



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #13
February 13, 2023 – February 20, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained major/severe damage [per FEMA] (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓		N/A	N/A	N/A
	NO	N/A		✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 666.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 COMPLETE THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>
<p>5 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> • Solution 1 Reconstruction • Solution 2 Reconstruction • Solution 2 10 Tips for Hiring a Contractor • Solution 2 Mobile Home Unit Repair Options • Fortified Construction Checklist • Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 02/20/23, survey submissions increased by 210 from the previous week, making the total submissions 13,081. 5,961 homeowners were determined to be in Phases I – VI.
- 5,300 environmental reviews have been completed, representing 89% of the 5,961 homeowners in Phases I – VI.
- 5,195 homeowners have been invited to complete applications from Phase I - VI. 3,083 applications have been completed, representing 59% of the homeowners invited to complete an application.
- There has been a total of 1,565 grant awards offered to homeowners totaling \$118,895,526.04. Of those, 536 homeowners have closed on their grant agreements, obligating \$40,887,627.65.

Program Outreach

- The Program completed 3 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun 22	4
3 rd Qtr 22	26
4 th Qtr 22	35
Jan-23	19
Feb-23	20

- 4 Planned outreach/mobile events schedule to take place in the next reporting period:
 - 2/23, Reserve Library, 10:00 am – 5:00 pm
 - 2/24, DeRidder Library, 9:30 am – 4:30 pm
 - 2/24, Hammond Clausen Center, 10:00 am – 3:00 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 02/13/23	Weekly Activity	As of 02/20/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	14,641	240	14,881		
Non-submitted Surveys	1,770	30	1,800		
Submitted Surveys	12,871	210	13,081	100%	
Working Phases (1-6) Total	5,845	116	5,961	46%	
Phase I	4,314	83	4,397	34%	
Phase II	388	6	394	3%	
Phase III	476	10	486	4%	
Phase IV	593	16	609	5%	
Phase V	4	0	4	0%	
Phase VI	70	1	71	1%	
Non-Working Phases Total	7,026	94	7,120	54%	
Environmental Reviews					
Environmental Reviews Available to Work	651	10	661		
Environmental Reviews Completed	5,194	106	5,300		
Home Inspections:					
Home Inspections Available to Work	664	74	738		
Total Home Inspections Completed	2,266	79	2,345		
Applications In Process					
Total Number of Invited Applications	5,007	188	5,195		
Applications Not Available for Grant Determination	2,077	35	2,112		
Applications Available for Grant Determination	2,930	153	3,083	100%	
Pending Grant Determination	1,199	57	1,256	41%	
Grant Determinations			59%	% Grant Determinations	
Zero Award	42	2	44	1.4%	
Ineligible	138	21	159	5.2%	
Withdrawn	55	4	59	1.9%	
Appeals In Progress	14	-5	9		
Grant Awards Offered to Applicant	1,496	69	1,565	50.8%	\$ 118,895,526.04
Grant Awards					
Grant Awards Obligated	458	78	536		\$ 40,887,627.65
Solution 1 & 1/3	189	25	214		\$17,274,187.87
Solution 2 & 2/3	264	51	315		\$23,248,105.32
Solution 3 Only	5	2	7		\$365,334.46
Disbursements					
Total Disbursements	181	40	221		\$7,606,227.25
Solution 1 & 1/3	111	22	133		\$2,510,593.54
Solution 2 & 2/3	65	18	83		\$4,864,221.60
Solution 3 Only	5	0	5		\$231,412.11
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	64	7	71		
Solution 1 & 1/3	21	4	25		
Solution 2 & 2/3	38	3	41		
Solution 3 Only	5	0	5		



Table 3: Key Program Statistics: Totals to Date

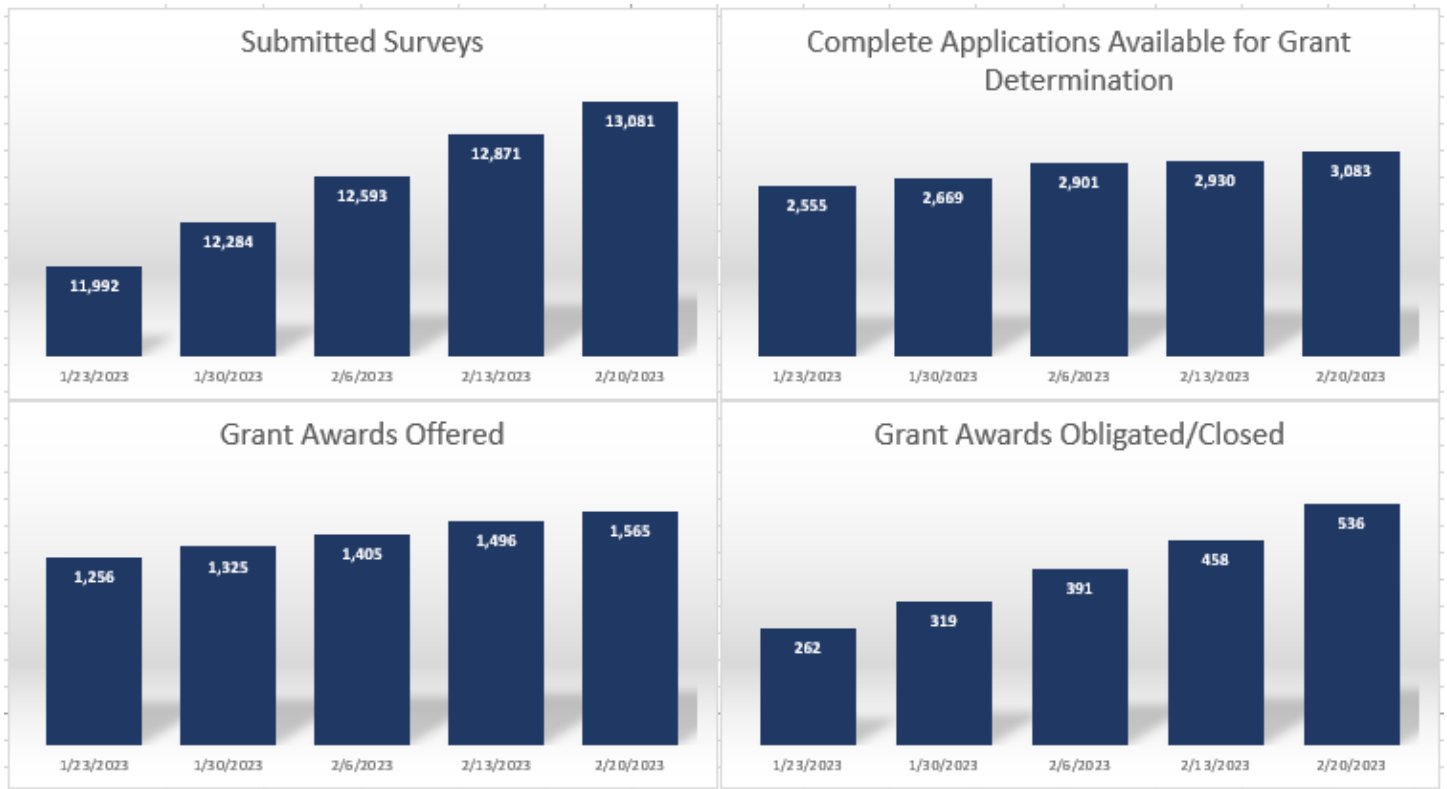




Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	57	1.9%	44	2.8%	8	1.5%
American Indian/Alaska Native and White	27	0.9%	20	1.3%	3	0.6%
American Indian/Alaskan Native/Black-African American	34	1.1%	28	1.8%	11	2.1%
Asian	12	0.4%	8	0.5%	4	0.8%
Asian and White	7	0.2%	5	0.3%	1	0.2%
Black/African American	1,050	34.1%	772	49.3%	302	56.3%
Black/African American and White	32	1.0%	28	1.8%	16	3.0%
Decline to answer	34	1.1%	23	1.5%	5	0.9%
Native Hawaiian/Other Pacific Islander	4	0.1%	3	0.2%	0	0.0%
Native Hawaiian/Other Pacific Islander and White	5	0.2%	5	0.3%	0	0.0%
Other Multi-Racial	33	1.1%	24	1.5%	5	0.9%
White	781	25.3%	597	38.2%	180	33.6%
NOT PROVIDED	1,007	32.7%	8	0.5%	1	0.2%
Total	3,083	100%	1,565	100%	536	100%

Female Head of Household % of Complete Apps: 46%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	6	1
13	8	3
14	8	
15	2	
16	10	1
17	11	2
18	10	3
19	6	
20	2	
21	3	
22	16	5
23	5	1
24	24	7
25	33	10
26	21	2
27	17	8
28	1	
29	18	4
30	39	8
31	6	1
32	176	56
33	231	58
34	1,143	241
35	327	79
36	293	51
37	303	80
38	3	
39	4	1

House District	Submitted Surveys	Completed Applications
40	15	4
41	13	3
42	29	2
43	5	
44	12	1
45	5	
46	9	1
47	338	96
48	16	
49	33	6
50	49	7
51	909	284
52	520	129
53	999	321
54	970	314
55	465	140
56	336	81
57	967	244
58	326	83
59	11	2
60	65	11
61	17	3
62	21	7
63	9	
64	10	1
65	11	1
66	8	1
67	14	2
68	27	5
69	9	1
70	13	2
71	18	2
72	627	122
73	324	76
74	65	11

House District	Submitted Surveys	Completed Applications
75	49	3
76	16	4
77	30	5
78	35	13
79	44	8
80	20	3
81	305	93
82	38	7
83	172	44
84	188	45
85	34	5
86	196	31
87	71	9
88	26	7
89	16	3
90	26	2
91	55	9
92	146	29
93	46	12
94	23	3
95	90	26
96	20	2
97	92	22
98	26	6
99	95	12
100	103	22
101	24	4
102	62	11
103	74	17
104	16	3
105	153	28
Unknown	789	8
Total	13,081	3,083



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	89	15
2	1,161	328
3	219	43
4	212	38
5	118	24
6	551	123
7	118	20
8	527	123
9	60	13
10	118	25
11	109	23
12	525	78
13	132	34
14	49	9
15	50	7
16	44	6
17	191	40
18	173	53
19	1,248	307
20	2,762	903

Senate District	Submitted Surveys	Completed Applications
21	648	134
22	50	5
23	15	
24	32	5
25	881	208
26	63	12
27	1,543	329
28	69	24
29	51	12
30	372	111
31	35	7
32	10	3
33	17	1
34	22	3
35	21	8
36	1	
38	3	1
39	3	
Unknown	789	8
Total	13,081	3,083



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	38	17
Allen	286	70	24
Ascension	572	112	27
Assumption	228	69	10
Beauregard	564	146	41
Caddo	87	6	1
Calcasieu	5,602	2,319	499
Cameron	770	244	66
East Baton Rouge	769	163	24
East Feliciana	65	22	8
Grant	138	13	5
Iberia	111	46	7
Iberville	154	40	7
Jackson	20	7	3
Jefferson	4,250	843	177
Jefferson Davis	332	100	29
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,664	491
Lincoln	35	4	1
Livingston	891	225	61
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	2,302	533	101

**Pipeline #6: FEMA Major/Severe Data Updated*

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	26	2
Plaquemines	440	159	31
Pointe Coupee	18	7	2
Rapides	421	72	19
Sabine	36	5	
St. Bernard	309	36	5
St. Charles	1,487	525	142
St. Helena	241	231	48
St. James	732	322	75
St. John the Baptist	2,635	1,069	233
St. Landry	133	22	5
St. Martin	80	19	1
St. Mary	156	55	7
St. Tammany	1,190	138	19
Tangipahoa	2,005	1,069	187
Terrebonne	5,208	2,467	682
Union	35	2	1
Vermilion	156	40	8
Vernon	174	23	9
Washington	222	56	4
West Baton Rouge	37	3	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		19	
Total	38,084	13,081	3,083

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	1	15	\$ 1,068,626.72	3	\$ 193,807.42
Allen	10	14	\$ 992,928.52	12	\$ 833,847.99
Ascension	8	17	\$ 1,085,442.95	6	\$ 370,888.20
Assumption	5	4	\$ 305,870.89	1	\$ 81,280.15
Beauregard	14	23	\$ 2,437,876.09	10	\$ 987,332.26
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	177	273	\$ 23,117,700.31	115	\$ 10,059,110.08
Cameron	16	44	\$ 4,355,114.27	8	\$ 898,091.31
East Baton Rouge	8	14	\$ 555,965.18	8	\$ 337,478.43
East Feliciana	2	6	\$ 370,418.44	3	\$ 196,463.11
Grant	1	3	\$ 150,427.26		
Iberia	2	5	\$ 530,674.98	2	\$ 301,172.01
Iberville	2	4	\$ 301,968.45	3	\$ 224,429.06
Jackson	2	1	\$ 85,000.00		
Jefferson	67	84	\$ 5,249,488.36	27	\$ 1,707,012.24
Jefferson Davis	11	14	\$ 1,329,219.99	5	\$ 329,492.72
Lafayette	0	1	\$ 49,403.62		
Lafourche	221	220	\$ 17,214,672.89	57	\$ 4,396,614.47
Lincoln	0	1	\$ 113,948.43		
Livingston	24	32	\$ 2,584,232.73	15	\$ 1,249,367.54
Morehouse	0				
Natchitoches	0	1	\$ 26,398.56	1	\$ 26,398.56
Orleans	56	35	\$ 1,127,876.96	17	\$ 596,530.07
Ouachita	0	2	\$ 309,112.65	1	\$ 55,774.41
Plaquemines	12	18	\$ 1,461,553.60	2	\$ 107,552.58
Pointe Coupee	0	2	\$ 137,233.54		
Rapides	9	8	\$ 651,795.83	1	\$ 162,635.00
St. Bernard	0	4	\$ 58,737.66	2	\$ 49,363.77
St. Charles	76	61	\$ 3,837,554.19	17	\$ 955,277.62
St. Helena	21	27	\$ 2,297,236.93	17	\$ 1,509,776.41
St. James	37	36	\$ 2,555,038.88	15	\$ 1,016,529.94
St. John the Baptist	97	124	\$ 8,057,793.46	50	\$ 3,379,377.76
St. Landry	2	3	\$ 228,575.96		
St. Martin	1				
St. Mary	2	4	\$ 260,733.96	1	\$ 30,430.86
St. Tammany	6	11	\$ 747,521.69	3	\$ 119,933.30
Tangipahoa	78	91	\$ 7,163,174.85	39	\$ 3,332,193.64
Terrebonne	281	349	\$ 26,957,766.32	88	\$ 6,852,702.89
Union	0	1	\$ 73,824.56		
Vermilion	2	4	\$ 339,919.23	3	\$ 276,067.74
Vernon	4	5	\$ 468,602.07	1	\$ 73,973.27
Washington	1	2	\$ 176,850.31	1	\$ 117,478.09
West Baton Rouge	0	1	\$ 34,329.71	1	\$ 34,329.71
Total	1,256	1,565	\$ 118,895,526.04	536	\$ 40,887,627.65