



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #14
February 20, 2023 – February 27, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained major/severe damage (per FEMA) (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 COMPLETE THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

5 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 02/27/23, survey submissions increased by 221 from the previous week, making the total submissions 13,302. 6,049 homeowners were determined to be in Phases I – VI.
- 5,520 environmental reviews have been completed, representing 91% of the 6,049 homeowners in Phases I – VI.
- 5,303 homeowners have been invited to complete applications from Phase I - VI. 3,245 applications have been completed, representing 61% of the homeowners invited to complete an application.
- There has been a total of 1,619 grant awards offered to homeowners totaling \$124,132,415.88. Of those, 581 homeowners have closed on their grant agreements, obligating \$44,225,780.65.

Program Outreach

- The Program completed 3 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun 22	4
3 rd Qtr 22	26
4 th Qtr 22	35
Jan-23	19
Feb-23	23

- 5 Planned outreach/mobile events schedule to take place in the next reporting period:
 - 2/28, Larose Civic Center, 9:30 am – 4:00 pm
 - 2/28, Dequincy Library, 9:30 am – 4:30 pm
 - 3/1 , Chauvin Library, 10:00 am – 4:00 pm
 - 3/2 , Houma Library, 10:00 am – 4:00 pm
 - 3/3 , Deridder Library, 9:30 am – 4:30 pm



Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 02/20/23	Weekly Activity	As of 02/27/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	14,881	248	15,129		
Non-submitted Surveys	1,800	27	1,827		
Submitted Surveys	13,081	221	13,302	100%	
Working Phases (1-6) Total	5,961	88	6,049	45%	
Phase I	4,397	65	4,462	34%	
Phase II	394	10	404	3%	
Phase III	486	6	492	4%	
Phase IV	609	7	616	5%	
Phase V	4	0	4	0%	
Phase VI	71	0	71	1%	
Non-Working Phases Total	7,120	133	7,253	55%	
Environmental Reviews					
Environmental Reviews Available to Work	661	-132	529		
Environmental Reviews Completed	5,300	220	5,520		
Home Inspections:					
Home Inspections Available to Work	738	81	819		
Total Home Inspections Completed	2,345	81	2,426		
Applications In Process					
Total Number of Invited Applications	5,195	108	5,303		
Applications Not Available for Grant Determination	2,112	-54	2,058		
Applications Available for Grant Determination	3,083	162	3,245	100%	
Pending Grant Determination	1,256	105	1,361	42%	
Grant Determinations			58%	% Grant Determinations	
Zero Award	44	1	45	1.4%	
Ineligible	159	-3	156	4.8%	
Withdrawn	59	5	64	2.0%	
Appeals In Progress	9	0	9		
Grant Awards Offered to Applicant	1,565	54	1,619	49.9%	\$ 124,132,415.88
Grant Awards					
Grant Awards Obligated	536	45	581		\$ 44,225,780.65
Solution 1 & 1/3	214	17	231		\$18,581,826.42
Solution 2 & 2/3	315	28	343		\$25,278,619.77
Solution 3 Only	7	0	7		\$365,334.46
Disbursements					
Total Disbursements	221	41	262		\$8,928,824.39
Solution 1 & 1/3	133	21	154		\$2,888,156.34
Solution 2 & 2/3	83	20	103		\$5,809,255.94
Solution 3 Only	5	0	5		\$231,412.11
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	71	7	78		
Solution 1 & 1/3	25	2	27		
Solution 2 & 2/3	41	5	46		
Solution 3 Only	5	0	5		



Table 3: Key Program Statistics: Totals to Date

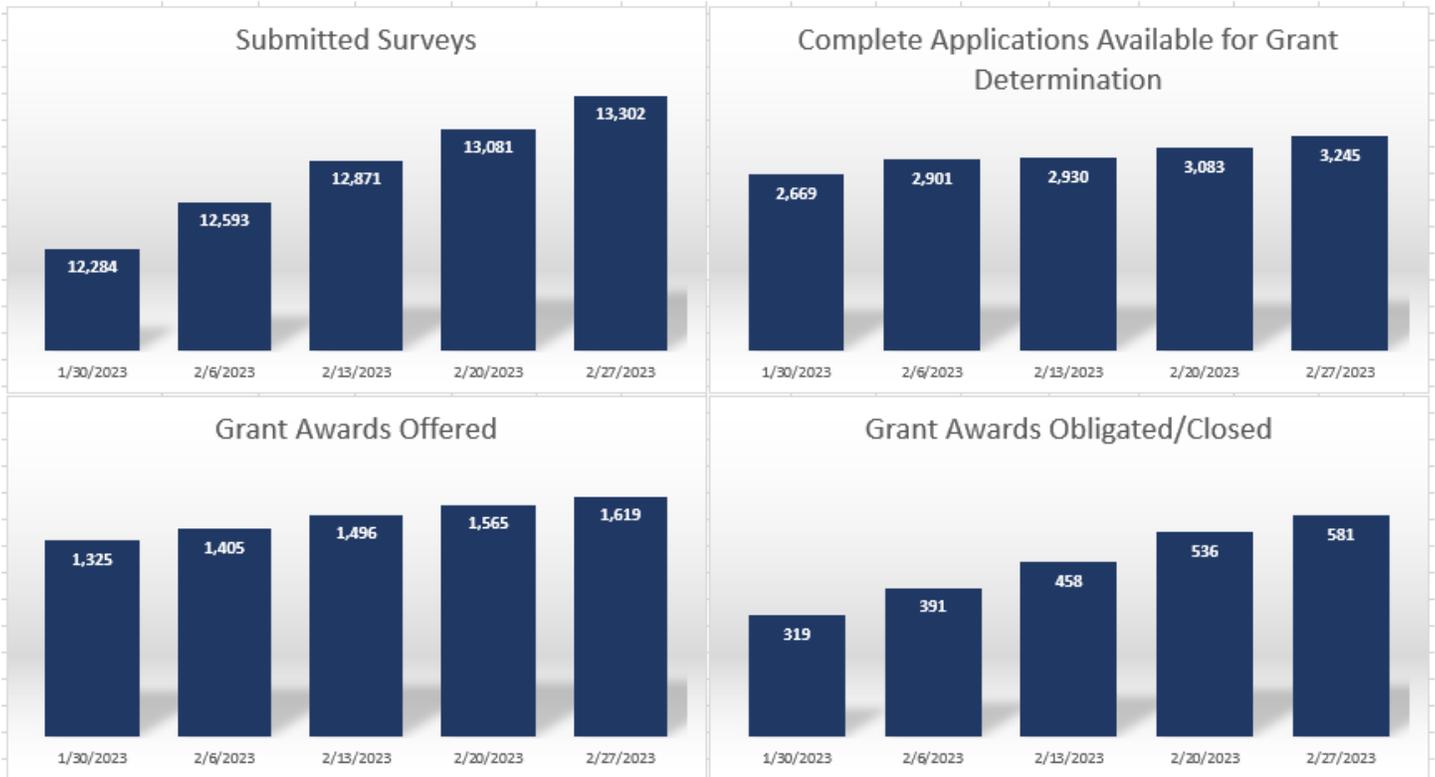




Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	59	1.8%	46	3%	9	2%
American Indian/Alaska Native and White	28	0.9%	20	1%	3	1%
American Indian/Alaskan Native/Black-African American	36	1.1%	29	2%	11	2%
Asian	13	0.4%	9	1%	4	1%
Asian and White	7	0.2%	5	0%	1	0%
Black/African American	1,095	33.7%	799	49%	320	55%
Black/African American and White	33	1.0%	29	2%	16	3%
Decline to answer	34	1.1%	25	2%	7	1%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0%	0	0%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0%	0	0%
Other Multi-Racial	36	1.1%	28	2%	6	1%
White	798	24.6%	614	38%	202	35%
NOT PROVIDED	1,099	33.9%	8	0%	2	0%
Total	3,245	100%	1,619	100%	581	100%

Female Head of Household % of Complete Apps: 45%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	6	1
13	8	3
14	8	
15	2	
16	10	1
17	11	2
18	10	4
19	6	
20	2	
21	3	
22	16	5
23	5	1
24	24	7
25	33	10
26	21	2
27	17	8
28	1	
29	18	4
30	39	9
31	6	1
32	176	58
33	231	58
34	1,143	243
35	327	81
36	293	52
37	303	80
38	3	
39	4	1

House District	Submitted Surveys	Completed Applications
40	15	4
41	13	3
42	29	2
43	5	
44	12	1
45	5	
46	9	1
47	338	100
48	16	1
49	33	6
50	49	7
51	910	298
52	521	141
53	999	335
54	970	325
55	465	144
56	336	87
57	967	264
58	326	97
59	11	2
60	65	13
61	17	4
62	21	7
63	9	
64	10	1
65	11	1
66	8	2
67	14	2
68	27	6
69	9	1
70	13	2
71	18	2
72	627	132
73	324	79
74	65	11

House District	Submitted Surveys	Completed Applications
75	49	3
76	16	4
77	30	5
78	35	13
79	44	9
80	20	3
81	305	96
82	38	7
83	172	47
84	188	46
85	34	5
86	196	34
87	71	9
88	26	8
89	16	3
90	26	2
91	55	10
92	146	32
93	46	12
94	23	4
95	90	29
96	20	2
97	92	22
98	26	6
99	95	13
100	103	24
101	24	5
102	62	11
103	74	18
104	16	3
105	153	28
Unknown	1,008	18
Total	13,302	3,245



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	89	16
2	1,161	357
3	219	43
4	212	41
5	118	25
6	551	131
7	118	20
8	527	129
9	60	14
10	118	28
11	109	24
12	525	84
13	132	36
14	49	11
15	50	8
16	44	7
17	191	44
18	173	58
19	1,248	321
20	2,764	944

Senate District	Submitted Surveys	Completed Applications
21	648	144
22	50	6
23	15	
24	32	5
25	881	211
26	63	13
27	1,543	331
28	69	24
29	51	12
30	372	117
31	35	7
32	10	3
33	17	1
34	22	3
35	21	8
36	1	
38	3	1
39	3	
Unknown	1,008	18
Total	13,302	3,245



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	38	17
Allen	286	72	24
Ascension	572	114	31
Assumption	228	72	11
Beauregard	564	149	46
Caddo	87	6	1
Calcasieu	5,602	2,333	502
Cameron	770	247	68
East Baton Rouge	769	167	28
East Feliciana	65	23	9
Grant	138	13	5
Iberia	111	47	8
Iberville	154	40	9
Jackson	20	7	3
Jefferson	4,250	850	187
Jefferson Davis	332	104	30
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,698	510
Lincoln	35	4	1
Livingston	891	229	64
Morehouse	39	9	1
Natchitoches	65	6	1
Orleans	2,302	544	105

**Pipeline #6: FEMA Major/Severe Data Updated*

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	26	2
Plaquemines	440	162	32
Pointe Coupee	18	7	3
Rapides	421	72	19
Sabine	36	5	
St. Bernard	309	36	6
St. Charles	1,487	541	151
St. Helena	241	235	49
St. James	732	333	89
St. John the Baptist	2,635	1,100	255
St. Landry	133	22	5
St. Martin	80	19	1
St. Mary	156	57	7
St. Tammany	1,190	143	19
Tangipahoa	2,005	1,081	201
Terrebonne	5,208	2,507	720
Union	35	2	1
Vermilion	156	40	9
Vernon	174	23	9
Washington	222	58	4
West Baton Rouge	37	3	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		20	
Total	38,084	13,302	3,245

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	0	16	\$ 1,399,166.22	3	\$ 193,807.42
Allen	9	15	\$ 1,098,747.23	12	\$ 846,040.20
Ascension	12	17	\$ 1,085,442.95	7	\$ 479,660.55
Assumption	6	4	\$ 305,870.89	1	\$ 81,280.15
Beauregard	19	23	\$ 2,437,876.09	10	\$ 987,332.26
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	172	280	\$ 24,150,271.19	124	\$ 10,609,010.77
Cameron	17	44	\$ 4,355,113.90	9	\$ 930,280.20
East Baton Rouge	12	14	\$ 555,965.18	8	\$ 337,478.43
East Feliciana	3	6	\$ 370,418.44	3	\$ 196,463.11
Grant	1	3	\$ 150,427.26		
Iberia	3	5	\$ 530,674.98	2	\$ 301,172.01
Iberville	4	4	\$ 301,968.45	3	\$ 224,429.06
Jackson	2	1	\$ 85,000.00		
Jefferson	74	87	\$ 5,334,130.30	27	\$ 1,744,079.67
Jefferson Davis	11	15	\$ 1,449,219.99	5	\$ 329,492.72
Lafayette	0	1	\$ 49,403.62		
Lafourche	222	238	\$ 18,640,919.30	64	\$ 4,791,225.57
Lincoln	0	1	\$ 113,948.43		
Livingston	26	33	\$ 2,669,232.73	16	\$ 1,319,785.92
Morehouse	0				
Natchitoches	0	1	\$ 26,398.56	1	\$ 26,398.56
Orleans	59	35	\$ 1,127,876.96	17	\$ 596,530.07
Ouachita	0	2	\$ 309,112.65	1	\$ 55,774.41
Plaquemines	13	18	\$ 1,467,497.12	2	\$ 107,552.58
Pointe Coupee	1	2	\$ 137,233.54	1	\$ 84,041.54
Rapides	7	10	\$ 785,179.05	1	\$ 162,635.00
St. Bernard	1	4	\$ 58,737.66	2	\$ 49,363.77
St. Charles	81	65	\$ 4,125,346.02	20	\$ 1,216,824.24
St. Helena	20	29	\$ 2,528,426.33	17	\$ 1,509,776.41
St. James	51	36	\$ 2,589,906.91	16	\$ 1,113,654.34
St. John the Baptist	118	125	\$ 8,172,663.51	54	\$ 3,613,675.32
St. Landry	2	3	\$ 228,575.96		
St. Martin	1				
St. Mary	2	4	\$ 260,733.96	1	\$ 30,430.86
St. Tammany	6	11	\$ 749,075.67	3	\$ 121,487.28
Tangipahoa	93	90	\$ 7,153,567.02	43	\$ 3,682,152.86
Terrebonne	305	363	\$ 28,209,846.89	100	\$ 7,873,134.26
Union	0	1	\$ 73,824.56		
Vermilion	3	4	\$ 339,919.23	3	\$ 276,067.74
Vernon	4	5	\$ 468,602.07	2	\$ 158,020.53
Washington	1	2	\$ 176,850.31	1	\$ 117,478.09
West Baton Rouge	0	1	\$ 34,329.71	1	\$ 34,329.71
Total	1,361	1,619	\$ 124,132,415.88	581	\$ 44,225,780.65