



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #20
April 3, 2023 – April 10, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 START THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>
<p>5 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> • Solution 1 Reconstruction • Solution 2 Reconstruction • Solution 2 10 Tips for Hiring a Contractor • Solution 2 Mobile Home Unit Repair Options • Fortified Construction Checklist • Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 04/10/23, survey submissions increased by 603 from the previous week, making the total submissions 16,128. 8,739 homeowners were determined to be in Phases I – VI.
- 6,626 environmental reviews have been completed, representing 76% of the 8,739 homeowners in Phases I – VI.
- 6,628 homeowners, from Phases I – VI, have been invited to start an application. 4,019 applications have been submitted, representing 61% of the homeowners invited to start an application.
- There has been a total of 2,192 grant awards offered to homeowners totaling \$172,564,966.04. Of those, 924 homeowners have closed on their grant agreements, obligating \$74,299,349.27.

Program Outreach

- The Program completed 0 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach & Mobile Events
Jun 22	4
3 rd Qtr. 22	26
4 th Qtr. 22	35
1 st Qtr. 23	74
Apr-23	0

- 8 planned outreach/mobile events schedule to take place in the next reporting period:
 - 4/11, Matthews Govt Bldg., 8am-4:30pm
 - 4/12, God’s House Church, 10am-6:30pm
 - 4/12, Matthews Govt Bldg., 8am-4:30pm
 - 4/13, Houma Library, 10am-4pm
 - 4/13, Matthews Govt Bldg., 8am-4:30pm
 - 4/14, Regala Gymnasium, 9am-12 Noon
 - 4/14, Matthews Govt Bldg., 8am-4:30pm
 - 4/14, DeRidder Library, 9:30am-4:30pm



Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 04/03/23	Weekly Activity	As of 04/10/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	17,586	680	18,266		
Non-submitted Surveys	2,061	77	2,138		
Submitted Surveys	15,525	603	16,128	100%	
Working Phases (1-6) Total	8,338	401	8,739	54%	
Phase I	6,080	267	6,347	39%	
Phase II	552	35	587	4%	
Phase III	682	34	716	4%	
Phase IV	896	46	942	6%	
Phase V	9	0	9	0%	
Phase VI	119	19	138	1%	
Non-Working Phases Total	7,187	202	7,389	46%	
Environmental Reviews					
Environmental Reviews Available to Work	2,066	47	2,113		
Environmental Reviews Completed	6,272	354	6,626		
Home Inspections:					
Home Inspections Available to Work	843	-78	765		
Total Home Inspections Completed	3,080	174	3,254		
Applications In Process					
Total Number of Invited Applications	6,274	354	6,628		
Applications Not Available for Grant Determination	2,351	258	2,609		
Applications Available for Grant Determination	3,923	96	4,019	100%	
Pending Grant Determination	1,508	-22	1,486	37%	
Grant Determinations	0.615600306		63%	% Grant Determinations	
Zero Award	49	2	51	1.3%	
Ineligible	206	4	210	5.2%	
Withdrawn	78	2	80	2.0%	
Appeals In Progress	10	-6	4		
Grant Awards Offered to Applicant	2,082	110	2,192	54.5%	\$ 172,564,966.04
Grant Awards					
Grant Awards Obligated	890	34	924		\$ 74,299,349.27
Solution 1 & 1/3	324	2	326		\$29,416,565.48
Solution 2 & 2/3	543	31	574		\$43,286,186.34
Solution 3 Only	23	1	24		\$1,596,597.45
Disbursements					
Total Disbursements	415	14	429		\$16,433,102.52
Solution 1 & 1/3	212	3	215		\$4,825,388.38
Solution 2 & 2/3	190	11	201		\$10,995,366.73
Solution 3 Only	13	0	13		\$612,347.41
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	151	11	162		
Solution 1 & 1/3	45	5	50		
Solution 2 & 2/3	88	5	93		
Solution 3 Only	18	1	19		



Table 3: Key Program Statistics: Totals to Date

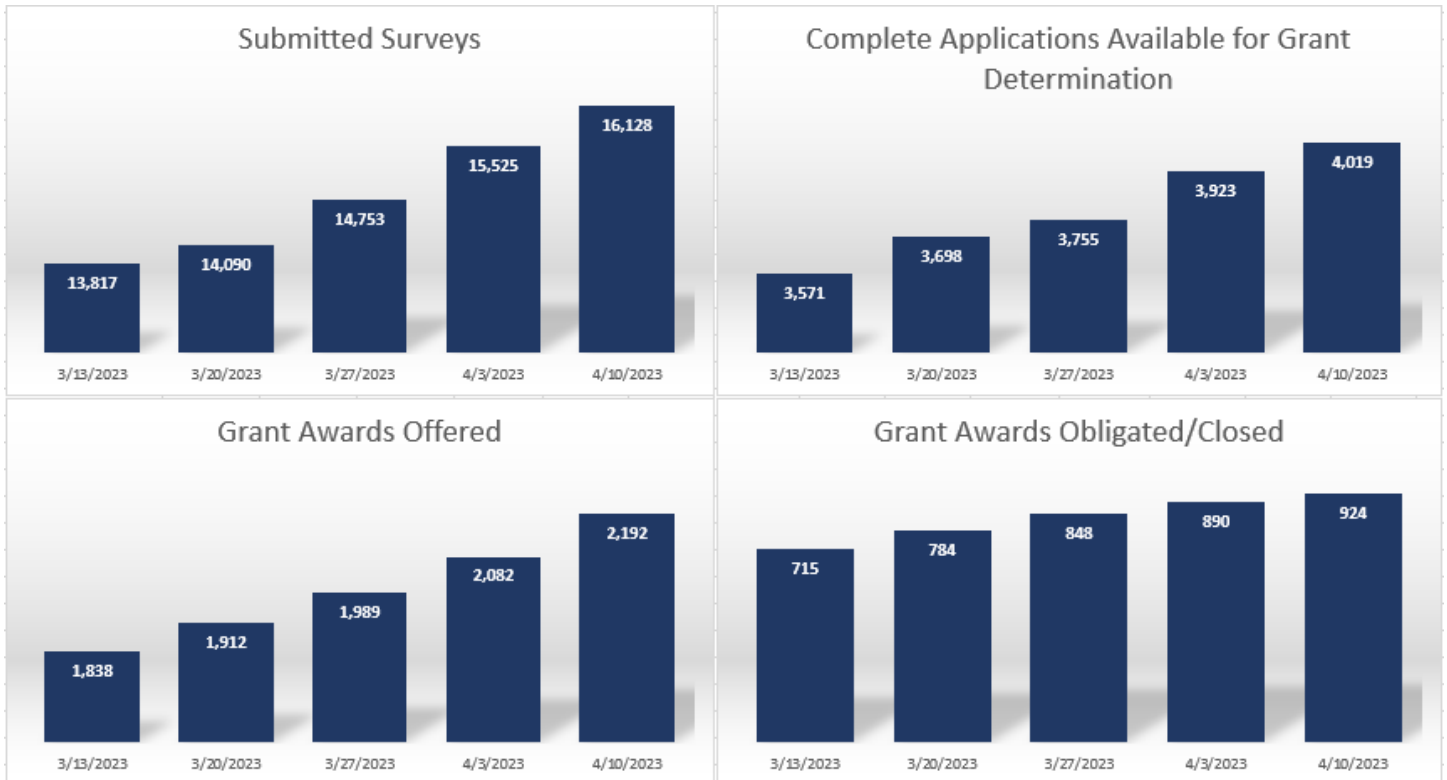




Table 8: Demographic Information for Submitted Applications

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	87	2.2%	62	2.8%	16	1.7%
American Indian/Alaska Native and White	37	0.9%	28	1.3%	6	0.7%
American Indian/Alaskan Native/Black-African American	52	1.3%	45	2.1%	22	2.4%
Asian	20	0.5%	14	0.6%	7	0.8%
Asian and White	8	0.2%	5	0.2%	2	0.2%
Black/African American	1,502	37.4%	1,136	51.8%	501	54.2%
Black/African American and White	42	1.1%	35	1.6%	21	2.3%
Decline to answer	39	1.0%	27	1.2%	16	1.7%
Native Hawaiian/Other Pacific Islander	3	0.1%	3	0.1%	1	0.1%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	46	1.1%	36	1.6%	15	1.6%
White	1,032	25.7%	786	35.9%	311	33.7%
NOT PROVIDED	1,147	28.5%	11	0.5%	6	0.7%
Total	4,019	100%	2,192	100%	924	100%

Female Head of Household % of Complete Apps: 49%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District

House District	Submitted Surveys	Submitted Applications
1	1	
2	4	
3	3	1
4	1	
5	1	
10	1	
11	7	1
12	7	1
13	14	4
14	8	
15	3	
16	14	1
17	15	3
18	14	4
19	6	
20	2	
21	3	
22	20	5
23	6	1
24	26	9
25	40	10
26	30	2
27	22	9
28	1	
29	24	3
30	50	9
31	7	1
32	211	66
33	277	62
34	1,205	261
35	373	92
36	311	53
37	342	84
38	4	
39	4	1

House District	Submitted Surveys	Submitted Applications
40	24	3
41	22	4
42	38	4
43	5	
44	15	1
45	5	
46	14	
47	390	105
48	20	1
49	40	8
50	60	10
51	1,162	410
52	644	190
53	1,183	421
54	1,285	406
55	705	216
56	436	120
57	1,265	334
58	463	134
59	21	3
60	106	19
61	21	6
62	33	7
63	16	
64	14	2
65	16	1
66	10	2
67	19	3
68	36	6
69	12	1
70	14	3
71	24	2
72	851	168
73	399	97
74	92	13

House District	Submitted Surveys	Submitted Applications
75	69	5
76	33	5
77	44	6
78	42	14
79	57	9
80	24	3
81	414	122
82	47	13
83	219	54
84	290	53
85	56	9
86	253	42
87	101	17
88	34	6
89	26	5
90	52	7
91	76	12
92	170	44
93	63	14
94	35	4
95	123	35
96	30	4
97	124	25
98	37	7
99	116	15
100	137	25
101	25	7
102	94	10
103	101	24
104	30	3
105	198	37
Unknown	491	
Total	16,128	4,019



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	147	25
2	1,614	473
3	314	56
4	271	46
5	159	31
6	718	163
7	175	27
8	725	146
9	78	16
10	145	32
11	160	33
12	696	106
13	174	42
14	62	13
15	61	11
16	57	8
17	267	50
18	244	73
19	1,657	435
20	3,422	1,197

Senate District	Submitted Surveys	Submitted Applications
21	887	234
22	65	8
23	18	
24	47	4
25	991	226
26	80	15
27	1,653	351
28	88	27
29	65	13
30	448	133
31	45	7
32	14	4
33	21	1
34	28	4
35	30	8
36	1	
37	1	
38	3	1
39	6	
Unknown	491	
Total	16,128	4,019



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Acadia	386	55	20
Allen	552	92	27
Ascension	942	165	32
Assumption	406	110	15
Avoyelles		1	
Beauregard	1,074	173	52
Caddo	151	10	1
Calcasieu	9,451	2,511	540
Cameron	969	283	73
Catahoula		3	
Claiborne		4	
Concordia		2	
East Baton Rouge	1,176	210	34
East Feliciana	155	36	9
Evangeline		3	
Grant	239	17	5
Iberia	282	56	11
Iberville	261	50	11
Jackson	34	10	4
Jefferson	6,358	1,150	230
Jefferson Davis	651	128	28
La Salle	23		
LaSalle		3	
Lafayette	296	39	1
Lafourche	5,702	2,152	675
Lincoln	69	8	1
Livingston	1,427	292	77
Morehouse	79	10	1
Natchitoches	126	6	1
Orleans	4,054	729	116

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Ouachita	254	39	3
Plaquemines	681	204	43
Pointe Coupee	41	11	3
Rapides	780	92	20
Richland		1	
Sabine	80	5	
St. Bernard	543	51	7
St. Charles	2,079	677	213
St. Helena	467	332	71
St. James	1,043	442	125
St. John the Baptist	3,261	1,287	309
St. Landry	312	35	4
St. Martin	190	31	1
St. Mary	314	69	10
St. Tammany	1,754	212	27
Tangipahoa	3,211	1,298	244
Tensas			1
Terrebonne	6,674	2,851	945
Union	60	2	1
Vermilion	378	52	9
Vernon	326	32	11
Washington	458	78	7
Webster		1	
West Baton Rouge	70	6	1
West Carroll		2	
West Feliciana	30	2	
Winn	85	7	
Other		1	
Total	57,954	16,128	4,019

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K.

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	16	\$1,420,093.58	3	\$193,807.42
Allen	11	16	\$1,139,724.16	13	\$947,865.89
Ascension	10	18	\$1,166,259.29	8	\$563,503.06
Assumption	4	10	\$831,900.17	5	\$483,010.44
Beauregard	11	36	\$3,914,264.13	17	\$1,955,134.26
Caddo	0	1	\$24,915.04	1	\$24,915.04
Calcasieu	135	348	\$29,568,126.05	175	\$15,595,216.22
Cameron	15	47	\$4,495,502.88	15	\$1,352,401.07
East Baton Rouge	11	20	\$1,061,205.66	14	\$621,937.70
East Feliciana	2	7	\$442,761.76	4	\$268,806.43
Grant	0	4	\$206,060.79	1	73973.27
Iberia	4	7	\$735,674.98	2	\$301,172.01
Iberville	6	4	\$301,968.45	3	\$224,429.06
Jackson	1	3	\$255,342.79	1	108973.27
Jefferson	93	105	\$6,821,172.20	47	\$3,214,472.47
Jefferson Davis	7	16	\$1,679,461.66	10	\$917,028.41
Lafayette	0	1	\$49,376.26		
Lafourche	270	343	\$26,873,963.82	115	\$9,326,017.88
Lincoln	0	1	\$113,948.43		
Livingston	22	46	\$3,778,739.09	24	\$1,941,980.23
Natchitoches	0	1	\$26,327.71	1	\$26,327.71
Orleans	54	50	\$1,884,059.98	26	\$880,272.94
Ouachita	0	3	\$359,550.29	3	\$359,550.29
Plaquemines	13	29	\$2,321,622.70	5	\$390,766.44
Pointe Coupee	0	3	\$248,660.09	1	\$84,041.54
Rapides	6	12	\$958,473.18	4	\$342,170.58
St. Bernard	3	3	\$72,461.35	2	\$63,670.46
St. Charles	99	107	\$7,947,490.03	42	\$3,080,972.40
St. Helena	30	41	\$3,573,789.40	27	\$2,469,043.66
St. James	65	56	\$4,421,192.57	26	\$1,872,436.96
St. John the Baptist	108	183	\$12,618,063.99	98	\$7,365,781.09
St. Landry	1	3	\$371,175.57	2	\$199,507.36
St. Martin	1				
St. Mary	3	5	\$332,635.74	2	\$115,430.86
St. Tammany	11	13	\$1,106,943.16	6	\$287,872.36
Tangipahoa	94	127	\$10,171,189.70	59	\$5,069,939.16
Tensas	1				
Terrebonne	383	490	\$39,857,616.40	152	\$12,769,254.16
Union	0	1	\$73,824.56	1	73824.56
Vermilion	3	4	\$339,919.23	3	\$276,067.74
Vernon	2	9	\$788,329.18	4	\$305,967.07
Washington	4	2	\$176,850.31	1	\$117,478.09
West Baton Rouge	0	1	\$34,329.71	1	\$34,329.71
Total	1,486	2,192	\$172,564,966.04	924	\$74,299,349.27