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Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #3 December 5, 2022 – December 12, 2022

Issued: December 12, 2022



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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

DISASTER EVENT ALLOCATIONS	DATE	AMOUNT	
Hurricanes Laura & Delta	October 29, 2021	\$600 M	
Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B + \$450 M	
Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M	
	Hurricanes Laura & Delta Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	Hurricanes Laura & Delta October 29, 2021 Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta March 22, 2021	Hurricanes Laura & Delta October 29, 2021 \$600 M Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta March 22, 2021 \$1.27 B + \$450 M

The first step towards program assistance is to complete the program survey. The information provided in the survey will help the program prioritize homeowners by phases for assistance.

Homeowner Phase Prioritization Factors

To effectively serve the most vulnerable populations in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.



RESTORE LOUISIANA Homeowner Assistance Program Based on current funding limitations and federal guidance, to be placed in a phase, you must have: (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained major/severe damage (per FEMA) (4) NOT received or expect to receive structural insurance payments greater than \$							
APPLICA	TION PHASES	PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
	LESS THAN 50% AMI	 					
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		 	 			
	GREATER THAN 80% AMI				 	 	
GEOGRAPHY	MOST IMPACTED				 		
GEOGRAPHT	OTHER IMPACTED	N/A	N/A	N/A		~	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD	YES		 				
MEMBER WITH DISABILITY	N0	N/A		 	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE		N/A N/A			 	
STATUS OF REPAIRS	INCOMPLETE	N/A		N/A	 	 	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1-5 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at <u>restore.la.gov/events</u>.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and maintain ownership through program application
 period
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

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Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.



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The homeowner will meet with the closing team to sign their grant agreement.



the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/ reconstruction starts once the grant agreement is executed.



Gualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as phone, computer or tablet, by accessing the link provided in the email sent by the program.



After Steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

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Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 3 on Aug. 24, 2022
 - Phase 4 5 on Nov. 28, 2022
- As of December 12, 2022, survey submissions increased by 265 from the previous week, making the total submissions 10,695. 4,187 homeowners were determined to be in Phases I – VI.
- 3,663 environmental reviews have been completed, representing 87% of the 4,187 homeowners in Phases I – VI.
- 3,610 homeowners have been invited to complete applications from Phase I VI. 2,207 applications have been completed, representing 61% of the homeowners invited to complete an application.
- There has been a total of 768 grant awards offered to homeowners. Of those, 128 homeowners have closed on their grant agreements, obligating \$10,533,477.37.

Program Outreach

• The Program has completed 4 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
June/2022	4
July/2022	2
August/2022	11
September/2022	13
October/2022	14
November/2022	12
December/2022	4

- Planned outreach/mobile events schedule to take place in the next reporting period:
 - o 12/13, Terrebonne Parish Library, East Houma Branch, 12 p.m. 5 p.m.
 - o 12/14, St. John Parish Library, Reserve, 10 a.m. 5 p.m.
 - ∘ 12/15, Tangipahoa Clausen Bldg., Hammond, 9 a.m. 3 p.m.



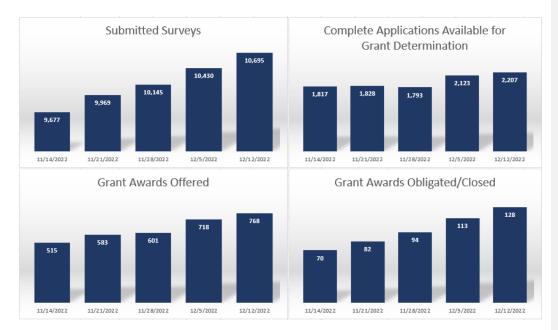
Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 12/05/22	Weekly Activity	As of 12/12/22	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	11,946	294	12,240		
Non-submitted Surveys	1,516	29	1,545		
Submitted Surveys	10,430	265	10,695	100%	
Working Phases (1-6) Total	4,064	123	4,187	39%	
Phase I	2,923	95	3,018	28%	
Phase II	279	8	287	3%	
Phase III	347	9	356	3%	
Phase IV	456	11	467	4%	
Phase V	4	0	4	0%	
Phase VI	55	0	55	1%	
Non-Working Phases Total	6,366	142	6,508	61%	
Environmental Reviews	· · ·				
Environmental Reviews Available to Work	633	-109	524		
Environmental Reviews Completed	3,431	232	3,663		
Home Inspections:				I	
Home Inspections Available to Work	680	-27	653		
Total Home Inspections Completed	1,443	111	1,554		
Applications In Process				I	
Total Number of Invited Applications	3,380	230	3,610		
Applications Not Available for Grant Determination	1,257	146	1,403		
Applications Available for Grant Determination	2,123	84	2,207	100%	
Pending Grant Determination	1,306	9	1,315	59.6%	
Grant Determinations			40.4%	% Grant Determinations	
Zero Award	21	3	24	1.1%	
Ineligible	47	19	66	3.0%	
Withdrawn	31	3	34	1.5%	
Appeals In Progress	5	4	9		
Grant Awards Offered to Applicant	718	50	768	34.8%	\$ 57,939,133.47
Grant Awards	-				\$ 61,000,100.11
Grant Awards Obligated	113	15	128		\$ 10,533,477.37
Solution 1 & 1/3	64	9	73		\$6,181,743.92
Solution 2 & 2/3	48	6	54		\$4,343,660.74
Solution 3 Only	1	0	1		\$8,072.71
Disbursements	· ·		· ·	1	\$0,01 LIT
Total Disbursements	7	23	30		\$712,815.36
Solution 1 & 1/3	5	20	25		\$395,531.76
Solution 2 & 2/3	2	2	4		\$309,210.89
Solution 3 Only	0	1	1		\$8,072.7
Housing Rehab/Reconstruction Complete		· ·	· · ·	I	\$0,07£.7
Housing Rehab/Reconstruction Complete	2	3	5		
Solution 1 & 1/3	0	0	0		
Solution 1 & 1/3	2	2	4		
Solution 2 0 2/3	0	1	4		

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Table 3: Key Program Statistics: Totals to Date





Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
3	1	1
4	1	
5	1	
10	1	
11	2	2
12	4	1
13	6	1
14	6	
15	2	
16	10	1
17	11	2
18	6	2
19	5	
20	1	
21	3	
22	14	3
23	4	1
24	21	6
25	29	7
26	19	2
27	17	7
28	1	
29	16	5
30	32	6
31	6	1
32	140	38
33	195	50
34	1,026	213
35	278	65
36	252	40
37	244	60
38	3	
39	4	1
40	10	3

House	Submitted	Completed
District	Surveys	Applications
41	10	2
41	25	2
43	4	2
43	11	1
44	3	
45	6	1
40	280	86
48	9	1
48	22	3
50	22	5
51	614	156
52	359	96
52	725	236
55	696	203
55	319	203
56		
56	226 687	44 153
57	238	58
58		58
	9	7
60	37	7
61	13	3
62	13	6
63	6	
64	8	2
65	10	
66	6	1
67	12	2
68	26	3
69	7	1
70	12	1
71	12	1
72	434	73
73	243	49
74	58	5

House	Submitted	Completed
District	Surveys	Applications
75	40	3
76	14	5
77	21	4
78	32	10
79	40	6
80	14	1
81	225	53
82	27	4
83	123	31
84	146	41
85	19	4
86	143	22
87	49	6
88	16	4
89	13	4
90	22	2
91	42	8
92	112	24
93	35	9
94	15	1
95	68	18
96	14	2
97	56	15
98	14	4
99	68	8
100	71	17
101	21	5
102	45	10
103	45	12
104	14	2
105	101	11
Unknown	1,491	73
Total	10,695	2,207



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	66	14
2	789	203
3	145	28
4	150	32
5	82	19
6	401	71
7	81	16
8	377	83
9	42	5
10	100	18
11	85	20
12	394	55
13	95	22
14	41	10
15	42	8
16	39	3
17	125	26
18	129	32
19	912	186
20	1,987	605

Senate District	Submitted Surveys	Completed Applications
21	396	70
22	30	6
23	12	
24	26	4
25	730	173
26	58	10
27	1,377	282
28	56	15
29	46	11
30	294	89
31	31	6
32	8	2
33	15	1
34	21	3
35	18	5
36	1	
38	3	1
Unknown	1,491	73
Total	10,695	2,207



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	FEMA Major Severe	Submitted Survey	Completed Application
Acadia	172	35	16
Allen	265	59	17
Ascension	523	79	22
Assumption	186	46	6
Avoyelles	4	1	
Beauregard	539	122	34
Bienville	2		
Bossier	7		
Caddo	118	5	1
Calcasieu	5,522	2,151	434
Cameron	766	221	62
Catahoula	1	3	
Claiborne	1	3	
Concordia	4	2	
De Soto	11		
East Baton Rouge	743	147	23
East Feliciana	57	19	7
Grant	134	13	3
Iberia	89	30	6
Iberville	149	34	7
Jackson	21	5	1
Jefferson	3,939	691	134
Jefferson Davis	316	93	23
LaSalle	7	3	
Lafayette	120	31	1
Lafourche	4,225	1,318	309
Lincoln	38	4	2
Livingston	836	187	42
Madison	1		

Damaged Parish	FEMA Major Severe	Submitted Survey	Completed Application
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	1,992	401	74
Ouachita	101	25	2
Plaquemines	345	131	17
Pointe Coupee	16	6	1
Rapides	420	67	15
Red River	2		
Richland	2	1	
Sabine	29	5	1
St. Bernard	281	24	5
St. Charles	1,317	404	69
St. Helena	205	184	29
St. James	673	260	49
St. John the Baptist	2,381	832	156
St. Landry	129	18	4
St. Martin	72	18	1
St. Mary	129	48	5
St. Tammany	1,091	106	18
Tangipahoa	1,801	876	131
Terrebonne	4,602	1,848	459
Union	34	2	1
Vermilion	160	38	6
Vernon	171	21	7
Washington	197	51	4
West Baton Rouge	31	2	1
West Feliciana	10	1	
Winn	42	4	
Other Parishes		6	
Total	35,133	10,695	2,207



Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	8	8	\$471,614.88		
Allen	8	9	\$632,740.60	3	\$204,551.86
Ascension	10	10	\$724,214.37	3	\$129,907.80
Assumption	5	1	\$82,114.11		
Beauregard	13	20	\$2,337,295.32	4	\$584,959.23
Caddo	1				
Calcasieu	245	155	\$13,007,260.32	35	\$3,525,162.53
Cameron	36	22	\$2,095,920.21	3	\$374,892.77
East Baton Rouge	16	7	\$199,081.35	3	\$94,255.01
East Feliciana	3	4	\$252,954.62	1	\$78,999.29
Grant	1	2	\$76,453.99		
Iberia	4	2	\$295,547.01	1	\$221,573.74
Iberville	3	3	\$268,040.86		
Jackson	1				
Jefferson	94	32	\$1,488,416.36	6	\$135,179.61
Jefferson Davis	13	8	\$890,854.25		
Lafayette	0	1	\$59,985.19		
Lafourche	210	86	\$6,867,334.30	8	\$886,170.30
Lincoln	1	1	\$113,948.43		
Livingston	17	19	\$1,354,075.96	6	\$400,362.44
Morehouse	0				
Natchitoches	1				
Orleans	54	13	\$389,498.26	2	\$28,515.72
Ouachita	0	2	\$306,062.58		
Plaquemines	11	6	\$500,490.75		
Pointe Coupee	0	1	\$53,192.00		
Rapides	9	6	\$530,754.39		
Sabine	1				
St. Bernard	2	2	\$11,810.02		
St. Charles	46	19	\$1,176,304.92	5	\$265,864.00
St. Helena	14	15	\$1,347,156.45	4	\$339,670.69
St. James	34	15	\$1,042,702.41	4	\$304,187.22
St. John the Baptist	95	57	\$3,725,563.35	10	\$507,976.11
St. Landry	2	1	\$29,068.60		
St. Martin	1				
St. Mary	1	3	\$187,233.24		
St. Tammany	7	9	\$531,820.81		
Tangipahoa	73	54	\$4,148,565.84	12	\$976,710.85
Terrebonne	268	165	\$11,931,086.01	16	\$1,313,600.12
Union	1				
Vermilion	1	4	\$359,165.52	2	\$160,938.08
Vernon	4	3	\$310,581.54		
Washington	1	2	\$105,894.94		
West Baton Rouge	0	1	\$34,329.71		
Total	1,315	768	\$57,939,133.47	128	\$10,533,477.37