



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #17
March 13, 2023 – March 20, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 START THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>
<p>5 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> • Solution 1 Reconstruction • Solution 2 Reconstruction • Solution 2 10 Tips for Hiring a Contractor • Solution 2 Mobile Home Unit Repair Options • Fortified Construction Checklist • Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 03/20/23, survey submissions increased by 273 from the previous week, making the total submissions 14,090. 7,458 homeowners were determined to be in Phases I – VI.
- 5,965 environmental reviews have been completed, representing 80% of the 7,458 homeowners in Phases I – VI.
- 5,965 homeowners, from Phases I – VI, have been invited to start an application. 3,698 applications have been submitted, representing 62% of the homeowners invited to start an application.
- There has been a total of 1,912 grant awards offered to homeowners totaling \$149,286,256.39 . Of those, 784 homeowners have closed on their grant agreements, obligating \$60,602,870.80 .

Program Outreach

- The Program completed 6 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun 22	4
3 rd Qtr 22	26
4 th Qtr 22	35
Jan-23	19
Feb-23	24
Mar-23	14

- 6 Planned outreach/mobile events schedule to take place in the next reporting period:
 - 3/21, Reserve Library, 10:00 am - 4:00 pm
 - 3/21, Moss Bluff Library, 9:30 am – 4:30 pm
 - 3/21, Dequincy Library, 9:30 am – 4:30 pm
 - 3/22, Larose Civic Center, 10:00 am – 4:00 pm
 - 3/23, Jeff Parish E. Bank Library, 9:00 am – 4:00 pm
 - 3/23, Matthews Govt Building, 4:00 pm – 6:30 pm
 - 3/24, Deridder Library, 9:30 am – 4:30 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 03/13/23	Weekly Activity	As of 03/20/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	15,696	286	15,982		
Non-submitted Surveys	1,879	13	1,892		
Submitted Surveys	13,817	273	14,090	100%	
Working Phases (1-6) Total	7,310	148	7,458	53%	
Phase I	5,418	103	5,521	39%	
Phase II	479	10	489	3%	
Phase III	585	18	603	4%	
Phase IV	737	16	753	5%	
Phase V	5	0	5	0%	
Phase VI	86	1	87	1%	
Non-Working Phases Total	6,507	125	6,632	47%	
Environmental Reviews					
Environmental Reviews Available to Work	1483	10	1,493		
Environmental Reviews Completed	5,827	138	5,965		
Home Inspections:					
Home Inspections Available to Work	853	12	865		
Total Home Inspections Completed	2,718	115	2,833		
Applications In Process					
Total Number of Invited Applications	5,827	138	5,965		
Applications Not Available for Grant Determination	2,256	11	2,267		
Applications Available for Grant Determination	3,571	127	3,698	100%	
Pending Grant Determination	1,423	50	1,473	40%	
Grant Determinations			60%	% Grant Determinations	
Zero Award	47	-1	46	1.2%	
Ineligible	192	2	194	5.2%	
Withdrawn	71	2	73	2.0%	
Appeals In Progress	12	-2	10		
Grant Awards Offered to Applicant	1,838	74	1,912	51.7%	\$ 149,286,256.39
Grant Awards					
Grant Awards Obligated	715	69	784		\$ 60,602,870.80
Solution 1 & 1/3	280	18	298		\$24,353,068.01
Solution 2 & 2/3	417	49	466		\$34,912,135.68
Solution 3 Only	18	2	20		\$1,337,667.11
Disbursements					
Total Disbursements	320	24	344		\$11,678,313.29
Solution 1 & 1/3	181	11	192		\$3,786,591.43
Solution 2 & 2/3	132	13	145		\$7,526,387.40
Solution 3 Only	7	0	7		\$365,334.46
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	104	11	115		
Solution 1 & 1/3	33	3	36		
Solution 2 & 2/3	56	7	63		
Solution 3 Only	15	1	16		



Table 3: Key Program Statistics: Totals to Date

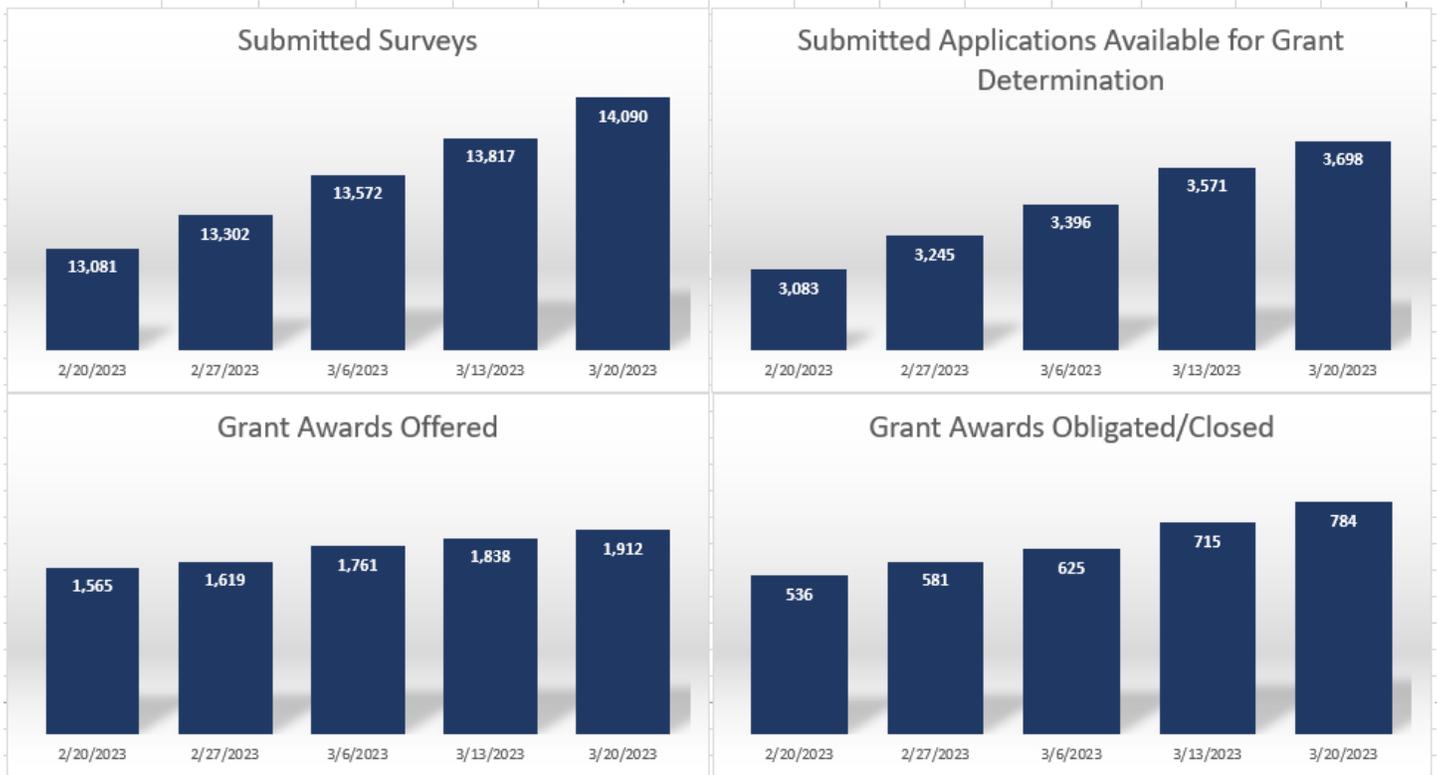




Table 8: Demographic Information for Submitted Applications

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	75	2.0%	52	2.7%	13	1.7%
American Indian/Alaska Native and White	35	1.0%	26	1.4%	5	0.6%
American Indian/Alaskan Native/Black-African American	49	1.3%	39	2.0%	19	2.4%
Asian	17	0.5%	13	0.7%	4	0.5%
Asian and White	6	0.2%	5	0.3%	2	0.3%
Black/African American	1,329	35.9%	970	50.7%	429	54.7%
Black/African American and White	35	1.0%	31	1.6%	20	2.6%
Decline to answer	36	1.0%	25	1.3%	11	1.4%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0.2%	1	0.1%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	41	1.1%	32	1.7%	11	1.4%
White	944	25.5%	702	36.7%	266	33.9%
NOT PROVIDED	1,124	30.4%	10	0.5%	3	0.4%
Total	3,698	100%	1,912	100%	784	100%

Female Head of Household % of Complete Apps: 48%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District

House District	Submitted Surveys	Submitted Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	4	1
12	6	1
13	10	3
14	8	
15	2	
16	10	1
17	11	4
18	11	4
19	6	
20	2	
21	3	
22	16	5
23	6	1
24	24	8
25	35	9
26	23	2
27	19	9
28	1	
29	20	3
30	41	10
31	6	1
32	188	62
33	248	60
34	1,178	249
35	351	82
36	300	53
37	321	82
38	3	
39	4	1

House District	Submitted Surveys	Submitted Applications
40	18	3
41	15	3
42	30	4
43	5	
44	12	1
45	5	
46	9	
47	357	101
48	16	1
49	36	7
50	55	9
51	1,071	365
52	595	172
53	1,121	402
54	1,078	374
55	594	187
56	394	106
57	1,151	315
58	401	108
59	14	3
60	78	17
61	18	4
62	27	6
63	9	
64	12	2
65	13	1
66	8	2
67	16	3
68	29	7
69	10	1
70	13	3
71	21	2
72	722	151
73	364	92
74	77	11

House District	Submitted Surveys	Submitted Applications
75	54	4
76	18	4
77	37	8
78	36	13
79	47	10
80	20	3
81	378	108
82	42	12
83	185	48
84	196	50
85	39	5
86	221	41
87	78	17
88	28	8
89	22	4
90	36	4
91	63	12
92	151	36
93	52	13
94	24	4
95	109	34
96	23	3
97	101	23
98	30	6
99	103	12
100	116	25
101	25	5
102	77	11
103	82	21
104	26	3
105	171	36
Unknown	242	
Total	14,090	3,698



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	104	19
2	1,427	418
3	246	52
4	232	43
5	136	29
6	625	151
7	140	24
8	570	138
9	61	16
10	124	31
11	139	31
12	603	100
13	156	41
14	52	12
15	54	8
16	47	9
17	218	44
18	208	62
19	1,460	395
20	3,107	1,115

Senate District	Submitted Surveys	Submitted Applications
21	797	195
22	53	6
23	15	
24	34	4
25	925	217
26	67	16
27	1,600	334
28	75	26
29	52	12
30	399	125
31	39	6
32	12	4
33	18	1
34	22	5
35	24	8
36	1	
38	3	1
39	3	
Unknown	242	
Total	14,090	3,698

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish

Damaged Parish	*FVL>\$5K	Submitted Survey	Submitted Applications
Acadia	386	40	19
Allen	552	76	26
Ascension	942	125	31
Assumption	406	78	13
Beauregard	1,074	155	49
Caddo	151	6	1
Calcasieu	9,451	2,380	512
Cameron	969	260	69
East Baton Rouge	1,176	170	31
East Feliciana	155	25	8
Grant	239	13	5
Iberia	282	50	9
Iberville	261	43	10
Jackson	34	8	3
Jefferson	6,358	882	210
Jefferson Davis	651	109	31
La Salle	23		
Lafayette	296	33	1
Lafourche	5,702	1,828	606
Lincoln	69	4	1
Livingston	1,427	258	71
Morehouse	79	9	1
Natchitoches	126	6	1
Orleans	4,054	580	110

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5k

Damaged Parish	*FVL>\$5K	Submitted Survey	Submitted Applications
Ouachita	254	26	4
Plaquemines	681	168	40
Pointe Coupee	41	8	3
Rapides	780	77	19
Sabine	80	5	
St. Bernard	543	40	6
St. Charles	2,079	599	187
St. Helena	467	263	56
St. James	1,043	389	99
St. John the Baptist	3,261	1,174	296
St. Landry	312	24	4
St. Martin	190	19	
St. Mary	314	61	9
St. Tammany	1,754	153	25
Tangipahoa	3,211	1,141	234
Terrebonne	6,674	2,650	871
Union	60	2	1
Vermilion	378	40	10
Vernon	326	23	10
Washington	458	61	5
West Baton Rouge	70	3	1
West Feliciana	30	2	
Winn	85	4	
Other Parishes		20	
Total	57,954	14,090	3,698

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	15	\$ 1,343,368.03	3	\$ 193,807.42
Allen	10	16	\$ 1,129,082.27	12	\$ 846,040.20
Ascension	9	18	\$ 1,144,030.93	8	\$ 564,660.55
Assumption	5	7	\$ 623,787.07	3	\$ 283,394.26
Beauregard	14	30	\$ 2,994,236.00	14	\$ 1,453,299.98
Caddo	0	1	\$ 24,915.04	1	\$ 24,915.04
Calcasieu	141	316	\$ 27,101,668.63	152	\$ 12,867,612.29
Cameron	14	46	\$ 4,524,566.40	11	\$ 1,045,484.94
East Baton Rouge	13	17	\$ 768,549.74	13	\$ 567,011.58
East Feliciana	1	7	\$ 445,617.28	4	\$ 271,661.95
Grant	0	4	\$ 206,060.79		
Iberia	3	6	\$ 615,674.98	2	\$ 301,172.01
Iberville	5	4	\$ 301,968.45	3	\$ 224,429.06
Jackson	1	2	\$ 193,973.27		
Jefferson	83	97	\$ 6,136,759.10	40	\$ 2,828,174.72
Jefferson Davis	9	17	\$ 1,728,023.68	7	\$ 653,468.45
Lafayette	0	1	\$ 49,376.26		
Lafourche	250	298	\$ 23,247,782.57	92	\$ 7,204,676.50
Lincoln	0	1	\$ 113,948.43		
Livingston	23	40	\$ 3,218,493.75	22	\$ 1,808,762.17
Morehouse	0				
Natchitoches	0	1	\$ 26,327.71	1	\$ 26,327.71
Orleans	57	41	\$ 1,713,252.49	22	\$ 790,421.77
Ouachita	1	3	\$ 359,550.29	3	\$ 359,550.29
Plaquemines	21	18	\$ 1,475,301.76	3	\$ 219,501.85
Pointe Coupee	1	2	\$ 137,233.54	1	\$ 84,041.54
Rapides	7	10	\$ 785,179.05	4	\$ 342,170.58
St. Bernard	2	3	\$ 72,461.35	2	\$ 63,670.46
St. Charles	99	82	\$ 5,838,706.02	33	\$ 2,259,331.85
St. Helena	17	39	\$ 3,384,132.26	24	\$ 2,188,467.38
St. James	49	46	\$ 3,371,815.15	24	\$ 1,701,861.90
St. John the Baptist	118	162	\$ 11,195,951.14	81	\$ 5,458,646.65
St. Landry	2	2	\$ 199,507.36	1	\$ 120,000.00
St. Mary	2	5	\$ 332,635.74	2	\$ 115,430.86
St. Tammany	11	11	\$ 743,710.82	4	\$ 165,335.07
Tangipahoa	102	111	\$ 8,906,557.02	51	\$ 4,267,980.56
Tensas	1				
Terrebonne	389	419	\$ 33,674,804.20	133	\$ 10,641,691.87
Union	0	1	\$ 73,824.56		
Vermilion	4	4	\$ 339,919.23	3	\$ 276,067.74
Vernon	4	6	\$ 532,324.01	3	\$ 231,993.80
Washington	2	2	\$ 176,850.31	1	\$ 117,478.09
West Baton Rouge	0	1	\$ 34,329.71	1	\$ 34,329.71
Total	1,473	1,912	\$ 149,286,256.39	784	\$ 60,602,870.80