



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #46**  
**October 2 – October 9, 2023**

**Issued: October 9, 2023**



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## Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

## Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



### Homeowner Age

Homeowners over the age of 62 will be prioritized.



### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> <li>(1) owned and still own the damaged home</li> <li>(2) occupied the home at the time of the disaster</li> <li>(3) sustained FEMA IA damages of \$5,000 or greater for repairs</li> <li>(4) NOT received or expect to receive structural insurance payments greater than \$25k</li> </ol>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing applications. The calendar of mobile locations is posted at [restore.la.gov/events](https://restore.la.gov/events).

### Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

**1 COMPLETE THE PROGRAM SURVEY**

Completing the program survey was the first step in receiving assistance. The deadline to complete the survey was August 1, 2023. Only homeowners who completed a program survey by the August 1 deadline will be considered for program assistance.

**2 ENVIRONMENTAL REVIEW**

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

**3 START THE PROGRAM APPLICATION**

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

**4 DAMAGE & LEAD ASSESSMENT**

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

**5 ELIGIBILITY REVIEW**

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

**6 AWARD DETERMINATION**

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

**7 CONTRACTOR SELECTION**

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2.10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

**Contractor Selection is the last status where the solution chosen on the application may be changed** prior to closing on the grant award.

**8 GRANT AGREEMENT & EXECUTION**

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

**9 REIMBURSEMENT, REPAIR, RECONSTRUCTION**

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

### Program Outreach

- The program’s mobile outreach team provides in-person support for homeowners completing applications in impacted areas throughout the state.
- Information on mobile outreach support locations or other outreach events hosted by the program can be found at [restore.la.gov/events](http://restore.la.gov/events).



## Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
  - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- As of 10/9/2023, survey submissions increased by 29 from the previous week, making the total submissions 39,135. 25,526 homeowners were determined to be in Phases I – VII.
- 23,773 environmental reviews have been completed, representing 93% of the 25,526 homeowners in Phases I – VII.
- 23,766 homeowners, from Phases I – VII, have been invited to start an application. 14,456 applications have been submitted, representing 61% of the homeowners invited to start an application.
- There has been a total of 4,846 grant awards offered to homeowners totaling \$380,004,397.07 . Of those, 2,948 homeowners have closed on their grant agreements, obligating \$236,412,570.94.

## Program Mobile and Event Outreach

- The Program completed 14 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
<b>2022 Jun-Dec</b>	<b>111</b>
<b>1st Qtr. '23</b>	<b>56</b>
<b>2nd Qtr. '23</b>	<b>113</b>
<b>3rd Qtr. '23</b>	<b>229</b>
<b>Oct '23</b>	<b>14</b>

- 14 planned Mobile Outreaches scheduled to take place in the next reporting period:
  - 10/9 9:30am-4:30pm River Ridge 8825 Jefferson Hwy, River Ridge
  - 10/9 10am-4pm Larose Civic Center 307 East 5th Street
  - 10/10 9:30am-4:30pm East Bank Library 747 W Napoleon Ave, Metairie
  - 10/10 10am-4pm Houma Library 778 Grand Caillou Road, Houma
  - 10/10 10am-4pm Garyville Library 111 Historic Front St, Garyville
  - 10/10 9:30am-4:30pm Dequincy Library 102 N. Pine Street, Dequincy
  - 10/11 10am-4pm EBR Main Library 7711 Goodwood Blvd, Baton Rouge
  - 10/11 10am-4pm Mathews Building 4876 LA-1, Mathews
  - 10/12 10am-4pm Norman Mayer Library 3001 Gentilly Blvd, New Orleans
  - 10/12 10am-4pm Clausen Bldg. 115485 W. Club Deluxe Road, Hammond
  - 10/12 9:30am-4:30pm Kenner Library 630 W Esplanade Ave, Kenner
  - 10/12 10am-4pm Thibodeau Library 705 W 5th St #3154, Thibodeau
  - 10/13 10am-4pm East New Orleans Regional Library 5641 Read Blvd, New Orleans
  - 10/13 9:30am-3:30pm Lafayette Library 301 W Congress St. Lafayette

Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 10/2/2023	Weekly Activity	As of 10/9/2023	Percentage	Total Dollars
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>43,789</b>	<b>23</b>	<b>43,812</b>		
Non-Submitted Surveys	4,683	-6	4,677		
Submitted Surveys	39,106	29	39,135	100%	
<b>Working Phases (1-7) Total</b>	<b>25,452</b>	<b>74</b>	<b>25,526</b>	<b>65%</b>	
Phase I	16,379	56	16,435	42%	
Phase II	2,009	1	2,010	5%	
Phase III	2,382	7	2,389	6%	
Phase IV	3,224	9	3,233	8%	
Phase V	51	0	51	0%	
Phase VI	1,112	1	1,113	3%	
Phase VII	295	0	295	1%	
<b>Non-Working Phases Total</b>	<b>13,654</b>	<b>-45</b>	<b>13,609</b>	<b>35%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	2,292	-539	1,753		
Environmental Reviews Completed	23,160	613	23,773		
<b>Home Inspections</b>					
Home Inspections Available to Work	5,550	675	6,225		
Total Home Inspections Completed	7,958	273	8,231		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>23,150</b>	<b>616</b>	<b>23,766</b>		
Applications Not Available for Grant Determination	9,642	-332	9,310		
Applications Available for Grant Determination	13,508	948	14,456	100%	
Pending Grant Determination	8,136	771	8,907	62%	
<b>Grant Determinations</b>			38%	% Grant Determinations	
Zero Award	194	13	207	1.4%	
Ineligible	337	8	345	2.4%	
Withdrawn	147	4	151	1.0%	
Appeals In Progress	28	-3	25		
Grant Awards Offered to Applicant	4,694	152	4,846	33.5%	\$380,004,397.07
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>2,865</b>	<b>83</b>	<b>2,948</b>		<b>\$ 236,412,570.94</b>
Solution 1 & 1/3	937	45	982		\$85,873,264.01
Solution 2 & 2/3	1,869	36	1,905		\$146,884,520.63
Solution 3 Only	59	2	61		\$3,654,786.30
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>1,530</b>	<b>93</b>	<b>1,623</b>		<b>\$ 87,277,874.04</b>
Solution 1 & 1/3	592	35	627		\$23,782,754.50
Solution 2 & 2/3	881	57	938		\$59,994,749.87
Solution 3 Only	57	1	58		\$3,500,369.67
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>868</b>	<b>45</b>	<b>913</b>		
Solution 1 & 1/3	257	10	267		
Solution 2 & 2/3	554	34	588		
Solution 3 Only	57	1	58		



Table 3: Key Program Statistics: Totals to Date.

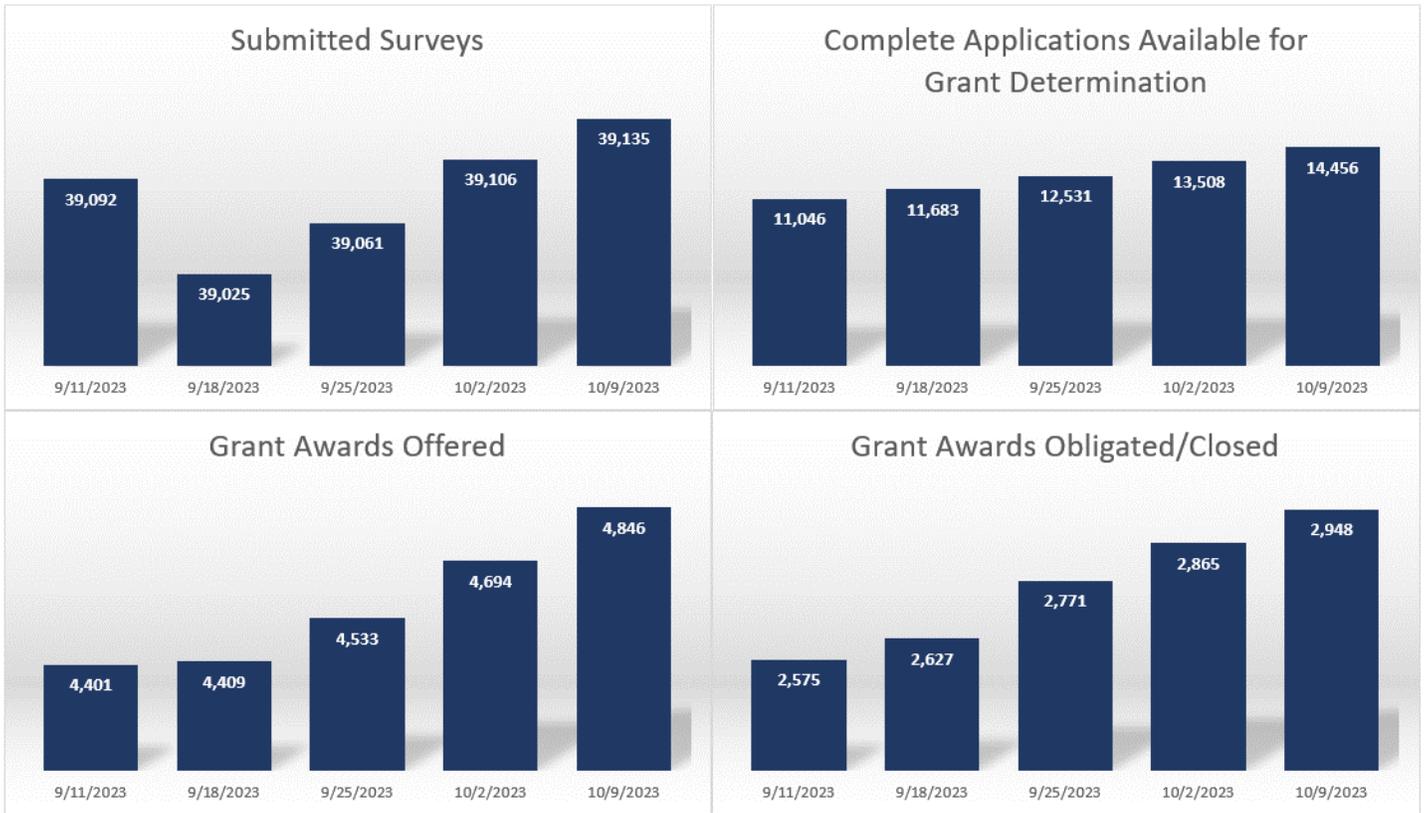




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	117	0.8%	92	1.9%	53	1.8%
American Indian/Alaska Native and White	64	0.4%	38	0.8%	18	0.6%
American Indian/Alaskan Native/Black-African American	146	1.0%	98	2.0%	64	2.2%
Asian	54	0.4%	28	0.6%	17	0.6%
Asian and White	12	0.1%	10	0.2%	4	0.1%
Black/African American	4,783	33.1%	2,829	58.4%	1,752	59.4%
Black/African American and White	131	0.9%	87	1.8%	59	2.0%
Decline to answer	151	1.0%	73	1.5%	41	1.4%
Native Hawaiian/Other Pacific Islander	6	0.0%	3	0.1%	3	0.1%
Native Hawaiian/Other Pacific Islander and White	6	0.0%	3	0.1%	0	0.0%
Other Multi-Racial	135	0.9%	76	1.6%	37	1.3%
White	2,482	17.2%	1,492	30.8%	889	30.2%
NOT PROVIDED	6,369	44.1%	17	0.4%	11	0.4%
<b>Total</b>	<b>14,456</b>	<b>100%</b>	<b>4,846</b>	<b>100%</b>	<b>2,948</b>	<b>100%</b>

Female Head of Household % of Complete Apps: 39%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	6	1
2	21	4
3	35	10
4	20	9
5	9	3
6	1	1
7	6	2
8	1	
9	2	
10	2	
11	18	5
12	33	12
13	50	20
14	30	9
15	21	8
16	81	38
17	69	32
18	62	25
19	24	6
20	7	2
21	5	
22	108	32
23	57	19
24	102	38
25	137	48
26	108	38
27	56	27
28	8	
29	126	43
30	142	58
31	31	9
32	551	207
33	648	221
34	1,927	702
35	780	251
36	657	180

House District	Submitted Surveys	Submitted Applications
37	731	224
38	29	10
39	61	18
40	104	25
41	72	26
42	141	40
43	22	6
44	68	30
45	17	7
46	90	30
47	706	248
48	75	20
49	170	55
50	251	63
51	1,862	839
52	1,244	516
53	1,945	852
54	2,034	833
55	1,392	626
56	1,086	377
57	2,586	999
58	1,269	508
59	148	53
60	559	215
61	105	43
62	141	51
63	114	51
64	73	22
65	84	23
66	55	19
67	77	29
68	90	30
69	47	15
70	66	28
71	79	23
72	1,962	649

House District	Submitted Surveys	Submitted Applications
73	955	373
74	359	96
75	247	96
76	229	85
77	176	50
78	274	90
79	339	105
80	138	36
81	873	363
82	225	63
83	850	377
84	675	223
85	254	87
86	658	225
87	543	196
88	154	54
89	121	33
90	228	76
91	384	96
92	642	211
93	332	93
94	171	58
95	305	118
96	122	34
97	711	279
98	207	51
99	735	262
100	846	329
101	115	31
102	450	158
103	447	165
104	178	60
105	634	220
Unknown	62	
<b>Total</b>	<b>39,135</b>	<b>14,456</b>



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	770	285
2	3,819	1,646
3	1,722	671
4	1,494	543
5	767	199
6	1,710	626
7	976	327
8	2,081	783
9	405	104
10	916	280
11	612	193
12	1,874	600
13	480	168
14	264	104
15	333	110
16	173	63
17	804	279
18	765	306
19	3,692	1,336
20	5,394	2,324

Senate District	Submitted Surveys	Submitted Applications
21	1,926	763
22	283	84
23	59	18
24	258	82
25	1,937	591
26	343	122
27	2,894	1,000
28	313	101
29	245	90
30	1,059	407
31	208	76
32	61	22
33	89	36
34	128	57
35	108	30
36	3	
37	9	2
38	31	7
39	68	21
Unknown	62	
<b>Total</b>	<b>39,135</b>	<b>14,456</b>



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	710	140	74
Allen	821	207	96
Ascension	1,493	623	261
Assumption	605	435	193
Avoyelles		8	
Beauregard	1,631	313	145
Bienville	1	1	
Bossier	1	4	
Caddo	269	71	29
Calcasieu	12,504	3,821	1,509
Cameron	1,068	377	143
Catahoula	1	2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,918	746	314
East Feliciana	235	114	49
Evangeline		6	
Franklin		1	
Grant	345	46	27
Iberia	460	198	68
Iberville	404	155	81
Jackson	72	15	9
Jefferson	10,086	3,229	1,467
Jefferson Davis	988	248	107
La Salle	45		
Lafayette	553	189	70
Lafourche	6,984	2,896	1,541
LaSalle		8	5
Lincoln	98	13	6
Livingston	2,104	579	274

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	131	37	26
Natchitoches	222	47	20
Orleans	7,318	3,097	1,325
Ouachita	433	115	67
Plaquemines	876	383	182
Pointe Coupee	74	30	10
Rapides	1,258	224	111
Red River	1		
Richland		4	
Sabine	161	21	12
St. Bernard	959	233	105
St. Charles	2,754	1,268	605
St. Helena	672	679	247
St. James	1,448	850	410
St. John the Baptist	4,007	2,211	920
St. Landry	604	102	43
St. Martin	353	98	41
St. Mary	427	249	69
St. Tammany	2,751	801	321
Tangipahoa	4,495	2,625	1,036
Tensas		1	1
Terrebonne	8,193	3,800	2,037
Union	103	19	10
Vermilion	677	137	74
Vernon	497	90	47
Washington	753	269	111
Webster		2	
West Baton Rouge	101	29	19
West Carroll		3	
West Feliciana	41	8	5
Winn	135	19	11
Other Parishes		7,222	123
<b>Total</b>	<b>82,840</b>	<b>39,135</b>	<b>14,456</b>

\*Pipeline #6: FEMA Major/Severe Data Updated

\*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

\*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

\*Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	52	21	\$1,775,999.55	7	\$783,372.41
Allen	57	38	\$3,320,236.11	26	\$2,069,604.39
Ascension	186	66	\$4,999,728.19	37	\$2,754,862.93
Assumption	137	52	\$4,532,669.80	32	\$2,685,531.22
Beauregard	82	55	\$5,368,013.76	42	\$4,264,137.65
Caddo	26	3	\$65,387.25		
Calcasieu	800	618	\$54,836,224.50	403	\$36,578,514.84
Cameron	74	52	\$4,974,264.63	28	\$2,745,019.87
East Baton Rouge	241	63	\$3,653,075.13	38	\$2,013,471.87
East Feliciana	33	15	\$1,265,870.26	7	\$549,524.81
Grant	23	2	\$266,305.35	1	\$73,973.27
Iberia	51	17	\$1,499,739.22	9	\$798,311.05
Iberville	63	18	\$1,504,819.00	10	\$678,182.66
Jackson	4	5	\$356,212.34	3	\$229,489.05
Jefferson	1,050	343	\$20,371,823.88	184	\$11,184,449.81
Jefferson Davis	69	32	\$2,595,461.61	26	\$2,204,714.21
LaSalle	5				
Lafayette	52	16	\$1,027,940.64	4	\$134,924.20
Lafourche	779	664	\$54,123,244.59	396	\$32,660,511.13
Lincoln	3	3	\$226,516.54	1	\$81,886.18
Livingston	152	101	\$7,824,738.21	69	\$5,516,432.62
Morehouse	25				
Natchitoches	18	2	\$108,213.89	1	\$26,327.71
Orleans	1,124	158	\$6,289,361.80	86	\$3,457,656.67
Ouachita	54	13	\$1,039,849.78	6	\$511,349.45
Plaquemines	111	65	\$5,329,655.13	25	\$2,348,043.06
Pointe Coupee	5	5	\$393,443.02	3	\$252,604.85
Rapides	81	26	\$1,877,583.51	17	\$1,439,538.81
Sabine	12				
St. Bernard	91	12	\$279,745.07	7	\$199,722.00
St. Charles	312	272	\$22,324,993.05	178	\$14,870,808.13
St. Helena	120	124	\$10,912,450.91	87	\$8,044,013.04
St. James	223	176	\$14,763,102.97	107	\$8,725,702.26
St. John the Baptist	478	393	\$27,634,376.86	290	\$20,497,101.39
St. Landry	30	11	\$916,402.47	6	\$599,475.31
St. Martin	32	8	\$519,262.95	2	\$67,250.85
St. Mary	43	24	\$1,987,744.56	10	\$660,647.87
St. Tammany	239	64	2581915.73	30	\$1,095,276.63
Tangipahoa	646	345	\$29,449,579.46	225	\$18,715,783.39
Tensas	0	1	\$21,468.10		
Terrebonne	980	911	\$75,157,489.33	516	\$44,710,144.54
Union	8	2	\$158,824.56	1	\$73,824.56
Vermilion	62	10	\$957,565.11	3	\$276,067.74
Vernon	37	10	\$955,330.29	9	\$764,315.09
Washington	83	26	\$1,553,172.18	15	\$1,035,673.71
West Baton Rouge	16	3	\$122,009.48	1	\$34,329.71
West Feliciana	4	1	\$82,586.30		
Winn	11				
Other	123				
<b>Total</b>	<b>8,907</b>	<b>4,846</b>	<b>\$380,004,397.07</b>	<b>2,948</b>	<b>\$236,412,570.94</b>