



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #16
March 6, 2023 – March 13, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained major/severe damage (per FEMA) (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 COMPLETE THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

5 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 03/13/23, survey submissions increased by 245 from the previous week, making the total submissions 13,817. 7,310 homeowners were determined to be in Phases I – VI.
- 5,827 environmental reviews have been completed, representing 80% of the 7,310 homeowners in Phases I – VI.
- 5,827 homeowners have been invited to complete applications from Phase I - VI. 3,571 applications have been completed, representing 61% of the homeowners invited to complete an application.
- There has been a total of 1,838 grant awards offered to homeowners totaling \$142,275,048.02 . Of those, 715 homeowners have closed on their grant agreements, obligating \$54,884,096.96 .

Program Outreach

- The Program completed 5 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun 22	4
3 rd Qtr 22	26
4 th Qtr 22	35
Jan-23	19
Feb-23	24
Mar-23	8

- 6 Planned outreach/mobile events schedule to take place in the next reporting period:
 - 3/14, Tangipahoa Clausen Building, 10:00 am – 3:00 pm
 - 3/14, Moss Bluff Library, 9:30 am – 4:30 pm
 - 3/14, Dequincy Library, 9:30 am – 4:30 pm
 - 3/15, Chauvin Library, 10:00 am – 4:00 pm
 - 3/16, Houma Library, 10:00 am – 4:00 pm
 - 3/17, Deridder Library, 9:30 am – 4:30 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 03/06/23	Weekly Activity	As of 03/13/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	15,437	259	15,696		
Non-submitted Surveys	1,865	14	1,879		
Submitted Surveys	13,572	245	13,817	100%	
Working Phases (1-6) Total	6,158	1,152	7,310	53%	
Phase I	4,543	875	5,418	39%	
Phase II	413	66	479	3%	
Phase III	500	85	585	4%	
Phase IV	627	110	737	5%	
Phase V	4	1	5	0%	
Phase VI	71	15	86	1%	
Non-Working Phases Total	7,414	-907	6,507	47%	
Environmental Reviews					
Environmental Reviews Available to Work	411	1072	1,483		
Environmental Reviews Completed	5,747	80	5,827		
Home Inspections:					
Home Inspections Available to Work	827	26	853		
Total Home Inspections Completed	2,569	149	2,718		
Applications In Process					
Total Number of Invited Applications	5,532	295	5,827		
Applications Not Available for Grant Determination	2,136	120	2,256		
Applications Available for Grant Determination	3,396	175	3,571	100%	
Pending Grant Determination	1,333	90	1,423	40%	
Grant Determinations			60%	% Grant Determinations	
Zero Award	48	-1	47	1.3%	
Ineligible	188	4	192	5.4%	
Withdrawn	66	5	71	2.0%	
Appeals In Progress	10	2	12		
Grant Awards Offered to Applicant	1,761	77	1,838	51.5%	\$ 142,275,048.02
Grant Awards					
Grant Awards Obligated	625	90	715		\$ 54,884,096.96
Solution 1 & 1/3	248	32	280		\$22,687,096.69
Solution 2 & 2/3	370	47	417		\$30,999,563.05
Solution 3 Only	7	11	18		\$1,197,437.22
Disbursements					
Total Disbursements	298	22	320		\$10,719,809.84
Solution 1 & 1/3	171	10	181		\$3,386,743.85
Solution 2 & 2/3	120	12	132		\$6,967,731.53
Solution 3 Only	7	0	7		\$365,334.46
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	87	17	104		
Solution 1 & 1/3	30	3	33		
Solution 2 & 2/3	50	6	56		
Solution 3 Only	7	8	15		



Table 3: Key Program Statistics: Totals to Date

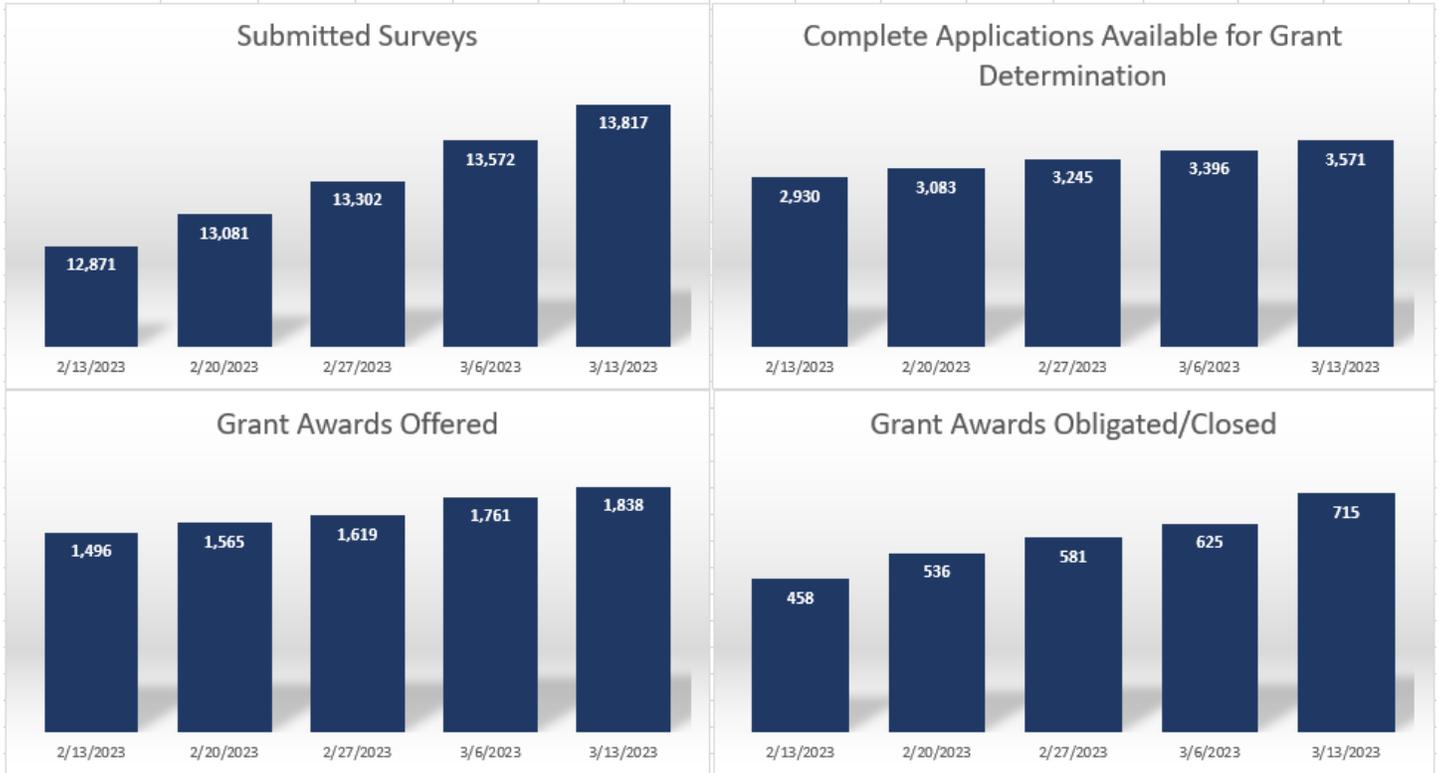




Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	73	2%	52	2.8%	13	1.8%
American Indian/Alaska Native and White	32	1%	25	1.4%	5	0.7%
American Indian/Alaskan Native/Black-African American	45	1%	36	2.0%	16	2.2%
Asian	18	1%	13	0.7%	4	0.6%
Asian and White	7	0%	5	0.3%	1	0.1%
Black/African American	1,256	35%	922	50.2%	384	53.7%
Black/African American and White	35	1%	31	1.7%	19	2.7%
Decline to answer	32	1%	24	1.3%	11	1.5%
Native Hawaiian/Other Pacific Islander	3	0%	3	0.2%	0	0.0%
Native Hawaiian/Other Pacific Islander and White	4	0%	4	0.2%	0	0.0%
Other Multi-Racial	39	1%	32	1.7%	10	1.4%
White	907	25%	681	37.1%	250	35.0%
NOT PROVIDED	1,120	31%	10	0.5%	2	0.3%
Total	3,571	100%	1,838	100%	715	100%

Female Head of Household % of Complete Apps: 47%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	4	1
12	6	1
13	9	3
14	8	
15	2	
16	10	1
17	11	4
18	10	4
19	6	
20	2	
21	3	
22	16	5
23	6	1
24	24	7
25	34	9
26	21	2
27	18	8
28	1	
29	20	4
30	40	9
31	6	1
32	185	59
33	244	63
34	1,165	244
35	344	84
36	294	53
37	310	83
38	3	
39	4	1

House District	Submitted Surveys	Completed Applications
40	17	3
41	14	3
42	29	4
43	5	
44	12	1
45	5	
46	9	
47	351	100
48	16	1
49	33	7
50	53	7
51	1,012	338
52	577	159
53	1,080	375
54	1,043	360
55	556	170
56	373	102
57	1,091	308
58	370	103
59	13	2
60	73	16
61	18	4
62	24	6
63	9	
64	11	2
65	11	1
66	8	2
67	16	2
68	27	7
69	10	1
70	13	3
71	19	2
72	687	137
73	350	88
74	71	11

House District	Submitted Surveys	Completed Applications
75	54	4
76	17	4
77	35	6
78	35	13
79	46	10
80	20	3
81	348	103
82	41	11
83	180	47
84	191	51
85	38	6
86	212	39
87	76	17
88	27	9
89	19	3
90	36	4
91	60	13
92	148	36
93	51	13
94	24	4
95	99	32
96	21	3
97	98	22
98	30	7
99	100	13
100	108	24
101	25	5
102	68	12
103	80	21
104	22	3
105	163	38
Unknown	526	22
Total	13,817	3,571



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	103	19
2	1,328	404
3	234	51
4	224	43
5	131	30
6	597	140
7	130	25
8	552	140
9	61	16
10	122	31
11	128	28
12	577	92
13	145	39
14	52	11
15	54	9
16	45	9
17	201	43
18	191	61
19	1,391	375
20	2,989	1,051

Senate District	Submitted Surveys	Completed Applications
21	755	173
22	51	6
23	15	
24	33	4
25	903	214
26	64	16
27	1,582	335
28	73	24
29	51	12
30	391	124
31	37	6
32	12	3
33	18	1
34	22	5
35	22	8
36	1	
38	3	1
39	3	
Unknown	526	22
Total	13,817	3,571



Appendix B Table 13: Program Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*Program Major/Severe	Submitted Survey	Completed Application
Acadia	386	40	19
Allen	552	73	24
Ascension	942	120	31
Assumption	406	75	12
Beauregard	1,074	152	48
Caddo	151	6	1
Calcasieu	9,451	2,363	512
Cameron	969	254	68
East Baton Rouge	1,176	169	31
East Feliciana	155	25	8
Grant	239	13	5
Iberia	282	50	9
Iberville	261	42	10
Jackson	34	8	3
Jefferson	6,358	870	209
Jefferson Davis	651	106	32
La Salle	23		
Lafayette	296	33	1
Lafourche	5,702	1,771	580
Lincoln	69	4	1
Livingston	1,427	252	69
Morehouse	79	9	1
Natchitoches	126	6	1
Orleans	4,054	568	112

**Pipeline #6: FEMA Data Updated*

**Pipeline #16 FEMA Major/Severe column updated to reflect Program Major/Severe counts.*

Damaged Parish	*Program Major/Severe	Submitted Survey	Completed Application
Ouachita	254	26	4
Plaquemines	681	168	41
Pointe Coupee	41	7	3
Rapides	780	75	18
Sabine	80	5	
St. Bernard	543	38	7
St. Charles	2,079	581	181
St. Helena	467	251	50
St. James	1,043	377	95
St. John the Baptist	3,261	1,156	290
St. Landry	312	24	4
St. Martin	190	19	
St. Mary	314	60	7
St. Tammany	1,754	150	22
Tangipahoa	3,211	1,118	220
Terrebonne	6,674	2,599	816
Union	60	2	1
Vermilion	378	40	10
Vernon	326	23	9
Washington	458	60	5
West Baton Rouge	70	3	1
West Feliciana	30	2	
Winn	85	4	
Other Parishes		20	
Total	57,954	13,817	3,571

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	15	\$ 1,342,465.22	3	\$ 193,807.42
Allen	9	15	\$ 1,098,747.23	12	\$ 846,040.20
Ascension	9	18	\$ 1,144,030.93	8	\$ 564,660.55
Assumption	5	6	\$ 503,787.07	1	\$ 81,280.15
Beauregard	16	27	\$ 2,780,102.69	13	\$ 1,411,232.27
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	147	309	\$ 26,239,154.57	146	\$ 12,480,400.91
Cameron	14	45	\$ 4,472,828.58	10	\$ 981,974.91
East Baton Rouge	14	16	\$ 694,836.95	12	\$ 510,275.52
East Feliciana	1	7	\$ 445,617.28	3	\$ 196,463.11
Grant	1	3	\$ 150,427.26		
Iberia	3	6	\$ 615,674.98	2	\$ 301,172.01
Iberville	5	4	\$ 301,968.45	3	\$ 224,429.06
Jackson	1	2	\$ 193,973.27		
Jefferson	83	97	\$ 6,173,503.36	35	\$ 2,482,098.80
Jefferson Davis	11	16	\$ 1,654,050.41	7	\$ 653,468.45
Lafayette	0	1	\$ 49,403.62		
Lafourche	236	286	\$ 21,813,282.10	83	\$ 6,137,724.78
Lincoln	0	1	\$ 113,948.43		
Livingston	22	39	\$ 3,035,371.92	19	\$ 1,527,722.78
Morehouse	0				
Natchitoches	0	1	\$ 26,398.56	1	\$ 26,398.56
Orleans	62	38	\$ 1,618,248.60	21	\$ 777,651.80
Ouachita	1	3	\$ 359,550.29	2	\$ 106,248.11
Plaquemines	21	18	\$ 1,467,497.12	3	\$ 219,501.85
Pointe Coupee	1	2	\$ 137,233.54	1	\$ 84,041.54
Rapides	6	10	\$ 785,179.05	3	\$ 285,938.11
St. Bernard	2	4	\$ 73,044.35	2	\$ 63,670.46
St. Charles	101	74	\$ 5,091,301.37	27	\$ 1,668,096.06
St. Helena	15	35	\$ 3,045,016.66	20	\$ 1,824,819.05
St. James	47	45	\$ 3,335,320.73	20	\$ 1,391,829.12
St. John the Baptist	120	154	\$ 10,294,306.30	74	\$ 5,004,518.54
St. Landry	2	2	\$ 199,507.36		
St. Martin	0				
St. Mary	1	4	\$ 260,733.96	1	\$ 30,430.86
St. Tammany	8	11	\$ 743,710.82	4	\$ 165,335.07
Tangipahoa	96	103	\$ 8,309,728.71	48	\$ 4,065,828.18
Terrebonne	350	407	\$ 32,586,655.36	123	\$ 9,966,227.62
Union	0	1	\$ 73,824.56		
Vermilion	4	4	\$ 339,919.23	3	\$ 276,067.74
Vernon	4	5	\$ 468,602.07	2	\$ 158,020.53
Washington	2	2	\$ 176,850.31	1	\$ 117,478.09
West Baton Rouge	0	1	\$ 34,329.71	1	\$ 34,329.71
Total	1,423	1,838	\$ 142,275,048.02	715	\$ 54,884,096.96