



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #12
February 6, 2023 – February 13, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained major/severe damage [per FEMA] (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 666.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 COMPLETE THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>
<p>5 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> • Solution 1 Reconstruction • Solution 2 Reconstruction • Solution 2 10 Tips for Hiring a Contractor • Solution 2 Mobile Home Unit Repair Options • Fortified Construction Checklist • Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 02/13/23, survey submissions increased by 278 from the previous week, making the total submissions 12,871. 5,845 homeowners were determined to be in Phases I – VI.
- 5,194 environmental reviews have been completed, representing 89% of the 5,845 homeowners in Phases I – VI.
- 5,007 homeowners have been invited to complete applications from Phase I - VI. 2,930 applications have been completed, representing 59% of the homeowners invited to complete an application.
- There has been a total of 1,496 grant awards offered to homeowners totaling \$113,514,438.33. Of those, 458 homeowners have closed on their grant agreements, obligating \$35,336,030.40.

Program Outreach

- The Program completed 7 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun 22	4
3 rd Qtr 22	26
4 th Qtr 22	35
Jan-23	19
Feb-23	17

- 4 Planned outreach/mobile events schedule to take place in the next reporting period:
 - 2/14, Reserve Library, 10:00 am – 5:00 pm
 - 2/14, Dequincy Library, 9:30 am – 4:30 pm
 - 2/16, Larose Civic Center, 10:00 am – 4:00 pm
 - 2/17, DeRidder Library, 9:30 am – 4:30 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 02/06/23	Weekly Activity	As of 02/13/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	14,336	305	14,641		
Non-submitted Surveys	1,743	27	1,770		
Submitted Surveys	12,593	278	12,871	100%	
Working Phases (1-6) Total	5,697	148	5,845	45%	
Phase I	4,207	107	4,314	34%	
Phase II	376	12	388	3%	
Phase III	459	17	476	4%	
Phase IV	587	6	593	5%	
Phase V	4	0	4	0%	
Phase VI	64	6	70	1%	
Non-Working Phases Total	6,896	130	7,026	55%	
Environmental Reviews					
Environmental Reviews Available to Work	731	-80	651		
Environmental Reviews Completed	4,966	228	5,194		
Home Inspections:					
Home Inspections Available to Work	664	0	664		
Total Home Inspections Completed	2,237	29	2,266		
Applications In Process					
Total Number of Invited Applications	4,968	39	5,007		
Applications Not Available for Grant Determination	2,067	10	2,077		
Applications Available for Grant Determination	2,901	29	2,930	100%	
Pending Grant Determination	1,278	-79	1,199	41%	
Grant Determinations			59%	% Grant Determinations	
Zero Award	41	1	42	1.4%	
Ineligible	127	11	138	4.7%	
Withdrawn	50	5	55	1.9%	
Appeals In Progress	15	-1	14		
Grant Awards Offered to Applicant	1,405	91	1,496	51%	\$ 113,514,438.33
Grant Awards					
Grant Awards Obligated	391	67	458		\$ 35,336,030.40
Solution 1 & 1/3	169	20	189		\$15,271,410.22
Solution 2 & 2/3	217	47	264		\$19,833,208.07
Solution 3 Only	5	0	5		\$231,412.11
Disbursements					
Total Disbursements	150	31	181		\$6,273,452.48
Solution 1 & 1/3	95	16	111		\$1,900,972.17
Solution 2 & 2/3	50	15	65		\$4,141,068.20
Solution 3 Only	5	0	5		\$231,412.11
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	57	7	64		
Solution 1 & 1/3	19	2	21		
Solution 2 & 2/3	33	5	38		
Solution 3 Only	5	0	5		



Table 3: Key Program Statistics: Totals to Date

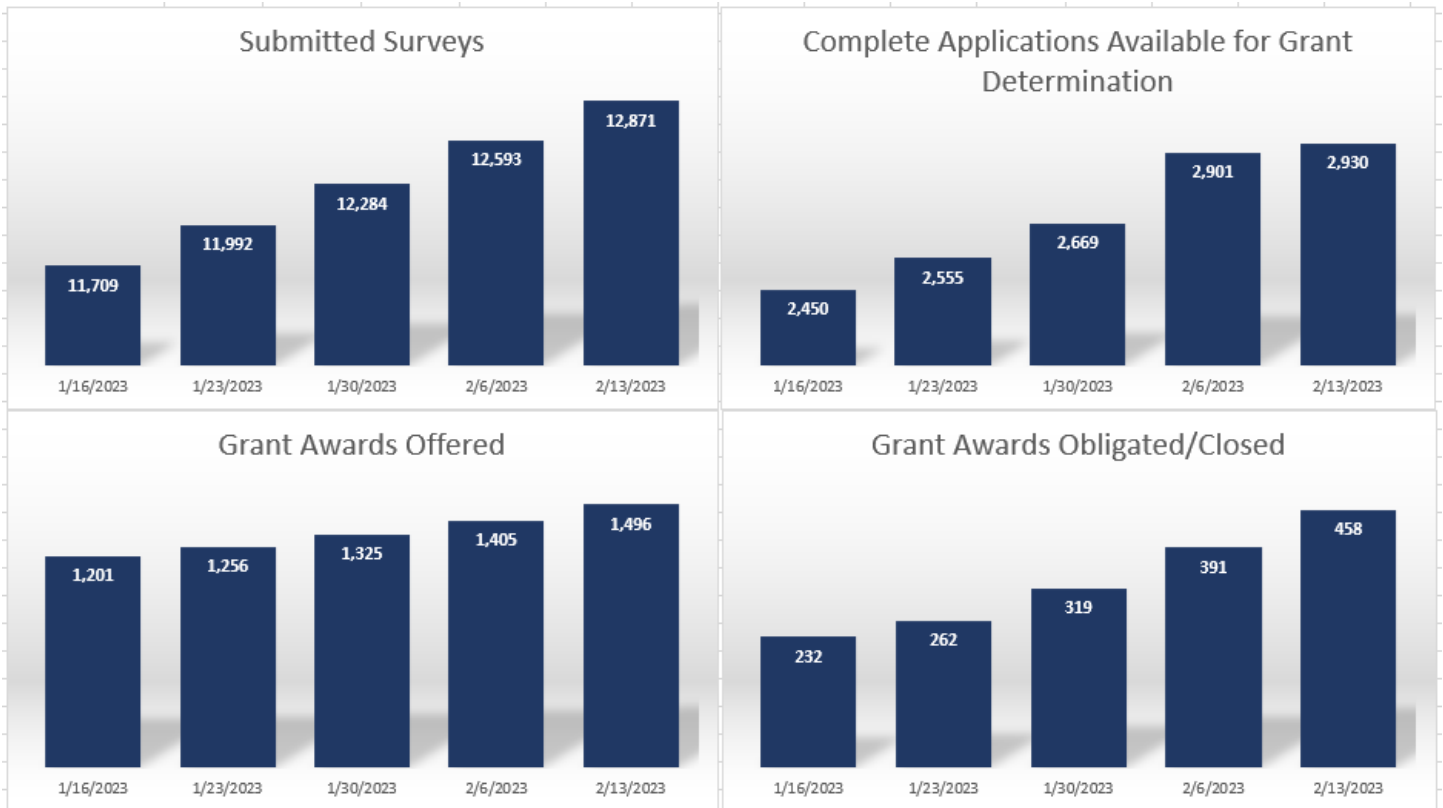




Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	57	1.9%	43	2.9%	4	0.9%
American Indian/Alaska Native and White	25	0.9%	19	1.3%	3	0.7%
American Indian/Alaskan Native/Black-African American	35	1.2%	26	1.7%	9	2.0%
Asian	14	0.5%	9	0.6%	4	0.9%
Asian and White	6	0.2%	5	0.3%	0	0.0%
Black/African American	1,012	34.6%	739	49.4%	261	57.0%
Black/African American and White	34	1.2%	29	1.9%	15	3.3%
Decline to answer	33	1.1%	22	1.5%	5	1.1%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0.2%	0	0.0%
Native Hawaiian/Other Pacific Islander and White	5	0.2%	5	0.3%	0	0.0%
Other Multi-Racial	33	1.1%	22	1.5%	5	1.1%
White	754	25.7%	568	38.0%	151	33.0%
NOT PROVIDED	919	31.4%	6	0.4%	1	0.2%
Total	2,930	100%	1,496	100%	458	100%

Female Head of Household % of Complete Apps: 47%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	6	1
13	8	3
14	8	
15	2	
16	10	1
17	11	2
18	10	3
19	6	
20	2	
21	3	
22	16	5
23	5	1
24	24	7
25	33	8
26	21	2
27	17	8
28	1	
29	18	4
30	39	8
31	6	1
32	176	51
33	231	57
34	1,139	230
35	327	77
36	293	50
37	303	75
38	3	
39	4	1

House District	Submitted Surveys	Completed Applications
40	15	4
41	13	3
42	29	2
43	5	
44	12	1
45	5	
46	9	1
47	338	94
48	16	
49	33	6
50	49	8
51	909	264
52	520	127
53	1,000	297
54	970	306
55	465	136
56	336	73
57	967	227
58	326	81
59	11	2
60	65	11
61	17	3
62	21	7
63	9	
64	10	1
65	11	1
66	8	1
67	14	2
68	27	5
69	9	1
70	13	2
71	18	2
72	627	121
73	324	75
74	65	10

House District	Submitted Surveys	Completed Applications
75	49	3
76	16	5
77	30	5
78	35	13
79	44	8
80	20	3
81	305	79
82	38	7
83	171	38
84	188	43
85	34	5
86	196	31
87	71	9
88	26	6
89	16	4
90	26	2
91	55	8
92	145	27
93	46	12
94	23	3
95	90	26
96	20	2
97	92	19
98	26	6
99	95	10
100	103	18
101	24	5
102	62	11
103	74	15
104	16	3
105	153	29
Unknown	584	4
Total	12,871	2,930



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	89	16
2	1,162	304
3	218	37
4	212	33
5	118	23
6	551	121
7	118	20
8	527	116
9	60	13
10	118	24
11	109	23
12	525	79
13	132	33
14	49	9
15	50	8
16	44	6
17	191	39
18	173	50
19	1,246	285
20	2,759	855

Senate District	Submitted Surveys	Completed Applications
21	648	131
22	50	5
23	15	
24	32	5
25	881	200
26	63	12
27	1,543	317
28	69	21
29	51	12
30	372	108
31	35	5
32	10	3
33	17	1
34	22	3
35	21	8
36	1	
38	3	1
39	3	
Unknown	584	4
Total	12,871	2,930



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	37	17
Allen	286	70	21
Ascension	572	111	26
Assumption	228	67	9
Beauregard	564	146	40
Caddo	87	6	1
Calcasieu	5,602	2,301	480
Cameron	770	244	65
East Baton Rouge	769	162	25
East Feliciana	65	22	8
Grant	138	13	5
Iberia	111	46	7
Iberville	154	40	7
Jackson	20	7	3
Jefferson	4,250	839	168
Jefferson Davis	332	100	26
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,621	477
Lincoln	35	4	1
Livingston	891	221	59
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	2,302	526	88

**Pipeline #6: FEMA Major/Severe Data Updated*

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	26	2
Plaquemines	440	157	32
Pointe Coupee	18	7	2
Rapides	421	71	17
Sabine	36	5	
St. Bernard	309	36	5
St. Charles	1,487	514	131
St. Helena	241	227	45
St. James	732	313	73
St. John the Baptist	2,635	1,045	207
St. Landry	133	22	5
St. Martin	80	19	1
St. Mary	156	55	8
St. Tammany	1,190	128	21
Tangipahoa	2,005	1,043	186
Terrebonne	5,208	2,425	636
Union	35	2	1
Vermilion	156	40	8
Vernon	174	23	9
Washington	222	56	4
West Baton Rouge	37	3	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		19	
Total	38,084	12,871	2,930

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	2	15	\$ 1,077,348.02	3	\$ 193,807.42
Allen	8	13	\$ 897,247.55	9	\$ 602,186.29
Ascension	7	17	\$ 1,080,846.10	6	\$ 366,291.35
Assumption	4	5	\$ 377,644.85	1	\$ 81,280.15
Beauregard	13	23	\$ 2,437,876.09	7	\$ 821,131.70
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	167	267	\$ 22,462,024.54	103	\$ 9,174,759.28
Cameron	19	41	\$ 4,220,351.58	7	\$ 831,287.99
East Baton Rouge	11	12	\$ 468,139.11	8	\$ 302,770.68
East Feliciana	2	6	\$ 370,418.44	3	\$ 196,463.11
Grant	1	3	\$ 150,427.26		
Iberia	2	5	\$ 525,049.98	2	\$ 295,547.01
Iberville	2	4	\$ 302,052.57	3	\$ 224,513.18
Jackson	2	1	\$ 85,000.00		
Jefferson	70	79	\$ 4,440,276.97	21	\$ 1,430,283.99
Jefferson Davis	9	13	\$ 1,258,669.96	4	\$ 244,762.18
Lafayette	0	1	\$ 49,403.62		
Lafourche	228	205	\$ 16,414,297.78	48	\$ 3,643,020.34
Lincoln	0	1	\$ 113,948.43		
Livingston	24	30	\$ 2,245,410.25	15	\$ 1,249,367.54
Morehouse	0				
Natchitoches	0	1	\$ 26,398.56	1	\$ 26,398.56
Orleans	47	32	\$ 1,027,570.72	15	\$ 538,601.44
Ouachita	0	2	\$ 306,062.58	1	\$ 52,724.34
Plaquemines	16	15	\$ 1,180,471.29	2	\$ 107,552.58
Pointe Coupee	0	2	\$ 137,233.54		
Rapides	7	8	\$ 651,795.83	1	\$ 162,635.00
St. Bernard	0	4	\$ 56,727.10	1	\$ 36,126.19
St. Charles	68	58	\$ 3,584,859.92	12	\$ 682,232.85
St. Helena	18	27	\$ 2,297,236.93	16	\$ 1,458,590.08
St. James	37	34	\$ 2,364,175.20	12	\$ 777,617.94
St. John the Baptist	84	113	\$ 7,408,914.52	43	\$ 2,870,515.52
St. Landry	2	3	\$ 228,575.96		
St. Martin	1				
St. Mary	3	4	\$ 277,339.95	1	\$ 30,430.86
St. Tammany	6	13	\$ 768,861.59	2	\$ 71,308.26
Tangipahoa	79	91	\$ 7,162,779.12	37	\$ 3,122,693.64
Terrebonne	254	333	\$ 25,624,620.68	70	\$ 5,481,304.54
Union	0	1	\$ 73,824.56		
Vermilion	2	4	\$ 339,919.23	2	\$ 160,938.08
Vernon	3	6	\$ 784,542.89	1	\$ 73,973.27
Washington	1	2	\$ 176,850.31		
West Baton Rouge	0	1	\$ 34,329.71		
Total	1,199	1,496	\$ 113,514,438.33	458	\$ 35,336,030.40