

Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #35 July 17, 2023 – July 24, 2023

Issued: July 24, 2023

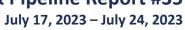




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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2024	\$1.27 B
2	+ Hurricanes Laura & Delta	March 22, 2021	+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a mostimpacted and distressed parishes will be prioritized.

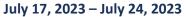


Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.

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Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained FEMA IA damages of \$5,000 or greater for repairs
- (4) NOT received or expect to receive structural insurance payments greater than \$25k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
	LESS THAN 50% AMI	<					
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		<	<			
	GREATER THAN 80% AMI				✓	<	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	<		N/A
GEOGRAFHI	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD	YES	N/A	<		N/A	N/A	NI/A
MEMBER WITH DISABILITY	N0			✓			N/A
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			<
	INCOMPLETE	IN/A	N/A	N/A	⋄	<	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

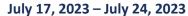
Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

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Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.



Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at restore.la.gov. or by calling the program call center at 866.735.2001.



The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.



Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.



During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.



The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.



After steps 1-5 are completed. the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period



If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- Solution 1 Reconstruction
- Solution 2 Reconstruction
- Solution 2 10 Tips for Hiring a
- Solution 2 Mobile Home Unit Repair **Options**
- Fortified Construction Checklist Fortified Roof Checklist

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.



After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.



Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/ reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The program's mobile outreach team provides in-person support for homeowners completing surveys and applications in impacted areas throughout the state.
- Information on mobile outreach survey and application support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - o Phase 1 on May 11, 2022
 - o Phase 2 3 on Aug. 24, 2022
 - o Phase 4 − 5 on Nov. 28, 2022
 - o Phase 6 on Dec. 15, 2022
 - o Phase 7 on Apr. 17, 2023
- As of 07/24/23, survey submissions increased by 1,269 from the previous week, making the total submissions 31,732. 20,840 homeowners were determined to be in Phases I – VII.
- 12,806 environmental reviews have been completed, representing 61% of the 20,840 homeowners in Phases I VII.
- 12,805 homeowners, from Phases I VII, have been invited to start an application. 6,926 applications have been submitted, representing 54% of the homeowners invited to start an application.
- There has been a total of 3,471 grant awards offered to homeowners totaling \$276,275,081.43. Of those, 1,859 homeowners have closed on their grant agreements, obligating \$150,664,654.18.

Program Mobile and Event Outreach

- The Program completed 20 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
July '23	46

17 planned mobile and event outreaches scheduled to take place in the next reporting period:

•			
Mobile Ou	treach		
• 7/24	10am-4pm	Regala Gymnasium	194 Regala Park Road, Reserve
7/24	10am-4pm	Houma Library	778 Grand Caillou Road, Houma
7/25	9:30am-4:30pm	Dequincy Library	102 N. Pine Street, Dequincy
7/25	10am-4pm	Larose Civic Center	307 East 5th Street, Larose
7/25	10am-4pm	Garyville Library	111 Historic Front St, Garyville
7/25	10am-4pm	Towers Chamber	520 old Spanish Trail, Slidell
7/25	9:30am-4pm	Grand Llake Library	10200 Gulf Highway, Lake Charles
7/26	10am-4pm	Mathews Building	4876 LA-1, Mathews
7/26	10am-4pm	Reserve library	170 West 10th Street, Reserve
7/26	10am-4pm	EBR Main Library	7711 Goodwood Blvd, Baton Rouge
7/27	10am-4pm	Regala Gymnasium	194 Regala Park Road, Reserve
7/27	10am-4pm	Roland Borne, Sr. Library	979 LA-18, Edgard
7/27	10am-4pm	Clausen -Bldg.	115485 W. Club Deluxe Road, Hammond
7/27	10am-4pm	Larose Civic Center	307 East 5th Street, Larose
7/28	10am-4pm	Houma Library	778 Grand Caillou Road, Houma
7/28	9am-3pm	Kenner Office	2200 Veterans Memorial Blvd, Kenner
• 7/28	9:30am-4pm	Grand <mark>L</mark> łake Library	10200 Gulf Highway, Lake Charles



Table 2: Homeowner Program Snapshot.

Activity As of Weekly As of Percentage Total Dellars						
Activity	07/17/23	Activity	07/24/23	Percentage	Total Dollars	
Surveys Recorded						
Total Surveys Recorded	35,082	1,340	36,422			
Non-submitted Surveys	4,619	71	4,690			
Submitted Surveys	30,463	1,269	31,732	100%		
Working Phases (1-7) Total	19,975	865	20,840	66%		
Phase I	13,128	521	13,649	43%		
Phase II	1,553	76	1,629	5%		
Phase III	1,842	75	1,917	6%		
Phase IV	2,483	99	2,582	8%		
Phase V	38	0	38	0%		
Phase VI	815	49	864	3%		
Phase VII	116	45	161	1%		
Non-Working Phases Total	10,488	404	10,892	34%		
Environmental Reviews	,		•			
Environmental Reviews Available to Work	8,518	-484	8,034			
Environmental Reviews Completed	11,457	1,349	12,806			
Home Inspections:	11,101	1,515	1=,000			
Home Inspections Available to Work	1,732	279	2,011			
Total Home Inspections Completed	4,798	117	4,915			
Applications In Process	.,. 00		.,0.0			
Total Number of Invited Applications	11,457	1,348	12,805			
Applications Not Available for Grant Determination	4,927	952	5,879			
Applications Available for Grant Determination	6,530	396	6,926	100%		
Pending Grant Determination	2,626	338	2,964	43% % Grant		
Grant Determinations			57%	Determinations		
Zero Award	103	4	107	1.5%		
Ineligible	272	0	272	3.9%		
Withdrawn	107	5	112	1.6%		
Appeals In Progress	30	5	35			
Grant Awards Offered to Applicant	3,422	49	3,471	50.1%	\$276,275,081.4	
Grant Awards				<u></u> J		
Grant Awards Obligated	1,811	48	1,859		\$ 150,664,654.1	
Solution 1 & 1/3	548	8	556		\$50,932,730.8	
Solution 2 & 2/3	1,219	37	1,256		\$96,750,123.9	
Solution 3 Only	44	3	47		\$2,981,799.4	
Disbursements						
Total Disbursements	870	67	937		\$ 51,148,398.0	
Solution 1 & 1/3	308	39	347		\$12,847,165.7	
Solution 2 & 2/3	521	26	547		\$35,647,047.4	
Solution 3 Only	41	2	43		\$2,654,184.7	
Housing Rehab/Reconstruction Complete						
Housing Rehab/Reconstruction Complete	507	23	530			
Solution 1 & 1/3	150	4	154			
Solution 2 & 2/3	319	17	336			
Solution 3 Only	38	2	40			



Table 3: Key Program Statistics: Totals to Date.

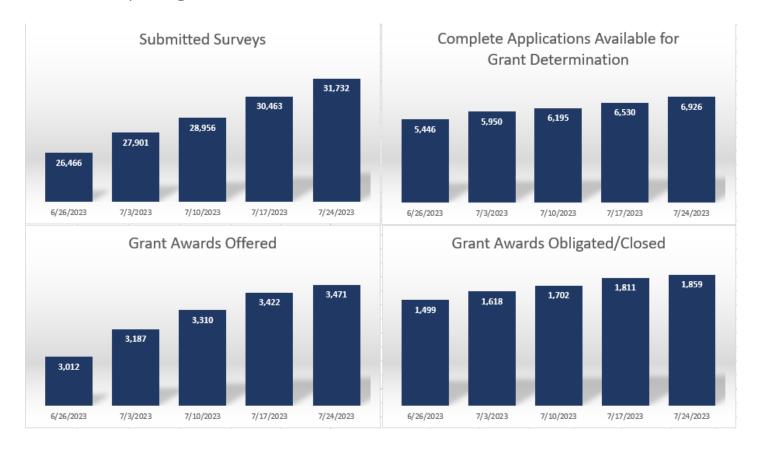
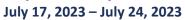




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	87	1.3%	75	2.2%	30	1.6%
American Indian/Alaska Native and White	41	0.6%	31	0.9%	11	0.6%
American Indian/Alaskan Native/Black- African American	91	1.3%	73	2.1%	43	2.3%
Asian	30	0.4%	20	0.6%	10	0.5%
Asian and White	11	0.2%	8	0.2%	4	0.2%
Black/African American	2,648	38.2%	1,982	57.1%	1,084	58.3%
Black/African American and White	85	1.2%	65	1.9%	40	2.2%
Decline to answer	64	0.9%	41	1.2%	23	1.2%
Native Hawaiian/Other Pacific Islander	3	0.0%	3	0.1%	2	0.1%
Native Hawaiian/Other Pacific Islander and White	2	0.0%	2	0.1%	0	0.0%
Other Multi-Racial	81	1.2%	51	1.5%	22	1.2%
White	1,478	21.3%	1,107	31.9%	584	31.4%
NOT PROVIDED	2,305	33.3%	13	0.4%	6	0.3%
Total	6,926	100%	3,471	100%	1,859	100%

Female Head of Household % of Complete Apps: 47





Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	3	
2	15	1
3	28	4
4	15	2
5	9	3
6	1	
7	5	2
8	1	
10	2	
11	15	3
12	18	4
13	43	8
14	23	1
15	20	2
16	64	7
17	57	9
18	49	10
19	22	
20	5	
21	3	
22	76	3
23	35	3
24	69	13
25	98	18
26	74	11
27	47	12
28	4	
29	87	11
30	101	20
31	18	4
32	419	123
33	512	102
34	1,640	392
35	623	132
36	525	81
37	591	133

House District	Submitted Surveys	Submitted Applications
38	16	1
39	33	2
40	60	11
41	44	10
42	81	12
43	15	
44	42	11
45	11	1
46	71	11
47	573	133
48	60	6
49	118	22
50	166	29
51	1,622	562
52	978	295
53	1,638	517
54	1,787	510
55	1,172	376
56	825	184
57	2,075	548
58	994	279
59	109	16
60	405	66
61	74	11
62	103	17
63	79	13
64	50	9
65	51	6
66	34	6
67	56	11
68	70	13
69	37	6
70	49	5
71	48	6
72	1,569	389

House District	Submitted Surveys	Submitted Applications
73	723	180
74	251	49
75	161	27
76	150	25
77	119	14
78	173	27
79	219	40
80	82	9
81	673	218
82	139	18
83	584	103
84	490	103
85	164	29
86	524	93
87	341	47
88	108	18
89	81	5
90	144	26
91	234	27
92	475	96
93	218	30
94	108	14
95	238	67
96	93	10
97	417	59
98	123	13
99	430	58
100	497	70
101	68	12
102	294	43
103	278	56
104	103	20
105	435	112
Unknown	2,163	
Total	31,732	6,926





Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	496	90
2	3,091	896
3	1,044	168
4	894	123
5	478	60
6	1,352	329
7	596	91
8	1,485	306
9	241	33
10	604	100
11	407	63
12	1,409	291
13	339	74
14	182	33
15	223	33
16	134	22
17	618	141
18	549	145
19	2,909	701
20	4,663	1,475

Senate District	Submitted Surveys	Submitted Applications
21	1,502	441
22	225	29
23	44	5
24	149	26
25	1,575	326
26	204	36
27	2,408	543
28	213	47
29	177	30
30	827	204
31	140	17
32	47	4
33	68	8
34	104	13
35	89	11
36	2	
37	7	1
38	24	6
39	50	5
Unknown	2,163	
Total	31,732	6,926



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	686	127	31
Allen	817	197	48
Ascension	1,491	528	100
Assumption	599	380	59
Avoyelles		5	
Beauregard	1,617	283	79
Bienville		1	
Bossier		2	
Caddo	248	53	9
Calcasieu	12,264	3,412	818
Cameron	1,055	359	86
Catahoula		2	
Claiborne		3	
Concordia		2	
De Soto		5	
East Baton Rouge	1,916	580	95
East Feliciana	232	98	22
Evangeline		5	
Grant	337	64	3
Iberia	459	183	26
Iberville	403	139	30
Jackson	69	17	7
Jefferson	10,075	2,686	495
Jefferson Davis	978	258	49
La Salle	43		
Lafayette	544	153	17
Lafourche	6,972	2,737	935
LaSalle		12	
Lincoln	93	18	4
Livingston	2,101	471	152

^{*}Pipeline #6: FEMA Major/Severe Data Updated

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications	
Morehouse	128	31 31	Applications 3	
Natchitoches	214	35	2	
Orleans	7,308	2,275	314	
Ouachita	429	135	16	
Plaguemines	875	320	110	
Pointe Coupee	74	23	5	
Rapides	1,236	204	40	
Richland	,	4		
Sabine	161	15	1	
St. Bernard	957	166	29	
St. Charles	2,744	1,128	325	
St. Helena	655	578	164	
St. James	1,435	713	236	
St. John the Baptist	3,998	1,907	508	
St. Landry	589	95	15	
St. Martin	351	101	16	
St. Mary	425	192	34	
St. Tammany	2,750	570	97	
Tangipahoa	4,464	2,262	515	
Tensas		1	1	
Terrebonne	8,176	3,491	1,273	
Union	99	15	3	
Vermilion	660	142	20	
Vernon	495	88	16	
Washington	750	204	33	
Webster		2		
West Baton Rouge	101	22	4	
West Carroll		3		
West Feliciana	41	9		
Winn	132	25	1	
Other Parishes		4,196	80	
Total	82,246	31,732	6,926	

^{*}Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

^{*}Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K.



Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	12	18	\$1,467,969.28	4	\$537,765.63
Allen	17	30	\$2,184,608.60	16	\$1,444,897.60
Ascension	64	30	\$2,066,480.15	18	\$1,307,344.13
Assumption	36	22	\$2,036,181.74	12	\$1,045,780.73
Beauregard	26	46	\$4,853,349.68	31	\$3,197,086.35
Caddo	8	1	\$28,700.56	1	\$28,700.56
Calcasieu	295	454	\$40,718,313.47	275	\$25,013,852.45
Cameron	24	47	\$4,745,887.70	25	\$2,392,823.96
East Baton Rouge	55	34	\$1,898,347.06	24	\$1,255,166.08
East Feliciana	12	10	\$867,154.92	5	\$349,661.50
Grant	1	1	\$73,973.27	1	\$73,973.27
Iberia	14	11	\$982,252.41	5	\$545,225.71
Iberville	20	9	\$602,673.40	6	\$422,266.67
Jackson	3	4	\$306,008.26	2	\$187,530.73
Jefferson	242	204	\$13,232,674.54	95	\$6,461,802.10
Jefferson Davis	23	22	\$1,952,171.04	14	\$1,300,784.88
Lafayette	13	3	\$330,648.67	1	\$9,387.36
Lafourche	342	521	\$40,624,479.48	257	\$20,933,971.06
Lincoln	3	1	\$81,886.18		. , ,
Livingston	73	67	\$5,188,341.90	43	\$3,351,362.26
Morehouse	2		70,200,012.00		Ţ <i>Ū</i> ,000,000,000.
Natchitoches	1	1	\$26,327.71	1	\$26,327.71
Orleans	201	91	\$4,021,202.87	46	\$1,557,794.25
Ouachita	13	3	\$448,979.06	2	\$320,652.35
Plaquemines	71	36	\$3,013,772.12	18	\$1,654,305.88
Pointe Coupee	2	3	\$222,233.54	2	\$169,041.54
Rapides	21	17	\$1,537,011.09	7	\$524,332.03
Sabine	1		Ţ =/50 · /5 = = · 60		¥5=1,55=155
St. Bernard	20	7	\$152,590.11	3	\$75,721.55
St. Charles	109	204	\$17,342,774.68	111	\$9,158,601.25
St. Helena	70	92	\$8,102,580.47	54	\$4,686,615.21
St. James	101	126	\$10,670,761.69	76	\$6,077,959.50
St. John the Baptist	165	310	\$22,350,637.13	208	\$15,181,265.95
St. Landry	10	5	\$509,915.55	2	\$206,007.36
St. Martin	13	3	\$225,350.65		Ψ200,007.50
St. Mary	20	12	\$967,753.71	5	\$332,735.14
St. Tammany	52	35	\$1,468,422.84	16	\$647,485.29
Tangipahoa	245	238	19775648.07	143	\$11,847,438.52
Tensas	0	1	\$21,468.10	1.5	Ţ,0 17 , 100.32
Terrebonne	438	725	\$58,876,693.94	313	\$27,008,582.92
Union	2	1	\$73,824.56	1	\$73,824.56
Vermilion	11	7	\$921,598.64	3	\$276,067.74
Vernon	7	9	\$764,315.09	8	\$650,105.15
Washington	22	9	\$504,787.79	4	\$296,077.54
West Baton Rouge	3	1	\$34,329.71	1	\$34,329.71
Winn	1	1	754,523.71	1	,υ4,υ∠υ./1
Other Parish	80				
Total		2 471	\$276 275 001 42	1 050	\$150,664,654.18
iotai	2,964	3,471	\$276,275,081.43	1,859	\$1.0,004,004.18