



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #15**  
**February 27, 2023 – March 6, 2023**

**Issued: March 6, 2023**



Table of Contents

Program Overview ..... 3

Homeowner Phase Prioritization Factors ..... 3

Eligibility ..... 4

Homeowner Program Steps ..... 5

Executive Summary ..... 6

Program Outreach ..... 6

    Table 1: Completed Outreach Events ..... 6

Table 2: Homeowner Program Snapshot ..... 7

Table 3: Key Program Statistics: Totals to Date ..... 8

Table 8: Demographic Information for Completed Applications ..... 9

Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District ..... 10

Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District. .... 11

Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish ..... 12

Appendix C Table 14: Grant Awards by Parish ..... 13



## Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

## Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



### Homeowner Age

Homeowners over the age of 62 will be prioritized.



### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home  (2) occupied the home at the time of the disaster  (3) sustained major/severe damage (per FEMA)  (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at [restore.la.gov/events](https://restore.la.gov/events).

## Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

#### 1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at [restore.la.gov](http://restore.la.gov), or by calling the program call center at 866.735.2001.

#### 2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

#### 3 COMPLETE THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

#### 4 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

#### 5 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

#### 6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

#### 7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

**Contractor Selection is the last status where the solution chosen on the application may be changed** prior to closing on the grant award.

#### 8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

#### 9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.



## Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
- As of 03/06/23, survey submissions increased by 270 from the previous week, making the total submissions 13,572. 6,158 homeowners were determined to be in Phases I – VI.
- 5,747 environmental reviews have been completed, representing 93% of the 6,158 homeowners in Phases I – VI.
- 5,532 homeowners have been invited to complete applications from Phase I - VI. 3,396 applications have been completed, representing 61% of the homeowners invited to complete an application.
- There has been a total of 1,761 grant awards offered to homeowners totaling \$135,766,353.86. Of those, 625 homeowners have closed on their grant agreements, obligating \$48,020,968.34.

## Program Outreach

- The Program completed 4 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun 22	4
3 <sup>rd</sup> Qtr 22	26
4 <sup>th</sup> Qtr 22	35
Jan-23	19
Feb-23	27

- 6 Planned outreach/mobile events schedule to take place in the next reporting period:
  - 3/7, Reserve Library, 10:00 am – 3:00 pm
  - 3/7, Moss Bluff Library, 9:30 am – 4:30 pm
  - 3/7, Dequincy Library, 9:30 am – 4:30 pm
  - 3/8, Larose Civic Center, 10:00 am – 4:00 pm
  - 3/9, Jeff Parish East Bank Library, 9:00 am – 4:00 pm
  - 3/9, Deridder Library, 9:30 am – 4:30 pm

Table 2: Homeowner Program Snapshot

<b>Restore 2020 Homeowner Program Weekly Snapshot</b>					
<b>Activity</b>	<b>As of 02/27/23</b>	<b>Weekly Activity</b>	<b>As of 03/06/23</b>	<b>Percentage</b>	<b>Total Dollars</b>
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>15,129</b>	<b>308</b>	<b>15,437</b>		
Non-submitted Surveys	1,827	38	1,865		
Submitted Surveys	13,302	270	13,572	100%	
<b>Working Phases (1-6) Total</b>	<b>6,049</b>	<b>109</b>	<b>6,158</b>	<b>45%</b>	
Phase I	4,462	81	4,543	33%	
Phase II	404	9	413	3%	
Phase III	492	8	500	4%	
Phase IV	616	11	627	5%	
Phase V	4	0	4	0%	
Phase VI	71	0	71	1%	
<b>Non-Working Phases Total</b>	<b>7,253</b>	<b>161</b>	<b>7,414</b>	<b>55%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	529	-118	411		
Environmental Reviews Completed	5,520	227	5,747		
<b>Home Inspections:</b>					
Home Inspections Available to Work	819	8	827		
Total Home Inspections Completed	2,426	143	2,569		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>5,303</b>	<b>229</b>	<b>5,532</b>		
Applications Not Available for Grant Determination	2,058	78	2,136		
Applications Available for Grant Determination	3,245	151	3,396	100%	
Pending Grant Determination	1,361	-28	1,333	39%	
<b>Grant Determinations</b>			61%	% Grant Determinations	
Zero Award	45	3	48	1.4%	
Ineligible	156	32	188	5.5%	
Withdrawn	64	2	66	1.9%	
Appeals In Progress	9	1	10		
Grant Awards Offered to Applicant	1,619	142	1,761	51.9%	\$ 135,766,353.86
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>581</b>	<b>44</b>	<b>625</b>		<b>\$ 48,020,968.34</b>
Solution 1 & 1/3	231	17	248		\$20,168,488.61
Solution 2 & 2/3	343	27	370		\$27,487,145.27
Solution 3 Only	7	0	7		\$365,334.46
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>262</b>	<b>36</b>	<b>298</b>		<b>\$9,966,787.64</b>
Solution 1 & 1/3	154	17	171		\$3,212,995.00
Solution 2 & 2/3	103	17	120		\$6,388,458.18
Solution 3 Only	5	2	7		\$365,334.46
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>78</b>	<b>9</b>	<b>87</b>		
Solution 1 & 1/3	27	3	30		
Solution 2 & 2/3	46	4	50		
Solution 3 Only	5	2	7		



Table 3: Key Program Statistics: Totals to Date

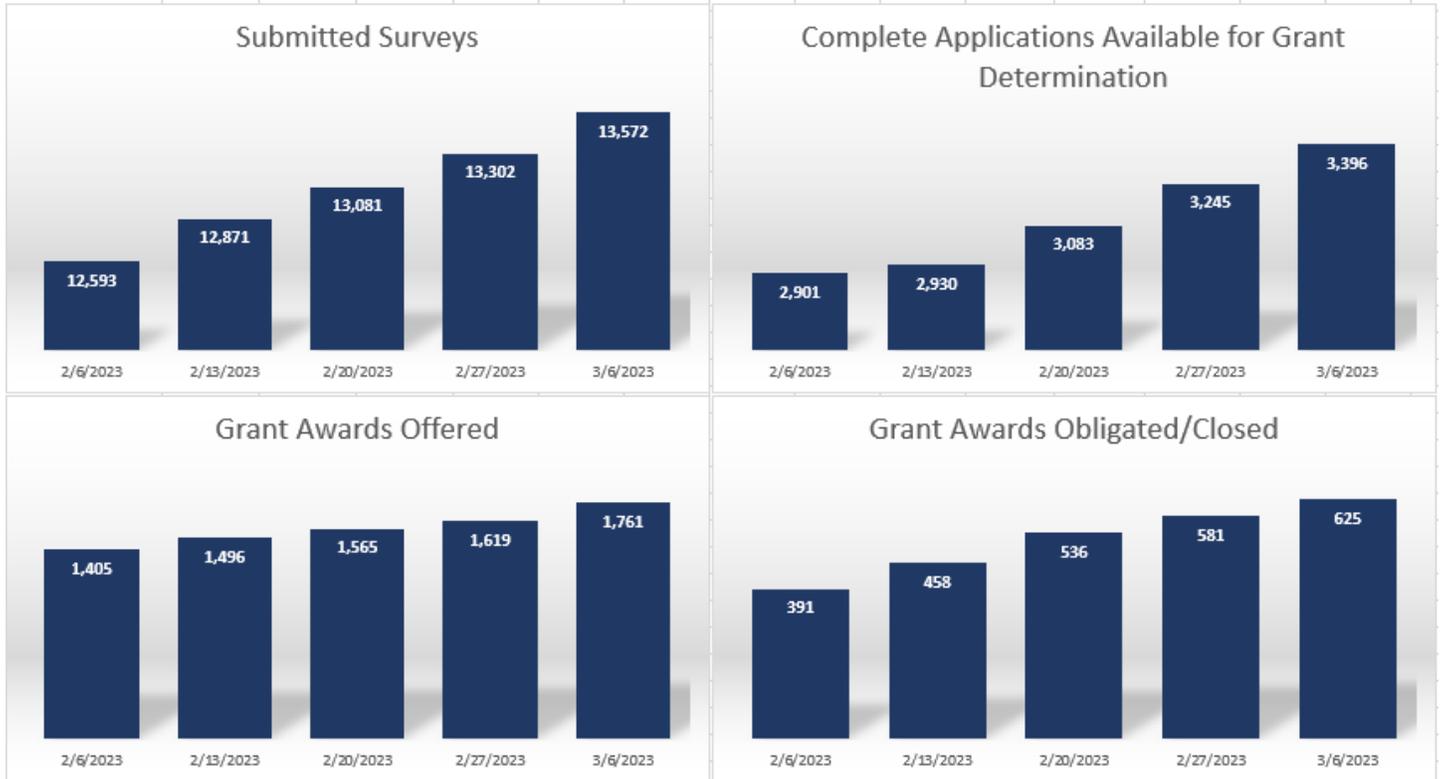




Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	67	2.0%	52	3.0%	13	2.1%
American Indian/Alaska Native and White	33	1.0%	22	1.3%	5	0.8%
American Indian/Alaskan Native/Black-African American	39	1.2%	33	1.9%	13	2.1%
Asian	16	0.5%	12	0.7%	4	0.6%
Asian and White	7	0.2%	5	0.3%	1	0.2%
Black/African American	1,164	34.4%	885	50.3%	341	54.6%
Black/African American and White	33	1.0%	31	1.8%	17	2.7%
Decline to answer	29	0.9%	24	1.4%	8	1.3%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0.2%	0	0.0%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	38	1.1%	31	1.8%	7	1.1%
White	852	25.2%	651	37.0%	214	34.2%
NOT PROVIDED	1,111	32.5%	8	0.5%	2	0.3%
<b>Total</b>	<b>3,396</b>	<b>100%</b>	<b>1,761</b>	<b>100%</b>	<b>625</b>	<b>100%</b>

Female Head of Household % of Complete Apps: 46%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	4	1
12	6	1
13	9	3
14	8	
15	2	
16	10	1
17	11	3
18	10	4
19	6	
20	2	
21	3	
22	16	5
23	6	1
24	24	8
25	34	10
26	21	2
27	18	8
28	1	
29	20	4
30	40	9
31	6	1
32	185	59
33	243	61
34	1,165	243
35	344	81
36	294	52
37	310	81
38	3	
39	4	1

House District	Submitted Surveys	Completed Applications
40	17	3
41	14	3
42	29	3
43	5	
44	12	1
45	5	
46	9	1
47	351	101
48	16	1
49	33	7
50	53	7
51	1,012	317
52	577	148
53	1,080	353
54	1,042	339
55	556	157
56	372	94
57	1,089	273
58	369	100
59	13	2
60	73	16
61	18	4
62	24	7
63	9	
64	11	2
65	11	1
66	8	2
67	16	2
68	27	6
69	10	1
70	13	3
71	19	2
72	687	134
73	351	84
74	71	11

House District	Submitted Surveys	Completed Applications
75	54	4
76	17	4
77	35	5
78	35	13
79	46	10
80	20	3
81	348	100
82	41	7
83	180	46
84	191	48
85	38	5
86	212	38
87	76	14
88	27	9
89	19	3
90	36	4
91	60	11
92	148	33
93	51	12
94	24	4
95	99	31
96	21	3
97	98	21
98	30	6
99	100	13
100	108	24
101	25	5
102	68	10
103	80	21
104	22	3
105	163	35
Unknown	286	26
<b>Total</b>	<b>13,572</b>	<b>3,396</b>



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	103	19
2	1,327	372
3	234	48
4	224	42
5	131	26
6	598	136
7	130	22
8	552	133
9	61	14
10	122	30
11	128	26
12	577	89
13	145	38
14	52	11
15	54	9
16	45	8
17	201	44
18	190	61
19	1,389	342
20	2,987	995

Senate District	Submitted Surveys	Completed Applications
21	756	153
22	51	7
23	15	
24	33	4
25	903	212
26	64	15
27	1,582	332
28	73	24
29	51	12
30	390	122
31	37	7
32	12	3
33	18	1
34	22	4
35	22	8
36	1	
38	3	1
39	3	
Unknown	286	26
<b>Total</b>	<b>13,572</b>	<b>3,396</b>



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	38	18
Allen	286	73	24
Ascension	572	119	32
Assumption	228	73	12
Beauregard	564	151	48
Caddo	87	6	1
Calcasieu	5,602	2,342	515
Cameron	770	250	69
East Baton Rouge	769	167	30
East Feliciana	65	24	9
Grant	138	13	5
Iberia	111	49	9
Iberville	154	41	10
Jackson	20	7	3
Jefferson	4,250	862	194
Jefferson Davis	332	104	31
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,738	537
Lincoln	35	4	1
Livingston	891	243	68
Morehouse	39	9	1
Natchitoches	65	6	1
Orleans	2,302	552	105

\*Pipeline #6: FEMA Major/Severe Data Updated

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	26	3
Plaquemines	440	164	39
Pointe Coupee	18	7	3
Rapides	421	74	19
Sabine	36	5	
St. Bernard	309	37	7
St. Charles	1,487	566	164
St. Helena	241	242	49
St. James	732	359	92
St. John the Baptist	2,635	1,131	259
St. Landry	133	24	4
St. Martin	80	19	1
St. Mary	156	59	7
St. Tammany	1,190	144	21
Tangipahoa	2,005	1,105	212
Terrebonne	5,208	2,552	765
Union	35	2	1
Vermilion	156	40	10
Vernon	174	23	10
Washington	222	60	5
West Baton Rouge	37	3	1
West Feliciana	13	2	
Winn	41	4	
Other Parishes		20	
<b>Total</b>	<b>38,084</b>	<b>13,572</b>	<b>3,396</b>

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	1	16	\$ 1,399,166.22	3	\$ 193,807.42
Allen	9	15	\$ 1,098,747.23	12	\$ 846,040.20
Ascension	12	17	\$ 1,079,930.93	8	\$ 564,660.55
Assumption	6	5	\$ 425,870.89	1	\$ 81,280.15
Beauregard	18	25	\$ 2,561,932.55	12	\$ 1,299,033.53
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	156	294	\$ 25,532,062.39	126	\$ 10,894,954.67
Cameron	14	46	\$ 4,800,387.38	9	\$ 930,280.20
East Baton Rouge	13	15	\$ 610,072.16	8	\$ 334,849.35
East Feliciana	2	7	\$ 445,617.28	3	\$ 196,463.11
Grant	1	3	\$ 150,427.26		
Iberia	3	6	\$ 615,674.98	2	\$ 301,172.01
Iberville	5	4	\$ 301,968.45	3	\$ 224,429.06
Jackson	1	2	\$ 193,973.27		
Jefferson	76	89	\$ 5,460,771.69	31	\$ 2,308,031.19
Jefferson Davis	11	16	\$ 1,633,053.73	7	\$ 653,468.45
Lafayette	0	1	\$ 49,403.62		
Lafourche	214	269	\$ 20,391,586.58	72	\$ 5,233,963.43
Lincoln	0	1	\$ 113,948.43		
Livingston	25	37	\$ 2,916,120.12	17	\$ 1,383,415.19
Morehouse	0				
Natchitoches	0	1	\$ 26,398.56	1	\$ 26,398.56
Orleans	56	37	\$ 1,239,476.95	19	\$ 677,294.04
Ouachita	0	3	\$ 359,586.35	1	\$ 55,774.41
Plaquemines	19	18	\$ 1,467,497.12	3	\$ 219,501.85
Pointe Coupee	1	2	\$ 137,233.54	1	\$ 84,041.54
Rapides	7	10	\$ 785,179.05	1	\$ 162,635.00
St. Bernard	2	4	\$ 58,737.66	2	\$ 49,363.77
St. Charles	87	71	\$ 4,737,979.68	24	\$ 1,477,624.83
St. Helena	16	33	\$ 2,839,479.77	17	\$ 1,509,776.41
St. James	48	42	\$ 3,079,033.40	18	\$ 1,270,387.12
St. John the Baptist	99	146	\$ 9,577,320.83	58	\$ 3,844,731.53
St. Landry	2	2	\$ 199,507.36		
St. Martin	1				
St. Mary	2	4	\$ 260,733.96	1	\$ 30,430.86
St. Tammany	7	11	\$ 743,710.82	4	\$ 165,335.07
Tangipahoa	91	100	\$ 7,809,762.08	46	\$ 3,929,547.23
Terrebonne	317	395	\$ 31,545,560.65	107	\$ 8,461,466.50
Union	0	1	\$ 73,824.56		
Vermilion	4	4	\$ 339,919.23	3	\$ 276,067.74
Vernon	5	5	\$ 468,602.07	2	\$ 158,020.53
Washington	2	2	\$ 176,850.31	1	\$ 117,478.09
West Baton Rouge	0	1	\$ 34,329.71	1	\$ 34,329.71
<b>Total</b>	<b>1,333</b>	<b>1,761</b>	<b>\$ 135,766,353.86</b>	<b>625</b>	<b>\$ 48,020,968.34</b>