



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #18**  
**March 20, 2023 – March 27, 2023**

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## Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

## Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



### Homeowner Age

Homeowners over the age of 62 will be prioritized.



### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> <li>(1) owned and still own the damaged home</li> <li>(2) occupied the home at the time of the disaster</li> <li>(3) sustained FEMA IA damages of \$5,000 or greater for repairs</li> <li>(4) NOT received or expect to receive structural insurance payments greater than \$25k</li> </ol>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at [restore.la.gov/events](http://restore.la.gov/events).

### Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p><b>1 COMPLETE THE PROGRAM SURVEY</b></p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at <a href="http://restore.la.gov">restore.la.gov</a>, or by calling the program call center at 866.735.2001.</p>	<p><b>2 ENVIRONMENTAL REVIEW</b></p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p><b>3 START THE PROGRAM APPLICATION</b></p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p><b>4 DAMAGE &amp; LEAD ASSESSMENT</b></p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>
<p><b>5 ELIGIBILITY REVIEW</b></p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>	<p><b>6 AWARD DETERMINATION</b></p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p><b>7 CONTRACTOR SELECTION</b></p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between <b>SOLUTION 1: Program Managed Construction</b> or <b>SOLUTION 2: Homeowner Managed Construction</b> prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> <li>• <a href="#">Solution 1 Reconstruction</a></li> <li>• <a href="#">Solution 2 Reconstruction</a></li> <li>• <a href="#">Solution 2 10 Tips for Hiring a Contractor</a></li> <li>• <a href="#">Solution 2 Mobile Home Unit Repair Options</a></li> <li>• <a href="#">Fortified Construction Checklist</a></li> <li>• <a href="#">Fortified Roof Checklist</a></li> </ul> <p><b>Contractor Selection is the last status where the solution chosen on the application may be changed</b> prior to closing on the grant award.</p>	
<p><b>8 GRANT AGREEMENT &amp; EXECUTION</b></p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p><b>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</b></p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		



## Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
- As of 03/27/23, survey submissions increased by 663 from the previous week, making the total submissions 14,753. 7,848 homeowners were determined to be in Phases I – VI.
- 6,132 environmental reviews have been completed, representing 78% of the 7,848 homeowners in Phases I – VI.
- 5,967 homeowners, from Phases I – VI, have been invited to start an application. 3,755 applications have been submitted, representing 63% of the homeowners invited to start an application.
- There has been a total of 1,989 grant awards offered to homeowners totaling \$155,859,012.39. Of those, 848 homeowners have closed on their grant agreements, obligating \$66,767,344.40.

## Program Outreach

- The Program completed 6 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach & Mobile Events
Jun 22	4
3 <sup>rd</sup> Qtr 22	26
4 <sup>th</sup> Qtr 22	35
Jan-23	19
Feb-23	24
Mar-23	20

- 12 Planned outreach/mobile events schedule to take place in the next reporting period:
  - 3/27, Matthews Govt Bldg, 8am-4:30pm
  - 3/28, Tangipahoa Clausen Bldg, 10am-1pm
  - 3/28, Moss Bluff Library, 9:30am-4:30pm
  - 3/28, DeQuincy Library, 9:30am-4:30pm
  - 3/28, Matthews Govt Bldg, 8am-4:30pm
  - 3/29, Larose Civic Center, 10am-4pm
  - 3/29, Matthews Govt Bldg, 8am-4:30pm
  - 3/29, Lafite Civic Center, 3:30pm-6:30pm
  - 3/30, Houma Library, 10am-4pm
  - 3/30, Matthews Govt Bldg, 8am-4:30pm
  - 3/31, DeRidder Library, 9:30am-4:30pm
  - 3/31, Matthews Govt Bldg, 8am-4:30pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 03/20/23	Weekly Activity	As of 03/27/23	Percentage	Total Dollars
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>15,982</b>	<b>748</b>	<b>16,730</b>		
Non-submitted Surveys	1,892	85	1,977		
Submitted Surveys	14,090	663	14,753	100%	
<b>Working Phases (1-6) Total</b>	<b>7,458</b>	<b>390</b>	<b>7,848</b>	<b>53%</b>	
Phase I	5,521	252	5,773	39%	
Phase II	489	31	520	4%	
Phase III	603	29	632	4%	
Phase IV	753	59	812	6%	
Phase V	5	2	7	0%	
Phase VI	87	17	104	1%	
<b>Non-Working Phases Total</b>	<b>6,632</b>	<b>273</b>	<b>6,905</b>	<b>47%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	1493	223	1,716		
Environmental Reviews Completed	5,965	167	6,132		
<b>Home Inspections:</b>					
Home Inspections Available to Work	865	-83	782		
Total Home Inspections Completed	2,833	140	2,973		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>5,965</b>	<b>2</b>	<b>5,967</b>		
Applications Not Available for Grant Determination	2,267	-55	2,212		
Applications Available for Grant Determination	3,698	57	3,755	100%	
Pending Grant Determination	1,473	-31	1,442	38%	
<b>Grant Determinations</b>			62%	% Grant Determinations	
Zero Award	46	0	46	1.2%	
Ineligible	194	5	199	5.3%	
Withdrawn	73	6	79	2.1%	
Appeals In Progress	10	-3	7		
Grant Awards Offered to Applicant	1,912	77	1,989	53.0%	\$ 155,859,012.39
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>784</b>	<b>64</b>	<b>848</b>		<b>\$ 66,767,344.40</b>
Solution 1 & 1/3	298	18	316		\$26,953,836.45
Solution 2 & 2/3	466	44	510		\$38,373,185.31
Solution 3 Only	20	2	22		\$1,440,322.64
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>344</b>	<b>27</b>	<b>371</b>		<b>\$13,628,260.06</b>
Solution 1 & 1/3	192	7	199		\$4,306,208.04
Solution 2 & 2/3	145	17	162		\$8,822,488.21
Solution 3 Only	7	3	10		\$499,563.81
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>115</b>	<b>14</b>	<b>129</b>		
Solution 1 & 1/3	36	3	39		
Solution 2 & 2/3	63	11	74		
Solution 3 Only	16	0	16		



Table 3: Key Program Statistics: Totals to Date

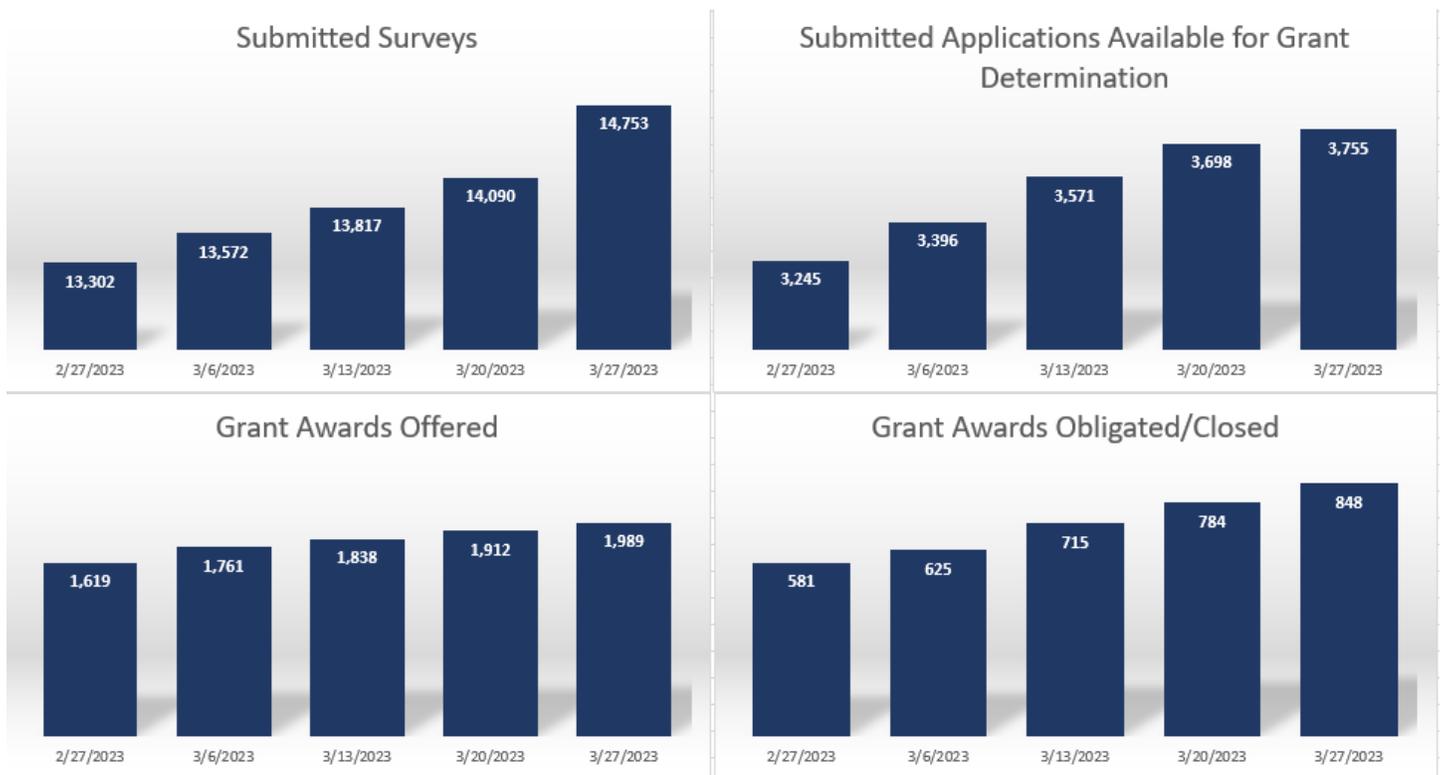




Table 8: Demographic Information for Submitted Applications

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	79	2.1%	54	2.7%	15	1.8%
American Indian/Alaska Native and White	36	1.0%	26	1.3%	5	0.6%
American Indian/Alaskan Native/Black-African American	48	1.3%	40	2.0%	20	2.4%
Asian	17	0.5%	13	0.7%	5	0.6%
Asian and White	6	0.2%	5	0.3%	2	0.2%
Black/African American	1,411	37.6%	1,018	51.2%	465	54.8%
Black/African American and White	38	1.0%	31	1.6%	21	2.5%
Decline to answer	36	1.0%	25	1.3%	13	1.5%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0.2%	1	0.1%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	44	1.2%	33	1.7%	13	1.5%
White	978	26.1%	726	36.5%	283	33.4%
NOT PROVIDED	1,055	28.1%	11	0.6%	5	0.6%
<b>Total</b>	<b>3,755</b>	<b>100%</b>	<b>1,989</b>	<b>100%</b>	<b>848</b>	<b>100%</b>

Female Head of Household % of Complete Apps: 49%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District

House District	Submitted Surveys	Submitted Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	4	1
12	6	1
13	10	3
14	8	
15	2	
16	10	1
17	11	4
18	11	4
19	6	
20	2	
21	3	
22	16	5
23	6	1
24	24	8
25	35	9
26	23	2
27	19	9
28	1	
29	20	3
30	41	10
31	6	1
32	188	61
33	248	61
34	1,178	250
35	351	88
36	300	51
37	321	79
38	3	
39	4	1

House District	Submitted Surveys	Submitted Applications
40	18	3
41	15	3
42	30	4
43	5	
44	12	1
45	5	
46	9	
47	358	101
48	16	1
49	36	8
50	55	9
51	1,071	372
52	595	173
53	1,121	403
54	1,079	386
55	595	194
56	394	107
57	1,152	320
58	401	112
59	14	3
60	78	17
61	18	5
62	27	6
63	9	
64	12	2
65	13	1
66	8	2
67	16	3
68	29	6
69	10	1
70	13	3
71	21	2
72	722	152
73	364	91
74	77	12

House District	Submitted Surveys	Submitted Applications
75	54	3
76	18	4
77	37	7
78	36	13
79	47	10
80	20	3
81	378	113
82	42	14
83	185	51
84	196	50
85	39	7
86	221	42
87	78	15
88	28	8
89	22	4
90	36	5
91	63	12
92	151	38
93	52	12
94	24	4
95	109	34
96	23	3
97	101	23
98	30	6
99	103	14
100	116	25
101	25	5
102	77	11
103	82	23
104	26	3
105	171	36
Unknown	901	
<b>Total</b>	<b>14,753</b>	<b>3,755</b>



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	104	21
2	1,428	434
3	246	52
4	232	45
5	136	30
6	625	151
7	140	25
8	570	140
9	61	16
10	124	32
11	139	30
12	603	101
13	156	41
14	52	12
15	54	9
16	47	8
17	218	44
18	208	64
19	1,461	400
20	3,107	1,131

Senate District	Submitted Surveys	Submitted Applications
21	798	202
22	53	6
23	15	
24	34	4
25	926	213
26	67	16
27	1,600	338
28	75	25
29	52	12
30	399	128
31	39	6
32	12	4
33	18	1
34	22	5
35	24	8
36	1	
38	3	1
39	3	
Unknown	901	
<b>Total</b>	<b>14,753</b>	<b>3,755</b>



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish

Damaged Parish	*>\$5K FVL	Submitted Survey	Submitted Applications
Acadia	386	41	19
Allen	552	78	25
Ascension	942	143	32
Assumption	406	88	13
Avoyelles		1	
Beauregard	1,074	157	50
Caddo	151	6	1
Calcasieu	9,451	2,422	517
Cameron	969	265	69
Catahoula		3	
Claiborne		4	
Concordia		2	
East Baton Rouge	1,176	179	31
East Feliciana	155	29	8
Evangeline		2	
Grant	239	17	5
Iberia	282	54	10
Iberville	261	45	10
Jackson	34	8	3
Jefferson	6,358	954	217
Jefferson Davis	651	115	28
La Salle	23	3	
Lafayette	296	35	1
Lafourche	5,702	2,009	624
Lincoln	69	4	1
Livingston	1,427	266	71
Morehouse	79	9	1
Natchitoches	126	6	1
Orleans	4,054	610	111

\*Pipeline #6: FEMA Major/Severe Data Updated

\*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K.

Damaged Parish	*>\$5K FVL	Submitted Survey	Submitted Applications
Ouachita	254	26	4
Plaquemines	681	178	41
Pointe Coupee	41	9	3
Rapides	780	79	19
Richland		1	
Sabine	80	5	
St. Bernard	543	43	7
St. Charles	2,079	616	190
St. Helena	467	293	57
St. James	1,043	401	105
St. John the Baptist	3,261	1,211	301
St. Landry	312	25	4
St. Martin	190	22	
St. Mary	314	63	9
St. Tammany	1,754	171	24
Tangipahoa	3,211	1,196	235
Tensas			1
Terrebonne	6,674	2,709	880
Union	60	2	1
Vermilion	378	44	10
Vernon	326	26	10
Washington	458	65	5
Webster		1	
West Baton Rouge	70	3	1
West Carroll		2	
West Feliciana	30	2	
Winn	85	4	
Other		1	
<b>Total</b>	<b>57,954</b>	<b>14,753</b>	<b>3,755</b>

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	15	\$1,343,368.03	3	\$193,807.42
Allen	9	16	\$1,129,082.27	13	\$937,224.00
Ascension	10	18	\$1,144,030.93	8	\$564,660.55
Assumption	5	7	\$625,487.07	4	\$363,010.44
Beauregard	14	31	\$3,028,604.03	15	\$1,769,538.22
Caddo	0	1	\$24,915.04	1	\$24,915.04
Calcasieu	138	323	\$27,827,994.57	163	\$14,095,299.38
Cameron	14	45	\$4,438,326.40	14	\$1,281,597.75
East Baton Rouge	12	17	\$774,975.77	14	\$610,026.44
East Feliciana	1	7	\$445,617.28	4	\$271,661.95
Grant	0	4	\$206,060.79		
Iberia	4	6	\$615,674.98	2	\$301,172.01
Iberville	5	4	\$301,968.45	3	\$224,429.06
Jackson	1	2	\$193,973.27		
Jefferson	85	102	\$6,557,412.45	45	\$3,090,523.09
Jefferson Davis	7	16	\$1,679,461.66	9	\$846,478.38
Lafayette	0	1	\$49,376.26		
Lafourche	255	310	\$24,206,617.48	104	\$8,250,884.82
Lincoln	0	1	\$113,948.43		
Livingston	20	42	\$3,368,243.24	22	\$1,808,762.17
Natchitoches	0	1	\$26,327.71	1	\$26,327.71
Orleans	55	44	\$1,788,524.92	22	\$790,421.77
Ouachita	1	3	\$359,550.29	3	\$359,550.29
Plaquemines	19	21	\$1,708,244.76	5	\$390,766.44
Pointe Coupee	0	3	\$248,660.09	1	\$84,041.54
Rapides	5	12	\$958,473.18	4	\$342,170.58
St. Bernard	3	3	\$72,461.35	2	\$63,670.46
St. Charles	93	91	\$6,667,861.09	35	\$2,408,012.79
St. Helena	19	38	\$3,322,517.54	25	\$2,307,094.39
St. James	53	48	\$3,579,572.97	24	\$1,712,670.45
St. John the Baptist	116	169	\$11,659,723.88	89	\$6,270,617.87
St. Landry	2	2	\$199,507.36	2	\$199,507.36
St. Mary	2	5	\$332,635.74	2	\$115,430.86
St. Tammany	9	12	\$1,104,358.22	5	\$210,299.91
Tangipahoa	93	119	\$9,569,671.30	55	\$4,696,968.12
Tensas	1				
Terrebonne	379	435	\$34,954,867.38	140	\$11,421,960.53
Union	0	1	\$73,824.56		
Vermilion	4	4	\$339,919.23	3	\$276,067.74
Vernon	3	7	\$605,992.40	4	\$305,967.07
Washington	2	2	\$176,850.31	1	\$117,478.09
West Baton Rouge	0	1	\$34,329.71	1	\$34,329.71
<b>Total</b>	<b>1,442</b>	<b>1,989</b>	<b>\$155,859,012.39</b>	<b>848</b>	<b>\$66,767,344.40</b>