



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #22
April 17, 2023 – April 24, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The program’s mobile outreach team provides in-person support for homeowners completing surveys and applications in impacted areas throughout the state.
- Information on mobile outreach survey and application support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- As of 04/24/23, survey submissions increased by 1,069 from the previous week, making the total submissions 17,683. 9,562 homeowners were determined to be in Phases I – VII.
- 6,910 environmental reviews have been completed, representing 72% of the 9,562 homeowners in Phases I – VII.
- 6,912 homeowners, from Phases I – VII, have been invited to start an application. 4,278 applications have been submitted, representing 62% of the homeowners invited to start an application.
- There has been a total of 2,328 grant awards offered to homeowners totaling \$185,394,199.06. Of those, 1,004 homeowners have closed on their grant agreements, obligating \$81,795,569.20.

Program Mobile and Event Outreach

- The Program completed 10 outreach events during this reporting period.
- Table 1: Completed Outreach:

Month/ Year	Events Outreach
Jun '22	6
3rd Qtr. '22	28
4th Qtr. '22	77
1st Qtr. '23	56
Apr '23	23

- 6 planned mobile and event outreaches scheduled to take place in the next reporting period:

<u>Mobile Outreach</u>	<u>Event Outreach</u>
<ul style="list-style-type: none"> ○ 4/25, Moss Bluff Library, 9:30am-4:30pm ○ 4/25, DeQuincy Library, 9:30am – 4:30pm ○ 4/25, Corpus Christie CC, Noon-5pm ○ 4/26, Belle Chase Auditorium, 10am-5pm ○ 4/27, Houma Library, 10am-5pm ○ 4/28, DeRidder Library, 9:30am-4:30pm 	<ul style="list-style-type: none"> ○ None Scheduled

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 04/17/23	Weekly Activity	As of 04/24/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	18,784	1,213	19,997		
Non-submitted Surveys	2,170	144	2,314		
Submitted Surveys	16,614	1,069	17,683	100%	
Working Phases (1-7) Total	9,066	496	9,562	54%	
Phase I	6,569	270	6,839	39%	
Phase II	614	29	643	4%	
Phase III	742	30	772	4%	
Phase IV	987	50	1037	6%	
Phase V	10	0	10	0%	
Phase VI	144	11	155	1%	
Phase VII		106	106	1%	
Non-Working Phases Total	7,548	573	8,121	46%	
Environmental Reviews					
Environmental Reviews Available to Work	2,380	272	2,652		
Environmental Reviews Completed	6,686	224	6,910		
Home Inspections:					
Home Inspections Available to Work	777	23	800		
Total Home Inspections Completed	3,355	123	3,478		
Applications In Process					
Total Number of Invited Applications	6,685	227	6,912		
Applications Not Available for Grant Determination	2,553	81	2,634		
Applications Available for Grant Determination	4,132	146	4,278	100%	
Pending Grant Determination	1,520	74	1,594	37%	
Grant Determinations			63%	% Grant Determinations	
Zero Award	54	-2	52	1.2%	
Ineligible	214	4	218	5.1%	
Withdrawn	86	0	86	2.0%	
Appeals In Progress	4	6	10		
Grant Awards Offered to Applicant	2,258	70	2,328	54.4%	\$ 185,394,199.06
Grant Awards					
Grant Awards Obligated	962	42	1,004		\$ 81,795,569.20
Solution 1 & 1/3	330	-4	326		\$30,857,832.99
Solution 2 & 2/3	604	45	649		\$49,037,791.69
Solution 3 Only	28	1	29		\$1,899,944.52
Disbursements					
Total Disbursements	448	12	460		\$18,582,168.04
Solution 1 & 1/3	216	1	217		\$5,105,470.75
Solution 2 & 2/3	218	11	229		\$12,778,625.10
Solution 3 Only	14	0	14		\$698,072.19
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	178	18	196		
Solution 1 & 1/3	56	9	65		
Solution 2 & 2/3	101	9	110		
Solution 3 Only	21	0	21		



Table 3: Key Program Statistics: Totals to Date

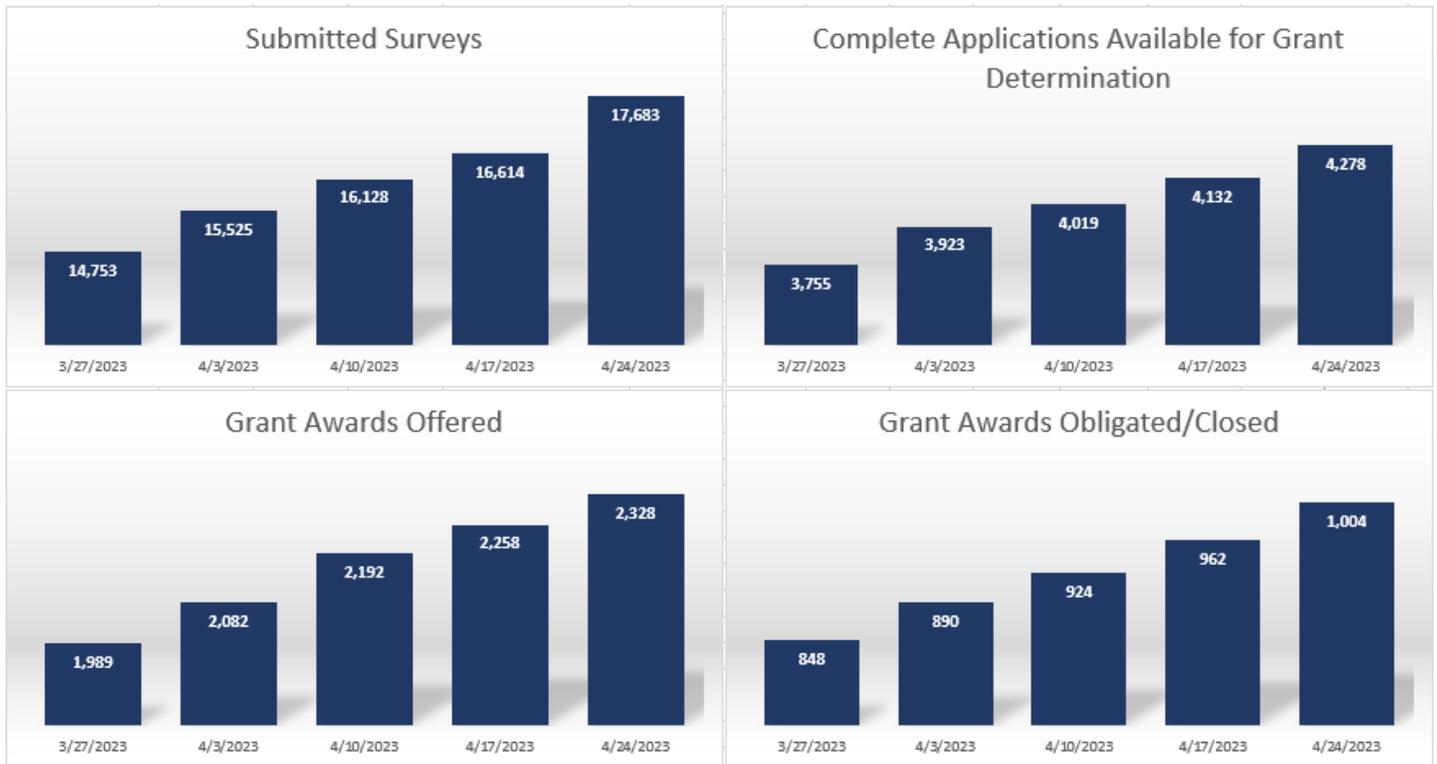




Table 8: Demographic Information for Submitted Applications

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	89	2.1%	71	3.1%	19	1.9%
American Indian/Alaska Native and White	40	0.9%	30	1.3%	6	0.6%
American Indian/Alaskan Native/Black-African American	57	1.3%	47	2.0%	24	2.4%
Asian	20	0.5%	15	0.6%	7	0.7%
Asian and White	9	0.2%	6	0.3%	3	0.3%
Black/African American	1,642	38.4%	1,223	52.5%	545	54.3%
Black/African American and White	48	1.1%	36	1.6%	22	2.2%
Decline to answer	39	0.9%	29	1.3%	17	1.7%
Native Hawaiian/Other Pacific Islander	4	0.1%	3	0.1%	2	0.2%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	51	1.2%	40	1.7%	15	1.5%
White	1,093	25.6%	813	34.9%	337	33.6%
NOT PROVIDED	1,182	27.6%	11	0.5%	7	0.6%
Total	4,278	100%	2,328	100%	1,004	100%

Female Head of Household % of Complete Apps: 50%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District

House District	Submitted Surveys	Submitted Applications
1	2	
2	6	
3	8	1
4	2	
5	2	
7	3	
8	1	
10	1	
11	9	1
12	8	1
13	16	4
14	9	
15	7	
16	18	1
17	20	3
18	21	5
19	9	
20	2	
21	3	
22	23	5
23	12	1
24	28	9
25	48	9
26	34	4
27	24	9
28	2	
29	32	4
30	56	11
31	8	1
32	226	73
33	293	65
34	1,246	303
35	400	99
36	326	60
37	365	87

House District	Submitted Surveys	Submitted Applications
38	7	
39	6	1
40	26	3
41	24	4
42	43	4
43	7	
44	18	1
45	5	
46	18	
47	411	104
48	23	1
49	46	7
50	71	13
51	1,228	447
52	679	205
53	1,232	438
54	1,360	416
55	764	222
56	486	127
57	1,352	354
58	522	151
59	31	3
60	136	21
61	27	6
62	36	7
63	28	
64	17	2
65	22	1
66	15	2
67	23	3
68	39	6
69	13	1
70	15	3
71	28	3
72	931	178

House District	Submitted Surveys	Submitted Applications
73	432	109
74	110	13
75	80	5
76	43	6
77	48	7
78	52	11
79	70	9
80	28	3
81	449	136
82	52	12
83	253	56
84	316	55
85	68	10
86	281	45
87	131	18
88	45	6
89	30	5
90	63	8
91	94	12
92	194	46
93	80	14
94	40	4
95	136	35
96	35	4
97	148	26
98	42	8
99	150	15
100	164	24
101	26	8
102	116	11
103	120	24
104	37	4
105	236	38
Unknown	555	1
Total	17,683	4,278



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	186	27
2	1,765	520
3	377	59
4	325	44
5	190	32
6	782	187
7	226	28
8	824	152
9	88	16
10	182	29
11	187	36
12	776	108
13	191	41
14	76	14
15	81	12
16	62	8
17	300	53
18	289	76
19	1,816	448
20	3,578	1,247

Senate District	Submitted Surveys	Submitted Applications
21	962	267
22	75	8
23	22	
24	55	4
25	1,039	235
26	98	15
27	1,733	398
28	99	30
29	75	14
30	469	144
31	57	7
32	15	4
33	25	1
34	39	4
35	37	8
36	1	
37	3	
38	10	1
39	13	
Unknown	555	1
Total	17,683	4,278



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Acadia	386	72	19
Allen	552	96	30
Ascension	942	198	33
Assumption	406	131	16
Avoyelles		2	
Beauregard	1,074	169	55
Bienville		1	
Bossier		2	
Caddo	151	24	1
Calcasieu	9,451	2,435	608
Cameron	969	271	72
Catahoula		2	
Claiborne		4	
Concordia		2	
De Soto		3	
East Baton Rouge	1,176	236	36
East Feliciana	155	38	9
Evangeline		4	
Grant	239	18	5
Iberia	282	64	10
Iberville	261	52	13
Jackson	34	10	4
Jefferson	6,358	1,208	235
Jefferson Davis	651	130	25
La Salle	23		
LaSalle		2	
Lafayette	296	50	1
Lafourche	5,702	2,030	690
Lincoln	69	10	1
Livingston	1,427	277	84

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K.

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Morehouse	79	8	1
Natchitoches	126	10	1
Orleans	4,054	810	117
Ouachita	254	47	3
Plaquemines	681	219	44
Pointe Coupee	41	14	4
Rapides	780	102	21
Richland		4	
Sabine	80	7	
St. Bernard	543	63	7
St. Charles	2,079	691	229
St. Helena	467	348	73
St. James	1,043	420	143
St. John the Baptist	3,261	1,256	329
St. Landry	312	39	4
St. Martin	190	33	1
St. Mary	314	76	13
St. Tammany	1,754	225	31
Tangipahoa	3,211	1,352	265
Tensas		1	1
Terrebonne	6,674	2,538	1,015
Union	60	3	1
Vermilion	378	58	9
Vernon	326	34	11
Washington	458	90	7
Webster		1	
West Baton Rouge	70	7	1
West Carroll		2	
West Feliciana	30	2	
Winn	85	7	
Other Parishes		1,675	
Total	57,954	17,683	4,278

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	15	\$1,360,448.74	4	\$524,346.92
Allen	13	17	\$1,443,804.33	13	\$947,865.89
Ascension	10	19	\$1,280,124.79	8	\$563,503.06
Assumption	5	10	\$831,900.17	5	\$483,010.44
Beauregard	10	40	\$4,274,691.09	20	\$2,219,966.98
Caddo	0	1	\$28,700.56	1	\$28,700.56
Calcasieu	195	354	\$30,601,164.96	182	\$16,480,010.60
Cameron	15	45	\$4,306,032.73	16	\$1,493,646.67
East Baton Rouge	12	21	\$1,093,647.40	14	\$621,937.70
East Feliciana	2	7	\$442,761.76	4	\$268,806.43
Grant	0	4	\$206,060.79	1	73973.27
Iberia	3	7	\$735,674.98	3	\$372,083.45
Iberville	7	5	\$336,156.96	3	\$224,429.06
Jackson	1	3	\$250,059.47	1	108973.27
Jefferson	91	111	\$7,379,136.36	50	\$3,424,671.90
Jefferson Davis	2	17	\$1,706,121.25	11	\$991,001.68
Lafayette	0	1	\$49,376.26		
Lafourche	257	369	\$30,175,850.46	128	\$10,278,816.32
Lincoln	0	1	\$113,948.43		
Livingston	25	50	\$4,031,050.14	25	\$2,031,079.52
Natchitoches	0	1	\$26,327.71	1	\$26,327.71
Orleans	56	49	\$1,894,752.08	27	\$933,225.01
Ouachita	0	3	\$373,929.42	3	\$373,929.42
Plaquemines	13	30	\$2,500,548.17	9	\$740,307.50
Pointe Coupee	1	3	\$248,660.09	1	\$84,041.54
Rapides	6	13	\$1,046,807.13	4	\$342,170.58
St. Bernard	3	3	\$72,461.35	2	\$63,670.46
St. Charles	102	120	\$9,075,214.15	51	\$4,058,757.04
St. Helena	31	42	\$3,661,721.89	28	\$2,550,820.71
St. James	75	64	\$5,207,562.15	31	\$2,301,957.36
St. John the Baptist	117	191	\$13,277,844.90	103	\$7,747,509.65
St. Landry	1	3	\$371,175.57	2	\$199,507.36
St. Martin	1				
St. Mary	5	7	\$584,120.00	2	\$115,430.86
St. Tammany	16	12	\$1,039,896.67	6	\$318,496.02
Tangipahoa	104	138	\$11,203,475.11	71	\$5,945,153.94
Tensas	1				
Terrebonne	402	535	\$42,813,505.39	162	\$13,902,287.66
Union	0	1	\$73,824.56	1	73824.56
Vermilion	3	4	\$276,151.89	3	\$276,067.74
Vernon	2	9	\$788,329.18	6	\$453,452.56
Washington	4	2	\$176,850.31	1	\$117,478.09
West Baton Rouge	0	1	\$34,329.71	1	\$34,329.71
Total	1,594	2,328	\$185,394,199.06	1,004	\$81,795,569.20