



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #47**  
**October 9 – October 16, 2023**

**Issued: October 16, 2023**



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### Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

### Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



#### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



#### Homeowner Age

Homeowners over the age of 62 will be prioritized.



#### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



#### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



#### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> <li>(1) owned and still own the damaged home</li> <li>(2) occupied the home at the time of the disaster</li> <li>(3) sustained FEMA IA damages of \$5,000 or greater for repairs</li> <li>(4) NOT received or expect to receive structural insurance payments greater than \$25k</li> </ol>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing applications. The calendar of mobile locations is posted at [restore.la.gov/events](https://restore.la.gov/events).

### Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

**1 COMPLETE THE PROGRAM SURVEY**

Completing the program survey was the first step in receiving assistance. The deadline to complete the survey was August 1, 2023. Only homeowners who completed a program survey by the August 1 deadline will be considered for program assistance.

**2 ENVIRONMENTAL REVIEW**

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

**3 START THE PROGRAM APPLICATION**

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

**4 DAMAGE & LEAD ASSESSMENT**

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

**5 ELIGIBILITY REVIEW**

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

**6 AWARD DETERMINATION**

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

**7 CONTRACTOR SELECTION**

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2.10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

**Contractor Selection is the last status where the solution chosen on the application may be changed** prior to closing on the grant award.

**8 GRANT AGREEMENT & EXECUTION**

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

**9 REIMBURSEMENT, REPAIR, RECONSTRUCTION**

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

### Program Outreach

- The program’s mobile outreach team provides in-person support for homeowners completing applications in impacted areas throughout the state.
- Information on mobile outreach support locations or other outreach events hosted by the program can be found at [restore.la.gov/events](http://restore.la.gov/events).



### Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
  - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- As of 10/16/2023, survey submissions increased by 28 from the previous week, making the total submissions 39,163. 25,579 homeowners were determined to be in Phases I – VII.
- 24,291 environmental reviews have been completed, representing 95% of the 25,579 homeowners in Phases I – VII.
- 23,968 homeowners, from Phases I – VII, have been invited to start an application. 15,136 applications have been submitted, representing 63% of the homeowners invited to start an application.
- There has been a total of 4,965 grant awards offered to homeowners totaling \$387,707,877.46 . Of those, 3,024 homeowners have closed on their grant agreements, obligating \$243,120,126.92.

### Program Mobile and Event Outreach

- The Program completed 14 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
<b>2022 Jun-Dec</b>	<b>111</b>
<b>1st Qtr. '23</b>	<b>56</b>
<b>2nd Qtr. '23</b>	<b>113</b>
<b>3rd Qtr. '23</b>	<b>229</b>
<b>Oct '23</b>	<b>28</b>

- 17 planned Mobile Outreaches scheduled to take place in the next reporting period:
  - 10/16 10am-4pm Larose Civic Center 307 East 5th Street
  - 10/17 9:30am-4:30pm East Bank Library 747 W Napoleon Ave, Metairie
  - 10/17 10am-4pm Houma Library 778 Grand Caillou Road, Houma
  - 10/17 9:30am-4:30pm West Bank Library 751 Manhattan Blvd, Harvey
  - 10/17 10am-4pm Garyville Library 111 Historic Front St, Garyville
  - 10/17 9:30am-4:30pm Jennings Library (Jeff Davis Parish) 118 W. Plaquemine Street, Jennings
  - 10/18 9:30am-4:30pm West Bank Library 751 Manhattan Blvd, Harvey
  - 10/18 10am-4pm EBR Main Library 7711 Goodwood Blvd, Baton Rouge
  - 10/18 10am-4pm Mathews Building 4876 LA-1, Mathews
  - 10/18 10am-4pm Regala Gymnasium 194 Regala Park Road, Reserve
  - 10/19 10am-4pm Robert E Smith Library 6301 Canal Blvd, New Orleans
  - 10/19 10am-4pm Clausen Bldg. 115485 W. Club Deluxe Road, Hammond
  - 10/19 9:30am-4:30pm West Bank Library 751 Manhattan Blvd, Harvey
  - 10/19 10am-4pm Thibodeau Library 705 W 5th St #3154, Thibodeau
  - 10/20 10am-4pm East New Orleans Regional Library 5641 Read Blvd, New Orleans
  - 10/20 10am-4pm Houma Library 778 Grand Caillou Road, Houma
  - 10/20 9:30am-3:30pm Lafayette Library 301 W Congress St. Lafayette

Table 2: Homeowner Program Snapshot.

<b>Restore 2020 Homeowner Program Weekly Snapshot</b>					
<b>Activity</b>	<b>As of 10/9/2023</b>	<b>Weekly Activity</b>	<b>As of 10/16/2023</b>	<b>Percentage</b>	<b>Total Dollars</b>
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>43,812</b>	<b>24</b>	<b>43,836</b>		
Non-Submitted Surveys	4,677	-4	4,673		
Submitted Surveys	39,135	28	39,163	100%	
<b>Working Phases (1-7) Total</b>	<b>25,526</b>	<b>53</b>	<b>25,579</b>	<b>65%</b>	
Phase I	16,435	44	16,479	42%	
Phase II	2,010	3	2,013	5%	
Phase III	2,389	3	2,392	6%	
Phase IV	3,233	4	3,237	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	295	-1	294	1%	
<b>Non-Working Phases Total</b>	<b>13,609</b>	<b>-25</b>	<b>13,584</b>	<b>35%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	1,753	-465	1,288		
Environmental Reviews Completed	23,773	518	24,291		
<b>Home Inspections</b>					
Home Inspections Available to Work	6,225	255	6,480		
Total Home Inspections Completed	8,231	425	8,656		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>23,766</b>	<b>202</b>	<b>23,968</b>		
Applications Not Available for Grant Determination	9,310	-478	8,832		
Applications Available for Grant Determination	14,456	680	15,136	100%	
Pending Grant Determination	8,907	530	9,437	62%	
<b>Grant Determinations</b>			38%	% Grant Determinations	
Zero Award	207	18	225	1.5%	
Ineligible	345	6	351	2.3%	
Withdrawn	151	7	158	1.0%	
Appeals In Progress	25	0	25		
Grant Awards Offered to Applicant	4,846	119	4,965	32.8%	\$387,707,877.46
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>2,948</b>	<b>76</b>	<b>3,024</b>		<b>\$ 243,120,126.92</b>
Solution 1 & 1/3	982	29	1,011		\$88,922,945.28
Solution 2 & 2/3	1,905	47	1,952		\$150,542,395.34
Solution 3 Only	61	0	61		\$3,654,786.30
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>1,623</b>	<b>80</b>	<b>1,703</b>		<b>\$ 91,824,528.89</b>
Solution 1 & 1/3	627	39	666		\$25,339,597.27
Solution 2 & 2/3	938	39	977		\$62,890,095.33
Solution 3 Only	58	2	60		\$3,594,836.29
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>913</b>	<b>44</b>	<b>957</b>		
Solution 1 & 1/3	267	15	282		
Solution 2 & 2/3	588	27	615		
Solution 3 Only	58	2	60		



Table 3: Key Program Statistics: Totals to Date.

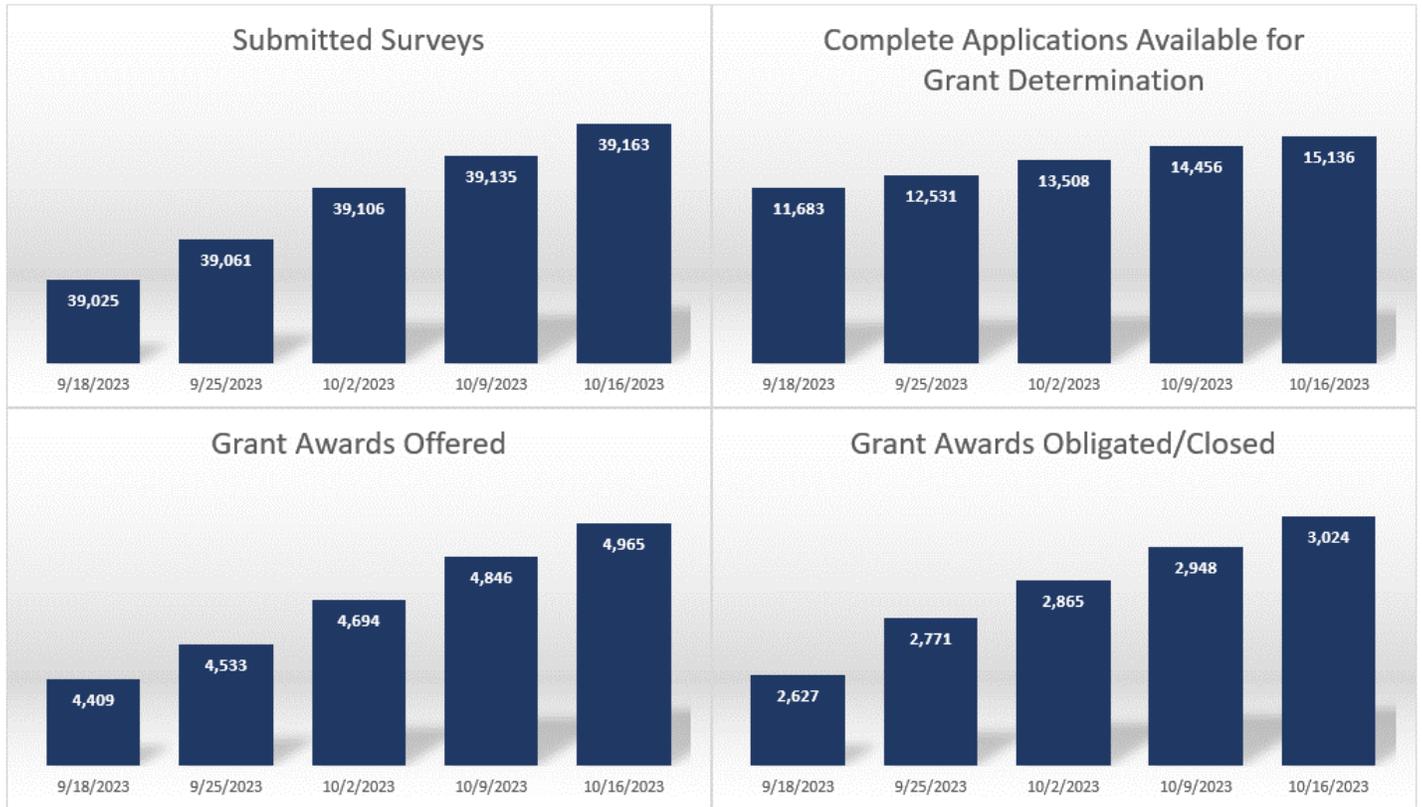




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	121	0.8%	93	1.9%	53	1.8%
American Indian/Alaska Native and White	64	0.4%	36	0.7%	19	0.6%
American Indian/Alaskan Native/Black-African American	154	1.0%	99	2.0%	64	2.1%
Asian	61	0.4%	30	0.6%	17	0.6%
Asian and White	14	0.1%	10	0.2%	5	0.2%
Black/African American	5,025	33.2%	2,904	58.5%	1,797	59.4%
Black/African American and White	142	0.9%	88	1.8%	61	2.0%
Decline to answer	163	1.1%	77	1.6%	42	1.4%
Native Hawaiian/Other Pacific Islander	6	0.0%	5	0.1%	4	0.1%
Native Hawaiian/Other Pacific Islander and White	7	0.1%	4	0.1%	0	0.0%
Other Multi-Racial	141	0.9%	76	1.5%	37	1.2%
White	2,621	17.3%	1,526	30.7%	914	30.2%
NOT PROVIDED	6,617	43.7%	17	0.3%	11	0.4%
<b>Total</b>	<b>15,136</b>	<b>100%</b>	<b>4,965</b>	<b>100%</b>	<b>3,024</b>	<b>100%</b>

Female Head of Household % of Complete Apps: 39%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	6	1
2	21	4
3	35	10
4	20	9
5	9	3
6	1	1
7	6	2
8	1	
9	2	
10	2	
11	18	5
12	33	12
13	50	20
14	30	9
15	21	8
16	81	38
17	69	35
18	62	26
19	24	6
20	7	2
21	5	
22	108	35
23	57	20
24	102	38
25	137	50
26	108	42
27	56	28
28	8	
29	126	46
30	142	60
31	31	9
32	552	225
33	648	226
34	1,928	730
35	781	262
36	657	185

House District	Submitted Surveys	Submitted Applications
37	731	232
38	29	10
39	61	21
40	104	32
41	72	30
42	141	46
43	22	10
44	68	30
45	17	8
46	89	37
47	706	261
48	75	23
49	170	60
50	252	63
51	1,867	861
52	1,247	536
53	1,947	871
54	2,036	856
55	1,396	645
56	1,087	394
57	2,587	1,023
58	1,271	531
59	148	57
60	562	228
61	106	44
62	141	55
63	114	52
64	74	23
65	84	26
66	55	21
67	77	31
68	90	33
69	47	16
70	66	28
71	79	25
72	1,962	680

House District	Submitted Surveys	Submitted Applications
73	956	391
74	359	98
75	247	102
76	229	91
77	176	51
78	274	107
79	340	117
80	138	43
81	873	379
82	225	67
83	851	399
84	675	232
85	255	92
86	658	230
87	545	205
88	154	54
89	121	33
90	228	80
91	384	107
92	642	229
93	332	101
94	171	64
95	305	126
96	122	44
97	711	296
98	207	59
99	735	277
100	848	343
101	115	34
102	450	174
103	448	172
104	178	62
105	634	231
Unknown	53	
<b>Total</b>	<b>39,163</b>	<b>15,136</b>



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	770	298
2	3,827	1,709
3	1,725	704
4	1,495	574
5	767	222
6	1,711	662
7	978	355
8	2,082	820
9	405	119
10	917	312
11	612	201
12	1,875	619
13	481	176
14	265	109
15	333	116
16	173	66
17	803	291
18	765	322
19	3,693	1,391
20	5,402	2,371

Senate District	Submitted Surveys	Submitted Applications
21	1,933	798
22	282	100
23	59	24
24	258	93
25	1,937	616
26	343	138
27	2,895	1,038
28	313	113
29	245	98
30	1,061	422
31	208	81
32	61	23
33	89	37
34	128	59
35	108	29
36	3	
37	9	2
38	31	7
39	68	21
Unknown	53	
<b>Total</b>	<b>39,163</b>	<b>15,136</b>



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	710	133	81
Allen	821	218	106
Ascension	1,493	633	273
Assumption	605	447	204
Avoyelles		8	
Beauregard	1,631	318	150
Bienville	1	1	
Bossier	1	4	
Caddo	269	72	30
Calcasieu	12,504	3,893	1,573
Cameron	1,068	384	149
Catahoula	1	2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,918	764	335
East Feliciana	235	116	52
Evangeline		6	
Franklin		1	
Grant	345	48	29
Iberia	460	196	71
Iberville	404	161	86
Jackson	72	16	8
Jefferson	10,086	3,357	1,592
Jefferson Davis	988	256	114
La Salle	45		
Lafayette	553	171	81
Lafourche	6,984	2,964	1,583
LaSalle		8	5
Lincoln	98	13	6
Livingston	2,104	596	290

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	131	38	27
Natchitoches	222	48	21
Orleans	7,318	3,156	1,421
Ouachita	433	119	70
Plaquemines	876	395	193
Pointe Coupee	74	31	11
Rapides	1,258	230	118
Red River	1		
Richland		4	
Sabine	161	22	13
St. Bernard	959	242	112
St. Charles	2,754	1,303	632
St. Helena	672	692	265
St. James	1,448	875	431
St. John the Baptist	4,007	2,241	950
St. Landry	604	107	51
St. Martin	353	88	53
St. Mary	427	252	71
St. Tammany	2,751	824	340
Tangipahoa	4,495	2,659	1,081
Tensas		1	1
Terrebonne	8,193	3,889	2,103
Union	103	20	10
Vermilion	677	139	86
Vernon	497	92	48
Washington	753	276	117
Webster		2	
West Baton Rouge	101	31	21
West Carroll		3	
West Feliciana	41	9	6
Winn	135	20	12
Other Parishes		6,552	54
<b>Total</b>	<b>82,840</b>	<b>39,163</b>	<b>15,136</b>

\*Pipeline #6: FEMA Major/Severe Data Updated

\*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

\*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

\*Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	60	20	\$1,703,676.90	7	\$799,072.41
Allen	67	38	\$3,401,454.25	27	\$2,142,400.97
Ascension	192	72	\$5,265,309.37	37	\$2,761,362.93
Assumption	144	56	\$4,726,113.62	32	\$2,692,031.22
Beauregard	85	56	\$5,378,765.91	43	\$4,343,486.59
Caddo	27	3	\$65,387.25		
Calcasieu	843	634	\$56,137,231.75	417	\$38,639,668.21
Cameron	77	55	\$5,171,531.59	28	\$2,745,019.87
East Baton Rouge	259	66	\$3,723,650.35	38	\$2,013,471.87
East Feliciana	35	16	\$1,336,973.95	8	\$669,524.81
Grant	25	2	\$266,305.35	1	\$73,973.27
Iberia	52	19	\$1,720,075.53	11	\$858,806.07
Iberville	67	18	\$1,504,819.00	11	\$756,227.79
Jackson	4	4	\$271,212.34	3	\$229,489.05
Jefferson	1,153	360	\$21,081,426.75	192	\$11,534,749.67
Jefferson Davis	75	33	\$2,676,901.03	26	\$2,204,780.50
LaSalle	5				
Lafayette	62	17	\$1,148,245.38	5	\$176,765.15
Lafourche	815	668	\$54,728,255.77	411	\$33,900,922.72
Lincoln	3	2	\$141,516.54	1	\$81,886.18
Livingston	163	105	\$8,116,738.26	71	\$5,734,066.04
Morehouse	26				
Natchitoches	19	2	\$108,213.89	1	\$26,327.71
Orleans	1,199	175	\$7,030,445.79	89	\$3,550,242.18
Ouachita	57	13	\$1,013,185.21	6	\$511,349.45
Plaquemines	122	65	\$5,264,336.48	26	\$2,399,232.16
Pointe Coupee	6	5	\$393,443.02	3	\$252,604.85
Rapides	87	27	\$1,995,394.99	17	\$1,448,017.77
Sabine	13				
St. Bernard	95	15	\$376,973.30	7	\$199,722.00
St. Charles	337	273	\$22,313,474.49	181	\$15,097,805.51
St. Helena	135	126	\$11,054,383.20	90	\$8,334,983.75
St. James	240	179	\$14,994,058.27	109	\$9,040,166.74
St. John the Baptist	497	401	\$28,198,252.37	293	\$20,642,251.44
St. Landry	38	11	\$917,848.41	6	\$599,475.31
St. Martin	44	8	\$519,262.95	2	\$67,250.85
St. Mary	45	24	\$1,983,371.12	10	\$660,647.87
St. Tammany	252	70	3138185.99	33	\$1,157,395.42
Tangipahoa	683	353	\$29,936,329.57	230	\$19,153,908.49
Tensas	0	1	\$21,468.10		
Terrebonne	1,036	918	\$75,709,122.11	522	\$45,405,941.64
Union	9	1	\$73,824.56	1	\$73,824.56
Vermilion	73	11	\$1,034,050.76	3	\$276,067.74
Vernon	36	11	\$1,029,303.56	9	\$764,315.09
Washington	87	27	\$1,749,605.29	16	\$1,066,561.36
West Baton Rouge	18	3	\$122,009.48	1	\$34,329.71
West Feliciana	5	1	\$82,586.30		
Winn	11	1	\$83,157.36		
Other	54				
<b>Total</b>	<b>9,437</b>	<b>4,965</b>	<b>\$387,707,877.46</b>	<b>3,024</b>	<b>\$243,120,126.92</b>