



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #38
August 7, 2023 – August 14, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey was the first step in receiving assistance. The deadline to complete the survey was August 1, 2023. Only homeowners who completed a program survey by the August 1 deadline will be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Solution 2 Reconstruction](#)
- [Fortified Construction Checklist](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The program’s mobile outreach team provides in-person support for homeowners completing applications in impacted areas throughout the state.
- Information on mobile outreach support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- As of 08/14/23, survey submissions increased by 77 from the previous week, making the total submissions 38,826. 25,090 homeowners were determined to be in Phases I – VII.
- 15,736 environmental reviews have been completed, representing 63% of the 25,090 homeowners in Phases I – VII.
- 15,493 homeowners, from Phases I – VII, have been invited to start an application. 8,281 applications have been submitted, representing 53% of the homeowners invited to start an application.
- There has been a total of 3,850 grant awards offered to homeowners totaling \$307,644,891.16. Of those, 2,179 homeowners have closed on their grant agreements, obligating \$175,443,197.89.

Program Mobile and Event Outreach

- The Program completed 22 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
July '23	65
Aug '23	42

- 24 planned Mobile Outreaches scheduled to take place in the next reporting period:
 - 8/14 10am-4pm Larose Civic Center 307 East 5th Street
 - 8/14 10am-4pm Towers Chamber 520 old Spanish Trail, Slidell
 - 8/14 8am-5pm Lake Charles Office/ Magnolia 1011 Lakeshore Dr, S 306 Lake Charles
 - 8/15 10am-4pm Fletcher College –Main/ Large Meeting Rm 1407 LA-311, Schriever
 - 8/15 10am-4pm Jean Lafite Civ Ctr 4917 City Park St, Jean Lafitte
 - 8/15 10am-4pm Garyville Library 111 Historic Front St, Garyville
 - 8/15 10am-4pm Houma Library 778 Grand Caillou Road, Houma
 - 8/15 9:30am-4:30pm Dequincy Library 102 N. Pine Street, Dequincy
 - 8/15 9:30am-4:30pm Grand Lake Library 10200 Gulf Highway, Lake Charles
 - 8/16 10am-4pm EBR Main Library 7711 Goodwood Blvd, Baton Rouge
 - 8/16 10am-4pm Mathews Building 4876 LA-1, Mathews
 - 8/16 9:30am-4:30pm West Bank Library 751 Manhattan Blvd, Harvey
 - 8/16 10am-4pm Towers Chamber 520 old Spanish Trail, Slidell
 - 8/16 10am-4pm Roland Borne, Sr. Library 979 LA-18, Edgard
 - 8/16 8am-5pm Lake Charles Office/ Magnolia 1011 Lakeshore Dr, S 306 Lake Charles
 - 8/17 10am-4pm Thibodeaux Library 705 W 5th St #3154, Thibodaux
 - 8/17 10am-4pm Clausen Bldg. 115485 W. Club Deluxe Road, Hammond
 - 8/17 10am-4pm Fletcher College 331 Dickson Rd, Houma, LA
 - 8/17 10am-4pm Trinity Community Center 3908 Joliet St, New Orleans
 - 8/17 8am-5pm Lake Charles Office/ Magnolia 1011 Lakeshore Dr, S 306 Lake Charles
 - 8/18 10am-4pm Houma Library 778 Grand Caillou Road, Houma
 - 8/18 10am-4pm Regala Gymnasium 194 Regala Park Road, Reserve
 - 8/18 9:30am-4:30pm Grand Lake Library 10200 Gulf Highway, Lake Charles
 - 8/18 9:30am-3:30pm Lafayette Main Library 301 W Congress St, Lafayette

Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 08/07/23	Weekly Activity	As of 08/14/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,505	65	43,570		
Non-submitted Surveys	4,756	-12	4,744		
Submitted Surveys	38,749	77	38,826	100%	
Working Phases (1-7) Total	25,020	70	25,090	65%	
Phase I	16,152	57	16,209	42%	
Phase II	1,988	3	1,991	5%	
Phase III	2,366	4	2,370	6%	
Phase IV	3,202	5	3,207	8%	
Phase V	51	0	51	0%	
Phase VI	1,106	1	1,107	3%	
Phase VII	155	0	155	0%	
Non-Working Phases Total	13,729	7	13,736	35%	
Environmental Reviews					
Environmental Reviews Available to Work	10,065	-711	9,354		
Environmental Reviews Completed	14,955	781	15,736		
Home Inspections					
Home Inspections Available to Work	2,280	214	2,494		
Total Home Inspections Completed	5,471	316	5,787		
Applications In Process					
Total Number of Invited Applications	14,531	962	15,493		
Applications Not Available for Grant Determination	6,780	432	7,212		
Applications Available for Grant Determination	7,751	530	8,281	100%	
Pending Grant Determination	3,497	397	3,894	47%	
Grant Determinations				53%	% Grant Determinations
Zero Award	121	5	126	1.5%	
Ineligible	286	7	293	3.5%	
Withdrawn	115	3	118	1.4%	
Appeals In Progress	40	5	45		
Grant Awards Offered to Applicant	3,732	118	3,850	46.5%	\$307,644,891.16
Grant Awards					
Grant Awards Obligated	2,076	103	2,179		\$ 175,443,197.89
Solution 1 & 1/3	656	33	689		\$60,155,012.63
Solution 2 & 2/3	1,368	68	1,436		\$111,993,588.99
Solution 3 Only	52	2	54		\$3,294,596.27
Disbursements					
Total Disbursements	1,032	26	1,058		\$ 57,895,560.45
Solution 1 & 1/3	379	14	393		\$14,673,248.14
Solution 2 & 2/3	605	12	617		\$40,334,756.14
Solution 3 Only	48	0	48		\$2,887,556.17
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	597	21	618		
Solution 1 & 1/3	170	9	179		
Solution 2 & 2/3	377	12	389		
Solution 3 Only	50	0	50		



Table 3: Key Program Statistics: Totals to Date.

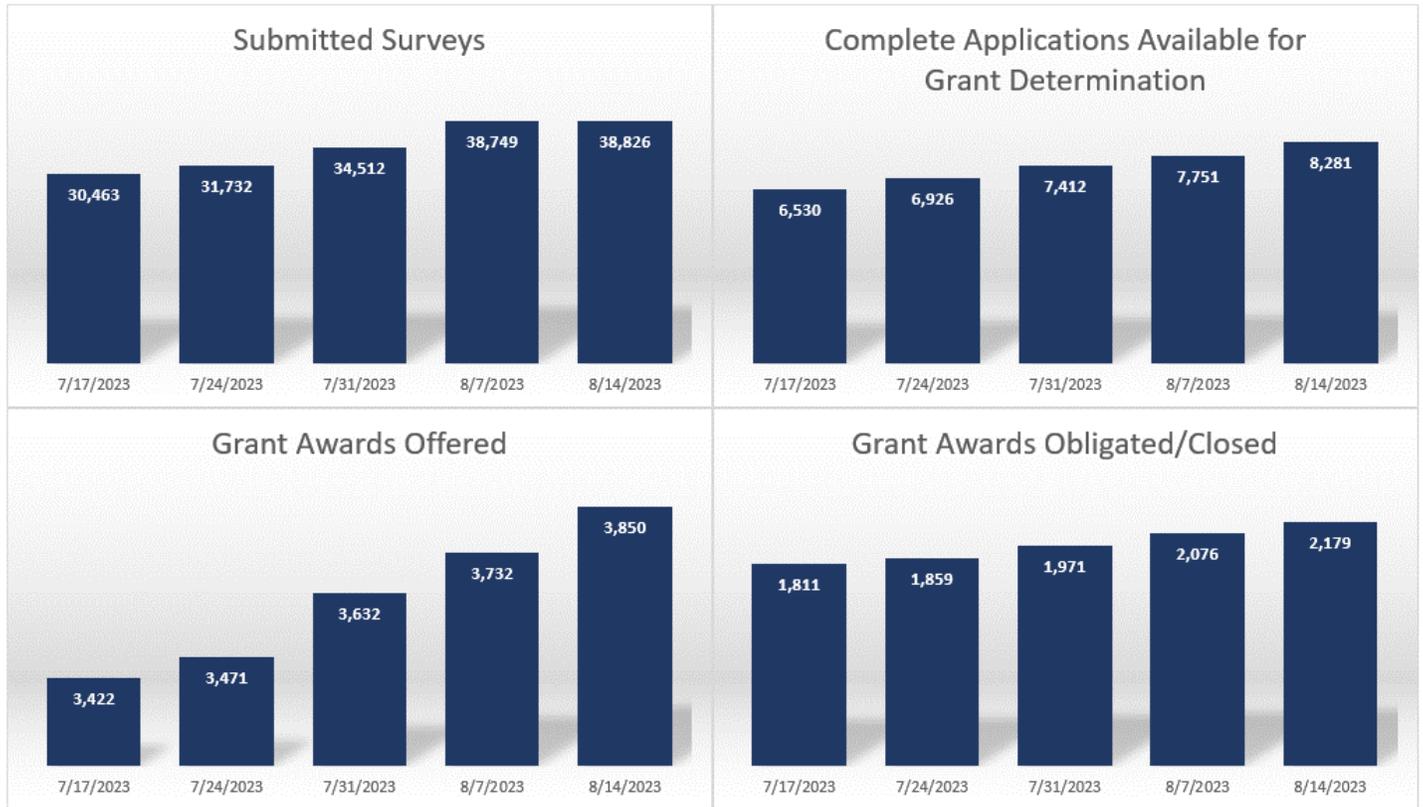




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	97	1.2%	82	2.1%	38	1.7%
American Indian/Alaska Native and White	44	0.5%	33	0.9%	14	0.6%
American Indian/Alaskan Native/Black-African American	107	1.3%	78	2.0%	49	2.3%
Asian	34	0.4%	20	0.5%	14	0.6%
Asian and White	11	0.1%	9	0.2%	4	0.2%
Black/African American	3,053	36.9%	2,209	57.4%	1,290	59.2%
Black/African American and White	91	1.1%	68	1.8%	44	2.0%
Decline to answer	84	1.0%	45	1.2%	27	1.2%
Native Hawaiian/Other Pacific Islander	4	0.1%	4	0.1%	3	0.1%
Native Hawaiian/Other Pacific Islander and White	1	0.0%	1	0.0%	0	0.0%
Other Multi-Racial	93	1.1%	57	1.5%	26	1.2%
White	1,631	19.7%	1,232	32.0%	663	30.4%
NOT PROVIDED	3,031	36.6%	12	0.3%	7	0.3%
Total	8,281	100%	3,850	100%	2,179	100%

Female Head of Household % of Complete Apps: 45%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications	House District	Submitted Surveys	Submitted Applications	House District	Submitted Surveys	Submitted Applications
1	6		37	733	145	73	942	221
2	20	2	38	26	2	74	348	57
3	33	7	39	60	5	75	240	35
4	20	6	40	101	12	76	226	35
5	9	3	41	72	12	77	175	25
6	1		42	141	15	78	272	36
7	6	2	43	23	2	79	338	52
8	1		44	68	14	80	137	15
9	2		45	16	3	81	858	249
10	2		46	89	13	82	224	27
11	17	4	47	703	156	83	829	132
12	32	4	48	76	10	84	666	125
13	50	12	49	163	26	85	248	37
14	30	2	50	238	36	86	655	121
15	21	4	51	1,847	630	87	536	62
16	80	17	52	1,234	328	88	154	27
17	69	10	53	1,946	570	89	121	10
18	61	14	54	2,025	567	90	226	37
19	24	1	55	1,373	411	91	374	37
20	7		56	1,074	229	92	632	115
21	5		57	2,560	645	93	332	38
22	106	9	58	1,250	323	94	171	24
23	57	7	59	146	23	95	305	75
24	98	14	60	534	110	96	120	13
25	136	22	61	104	16	97	702	79
26	109	13	62	138	21	98	205	18
27	56	12	63	111	15	99	720	92
28	7		64	72	12	100	823	93
29	126	22	65	83	10	101	110	14
30	139	22	66	53	7	102	444	61
31	30	4	67	76	14	103	444	69
32	541	128	68	90	12	104	177	28
33	644	139	69	46	8	105	631	122
34	1,935	466	70	66	12	Unknown	176	
35	781	173	71	76	7	Total	38,826	8,281
36	656	109	72	1,935	451			



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	760	124
2	3,745	1,082
3	1,695	217
4	1,464	176
5	756	77
6	1,690	394
7	960	124
8	2,053	367
9	402	49
10	910	129
11	606	91
12	1,839	357
13	473	93
14	262	47
15	324	44
16	172	25
17	796	158
18	756	174
19	3,652	815
20	5,376	1,631

Senate District	Submitted Surveys	Submitted Applications
21	1,900	497
22	280	37
23	59	8
24	251	35
25	1,938	374
26	338	55
27	2,896	671
28	310	49
29	243	38
30	1,046	240
31	207	27
32	60	5
33	89	11
34	127	23
35	107	17
36	3	
37	9	1
38	31	6
39	65	13
Unknown	176	
Total	38,826	8,281



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	686	162	33
Allen	817	261	50
Ascension	1,491	576	129
Assumption	599	431	104
Avoyelles		8	
Beauregard	1,617	338	87
Bienville		1	
Bossier		4	
Caddo	248	77	19
Calcasieu	12,264	3,885	1,010
Cameron	1,055	377	97
Catahoula		2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,916	811	132
East Feliciana	232	121	25
Evangeline		6	
Franklin		1	
Grant	337	69	8
Iberia	459	212	29
Iberville	403	159	32
Jackson	69	15	8
Jefferson	10,075	3,608	634
Jefferson Davis	978	300	57
La Salle	43		
Lafayette	544	196	27
Lafourche	6,972	2,954	1,036
LaSalle		12	
Lincoln	93	17	5
Livingston	2,101	582	173

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	128	34	12
Natchitoches	214	51	7
Orleans	7,308	3,500	439
Ouachita	429	136	22
Plaquemines	875	447	124
Pointe Coupee	74	31	8
Rapides	1,236	245	47
Richland		4	
Sabine	161	23	3
St. Bernard	957	255	34
St. Charles	2,744	1,323	397
St. Helena	655	692	185
St. James	1,435	848	279
St. John the Baptist	3,998	2,264	591
St. Landry	589	135	19
St. Martin	351	117	19
St. Mary	425	248	41
St. Tammany	2,750	758	137
Tangipahoa	4,464	2,616	627
Tensas		1	1
Terrebonne	8,176	3,878	1,417
Union	99	23	3
Vermilion	660	169	31
Vernon	495	112	17
Washington	750	283	41
Webster		2	
West Baton Rouge	101	27	8
West Carroll		3	
West Feliciana	41	10	1
Winn	132	19	4
Other Parishes		5,370	72
Total	82,246	38,826	8,281

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K.



Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	12	20	\$1,696,494.88	5	\$614,491.18
Allen	16	33	\$2,618,930.81	20	\$1,594,359.01
Ascension	84	37	\$2,537,658.00	23	\$1,715,484.82
Assumption	72	31	\$2,687,710.62	18	\$1,483,920.99
Beauregard	34	46	\$4,797,534.96	36	\$3,824,812.45
Caddo	18	1	\$28,700.56	1	\$28,700.56
Calcasieu	437	499	\$45,137,697.95	307	\$27,886,297.68
Cameron	32	49	\$5,038,777.03	26	\$2,461,256.83
East Baton Rouge	86	38	\$2,379,598.78	29	\$1,469,969.57
East Feliciana	14	10	\$867,154.92	7	\$549,524.81
Grant	5	2	\$266,305.35	1	\$73,973.27
Iberia	16	13	\$1,002,538.62	6	\$574,018.99
Iberville	19	12	\$1,062,502.64	8	\$588,599.61
Jackson	4	4	\$306,008.26	2	\$187,530.73
Jefferson	333	243	\$15,859,700.74	114	\$7,667,822.91
Jefferson Davis	29	24	\$2,170,472.93	14	\$1,302,484.88
Lafayette	21	5	\$444,242.19	2	\$69,982.13
Lafourche	388	571	\$45,060,967.46	295	\$23,763,945.33
Lincoln	4	1	\$81,886.18		
Livingston	80	79	\$6,144,485.33	49	\$3,783,030.34
Morehouse	11				
Natchitoches	6	1	\$26,327.71	1	\$26,327.71
Orleans	315	100	\$4,322,394.68	53	\$1,887,159.81
Ouachita	14	8	\$627,132.05	3	\$448,979.06
Plaquemines	76	44	\$3,569,434.79	19	\$1,794,802.47
Pointe Coupee	6	2	\$169,041.54	2	\$169,041.54
Rapides	27	18	\$1,547,130.85	10	\$789,159.84
Sabine	3				
St. Bernard	24	8	\$186,050.85	5	\$140,699.30
St. Charles	169	214	\$18,424,702.84	132	\$11,268,971.29
St. Helena	88	95	\$8,622,374.31	67	\$5,829,737.03
St. James	131	138	\$11,453,614.65	86	\$6,846,119.55
St. John the Baptist	220	336	\$23,814,247.17	232	\$16,553,009.87
St. Landry	13	6	\$551,353.05	4	\$429,475.31
St. Martin	14	5	\$334,745.40	1	\$33,510.04
St. Mary	20	19	\$1,457,592.46	8	\$611,325.84
St. Tammany	90	38	\$1,655,963.96	19	\$698,614.19
Tangipahoa	325	265	22063274.69	171	\$13,977,556.36
Tensas	0	1	\$21,468.10		
Terrebonne	502	797	\$65,486,938.45	383	\$32,615,876.82
Union	1	2	\$158,824.56	1	\$73,824.56
Vermilion	20	9	\$1,161,598.64	3	\$276,067.74
Vernon	8	9	\$764,315.09	9	\$764,315.09
Washington	24	15	\$917,667.40	6	\$534,088.67
West Baton Rouge	6	2	\$119,329.71	1	\$34,329.71
West Feliciana	1				
Winn	4				
Other Parish	72				
Total	3,894	3,850	\$307,644,891.16	2,179	\$175,443,197.89