



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #42
September 4, 2023 – September 11, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey was the first step in receiving assistance. The deadline to complete the survey was August 1, 2023. Only homeowners who completed a program survey by the August 1 deadline will be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2.10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The program’s mobile outreach team provides in-person support for homeowners completing applications in impacted areas throughout the state.
- Information on mobile outreach support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- As of 9/11/2023, survey submissions increased by 44 from the previous week, making the total submissions 39,092. 25,275 homeowners were determined to be in Phases I – VII.
- 20,383 environmental reviews have been completed, representing 81% of the 25,275 homeowners in Phases I – VII.
- 19,956 homeowners, from Phases I – VII, have been invited to start an application. 11,046 applications have been submitted, representing 55% of the homeowners invited to start an application.
- There has been a total of 4,401 grant awards offered to homeowners totaling \$350,497,729.12. Of those, 2,575 homeowners have closed on their grant agreements, obligating \$207,245,630.03.

Program Mobile and Event Outreach

- The Program completed 12 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
July '23	65
Aug '23	107
Sep '23	14

- 14 planned Mobile Outreaches scheduled to take place in the next reporting period:

- 9/11 10am-4pm Larose Civic Center 307 East 5th Street
- 9/11 1pm-5pm Kenner Library 630 W Esplanade Ave, Kenner
- 9/12 10am-4pm Houma Library 778 Grand Caillou Road, Houma
- 9/12 9:30am-4:30pm West Bank Library 751 Manhattan Blvd, Harvey
- 9/12 11am-4pm Clausen Bldg. 115485 W. Club Deluxe Road, Hammond
- 9/12 9:30am-4:30pm Dequincy Library 102 N. Pine Street, Dequincy
- 9/13 10am-4pm EBR Main Library 7711 Goodwood Blvd, Baton Rouge
- 9/13 10am-4pm Mathews Building 4876 LA-1, Mathews
- 9/14 10am-4pm Robert E Smith Library 6301 Canal Blvd, New Orleans
- 9/14 10am-4pm Mathews Building 4876 LA-1, Mathews
- 9/14 10am-4pm Garyville Library 111 Historic Front St, Garyville
- 9/15 10am-4pm East New Orleans Regional Library 5641 Read Blvd, New Orleans
- 9/15 10am-4pm Houma Library 778 Grand Caillou Road, Houma
- 9/15 9:30am-4:30pm Jennings Library (Jeff Davis Parish) 118 W. Plaquemine Street, Jennings



Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 9/4/2023	Weekly Activity	As of 9/11/2023	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,738	38	43,776		
Non-submitted Surveys	4,690	-6	4,684		
Submitted Surveys	39,048	44	39,092	100%	
Working Phases (1-7) Total	25,240	35	25,275	65%	
Phase I	16,317	30	16,347	42%	
Phase II	2,003	1	2,004	5%	
Phase III	2,382	4	2,386	6%	
Phase IV	3,223	0	3,223	8%	
Phase V	51	0	51	0%	
Phase VI	1,109	0	1,109	3%	
Phase VII	155	0	155	0%	
Non-Working Phases Total	13,808	9	13,817	35%	
Environmental Reviews					
Environmental Reviews Available to Work	5,781	-889	4,892		
Environmental Reviews Completed	19,459	924	20,383		
Home Inspections					
Home Inspections Available to Work	3,604	356	3,960		
Total Home Inspections Completed	6,842	244	7,086		
Applications In Process					
Total Number of Invited Applications	19,455	501	19,956		
Applications Not Available for Grant Determination	9,009	-99	8,910		
Applications Available for Grant Determination	10,446	600	11,046	100%	
Pending Grant Determination	5,566	484	6,050	55%	
Grant Determinations			45%	% Grant Determinations	
Zero Award	145	10	155	1.4%	
Ineligible	309	-1	308	2.8%	
Withdrawn	130	2	132	1.2%	
Appeals In Progress	25	-4	21		
Grant Awards Offered to Applicant	4,296	105	4,401	39.8%	\$350,497,729.12
Grant Awards					
Grant Awards Obligated	2,493	82	2,575		\$207,245,630.03
Solution 1 & 1/3	804	25	829		\$72,511,130.92
Solution 2 & 2/3	1,634	55	1,689		\$131,306,031.22
Solution 3 Only	55	2	57		\$3,428,467.89
Disbursements					
Total Disbursements	1,253	45	1,298		\$71,702,769.33
Solution 1 & 1/3	478	22	500		\$19,367,502.10
Solution 2 & 2/3	720	23	743		\$48,989,961.86
Solution 3 Only	55	0	55		\$3,345,305.37
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	717	26	743		
Solution 1 & 1/3	207	9	216		
Solution 2 & 2/3	455	17	472		
Solution 3 Only	55	0	55		



Table 3: Key Program Statistics: Totals to Date.

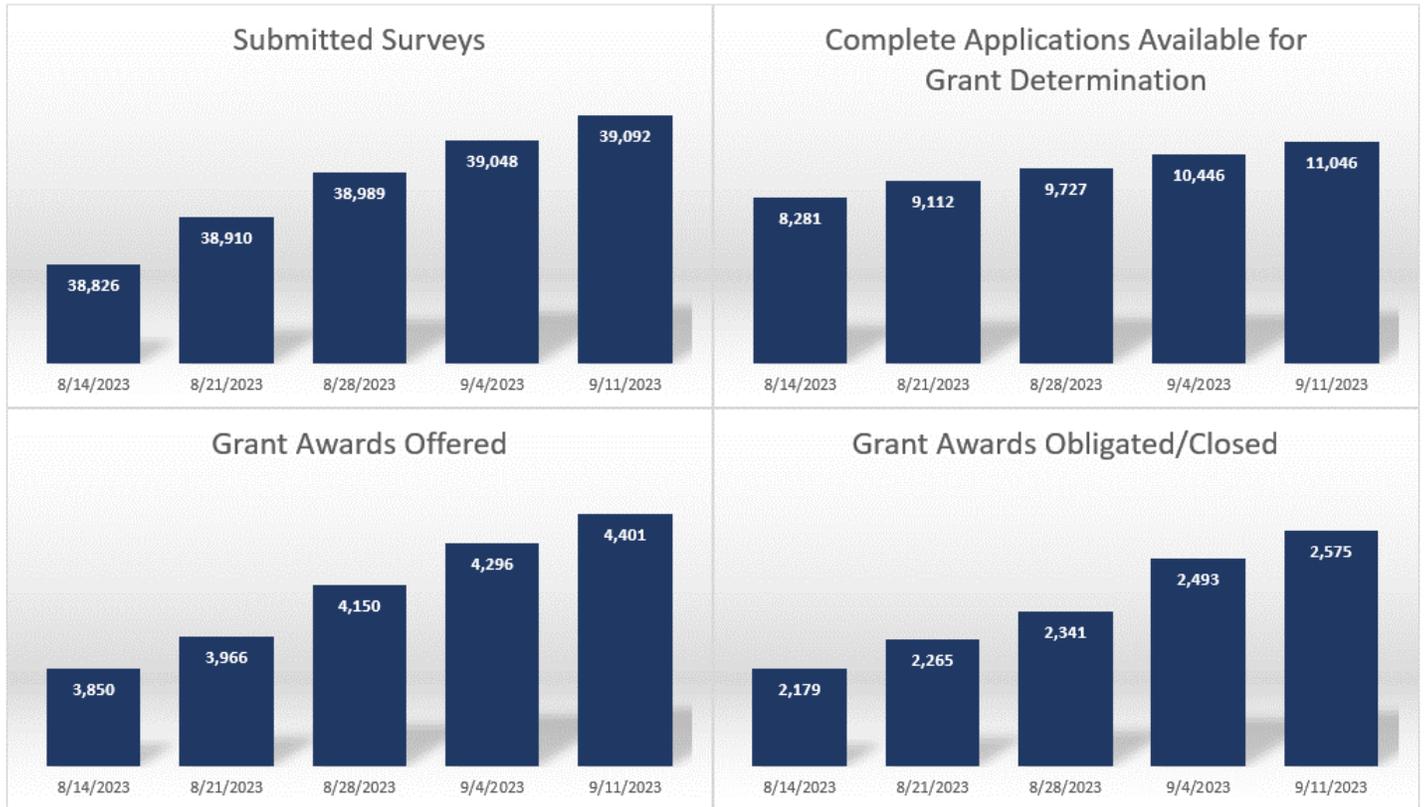




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	105	1.0%	89	2.0%	46	1.8%
American Indian/Alaska Native and White	55	0.5%	37	0.8%	15	0.6%
American Indian/Alaskan Native/Black-African American	131	1.2%	86	2.0%	52	2.0%
Asian	41	0.4%	27	0.6%	16	0.6%
Asian and White	12	0.1%	10	0.2%	4	0.2%
Black/African American	3,953	35.8%	2,552	58.0%	1,541	59.8%
Black/African American and White	106	1.0%	76	1.7%	52	2.0%
Decline to answer	123	1.1%	57	1.3%	35	1.4%
Native Hawaiian/Other Pacific Islander	4	0.0%	3	0.1%	3	0.1%
Native Hawaiian/Other Pacific Islander and White	3	0.0%	2	0.1%	0	0.0%
Other Multi-Racial	117	1.1%	71	1.6%	32	1.2%
White	2,086	18.9%	1,377	31.3%	770	29.9%
NOT PROVIDED	4,310	39.0%	14	0.3%	9	0.4%
Total	11,046	100%	4,401	100%	2,575	100%

Female Head of Household % of Complete Apps: 43%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications	House District	Submitted Surveys	Submitted Applications	House District	Submitted Surveys	Submitted Applications
1	6	1	37	733	178	73	953	312
2	20	3	38	28	4	74	354	74
3	34	7	39	60	12	75	243	65
4	20	8	40	103	17	76	229	55
5	9	3	41	72	20	77	176	40
6	1		42	142	22	78	274	53
7	6	1	43	23	3	79	338	61
8	1		44	68	25	80	138	25
9	2		45	16	6	81	862	300
10	2		46	89	15	82	225	39
11	17	4	47	706	204	83	840	240
12	33	6	48	76	14	84	671	173
13	50	15	49	164	40	85	249	53
14	30	6	50	250	47	86	659	177
15	21	4	51	1,863	732	87	542	121
16	81	23	52	1,239	427	88	154	39
17	69	24	53	1,951	723	89	121	21
18	61	18	54	2,034	709	90	227	55
19	24	5	55	1,383	513	91	380	57
20	7	1	56	1,083	276	92	639	143
21	5		57	2,578	820	93	332	57
22	107	13	58	1,257	403	94	171	33
23	57	10	59	147	38	95	306	95
24	98	26	60	549	156	96	121	21
25	138	30	61	103	30	97	706	172
26	109	19	62	140	28	98	207	32
27	56	17	63	113	36	99	729	144
28	7		64	73	19	100	834	198
29	126	28	65	83	18	101	110	22
30	140	38	66	54	10	102	445	80
31	31	5	67	76	17	103	445	92
32	548	170	68	90	23	104	178	42
33	649	188	69	46	12	105	633	151
34	1,942	587	70	66	20	Unknown	166	
35	784	203	71	77	14	Total	39,092	11,046
36	657	155	72	1,952	555			



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	767	182
2	3,783	1,324
3	1,716	408
4	1,476	305
5	763	119
6	1,705	522
7	963	184
8	2,068	553
9	405	72
10	914	172
11	609	143
12	1,860	497
13	478	127
14	261	67
15	326	80
16	172	45
17	801	202
18	759	237
19	3,679	1,050
20	5,397	1,999

Senate District	Submitted Surveys	Submitted Applications
21	1,925	620
22	281	52
23	59	13
24	255	58
25	1,941	487
26	340	78
27	2,909	840
28	312	76
29	245	49
30	1,055	330
31	208	39
32	60	13
33	89	20
34	128	43
35	108	17
36	3	
37	9	1
38	31	6
39	66	16
Unknown	166	
Total	39,092	11,046



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	686	164	50
Allen	817	213	75
Ascension	1,491	606	200
Assumption	599	474	146
Avoyelles		8	
Beauregard	1,617	313	109
Bienville		1	
Bossier		4	
Caddo	248	75	23
Calcasieu	12,264	3,874	1,290
Cameron	1,055	373	124
Catahoula		2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,916	687	219
East Feliciana	232	119	31
Evangeline		6	
Franklin		1	
Grant	337	68	9
Iberia	459	213	46
Iberville	403	148	55
Jackson	69	15	8
Jefferson	10,075	3,292	975
Jefferson Davis	978	296	72
La Salle	43		
Lafayette	544	195	50
Lafourche	6,972	2,882	1,290
LaSalle		11	4
Lincoln	93	18	5
Livingston	2,101	566	219

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	128	37	15
Natchitoches	214	37	8
Orleans	7,308	3,012	765
Ouachita	429	116	47
Plaquemines	875	427	135
Pointe Coupee	74	31	9
Rapides	1,236	221	64
Richland		4	
Sabine	161	14	3
St. Bernard	957	258	45
St. Charles	2,744	1,316	473
St. Helena	655	685	212
St. James	1,435	847	322
St. John the Baptist	3,998	2,168	756
St. Landry	589	128	29
St. Martin	351	121	23
St. Mary	425	254	54
St. Tammany	2,750	797	227
Tangipahoa	4,464	2,575	868
Tensas		1	1
Terrebonne	8,176	3,784	1,745
Union	99	23	5
Vermilion	660	184	45
Vernon	495	79	36
Washington	750	260	77
Webster		2	
West Baton Rouge	101	25	12
West Carroll		3	
West Feliciana	41	10	1
Winn	132	20	7
Other Parishes		7,012	62
Total	82,246	39,092	11,046

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K.

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	28	21	\$1,777,782.77	6	\$735,691.18
Allen	38	36	\$3,230,079.65	21	\$1,799,524.24
Ascension	143	49	\$3,695,260.22	29	\$2,189,532.54
Assumption	103	42	\$3,705,379.29	26	\$2,141,952.23
Beauregard	52	50	\$5,018,303.21	38	\$4,022,092.76
Caddo	22	1	\$28,700.56	1	\$28,700.56
Calcasieu	660	550	\$49,938,187.82	359	\$32,820,553.12
Cameron	56	52	\$5,129,882.57	28	\$2,617,510.58
East Baton Rouge	159	51	\$3,008,628.62	34	\$1,714,457.55
East Feliciana	17	13	\$1,144,056.70	7	\$549,524.81
Grant	6	2	\$266,305.35	1	\$73,973.27
Iberia	31	15	\$1,193,740.49	8	\$682,839.32
Iberville	40	15	\$1,228,676.27	8	\$588,599.61
Jackson	3	5	\$347,731.55	2	\$187,530.73
Jefferson	617	292	\$18,281,592.93	150	\$9,432,012.97
Jefferson Davis	38	29	\$2,382,103.46	21	\$1,826,675.01
LaSalle	4				
Lafayette	40	9	\$637,683.66	3	\$100,364.03
Lafourche	573	632	\$50,797,493.44	342	\$28,128,342.30
Lincoln	3	1	\$81,886.18		
Livingston	105	97	\$7,559,756.85	60	\$4,766,462.11
Morehouse	14				
Natchitoches	7	1	\$26,327.71	1	\$26,327.71
Orleans	607	129	\$5,345,781.92	69	\$2,321,014.99
Ouachita	38	9	\$651,782.28	5	\$507,282.68
Plaquemines	69	62	\$5,113,965.54	20	\$1,875,003.73
Pointe Coupee	5	4	\$309,879.71	2	\$169,041.54
Rapides	40	21	\$1,691,326.64	16	\$1,358,638.12
Sabine	3				
St. Bernard	36	7	\$199,722.00	6	\$188,561.81
St. Charles	210	245	\$20,871,569.73	155	\$13,248,279.30
St. Helena	97	113	\$10,023,303.95	79	\$6,994,777.21
St. James	152	159	\$13,497,022.08	97	\$7,947,994.48
St. John the Baptist	344	371	\$26,272,648.00	267	\$19,125,805.02
St. Landry	21	7	\$636,353.05	4	\$429,475.31
St. Martin	16	6	\$414,480.57	2	\$63,781.41
St. Mary	29	23	\$1,956,396.74	8	\$608,976.44
St. Tammany	164	51	2616006.88	25	\$965,289.17
Tangipahoa	525	303	\$26,073,611.07	195	\$15,708,186.76
Tensas	0	1	\$21,468.10		
Terrebonne	739	882	\$71,892,427.03	455	\$39,332,003.53
Union	3	2	\$158,824.56	1	\$73,824.56
Vermilion	36	7	\$725,575.94	3	\$276,067.74
Vernon	26	10	\$955,330.29	9	\$764,315.09
Washington	52	23	\$1,468,684.26	11	\$820,314.80
West Baton Rouge	9	3	\$122,009.48	1	\$34,329.71
West Feliciana	1				
Winn	7				
	62				
Total	6,050	4,401	\$350,497,729.12	2,575	\$207,245,630.03