5	28		
Solution 3 Only	4	0	4		



Table 3: Key Program Statistics: Totals to Date

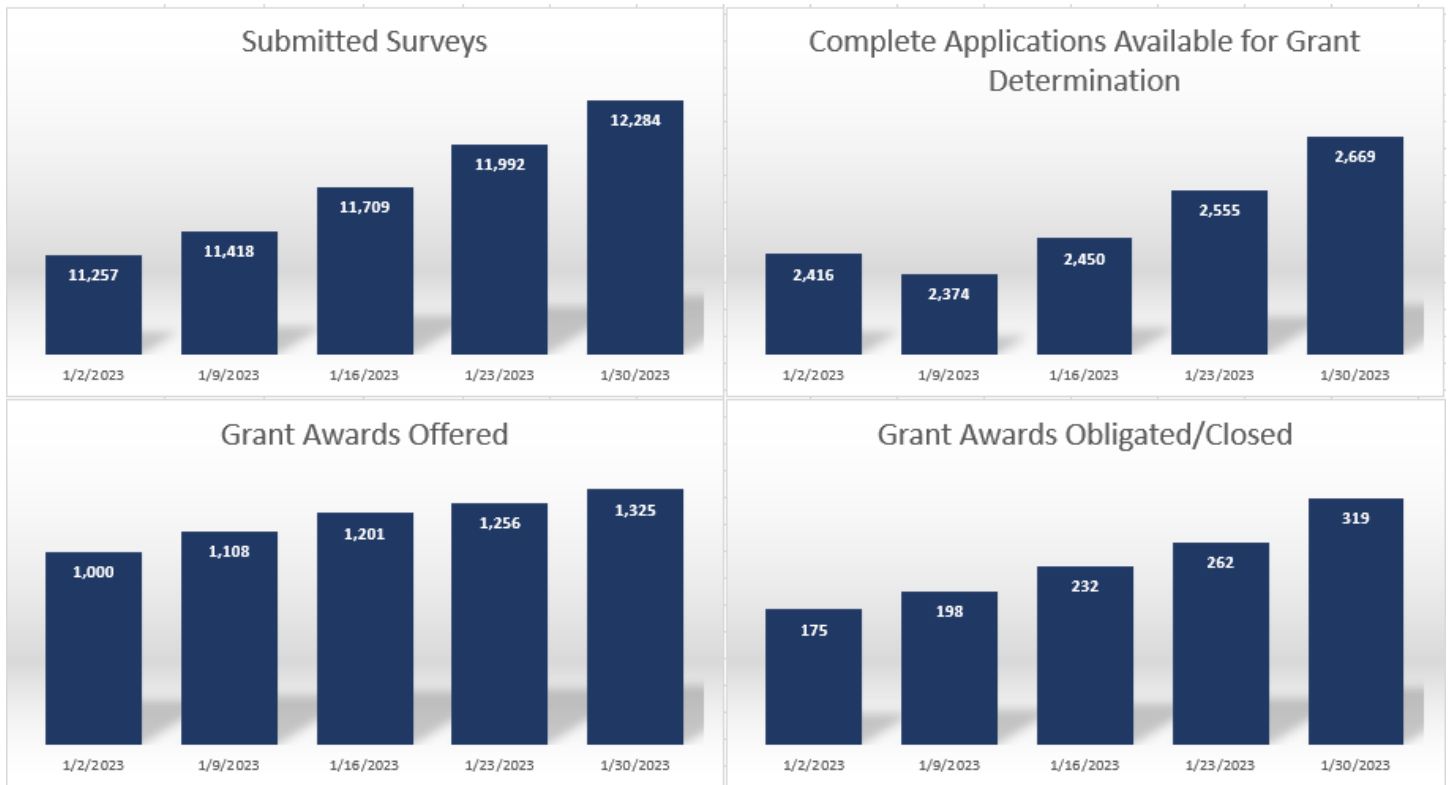


Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	49	1.8%	39	2.9%	3	0.9%
American Indian/Alaska Native and White	25	0.9%	19	1.4%	3	0.9%
American Indian/Alaskan Native/Black-African American	30	1.1%	26	2.0%	5	1.6%
Asian	13	0.5%	8	0.6%	2	0.6%
Asian and White	5	0.2%	4	0.3%	0	0.0%
Black/African American	889	33.3%	656	49.5%	185	58.0%
Black/African American and White	31	1.2%	24	1.8%	12	3.8%
Decline to answer	30	1.1%	18	1.4%	5	1.6%
Native Hawaiian/Other Pacific Islander	3	0.1%	2	0.2%	0	0.0%
Native Hawaiian/Other Pacific Islander and White	4	0.2%	4	0.3%	0	0.0%
Other Multi-Racial	27	1.0%	16	1.2%	2	0.6%
White	682	25.6%	504	38.0%	101	31.7%
NOT PROVIDED	881	33.0%	5	0.4%	1	0.3%
Total	2,669	100%	1,325	100%	319	100%

Female Head of Household, % of Completed Apps: 46%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	5	
3	2	1
4	1	
5	1	
6	5	
7	1	
8	1	
9	1	
10	1	
11	3	1
12	6	1
13	7	3
14	7	
15	2	
16	10	1
17	12	2
18	10	3
19	7	
20	9	
21	8	
22	16	4
23	5	1
24	24	6
25	35	7
26	21	2
27	17	8
28	1	
29	17	4
30	38	8
31	6	2
32	173	45
33	228	57
34	1,131	237
35	322	78
36	291	47

House District	Submitted Surveys	Completed Applications
37	300	75
38	3	
39	4	1
40	15	4
41	13	3
42	28	2
43	5	
44	12	1
45	5	
46	9	
47	332	90
48	16	
49	33	5
50	47	8
51	847	217
52	494	117
53	952	289
54	929	277
55	439	107
56	320	68
57	932	201
58	307	73
59	11	2
60	61	8
61	17	3
62	21	6
63	8	
64	10	1
65	11	
66	8	1
67	14	2
68	26	6
69	9	1
70	13	2
71	18	2
72	608	95

House District	Submitted Surveys	Completed Applications
73	316	64
74	64	6
75	46	3
76	16	5
77	29	5
78	34	13
79	43	9
80	19	3
81	293	70
82	38	6
83	160	34
84	174	38
85	33	5
86	190	28
87	64	9
88	26	6
89	16	5
90	25	2
91	53	8
92	134	25
93	41	12
94	23	3
95	89	25
96	19	1
97	88	17
98	24	5
99	89	8
100	92	17
101	23	5
102	57	11
103	72	15
104	16	2
105	146	19
Unknown	430	
Total	12,284	2,669



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	87	16
2	1,097	263
3	207	31
4	194	33
5	111	22
6	539	96
7	110	20
8	492	96
9	59	12
10	114	24
11	107	24
12	504	65
13	130	30
14	48	9
15	48	8
16	43	7
17	187	33
18	168	48
19	1,204	254
20	2,630	782

Senate District	Submitted Surveys	Completed Applications
21	596	105
22	49	3
23	15	
24	32	5
25	871	197
26	62	12
27	1,526	322
28	68	18
29	51	10
30	364	103
31	34	5
32	10	3
33	16	1
34	22	3
35	20	8
36	1	
38	3	1
39	3	
Unknown	462	
Total	12,284	2,669



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	37	17
Allen	286	67	18
Ascension	572	107	25
Assumption	228	62	6
Beauregard	564	144	39
Caddo	87	6	1
Calcasieu	5,602	2,271	480
Cameron	770	239	63
East Baton Rouge	769	157	25
East Feliciana	65	21	7
Grant	138	13	4
Iberia	111	44	5
Iberville	154	39	7
Jackson	20	6	3
Jefferson	4,250	813	155
Jefferson Davis	332	99	27
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,527	414
Lincoln	35	4	1
Livingston	891	216	55
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	2,302	503	82

**Pipeline #6: FEMA Major/Severe Data Updated*

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	26	2
Plaquemines	440	154	22
Pointe Coupee	18	7	2
Rapides	421	70	16
Sabine	36	5	
St. Bernard	309	30	5
St. Charles	1,487	496	116
St. Helena	241	216	32
St. James	732	294	64
St. John the Baptist	2,635	968	186
St. Landry	133	21	5
St. Martin	80	19	
St. Mary	156	52	8
St. Tammany	1,190	114	20
Tangipahoa	2,005	992	157
Terrebonne	5,208	2,253	575
Union	35	2	1
Vermilion	156	40	8
Vernon	174	22	8
Washington	222	54	4
West Baton Rouge	37	3	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		19	
Total	38,084	12,284	2,669

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	14	\$ 957,348.02	2	\$ 130,215.64
Allen	6	12	\$ 859,685.38	6	\$ 411,221.14
Ascension	6	17	\$ 1,080,846.10	5	\$ 281,291.35
Assumption	4	2	\$ 163,394.26	1	\$ 81,280.15
Beauregard	16	21	\$ 2,126,174.82	5	\$ 664,317.88
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	186	253	\$ 21,264,323.18	79	\$ 7,464,740.03
Cameron	24	34	\$ 3,406,046.12	4	\$ 438,896.09
East Baton Rouge	13	11	\$ 422,614.32	5	\$ 202,539.30
East Feliciana	2	5	\$ 285,418.44	1	\$ 78,999.29
Grant	1	3	\$ 150,427.26		
Iberia	0	5	\$ 525,049.98	2	\$ 295,547.01
Iberville	2	4	\$ 302,052.57	2	\$ 154,011.71
Jackson	2	1	\$ 85,000.00		
Jefferson	71	66	\$ 3,687,314.63	19	\$ 858,439.18
Jefferson Davis	11	13	\$ 1,017,696.00		
Lafayette	0	1	\$ 59,985.19		
Lafourche	210	170	\$ 13,836,350.30	30	\$ 2,430,281.50
Lincoln	0	1	\$ 113,948.43		
Livingston	23	27	\$ 2,074,476.84	11	\$ 774,369.33
Morehouse	0				
Natchitoches	0	1	\$ 25,455.62	1	\$ 25,455.62
Orleans	48	25	\$ 851,930.53	8	\$ 321,504.74
Ouachita	0	2	\$ 306,062.58	1	\$ 52,724.34
Plaquemines	7	14	\$ 1,067,070.84		
Pointe Coupee	1	1	\$ 53,192.00		
Rapides	7	7	\$ 595,563.36	1	\$ 162,635.00
St. Bernard	0	4	\$ 56,727.10	1	\$ 36,126.19
St. Charles	65	46	\$ 2,775,727.92	9	\$ 477,822.57
St. Helena	5	27	\$ 2,297,236.93	12	\$ 1,071,696.51
St. James	37	26	\$ 1,921,720.42	10	\$ 676,381.96
St. John the Baptist	79	97	\$ 6,259,482.82	29	\$ 2,100,427.76
St. Landry	2	3	\$ 228,575.96		
St. Mary	3	4	\$ 277,339.95	1	\$ 30,430.86
St. Tammany	6	12	\$ 745,337.69	1	\$ 52,100.00
Tangipahoa	61	82	\$ 6,377,758.81	24	\$ 1,946,284.82
Terrebonne	233	298	\$ 23,004,845.14	45	\$ 3,601,231.19
Union	0	1	\$ 73,824.56		
Vermilion	2	4	\$ 359,165.52	2	\$ 160,938.08
Vernon	2	6	\$ 784,542.89	1	\$ 73,973.27
Washington	0	3	\$ 200,267.16		
West Baton Rouge	0	1	\$ 34,329.71		
Total	1,138	1,325	\$ 100,739,224.39	319	\$ 25,080,797.55