

# Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #4 December 12, 2022 – December 19, 2022

Issued: December 19, 2022



# December 12 – December 19, 2022

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#### Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2024	\$1.27 B
2	+ Hurricanes Laura & Delta		
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

#### Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



#### **Household Income**

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



#### **Homeowner Age**

Homeowners over the age of 62 will be prioritized.



#### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



#### Located in Most-Impacted Parishes

Household addresses located in a mostimpacted and distressed parishes will be prioritized.



# Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.

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Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained major/severe damage (per FEMA)
- (4) NOT received or expect to receive structural insurance payments greater than \$25k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
	LESS THAN 50% AMI	<					
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		<	<			
	GREATER THAN 80% AMI				<	<	<
OF CORPARILY	MOST IMPACTED	N/A	N/A	N/A	<		N/A
GEOGRAPHY	OTHER IMPACTED					<	
HOMEOWNER 62+	YES	N1/A	<		NI/A	N1/A	NI/A
AND/OR HOUSEHOLD MEMBER WITH DISABILITY	NO NO	N/A		<	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE	N/A I	N/A	N/A			<
	INCOMPLETE				<b>✓</b>	<	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at <a href="mailto:restore.la.gov/events">restore.la.gov/events</a>.

## Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program application period
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

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### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.



Completing the program survey is the first step in receiving program assistance and can be completed on any phone, tablet or mobile device at restore.la.gov.



The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state, and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.



Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as phone, computer or tablet, by accessing the link provided in the email sent by the program.

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The program will review the application and information from third party sources to determine whether the homeowner meets eligibility requirements for the program.



#### DAMAGE AND LEAD **ASSESSMENT**

During a scheduled damage assessment appointment, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.



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#### AWARD DETERMINATION

After Steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

#### GRANT **AGREEMENT & EXECUTION**

The homeowner will meet with the closing team to sign their grant agreement.

#### REIMBURSEMENT. REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/ reconstruction starts once the grant agreement is executed.



### **Executive Summary**

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - o Phase 1 on May 11, 2022
  - Phase 2 3 on Aug. 24, 2022
  - o Phase 4 − 5 on Nov. 28, 2022
  - o Phase 6 on Dec. 15, 2022
- As of 12/19/22, survey submissions increased by 231 from the previous week, making the total submissions 10,926. 4,861 homeowners were determined to be in Phases I – VI.
- 3,670 environmental reviews have been completed, representing 75% of the 4,861 homeowners in Phases I – VI.
- 3,672 homeowners have been invited to complete applications from Phase I VI. 2,307 applications have been completed, representing 63% of the homeowners invited to complete an application.
- There has been a total of 851 grant awards offered to homeowners. Of those, 145 homeowners have closed on their grant agreements, obligating \$11,686,121.24.

# Program Outreach

• The Program completed 2 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun-22	4
Jul-22	2
Aug-22	11
Sep-22	13
Oct-22	14
Nov-22	12
Dec-22	6

- Planned outreach/mobile events schedule to take place in the next reporting period:
  - 12/20, Larose Civic Center, Larose, 11-4
  - 12/21, Terrebonne Parish Library, East Houma Branch 12-5

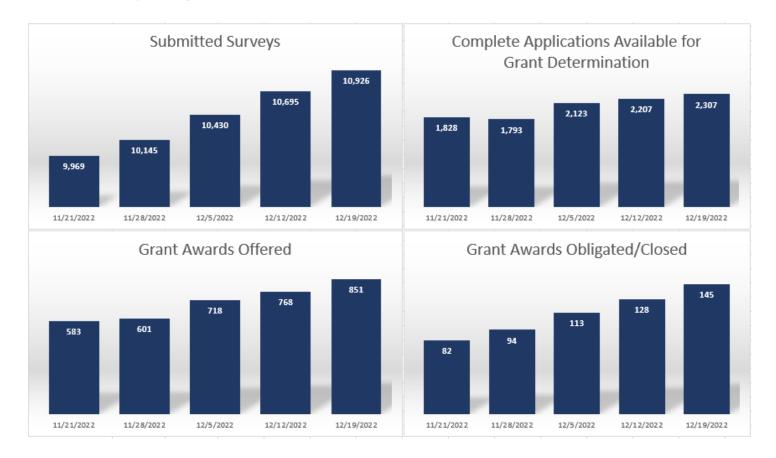


Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 12/12/22	Weekly Activity	As of 12/19/22	Percentage	Total Dollars
Surveys Recorded	-				
Total Surveys Recorded	12,240	250	12,490		
Non-submitted Surveys	1,545	19	1,564		
Submitted Surveys	10,695	231	10,926	100%	
Working Phases (1-6) Total	4,187	674	4,861	44%	
Phase I	3,018	543	3,561	33%	
Phase II	287	40	327	3%	
Phase III	356	37	393	4%	
Phase IV	467	50	517	5%	
Phase V	4	0	4	0%	
Phase VI	55	4	59	1%	
Non-Working Phases Total	6,508	-443	6,065	56%	
Environmental Reviews			1		
Environmental Reviews Available to Work	524	667	1,191		
Environmental Reviews Completed	3,663	7	3,670		
Home Inspections:					
Home Inspections Available to Work	653	-9	644		
Total Home Inspections Completed	1,554	109	1,663		
Applications In Process					
Total Number of Invited Applications	3,610	62	3,672		
Applications Not Available for Grant Determination	1,403	-38	1,365		
Applications Available for Grant Determination	2,207	100	2,307	100%	
Pending Grant Determination	1,315	9	1,324	57.4%	
Grant Determinations			42.6%	% Grant Determinations	
Zero Award	24	1	25	1.1%	
Ineligible	66	6	72	3.1%	
Withdrawn	34	1	35	1.5%	
Appeals In Progress	9	-2	7		
Grant Awards Offered to Applicant	768	83	851	36.9%	\$ 64,147,760.66
Grant Awards				<u></u>	
Grant Awards Obligated	128	17	145		\$ 11,686,121.24
Solution 1 & 1/3	73	5	78		\$6,376,277.86
Solution 2 & 2/3	54	12	66		\$5,301,770.67
Solution 3 Only	1	0	1		\$8,072.71
Disbursements					
Total Disbursements	30	4	34		\$816,448.99
Solution 1 & 1/3	25	3	28		\$423,227.31
Solution 2 & 2/3	4	1	5		\$385,148.97
Solution 3 Only	1	0	1		\$8,072.71
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	5	3	8		
Solution 1 & 1/3	0	2	2		
Solution 2 & 2/3	4	1	5		
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Table 3: Key Program Statistics: Totals to Date





# Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	4	1
13	7	1
14	6	
15	2	
16	10	1
17	11	2
18	6	2
19	5	
20	1	
21	3	
22	14	3
23	5	1
24	23	5
25	30	7
26	20	2
27	17	8
28	1	
29	17	5
30	34	6
31	6	1
32	150	39
33	207	52
34	1,084	227
35	299	68
36	265	48
37	265	68
38	3	
39	4	1
40	12	3

House District	Submitted Surveys	Completed Applications
41	12	2
42	27	2
43	5	
44	11	1
45	3	
46	9	1
47	299	95
48	12	1
49	24	4
50	43	5
51	704	171
52	423	100
53	819	245
54	810	216
55	380	72
56	265	46
57	813	155
58	271	59
59	10	
60	47	7
61	16	3
62	17	6
63	7	
64	8	2
65	10	
66	7	1
67	13	2
68	26	4
69	8	1
70	13	1
71	16	1
72	484	84
73	271	53
74	60	5

House District	Submitted Surveys	Completed Applications
75	44	3
76	15	4
77	26	4
78	33	10
79	40	6
80	18	1
81	250	55
82	35	5
83	134	32
84	156	42
85	26	4
86	164	24
87	57	8
88	20	4
89	15	5
90	24	2
91	45	7
92	119	25
93	39	9
94	20	2
95	78	23
96	17	2
97	70	15
98	19	5
99	77	8
100	78	17
101	22	5
102	48	10
103	55	12
104	15	2
105	122	13
Unknown	582	45
Total	10,926	2,307



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	75	13
2	932	208
3	171	29
4	169	32
5	93	19
6	449	79
7	95	17
8	421	88
9	55	7
10	102	19
11	98	21
12	435	61
13	111	28
14	46	10
15	45	8
16	41	4
17	144	28
18	140	34
19	1,060	189
20	2,280	642

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Senate District	Submitted Surveys	Completed Applications
21	474	74
22	40	6
23	13	
24	28	4
25	782	196
26	60	10
27	1,454	301
28	59	16
29	49	10
30	322	91
31	32	5
32	8	3
33	15	1
34	21	3
35	19	5
36	1	
38	3	1
39	2	
Unknown	582	45
Total	10,926	2,307



# Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	FEMA Major Severe	Submitted Survey	Completed Application
Acadia	172	36	16
Allen	265	60	17
Ascension	523	82	22
Assumption	186	49	6
Avoyelles	4	1	
Beauregard	539	124	33
Bienville	2		
Bossier	7		
Caddo	118	5	1
Calcasieu	5,522	2,183	458
Cameron	766	223	68
Catahoula	1	3	
Claiborne	1	3	
Concordia	4	2	
De Soto	11		
East Baton Rouge	743	148	24
East Feliciana	57	19	7
Grant	134	13	3
Iberia	89	30	7
Iberville	149	34	7
Jackson	21	5	1
Jefferson	3,939	698	142
Jefferson Davis	316	94	25
LaSalle	7	3	
Lafayette	120	32	1
Lafourche	4,225	1,348	323
Lincoln	38	4	1
Livingston	836	188	47
Madison	1		

Damaged Parish	FEMA Major Severe	Submitted Survey	Completed Application
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	1,992	407	74
Ouachita	101	25	2
Plaquemines	345	138	17
Pointe Coupee	16	6	1
Rapides	420	68	16
Red River	2		
Richland	2	1	
Sabine	29	5	
St. Bernard	281	25	5
St. Charles	1,317	417	71
St. Helena	205	194	32
St. James	673	267	49
St. John the Baptist	2,381	856	158
St. Landry	129	20	4
St. Martin	72	19	1
St. Mary	129	49	5
St. Tammany	1,091	109	18
Tangipahoa	1,801	895	142
Terrebonne	4,602	1,898	483
Union	34	2	1
Vermilion	160	39	6
Vernon	171	21	6
Washington	197	51	4
West Baton Rouge	31	2	1
West Feliciana	10	1	
Winn	42	4	
Other Parishes		6	
Total	35,133	10,926	2,307



# Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	7	9	\$532,759.72	1	73973.27
Allen	8	9	\$632,740.60	3	\$204,551.86
Ascension	7	13	\$886,881.59	4	\$198,915.95
Assumption	4	2	\$163,394.26		
Beauregard	13	19	\$2,266,435.87	4	\$584,959.23
Caddo	1				
Calcasieu	252	170	\$13,803,611.87	41	\$3,925,757.29
Cameron	40	24	\$2,254,393.48	3	\$374,892.77
East Baton Rouge	16	8	\$238,249.24	3	\$94,255.01
East Feliciana	3	4	\$252,954.62	1	\$78,999.29
Grant	1	2	\$76,453.99		
Iberia	5	2	\$295,547.01	1	\$221,573.74
Iberville	3	3	\$268,040.86		
Jackson	1				
Jefferson	95	38	\$2,067,002.91	6	\$152,945.51
Jefferson Davis	14	9	\$987,593.48		
Lafayette	0	1	\$59,985.19		
Lafourche	208	102	\$7,966,668.12	10	\$1,036,521.35
Lincoln	0	1	\$113,948.43		
Livingston	22	20	\$1,431,025.23	7	\$478,049.55
Morehouse	0		. , ,		,
Natchitoches	1				
Orleans	52	14	\$562,867.31	2	\$28,515.72
Ouachita	0	2	\$306,062.58		·
Plaquemines	11	6	\$500,490.75		
Pointe Coupee	0	1	\$53,192.00		
Rapides	10	6	\$530,754.39		
St. Bernard	2	2	\$11,810.02		
St. Charles	43	24	\$1,537,446.73	5	\$265,864.00
St. Helena	13	19	\$1,658,294.63	4	\$339,670.69
St. James	34	15	\$1,042,702.41	4	\$304,187.22
St. John the Baptist	97	57	\$3,704,540.26	11	\$596,605.20
St. Landry	2	1	\$29,068.60		·
St. Martin	1		·		
St. Mary	0	4	\$277,339.95		
St. Tammany	8	8	\$517,112.55		
Tangipahoa	80	56	\$4,308,197.62	12	\$1,001,182.79
Terrebonne	264	191	\$14,082,700.77	20	\$1,489,789.45
Union	1		, ,	-	
Vermilion	1	4	\$359,165.52	2	\$160,938.08
Vernon	2	3	\$310,581.54	1	\$73,973.27
Washington	2	1	\$23,416.85		. ,
West Baton Rouge	0	1	\$34,329.71		
Total	1,324	851	\$64,147,760.66	145	\$11,686,121.24