

Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #39 August 14, 2023 – August 21, 2023

Issued: August 21, 2023

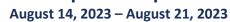




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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2024	\$1.27 B
2	+ Hurricanes Laura & Delta		
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a mostimpacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.

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Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained FEMA IA damages of \$5,000 or greater for repairs
- (4) NOT received or expect to receive structural insurance payments greater than \$25k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI					
	LESS THAN 50% AMI	⋄										
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		<	<								
	GREATER THAN 80% AMI				<	<	✓					
GEOGRAPHY	MOST IMPACTED	N/A	N/A N/A	N/A	<		AL/A					
GEOGRAPHI	OTHER IMPACTED		N/A			<	N/A					
HOMEOWNER 62+ AND/OR HOUSEHOLD	YES	N/A	<		NI/A	N1/A	AL/A					
MEMBER WITH DISABILITY	N0		N/A N/A	N/A	N/A N/A	N/A						
STATUS OF REPAIRS	COMPLETE				N/A	N/A			<			
STATUS OF REPAIRS	INCOMPLETE	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A	✓	<

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

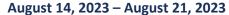
Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing applications. The calendar of mobile locations is posted at <u>restore.la.gov/events</u>.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

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Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.



Completing the program survey was the first step in receiving assistance. The deadline to complete the survey was August 1, 2023. Only homeowners who completed a program survey by the August 1 deadline will be considered for program assistance.



The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.



Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.



During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.



After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process

Please visit the program Resources page for more information on contractor selection:

- Solution 1 Reconstruction
- Solution 2 10 Tips for Hiring a
- Contractor
- Solution 2 Mobile Home Unit Repair Options
 Fortified Construction Checklist
 Fortified Roof Checklist

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.



Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs, reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The program's mobile outreach team provides in-person support for homeowners completing applications in impacted areas throughout the state.
- Information on mobile outreach support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - o Phase 1 on May 11, 2022
 - o Phase 2 3 on Aug. 24, 2022
 - o Phase 4 − 5 on Nov. 28, 2022
 - o Phase 6 on Dec. 15, 2022
 - o Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- As of 08/21/23, survey submissions increased by 84 from the previous week, making the total submissions 38,910. 25,150 homeowners were determined to be in Phases I – VII.
- 16,652 environmental reviews have been completed, representing 66% of the 25,150 homeowners in Phases I VII.
- 16,647 homeowners, from Phases I VII, have been invited to start an application. 9,112 applications have been submitted, representing 55% of the homeowners invited to start an application.
- There has been a total of 3,966 grant awards offered to homeowners totaling \$316,836,076.30. Of those, 2,265 homeowners have closed on their grant agreements, obligating \$182,743,856.24.

Program Mobile and Event Outreach

- The Program completed 24 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
July '23	65
Aug '23	66

23 planned Mobile Outreaches scheduled to take place in the next reporting period:

	8/21 8/21 8/21 8/22 8/22 8/22 8/22 8/22	10am-4pm 9:30am-4:30pm 8am-5pm 10am-4pm 10am-4pm 10am-4pm 9:30am-4:30pm 9:30am-4:30pm 9:30am-4:30pm 10am-4pm 9:30am-4:30pm 10am-4pm 8am-5pm 10am-4pm	Larose Civic Center East Bank Regional Library Lake Charles Office/ Magnolia Fletcher College Garyville Library Houma Library River Ridge Library Dequincy Library Grand Lake Library EBR Main Library Mathews Building West Bank Library Lake Charles Office/ Magnolia Thibodeaux Library Clausen Bldg. Regala Gymnasium Fletcher College Lake Charles Office/ Magnolia Houma Library River Ridge Library	307 East 5th Street 747 W Napoleon Ave, Metairie 1011 Lakeshore Dr, S 306 Lake Charles 331 Dickson Rd, Houma, LA 111 Historic Front St, Garyville 778 Grand Caillou Road, Houma 8825 Jefferson Hwy, River Ridge 102 N. Pine Street, Dequincy 10200 Gulf Highway, Lake Charles 7711 Goodwood Blvd, Baton Rouge 4876 LA-1, Mathews 751 Manhattan Blvd, Harvey 170 West 10th Street, Reserve 1011 Lakeshore Dr, S 306 Lake Charles 705 W 5th St #3154, Thibodaux 115485 W. Club Deluxe Road, Hammond 194 Regala Park Road, Reserve 331 Dickson Rd, Houma, LA 1011 Lakeshore Dr, S 306 Lake Charles 778 Grand Caillou Road, Houma 8825 Jefferson Hwy, River Ridge
•	8/25 8/25	9:30am-4:30pm 9:30am-4:30pm	River Ridge Library Grand Lake Library	8825 Jefferson Hwy, River Ridge 10200 Gulf Highway, Lake Charles
•	8/25	9:30am-4:30pm	Jennings Library	118 W. Plaquemine Street, Jennings



Table 2: Homeowner Program Snapshot.

Restore 2020 Hom	eowner F	rogram	Weekly S	napshot	
Activity	As of 08/14/23	Weekly Activity	As of 08/21/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,570	77	43,647		
Non-submitted Surveys	4,744	-7	4,737		
Submitted Surveys	38,826	84	38,910	100%	
Working Phases (1-7) Total	25,090	60	25,150	65%	
Phase I	16,209	40	16,249	42%	
Phase II	1,991	7	1,998	5%	
Phase III	2,370	7	2,377	6%	
Phase IV	3,207	6	3,213	8%	
Phase V	51	0	51	0%	
Phase VI	1,107	0	1,107	3%	
Phase VII	155	0	155	0%	
Non-Working Phases Total	13,736	24	13,760	35%	
Environmental Reviews	10,100		10,100	2272	
Environmental Reviews Available to Work	9,354	-856	8,498		
Environmental Reviews Completed	15,736	916	16,652		
Home Inspections	10,700	0.0	10,002		
Home Inspections Available to Work	2,494	370	2,864		
Total Home Inspections Completed	5,787	461	6,248		
Applications In Process	0,707	701	0,240		
Total Number of Invited Applications	15,493	1,154	16,647		
Applications Not Available for Grant Determination	7,212	323	7,535		
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Applications Available for Grant Determination	8,281	831	9,112	100%	
Pending Grant Determination	3,894	697	4,591	50%	
Grant Determinations			50%	% Grant Determinations	
Zero Award	126	8	134	1.5%	
Ineligible	293	6	299	3.3%	
Withdrawn	118	4	122	1.3%	
Appeals In Progress	45	-14	31		
Grant Awards Offered to Applicant	3,850	116	3,966	43.5%	\$316,836,076.30
Grant Awards					
Grant Awards Obligated	2,179	86	2,265		\$ 182,743,856.24
Solution 1 & 1/3	689	20	709		\$61,996,962.15
Solution 2 & 2/3	1,436	65	1,501		\$117,401,588.72
Solution 3 Only	54	1	55		\$3,345,305.37
Disbursements					
Total Disbursements	1,058	94	1,152		\$ 62,157,698.29
Solution 1 & 1/3	393	53	446		\$15,465,575.06
Solution 2 & 2/3	617	38	655		\$43,563,435.04
Solution 3 Only	48	3	51		\$3,128,688.19
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	618	36	654		
Solution 1 & 1/3	179	3	182		
Solution 2 & 2/3	389	31	420		
Solution 3 Only	50	2	52		



Table 3: Key Program Statistics: Totals to Date.

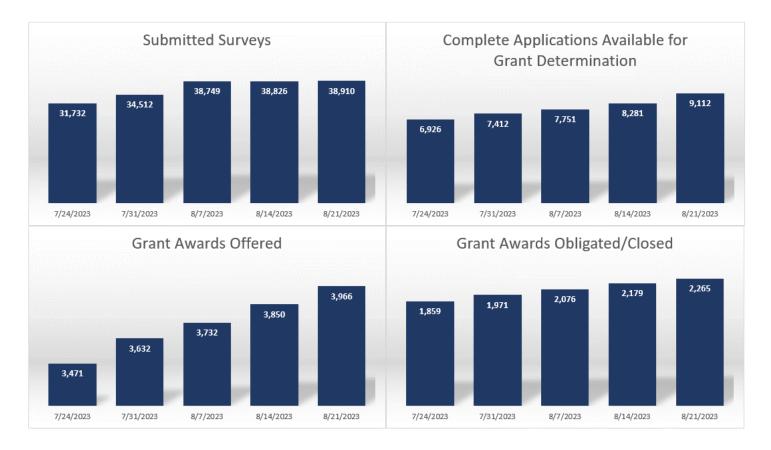




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	98	1.1%	82	2.1%	39	1.7%
American Indian/Alaska Native and White	46	0.5%	35	0.9%	14	0.6%
American Indian/Alaskan Native/Black- African American	116	1.3%	79	2.0%	48	2.1%
Asian	35	0.4%	22	0.6%	14	0.6%
Asian and White	11	0.1%	9	0.2%	4	0.2%
Black/African American	3,260	35.8%	2,295	57.9%	1,338	59.1%
Black/African American and White	97	1.1%	71	1.8%	46	2.0%
Decline to answer	92	1.0%	47	1.2%	29	1.3%
Native Hawaiian/Other Pacific Islander	4	0.0%	4	0.1%	3	0.1%
Native Hawaiian/Other Pacific Islander and White	1	0.0%	1	0.0%	0	0.0%
Other Multi-Racial	98	1.1%	61	1.5%	26	1.2%
White	1,728	19.0%	1,248	31.5%	696	30.7%
NOT PROVIDED	3,526	38.7%	12	0.3%	8	0.4%
Total	9,112	100%	3,966	100%	2,265	100%

Female Head of Household % of Complete Apps: 43%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	6	
2	20	3
3	34	8
4	20	6
5	9	3
6	1	
7	6	1
8	1	
9	2	
10	2	
11	17	3
12	32	6
13	50	14
14	30	3
15	21	4
16	81	20
17	69	16
18	61	16
19	24	2
20	7	
21	5	
22	107	11
23	57	7
24	98	18
25	137	25
26	109	16
27	56	12
28	7	
29	126	22
30	139	30
31	30	4
32	543	141
33	647	154
34	1,937	519
35	783	182
36	657	122

House	Submitted	Submitted
District	Surveys	Applications
37	733	156
38	27	2
39	60	7
40	102	13
41	72	12
42	142	23
43	23	3
44	68	19
45	16	5
46	89	14
47	704	174
48	76	12
49	163	29
50	245	36
51	1,852	666
52	1,234	359
53	1,947	619
54	2,029	601
55	1,378	461
56	1,075	249
57	2,565	690
58	1,250	353
59	146	29
60	541	125
61	103	19
62	139	21
63	112	24
64	73	16
65	83	11
66	53	8
67	76	15
68	90	15
69	46	11
70	66	15
71	76	8
72	1,944	483

House	Submitted	Submitted
District	Surveys	Applications
73	945	247
74	350	63
75	241	37
76	228	43
77	175	28
78	273	38
79	338	55
80	137	15
81	859	270
82	224	26
83	833	153
84	669	138
85	249	42
86	658	141
87	539	78
88	154	32
89	121	12
90	226	40
91	375	42
92	634	121
93	332	39
94	171	27
95	306	78
96	120	18
97	705	89
98	206	23
99	725	101
100	828	121
101	110	15
102	445	69
103	444	73
104	177	36
105	632	131
Unknown	152	
Total	38,910	9,112



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	762	141
2	3,757	1,172
3	1,704	253
4	1,471	199
5	757	88
6	1,696	427
7	963	144
8	2,061	413
9	403	52
10	912	134
11	608	105
12	1,848	397
13	475	106
14	261	53
15	325	56
16	172	33
17	798	169
18	757	195
19	3,660	888
20	5,381	1,743

Carrata	Culturality	Codensitional
Senate	Submitted	Submitted
District	Surveys	Applications
21	1,910	538
22	280	45
23	59	11
24	253	44
25	1,940	413
26	339	65
27	2,902	733
28	311	53
29	244	43
30	1,048	278
31	208	29
32	60	7
33	89	16
34	128	31
35	107	17
36	3	
37	9	1
38	31	5
39	66	15
Unknown	152	
Total	38,910	9,112



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications	
Acadia	686	166	43	
Allen	817	238	54	
Ascension	1,491	590	153	
Assumption	599	444	121	
Avoyelles		8		
Beauregard	1,617	319	95	
Bienville		1		
Bossier		4		
Caddo	248	81	21	
Calcasieu	12,264	3,914	1,113	
Cameron	1,055	385	106	
Catahoula		2		
Claiborne		3		
Concordia		5		
De Soto		9		
East Baton Rouge	1,916	755	156	
East Feliciana	232	122	25	
Evangeline		6		
Franklin		1		
Grant	337	69	8	
Iberia	459	202	35	
Iberville	403	156	41	
Jackson	69	15	9	
Jefferson	10,075	3,517	713	
Jefferson Davis	978	292	62	
La Salle	43			
Lafayette	544	181	38	
Lafourche	6,972	2,935	1,118	
LaSalle		11	2	
Lincoln	93	17	4	
Livingston	2,101	569	184	

^{*}Pipeline #6: FEMA Major/Severe Data Updated

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications	
Morehouse	128	34	13	
Natchitoches	214	214 51		
Orleans	7,308 3,41		509	
Ouachita	429	101	32	
Plaquemines	875	447	126	
Pointe Coupee	74	74 31		
Rapides	1,236	250	52	
Richland		4		
Sabine	161	23	3	
St. Bernard	957	256	37	
St. Charles	2,744	1,344	420	
St. Helena	655	697	191	
St. James	1,435	858	297	
St. John the Baptist	3,998	2,269	641	
St. Landry	589	138	21	
St. Martin	351	119	21	
St. Mary	425	235	41	
St. Tammany	2,750	782	173	
Tangipahoa	4,464	2,581	707	
Tensas		1	1	
Terrebonne	8,176	3,863	1,525	
Union	99	23	5	
Vermilion	660	170	35	
Vernon	495	95	25	
Washington	750	285	44	
Webster		2		
West Baton Rouge	101	23	8	
West Carroll		3		
West Feliciana	41	10	1	
Winn	132	18	5	
Other Parishes		5,768	62	
Total	82,246	38,910	9,112	

^{*}Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

^{*}Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K.



Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant	Grant Award	Grant Awards	Obligated	Obligated Award
Damageu Parish	Determination	Offered	Offered Amounts (\$)	Award	Amount (\$)
Acadia	22	20	\$1,771,318.57	5	\$615,691.18
Allen	20	33	\$2,995,200.37	21	\$1,620,281.32
Ascension	101	44	\$3,279,781.83	25	\$1,848,080.95
Assumption	86	34	\$2,865,585.71	21	\$1,757,096.88
Beauregard	42	46	\$4,797,534.96	37	\$3,933,785.72
Caddo	20	1	\$28,700.56	1	\$28,700.56
Calcasieu	526	514	\$46,267,015.03	315	\$28,620,817.12
Cameron	41	49	\$4,991,146.81	26	\$2,434,946.21
East Baton Rouge	107	41	\$2,467,123.24	30	\$1,521,507.98
East Feliciana	14	10	\$867,154.92	7	\$549,524.81
Grant	5	2	\$266,305.35	1	\$73,973.27
Iberia	22	13	\$1,002,538.62	6	\$574,018.99
Iberville	28	12	\$1,062,502.64	8	\$588,599.61
Jackson	5	4	\$306,008.26	2	\$187,530.73
Jefferson	407	248	\$15,883,215.04	123	\$8,151,275.07
Jefferson Davis	32	25	\$2,255,472.93	15	\$1,387,484.88
LaSalle	2				
Lafayette	32	5	\$444,242.19	2	\$69,982.13
Lafourche	453	584	\$46,393,101.88	308	\$25,243,713.50
Lincoln	3	1	\$81,886.18		. , ,
Livingston	88	81	6295039.57	54	\$4,331,972.22
Morehouse	12			-	1 / /-
Natchitoches	6	1	\$26,327.71	1	\$26,327.71
Orleans	374	108	\$4,427,878.76	54	\$1,944,057.91
Ouachita	24	8	\$627,132.05	3	\$448,979.06
Plaquemines	70	52	\$4,192,300.56	19	\$1,794,802.47
Pointe Coupee	7	2	\$169,041.54	2	\$169,041.54
Rapides	31	19	\$1,628,031.54	13	\$978,112.28
Sabine	3		Ţ =/0=0/00=10 ·		7010/===:=0
St. Bernard	27	8	\$186,050.85	5	\$140,699.30
St. Charles	189	216	\$18,602,306.72	138	\$11,940,892.21
St. Helena	91	98	\$8,834,064.04	68	\$5,936,875.83
St. James	149	138	\$11,659,563.99	86	\$6,848,726.57
St. John the Baptist	261	342	\$24,155,314.54	238	\$17,038,484.00
St. Landry	15	6	\$551,353.05	4	\$429,475.31
St. Martin	15	5	\$334,745.40	1	\$33,510.04
St. Mary	21	18	\$1,367,485.75	7	\$521,219.13
St. Tammany	123	40	1752052.93	20	\$723,309.06
Tangipahoa	391	278	\$23,616,983.16	179	\$14,572,049.52
Tensas	0	1	\$23,010,983.10	173	㱬,3,2,0¬3.32
Terrebonne	586	818	\$67,042,480.87	399	\$33,886,088.16
Union	380	2	\$158,824.56	1	\$73,824.56
Vermilion	23	10	\$1,246,598.64	3	\$276,067.74
Vernon	16	9	\$1,246,398.64	9	\$764,315.09
Washington	25	17	\$1,028,872.31	7	\$623,685.91
West Baton Rouge	5	3		1	\$34,329.71
West Feliciana	1	3	\$122,009.48	1	334,323./1
	5				
Winn Other Parish					
Other Parish	62		4		4
Total	4,591	3,966	\$316,836,076.30	2,265	\$182,743,856.24