



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #11
January 30, 2022 – February 6, 2023

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Table of Contents

Program Overview 3

Homeowner Phase Prioritization Factors 3

Eligibility 4

Homeowner Program Steps 5

Executive Summary 6

Program Outreach 6

 Table 1: Completed Outreach Events 6

Table 2: Homeowner Program Snapshot 7

Table 3: Key Program Statistics: Totals to Date 8

Table 8: Demographic Information for Completed Applications 9

Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District 10

Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District. 11

Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish 12

Appendix C Table 14: Grant Awards by Parish 13



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained major/severe damage [per FEMA] (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program application period
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 666.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 COMPLETE THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>
<p>5 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> • Solution 1 Reconstruction • Solution 2 Reconstruction • Solution 2 10 Tips for Hiring a Contractor • Solution 2 Mobile Home Unit Repair Options • Fortified Construction Checklist • Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		

Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 02/06/23, survey submissions increased by 309 from the previous week, making the total submissions 12,593. 5,697 homeowners were determined to be in Phases I – VI.
- 4,966 environmental reviews have been completed, representing 87% of the 5,697 homeowners in Phases I – VI.
- 4,968 homeowners have been invited to complete applications from Phase I - VI. 2,901 applications have been completed, representing 58% of the homeowners invited to complete an application.
- There has been a total of 1,405 grant awards offered to homeowners totaling \$106,690,495.29 . Of those, 391 homeowners have closed on their grant agreements, obligating \$30,353,130.83 .

Program Outreach

- The Program completed 7 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun 22	4
3 rd Qtr 22	26
4 th Qtr 22	35
Jan-23	19
Feb-23	10

- 9 Planned outreach/mobile events schedule to take place in the next reporting period:
 - 2/6 – 2/10, So. LA Comm. College, 331 Dickson Rd. Houma, 10 am – 6 pm
 - 2/7, Larose Civic Center, 10 am – 4 pm
 - 2/7, Dequincy Library, 9:30 am – 4:30 pm
 - 2/10, Hammond Clausen Center, 10 am – 3 pm
 - 2/10, DeRidder Library, 9:30 am – 4:30 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 01/30/23	Weekly Activity	As of 02/06/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	14,007	329	14,336		
Non-submitted Surveys	1,723	20	1,743		
Submitted Surveys	12,284	309	12,593	100%	
Working Phases (1-6) Total	5,543	154	5,697	45%	
Phase I	4,086	121	4,207	33%	
Phase II	367	9	376	3%	
Phase III	454	5	459	4%	
Phase IV	569	18	587	5%	
Phase V	4	0	4	0%	
Phase VI	63	1	64	1%	
Non-Working Phases Total	6,741	155	6,896	55%	
Environmental Reviews					
Environmental Reviews Available to Work	1,056	-325	731		
Environmental Reviews Completed	4,487	479	4,966		
Home Inspections:					
Home Inspections Available to Work	461	203	664		
Total Home Inspections Completed	2,208	29	2,237		
Applications In Process					
Total Number of Invited Applications	4,486	482	4,968		
Applications Not Available for Grant Determination	1,817	250	2,067		
Applications Available for Grant Determination	2,669	232	2,901	100%	
Pending Grant Determination	1,138	140	1,278	44%	
Grant Determinations			56%	% Grant Determinations	
Zero Award	38	3	41	1.4%	
Ineligible	118	9	127	4.4%	
Withdrawn	50	0	50	1.7%	
Appeals In Progress	15	0	15		
Grant Awards Offered To Applicant	1,325	80	1,405	48.4%	\$ 106,690,495.29
Grant Awards					
Grant Awards Obligated	319	72	391		\$ 30,353,130.83
Solution 1 & 1/3	147	22	169		\$13,599,662.04
Solution 2 & 2/3	167	50	217		\$16,522,056.68
Solution 3 Only	5	0	5		\$231,412.11
Disbursements					
Total Disbursements	110	40	150		\$5,082,773.31
Solution 1 & 1/3	78	17	95		\$1,617,005.61
Solution 2 & 2/3	28	22	50		\$3,234,355.59
Solution 3 Only	4	1	5		\$231,412.11
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	43	14	57		
Solution 1 & 1/3	11	8	19		
Solution 2 & 2/3	28	5	33		
Solution 3 Only	4	1	5		



Table 3: Key Program Statistics: Totals to Date

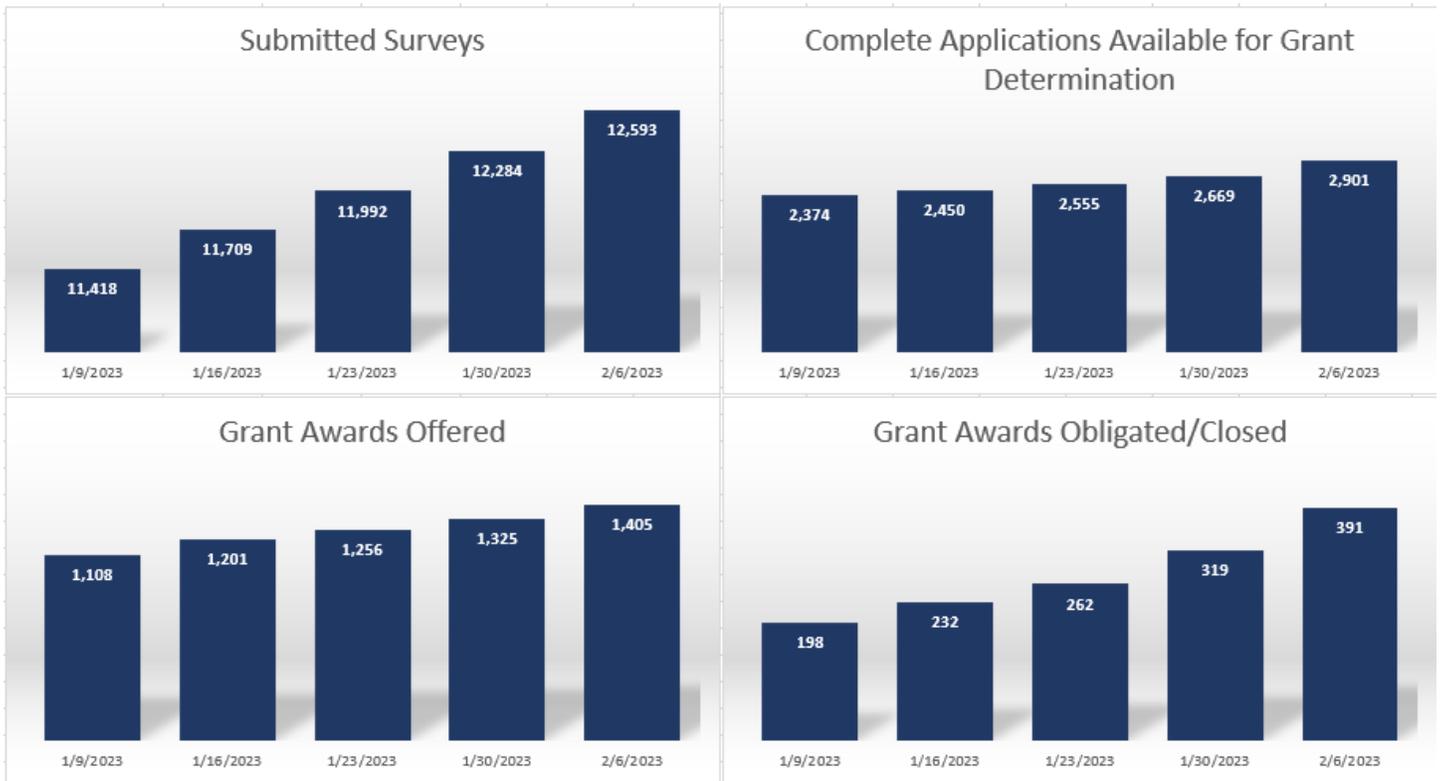




Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	53	1.8%	43	3.1%	4	1.0%
American Indian/Alaska Native and White	24	0.8%	19	1.4%	3	0.8%
American Indian/Alaskan Native/Black-African American	33	1.1%	27	1.9%	7	1.8%
Asian	13	0.5%	9	0.6%	3	0.8%
Asian and White	6	0.2%	4	0.3%	0	0.0%
Black/African American	955	32.9%	695	49.5%	222	56.8%
Black/African American and White	33	1.1%	27	1.9%	14	3.6%
Decline to answer	30	1.0%	21	1.5%	5	1.3%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0.2%	0	0.0%
Native Hawaiian/Other Pacific Islander and White	5	0.2%	5	0.4%	0	0.0%
Other Multi-Racial	31	1.1%	17	1.2%	3	0.8%
White	713	24.6%	530	37.7%	129	33.0%
NOT PROVIDED	1,002	34.5%	5	0.4%	1	0.3%
Total	2,901	100%	1,405	100%	391	100%

Female Head of Household % of Complete Apps: 45%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	6	1
13	8	3
14	8	
15	2	
16	10	1
17	11	2
18	10	3
19	6	
20	2	
21	3	
22	16	4
23	5	1
24	24	6
25	33	7
26	21	2
27	17	8
28	1	
29	18	4
30	39	8
31	6	2
32	176	51
33	231	59
34	1,143	240
35	327	80
36	293	47
37	303	76
38	3	
39	4	1

House District	Submitted Surveys	Completed Applications
40	15	4
41	13	3
42	29	2
43	5	
44	12	1
45	5	
46	9	1
47	338	94
48	16	
49	33	6
50	49	8
51	911	251
52	520	126
53	1,000	304
54	972	307
55	467	132
56	336	73
57	970	222
58	327	78
59	11	2
60	65	11
61	17	3
62	21	7
63	9	
64	10	1
65	11	1
66	8	1
67	14	2
68	27	5
69	9	1
70	13	2
71	18	2
72	627	113
73	323	69
74	65	11

House District	Submitted Surveys	Completed Applications
75	49	4
76	16	5
77	30	5
78	35	13
79	44	8
80	20	3
81	304	79
82	38	6
83	171	36
84	188	42
85	34	5
86	195	30
87	71	9
88	26	6
89	16	5
90	26	2
91	55	8
92	145	27
93	46	12
94	23	3
95	90	25
96	20	2
97	92	19
98	26	6
99	95	10
100	103	17
101	24	5
102	62	11
103	74	15
104	16	2
105	152	27
Unknown	296	3
Total	12,593	2,901



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	89	16
2	1,164	296
3	218	36
4	212	33
5	118	23
6	550	110
7	118	20
8	526	110
9	60	12
10	118	24
11	109	23
12	524	77
13	132	31
14	49	9
15	50	8
16	44	6
17	191	40
18	173	52
19	1,250	280
20	2,765	855

Senate District	Submitted Surveys	Completed Applications
21	649	126
22	50	5
23	15	
24	32	5
25	881	202
26	63	12
27	1,543	328
28	69	21
29	51	10
30	372	107
31	35	5
32	10	3
33	17	1
34	22	3
35	21	8
36	1	
38	3	1
39	3	
Unknown	296	3
Total	12,593	2,901



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	37	17
Allen	286	70	21
Ascension	572	110	26
Assumption	228	65	9
Beauregard	564	144	40
Caddo	87	6	1
Calcasieu	5,602	2,291	490
Cameron	770	240	66
East Baton Rouge	769	159	25
East Feliciana	65	22	8
Grant	138	13	4
Iberia	111	45	7
Iberville	154	39	7
Jackson	20	7	3
Jefferson	4,250	830	163
Jefferson Davis	332	100	28
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,582	473
Lincoln	35	4	1
Livingston	891	216	59
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	2,302	513	87

**Pipeline #6: FEMA Major/Severe Data Updated*

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	26	2
Plaquemines	440	155	30
Pointe Coupee	18	7	2
Rapides	421	71	16
Sabine	36	5	
St. Bernard	309	34	5
St. Charles	1,487	508	128
St. Helena	241	220	43
St. James	732	306	70
St. John the Baptist	2,635	1,000	204
St. Landry	133	21	5
St. Martin	80	19	1
St. Mary	156	55	8
St. Tammany	1,190	115	21
Tangipahoa	2,005	1,010	175
Terrebonne	5,208	2,355	630
Union	35	2	1
Vermilion	156	40	8
Vernon	174	22	8
Washington	222	55	5
West Baton Rouge	37	3	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		19	
Total	38,084	12,593	2,901

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	14	\$ 957,348.02	3	\$ 193,807.42
Allen	8	13	\$ 897,247.55	7	\$ 475,224.46
Ascension	7	17	\$ 1,080,846.10	6	\$ 366,291.35
Assumption	4	5	\$ 377,644.85	1	\$ 81,280.15
Beauregard	15	22	\$ 2,363,902.82	7	\$ 821,131.70
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	188	260	\$ 21,856,408.70	90	\$ 8,049,643.96
Cameron	25	36	\$ 3,677,021.44	5	\$ 617,103.93
East Baton Rouge	11	12	\$ 468,139.11	7	\$ 257,245.89
East Feliciana	3	5	\$ 285,418.44	2	\$ 163,999.29
Grant	1	3	\$ 150,427.26		
Iberia	2	5	\$ 525,049.98	2	\$ 295,547.01
Iberville	2	4	\$ 302,052.57	2	\$ 154,011.71
Jackson	2	1	\$ 85,000.00		
Jefferson	72	72	\$ 4,075,067.97	21	\$ 1,257,522.52
Jefferson Davis	10	14	\$ 1,286,444.74	1	\$ 30,936.36
Lafayette	0	1	\$ 49,403.62		
Lafourche	251	184	\$ 14,823,162.06	41	\$ 3,193,849.79
Lincoln	0	1	\$ 113,948.43		
Livingston	25	29	\$ 2,196,410.25	13	\$ 935,318.60
Morehouse	0				
Natchitoches	0	1	\$ 25,455.62	1	\$ 25,455.62
Orleans	50	28	\$ 930,748.24	10	\$ 365,456.80
Ouachita	0	2	\$ 306,062.58	1	\$ 52,724.34
Plaquemines	15	14	\$ 1,067,070.84	1	\$ 4,313.00
Pointe Coupee	1	1	\$ 53,192.00		
Rapides	7	7	\$ 595,563.36	1	\$ 162,635.00
St. Bernard	0	4	\$ 56,727.10	1	\$ 36,126.19
St. Charles	73	50	\$ 3,074,177.42	10	\$ 562,822.57
St. Helena	16	27	\$ 2,297,236.93	16	\$ 1,458,590.08
St. James	39	29	\$ 2,079,108.87	11	\$ 691,596.63
St. John the Baptist	90	104	\$ 6,727,398.06	37	\$ 2,499,453.99
St. Landry	2	3	\$ 228,575.96		
St. Martin	1				
St. Mary	3	4	\$ 277,339.95	1	\$ 30,430.86
St. Tammany	6	13	\$ 768,861.59	2	\$ 71,308.26
Tangipahoa	74	87	\$ 6,780,026.23	31	\$ 2,629,454.22
Terrebonne	267	317	\$ 24,394,208.04	56	\$ 4,610,022.74
Union	0	1	\$ 73,824.56		
Vermilion	2	4	\$ 339,919.23	2	\$ 160,938.08
Vernon	2	6	\$ 784,542.89	1	\$ 73,973.27
Washington	1	3	\$ 200,267.16		
West Baton Rouge	0	1	\$ 34,329.71		
Total	1,278	1,405	\$ 106,690,495.29	391	\$ 30,353,130.83