



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #19
March 27, 2023 – April 3, 2023

Issued: April 3, 2023



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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 START THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>
<p>5 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> • Solution 1 Reconstruction • Solution 2 Reconstruction • Solution 2 10 Tips for Hiring a Contractor • Solution 2 Mobile Home Unit Repair Options • Fortified Construction Checklist • Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 04/03/23, survey submissions increased by 772 from the previous week, making the total submissions 15,525. 8,338 homeowners were determined to be in Phases I – VI.
- 6,272 environmental reviews have been completed, representing 75% of the 8,338 homeowners in Phases I – VI.
- 6,274 homeowners, from Phases I – VI, have been invited to start an application. 3,923 applications have been submitted, representing 63% of the homeowners invited to start an application.
- There has been a total of 2,082 grant awards offered to homeowners totaling \$164,006,719.42. Of those, 890 homeowners have closed on their grant agreements, obligating \$71,108,323.52.

Program Outreach

- The Program completed 11 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach & Mobile Events
Jun 22	4
3 rd Qtr 22	26
4 th Qtr 22	35
Jan-23	19
Feb-23	24
Mar-23	31

- No planned outreach/mobile events schedule to take place in the next reporting period:



Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 03/27/23	Weekly Activity	As of 04/03/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	16,730	856	17,586		
Non-submitted Surveys	1,977	84	2,061		
Submitted Surveys	14,753	772	15,525	100%	
Working Phases (1-6) Total	7,848	490	8,338	54%	
Phase I	5,773	307	6,080	39%	
Phase II	520	32	552	4%	
Phase III	632	50	682	4%	
Phase IV	812	84	896	6%	
Phase V	7	2	9	0%	
Phase VI	104	15	119	1%	
Non-Working Phases Total	6,905	282	7,187	46%	
Environmental Reviews					
Environmental Reviews Available to Work	1716	350	2,066		
Environmental Reviews Completed	6,132	140	6,272		
Home Inspections:					
Home Inspections Available to Work	782	61	843		
Total Home Inspections Completed	2,973	107	3,080		
Applications In Process					
Total Number of Invited Applications	5,967	307	6,274		
Applications Not Available for Grant Determination	2,212	139	2,351		
Applications Available for Grant Determination	3,755	168	3,923	100%	
Pending Grant Determination	1,442	66	1,508	38%	
Grant Determinations			62%	% Grant Determinations	
Zero Award	46	3	49	1.2%	
Ineligible	199	7	206	5.3%	
Withdrawn	79	-1	78	2.0%	
Appeals In Progress	7	3	10		
Grant Awards Offered to Applicant	1,989	93	2,082	53.1%	\$ 164,006,719.42
Grant Awards					
Grant Awards Obligated	848	42	890		\$ 71,108,323.52
Solution 1 & 1/3	316	8	324		\$28,680,895.69
Solution 2 & 2/3	510	33	543		\$40,901,380.41
Solution 3 Only	22	1	23		\$1,526,047.42
Disbursements					
Total Disbursements	371	44	415		\$15,551,025.69
Solution 1 & 1/3	199	13	212		\$4,585,392.56
Solution 2 & 2/3	162	28	190		\$10,353,285.72
Solution 3 Only	10	3	13		\$612,347.41
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	129	22	151		
Solution 1 & 1/3	39	6	45		
Solution 2 & 2/3	74	14	88		
Solution 3 Only	16	2	18		



Table 3: Key Program Statistics: Totals to Date

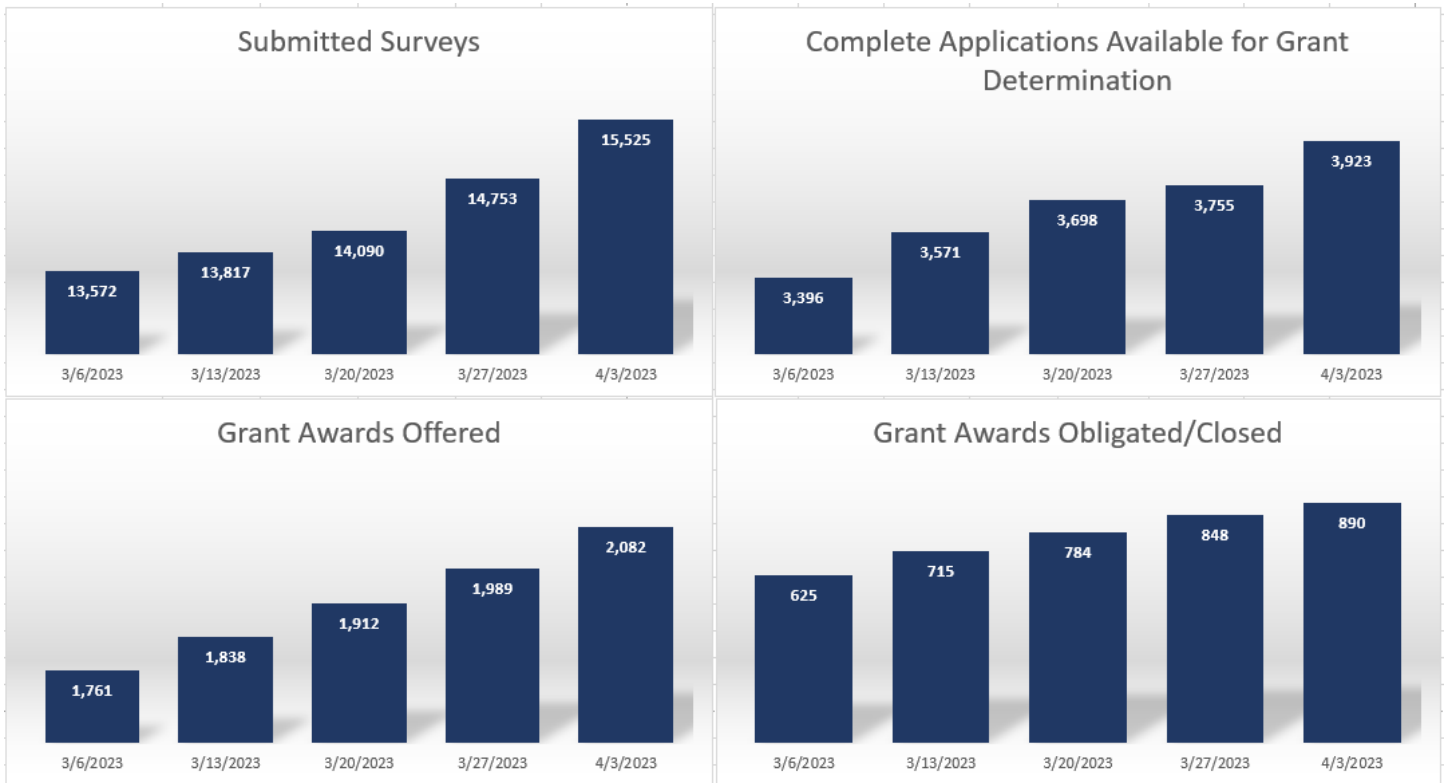




Table 8: Demographic Information for Submitted Applications

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	85	2.2%	61	2.9%	16	1.8%
American Indian/Alaska Native and White	37	0.9%	27	1.3%	5	0.6%
American Indian/Alaskan Native/Black-African American	49	1.3%	44	2.1%	21	2.4%
Asian	20	0.5%	13	0.6%	6	0.7%
Asian and White	7	0.2%	5	0.2%	2	0.2%
Black/African American	1,466	37.4%	1,069	51.3%	484	54.4%
Black/African American and White	42	1.1%	32	1.5%	21	2.4%
Decline to answer	39	1.0%	26	1.3%	14	1.6%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0.1%	1	0.1%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	46	1.2%	35	1.7%	14	1.6%
White	997	25.4%	752	36.1%	301	33.8%
NOT PROVIDED	1,128	28.8%	11	0.5%	5	0.6%
Total	3,923	100%	2,082	100%	890	100%

Female Head of Household % of Complete Apps: 49%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District

House District	Submitted Surveys	Submitted Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	4	1
12	6	1
13	10	3
14	8	
15	2	
16	10	1
17	11	4
18	11	4
19	6	
20	2	
21	3	
22	16	5
23	6	1
24	24	9
25	35	9
26	23	2
27	19	9
28	1	
29	20	3
30	41	10
31	6	1
32	188	62
33	248	62
34	1,178	253
35	351	88
36	300	55
37	321	81
38	3	
39	4	1

House District	Submitted Surveys	Submitted Applications
40	18	3
41	15	3
42	30	4
43	5	
44	12	1
45	5	
46	9	
47	358	101
48	16	1
49	36	8
50	55	10
51	1,069	401
52	595	187
53	1,121	419
54	1,079	403
55	596	209
56	394	117
57	1,152	324
58	401	113
59	14	3
60	78	17
61	18	5
62	27	7
63	9	
64	12	2
65	13	1
66	8	2
67	16	3
68	29	6
69	10	1
70	13	3
71	21	2
72	722	168
73	363	97
74	77	13

House District	Submitted Surveys	Submitted Applications
75	54	4
76	18	4
77	37	6
78	36	13
79	48	9
80	20	3
81	378	119
82	42	13
83	185	52
84	196	53
85	39	9
86	221	42
87	78	16
88	28	6
89	22	4
90	36	6
91	63	12
92	151	42
93	52	13
94	24	4
95	109	36
96	23	4
97	101	25
98	30	8
99	103	14
100	116	25
101	25	6
102	77	11
103	82	24
104	26	3
105	171	37
Unknown	1,674	
Total	15,525	3,923



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	104	23
2	1,429	440
3	246	55
4	232	46
5	136	32
6	625	162
7	140	27
8	570	143
9	61	15
10	125	31
11	138	32
12	603	107
13	156	43
14	52	12
15	54	10
16	47	8
17	218	49
18	208	66
19	1,461	429
20	3,107	1,192

Senate District	Submitted Surveys	Submitted Applications
21	796	221
22	53	8
23	15	
24	34	4
25	926	218
26	67	15
27	1,600	342
28	75	26
29	52	12
30	399	130
31	39	6
32	12	4
33	18	1
34	22	5
35	24	8
36	1	
38	3	1
39	3	
Unknown	1,674	
Total	15,525	3,923



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish

Damaged Parish	*Program Major Severe	Submitted Survey	Submitted Applications
Acadia	386	50	19
Allen	552	86	26
Ascension	942	156	29
Assumption	406	98	13
Avoyelles		1	
Beauregard	1,074	166	50
Caddo	151	9	1
Calcasieu	9,451	2,464	527
Cameron	969	277	69
Catahoula		3	
Claiborne		4	
Concordia		2	
East Baton Rouge	1,176	196	32
East Feliciana	155	34	9
Evangeline		3	
Grant	239	17	5
Iberia	282	55	11
Iberville	261	46	10
Jackson	34	9	3
Jefferson	6,358	1,085	224
Jefferson Davis	651	122	28
La Salle	23		
LaSalle		3	
Lafayette	296	38	1
Lafourche	5,702	2,094	663
Lincoln	69	8	1
Livingston	1,427	279	76
Morehouse	79	9	1
Natchitoches	126	6	1
Orleans	4,054	669	116

Damaged Parish	*Program Major Severe	Submitted Survey	Submitted Applications
Ouachita	254	32	4
Plaquemines	681	192	43
Pointe Coupee	41	9	3
Rapides	780	90	19
Richland		1	
Sabine	80	5	
St. Bernard	543	48	7
St. Charles	2,079	645	204
St. Helena	467	320	69
St. James	1,043	421	107
St. John the Baptist	3,261	1,250	304
St. Landry	312	33	4
St. Martin	190	26	1
St. Mary	314	65	10
St. Tammany	1,754	196	24
Tangipahoa	3,211	1,252	246
Tensas			1
Terrebonne	6,674	2,779	934
Union	60	2	1
Vermilion	378	47	9
Vernon	326	31	11
Washington	458	75	6
Webster		1	
West Baton Rouge	70	5	1
West Carroll		2	
West Feliciana	30	2	
Winn	85	6	
Other		1	
Total	57,954	15,525	3,923

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K.

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	2	16	\$1,420,093.58	3	\$193,807.42
Allen	10	16	\$1,125,166.69	13	\$933,308.42
Ascension	7	18	\$1,166,259.29	8	\$563,503.06
Assumption	4	8	\$703,138.35	5	\$483,010.44
Beauregard	9	36	\$3,898,217.57	16	\$1,854,087.70
Caddo	0	1	\$24,915.04	1	\$24,915.04
Calcasieu	136	336	\$28,639,391.64	169	\$15,153,517.42
Cameron	13	46	\$4,381,148.30	15	\$1,352,401.07
East Baton Rouge	13	17	\$774,975.77	14	\$610,026.44
East Feliciana	2	7	\$445,617.28	4	\$271,661.95
Grant	0	4	\$206,060.79	1	73973.27
Iberia	5	6	\$615,674.98	2	\$301,172.01
Iberville	5	4	\$301,968.45	3	\$224,429.06
Jackson	1	2	\$193,973.27		
Jefferson	89	104	\$6,687,273.38	47	\$3,167,693.96
Jefferson Davis	7	16	\$1,679,461.66	9	\$846,478.38
Lafayette	0	1	\$49,376.26		
Lafourche	279	324	\$25,462,271.60	111	\$9,054,077.91
Lincoln	0	1	\$113,948.43		
Livingston	22	45	\$3,693,739.09	23	\$1,880,663.95
Morehouse	0				
Natchitoches	0	1	\$26,327.71	1	\$26,327.71
Orleans	57	47	\$1,841,363.82	26	\$880,272.94
Ouachita	1	3	\$359,550.29	3	\$359,550.29
Plaquemines	18	24	\$1,990,696.67	5	\$390,766.44
Pointe Coupee	0	3	\$248,660.09	1	\$84,041.54
Rapides	5	12	\$958,473.18	4	\$342,170.58
St. Bernard	3	3	\$72,461.35	2	\$63,670.46
St. Charles	100	97	\$7,262,657.24	38	\$2,766,409.73
St. Helena	29	40	\$3,463,321.10	26	\$2,384,043.66
St. James	52	51	\$3,841,640.53	25	\$1,791,072.23
St. John the Baptist	113	173	\$12,015,972.82	94	\$6,886,917.24
St. Landry	1	3	\$371,175.57	2	\$199,507.36
St. Martin	1				
St. Mary	3	5	\$332,635.74	2	\$115,430.86
St. Tammany	9	12	\$1,104,358.22	5	\$210,299.91
Tangipahoa	99	124	\$9,962,211.68	57	\$4,900,341.57
Tensas	1				
Terrebonne	402	461	\$37,341,625.78	145	\$11,911,106.33
Union	0	1	\$73,824.56	1	73824.56
Vermilion	3	4	\$339,919.23	3	\$276,067.74
Vernon	4	7	\$605,992.40	4	\$305,967.07
Washington	3	2	\$176,850.31	1	\$117,478.09
West Baton Rouge	0	1	\$34,329.71	1	\$34,329.71
Total	1,508	2,082	\$164,006,719.42	890	\$71,108,323.52