



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #24
May 1, 2023 – May 8, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p>1 COMPLETE THE PROGRAM SURVEY</p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov, or by calling the program call center at 866.735.2001.</p>	<p>2 ENVIRONMENTAL REVIEW</p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p>3 START THE PROGRAM APPLICATION</p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p>4 DAMAGE & LEAD ASSESSMENT</p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>
<p>5 ELIGIBILITY REVIEW</p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>	<p>6 AWARD DETERMINATION</p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p>7 CONTRACTOR SELECTION</p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none">• Solution 1 Reconstruction• Solution 2 Reconstruction• Solution 2 10 Tips for Hiring a Contractor• Solution 2 Mobile Home Unit Repair Options• Fortified Construction Checklist• Fortified Roof Checklist <p>Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.</p>	
<p>8 GRANT AGREEMENT & EXECUTION</p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		

Program Outreach

- The program's mobile outreach team provides in-person support for homeowners completing surveys and applications in impacted areas throughout the state.
- Information on mobile outreach survey and application support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- As of 05/08/23, survey submissions increased by 360 from the previous week, making the total submissions 18,507. 9,955 homeowners were determined to be in Phases I – VII.
- 7,702 environmental reviews have been completed, representing 77% of the 9,955 homeowners in Phases I – VII.
- 7,592 homeowners, from Phases I – VII, have been invited to start an application. 4,597 applications have been submitted, representing 61% of the homeowners invited to start an application.
- There has been a total of 2,463 grant awards offered to homeowners totaling \$197,023,721.22. Of those, 1,098 homeowners have closed on their grant agreements, obligating \$90,139,453.46.

Program Mobile and Event Outreach

- The Program completed 7 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./Yr.	Outreach
Jun '22	6
3rd Qtr. '22	28
4th Qtr. '22	77
1st Qtr. '23	56
Apr '23	29
May '23	7

- 7 planned mobile and event outreaches scheduled to take place in the next reporting period:

Mobile Outreach

• 5/9	9:30am-2pm	Oberlin Library	320 S. 6th Street, Oberlin
• 5/9	9:30am-4:30pm	Crowley Library	1125 N. Parkerson Ave, Crowley
• 5/9	10am-3pm	Tangipahoa Clausen Bldg.	115485 W. Club Deluxe Road, Hammond
• 5/10	10am-4:30pm	Mathews Gov't Bldg.	4876 LA-1, Mathews. LA 70375
• 5/11	10am-4pm	Houma Library	778 Grand Caillou Road, Houma
• 5/12	9:30am-4pm	Grand lake Library	10200 Gulf Highway, Lake Charles
• 5/12	9:30am-4:30pm	DeRidder Library	205 South Washington Ave, DeRidder

Event Outreach

- None Scheduled

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 05/01/23	Weekly Activity	As of 05/08/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	20,515	395	20,910		
Non-submitted Surveys	2,368	35	2,403		
Submitted Surveys	18,147	360	18,507	100%	
Working Phases (1-7) Total	9,780	175	9,955	54%	
Phase I	6,999	125	7,124	38%	
Phase II	657	10	667	4%	
Phase III	792	17	809	4%	
Phase IV	1,056	17	1,073	6%	
Phase V	10	1	11	0%	
Phase VI	158	5	163	1%	
Phase VII	108	0	108	1%	
Non-Working Phases Total	8,367	185	8,552	46%	
Environmental Reviews					
Environmental Reviews Available to Work	2,522	-269	2,253		
Environmental Reviews Completed	7,258	444	7,702		
Home Inspections:					
Home Inspections Available to Work	782	58	840		
Total Home Inspections Completed	3,601	156	3,757		
Applications In Process					
Total Number of Invited Applications	7,044	548	7,592		
Applications Not Available for Grant Determination	2,661	334	2,995		
Applications Available for Grant Determination	4,383	214	4,597	100%	
Pending Grant Determination	1,660	106	1,766	38%	
Grant Determinations			62%	% Grant Determinations	
Zero Award	55	-2	53	1.2%	
Ineligible	219	6	225	4.9%	
Withdrawn	87	3	90	2.0%	
Appeals In Progress	16	-2	14		
Grant Awards Offered to Applicant	2,362	101	2,463	53.6%	\$197,023,721.22
Grant Awards					
Grant Awards Obligated	1,044	54	1,098		\$90,139,453.46
Solution 1 & 1/3	331	6	337		\$33,132,851.71
Solution 2 & 2/3	684	46	730		\$54,984,512.36
Solution 3 Only	29	2	31		\$2,022,089.39
Disbursements					
Total Disbursements	514	0	514		\$22,520,077.54
Solution 1 & 1/3	219	0	219		\$5,239,185.11
Solution 2 & 2/3	266	0	266		\$15,380,947.91
Solution 3 Only	29	0	29		\$1,899,944.52
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	223	4	227		
Solution 1 & 1/3	66	5	71		
Solution 2 & 2/3	132	-1	131		
Solution 3 Only	25	0	25		



Table 3: Key Program Statistics: Totals to Date

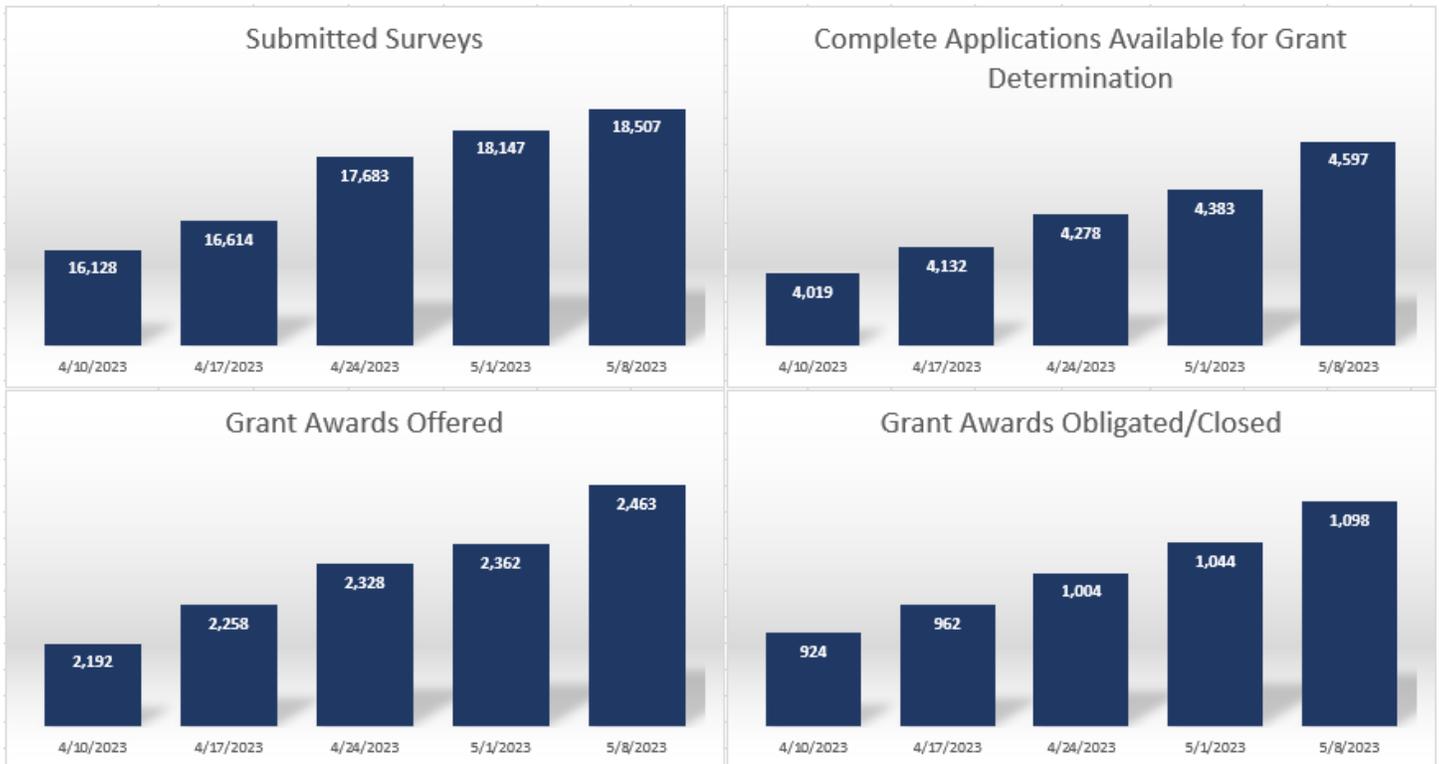




Table 8: Demographic Information for Submitted Applications

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	92	2.0%	77	3.1%	20	1.8%
American Indian/Alaska Native and White	44	1.0%	34	1.4%	7	0.6%
American Indian/Alaskan Native/Black-African American	68	1.5%	48	2.0%	24	2.2%
Asian	20	0.4%	15	0.6%	8	0.7%
Asian and White	8	0.2%	6	0.2%	3	0.3%
Black/African American	1,791	39.0%	1,288	52.3%	596	54.3%
Black/African American and White	57	1.2%	39	1.6%	24	2.2%
Decline to answer	42	0.9%	32	1.3%	18	1.6%
Native Hawaiian/Other Pacific Islander	4	0.1%	3	0.1%	2	0.2%
Native Hawaiian/Other Pacific Islander and White	4	0.1%	4	0.2%	0	0.0%
Other Multi-Racial	54	1.2%	44	1.8%	16	1.5%
White	1,163	25.3%	862	35.0%	374	34.1%
NOT PROVIDED	1,250	27.2%	11	0.5%	6	0.6%
Total	4,597	100%	2,463	100%	1,098	100%

Female Head of Household % of Complete Apps: 51%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District

House District	Submitted Surveys	Submitted Applications
1	2	
2	6	
3	8	1
4	2	
5	2	
7	3	
8	1	
10	1	
11	9	1
12	8	1
13	16	4
14	9	
15	7	
16	18	1
17	20	3
18	21	6
19	9	
20	2	
21	3	
22	23	5
23	12	1
24	27	9
25	48	9
26	34	4
27	24	10
28	2	
29	32	3
30	56	12
31	8	2
32	226	77
33	293	73
34	1,249	310
35	400	103
36	326	59
37	365	96

House District	Submitted Surveys	Submitted Applications
38	7	1
39	6	1
40	26	5
41	24	4
42	43	4
43	7	
44	18	2
45	5	
46	18	
47	412	110
48	23	1
49	44	8
50	71	16
51	1,227	479
52	679	222
53	1,231	455
54	1,359	446
55	763	247
56	486	134
57	1,351	388
58	523	157
59	31	3
60	137	23
61	27	6
62	36	9
63	28	
64	17	2
65	22	1
66	15	2
67	24	3
68	39	7
69	13	2
70	15	3
71	28	3
72	931	206

House District	Submitted Surveys	Submitted Applications
73	429	122
74	110	12
75	80	6
76	43	6
77	48	8
78	52	11
79	70	10
80	28	3
81	449	149
82	52	14
83	253	57
84	316	55
85	68	10
86	281	50
87	131	21
88	45	6
89	30	5
90	63	9
91	94	15
92	194	52
93	80	15
94	40	6
95	136	37
96	35	6
97	148	28
98	42	9
99	150	15
100	164	26
101	26	8
102	116	11
103	120	25
104	37	6
105	236	43
Unknown	1,383	1
Total	18,507	4,597



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	186	30
2	1,767	557
3	377	61
4	325	51
5	190	36
6	780	204
7	226	31
8	824	157
9	88	17
10	182	33
11	187	39
12	776	127
13	190	42
14	77	13
15	81	12
16	62	10
17	300	65
18	289	85
19	1,815	492
20	3,575	1,316

Senate District	Submitted Surveys	Submitted Applications
21	959	298
22	75	11
23	22	
24	55	8
25	1,040	249
26	98	17
27	1,736	414
28	99	32
29	75	14
30	468	149
31	57	7
32	15	5
33	25	1
34	39	4
35	37	8
36	1	
37	3	
38	10	1
39	13	
Unknown	1,383	1
Total	18,507	4,597

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$5,000, Submitted Surveys and Submitted Applications by Parish

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Acadia	386	69	19
Allen	552	104	32
Ascension	942	213	35
Assumption	406	153	19
Avoyelles		2	
Beauregard	1,074	175	57
Bienville		1	
Bossier		2	
Caddo	151	26	1
Calcasieu	9,451	2,492	634
Cameron	969	268	77
Catahoula		2	
Claiborne		4	
Concordia		2	
De Soto		4	
East Baton Rouge	1,176	253	37
East Feliciana	155	42	11
Evangeline		5	
Grant	239	19	5
Iberia	282	64	13
Iberville	261	56	12
Jackson	34	10	4
Jefferson	6,358	1,261	248
Jefferson Davis	651	132	27
La Salle	23		
LaSalle		2	
Lafayette	296	51	3
Lafourche	5,702	2,041	753
Lincoln	69	10	1
Livingston	1,427	288	90

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K.

Damaged Parish	*> \$5K FVL	Submitted Survey	Submitted Applications
Morehouse	79	9	1
Natchitoches	126	13	1
Orleans	4,054	894	128
Ouachita	254	49	3
Plaquemines	681	242	49
Pointe Coupee	41	15	5
Rapides	780	111	22
Richland		4	
Sabine	80	7	
St. Bernard	543	62	7
St. Charles	2,079	718	244
St. Helena	467	370	82
St. James	1,043	456	152
St. John the Baptist	3,261	1,269	361
St. Landry	312	43	7
St. Martin	190	34	1
St. Mary	314	90	16
St. Tammany	1,754	245	35
Tangipahoa	3,211	1,338	300
Tensas		1	1
Terrebonne	6,674	2,594	1,073
Union	60	3	1
Vermilion	378	57	10
Vernon	326	36	11
Washington	458	96	8
Webster		1	
West Baton Rouge	70	8	1
West Carroll		3	
West Feliciana	30	2	
Winn	85	7	
Other Parishes		1,979	
Total	57,954	18,507	4,597

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	2	16	\$1,421,604.01	4	\$524,346.92
Allen	9	23	\$1,883,768.10	13	\$947,865.89
Ascension	10	20	\$1,309,806.27	8	\$563,503.06
Assumption	7	11	\$909,301.60	5	\$483,010.44
Beauregard	12	40	\$4,197,976.57	22	\$2,391,289.05
Caddo	0	1	\$28,700.56	1	\$28,700.56
Calcasieu	213	361	\$31,317,619.05	195	\$17,371,782.27
Cameron	18	47	\$4,436,816.35	17	\$1,556,306.07
East Baton Rouge	11	23	\$1,262,392.08	15	\$631,685.34
East Feliciana	4	7	\$442,761.76	4	\$268,806.43
Grant	0	4	\$206,060.79	1	\$73,973.27
Iberia	6	7	\$735,674.98	3	\$372,083.45
Iberville	6	5	\$336,156.96	3	\$224,429.06
Jackson	1	3	\$250,059.47	1	\$108,973.27
Jefferson	101	115	\$8,273,756.27	53	\$3,575,207.09
Jefferson Davis	4	18	\$1,865,491.43	13	\$1,196,001.68
Lafayette	2	1	\$49,376.26		
Lafourche	295	393	\$31,768,253.26	148	\$12,092,561.50
Lincoln	0	1	\$113,948.43		
Livingston	30	51	\$4,191,778.21	29	\$2,237,174.80
Natchitoches	0	1	\$26,327.71	1	\$26,327.71
Orleans	56	57	\$2,721,486.12	27	\$939,879.42
Ouachita	0	3	\$373,929.42	3	\$373,929.42
Plaquemines	18	30	\$2,512,508.56	10	\$837,095.52
Pointe Coupee	2	3	\$248,660.09	1	\$84,041.54
Rapides	7	13	\$1,046,807.13	5	\$420,463.84
St. Bernard	3	3	\$72,461.35	2	\$63,670.46
St. Charles	109	127	\$9,998,064.85	57	\$4,666,261.63
St. Helena	36	46	\$3,981,573.28	32	\$2,838,498.38
St. James	76	72	\$6,101,456.31	34	\$2,708,939.33
St. John the Baptist	138	202	\$14,137,775.62	114	\$8,548,809.75
St. Landry	4	3	\$371,175.57	2	\$199,507.36
St. Martin	1				
St. Mary	7	7	\$494,644.23	2	\$115,430.86
St. Tammany	18	13	\$1,053,603.96	6	\$318,496.02
Tangipahoa	129	147	\$11,957,534.35	77	\$6,503,944.93
Tensas	1				
Terrebonne	418	573	\$45,633,546.55	177	\$15,777,684.80
Union	0	1	\$73,824.56	1	\$73,824.56
Vermilion	4	4	\$276,151.89	3	\$276,067.74
Vernon	3	8	\$729,707.24	7	\$567,072.24
Washington	5	2	\$176,850.31	1	\$117,478.09
West Baton Rouge	0	1	\$34,329.71	1	\$34,329.71
Total	1,766	2,463	\$197,023,721.22	1,098	\$90,139,453.46