



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #48
October 16 – October 23, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$5,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$25k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey was the first step in receiving assistance. The deadline to complete the survey was August 1, 2023. Only homeowners who completed a program survey by the August 1 deadline will be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The application may be started on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2.10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The program’s mobile outreach team provides in-person support for homeowners completing applications in impacted areas throughout the state.
- Information on mobile outreach support locations or other outreach events hosted by the program can be found at restore.la.gov/events.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- As of 10/23/2023, survey submissions increased by 22 from the previous week, making the total submissions 39,185. 25,595 homeowners were determined to be in Phases I – VII.
- 24,364 environmental reviews have been completed, representing 95% of the 25,595 homeowners in Phases I – VII.
- 24,280 homeowners, from Phases I – VII, have been invited to start an application. 15,576 applications have been submitted, representing 64% of the homeowners invited to start an application.
- There has been a total of 5,083 grant awards offered to homeowners totaling \$394,617,385.50 . Of those, 3,139 homeowners have closed on their grant agreements, obligating \$252,689,410.86.

Program Mobile and Event Outreach

- The Program completed 17 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
Oct '23	45

- 16 planned Mobile Outreaches scheduled to take place in the next reporting period:
 - 10/23 9:30am-4:30pm River Ridge 8825 Jefferson Hwy, River Ridge
 - 10/23 10am-4pm Mathews Building 4876 LA-1, Mathews
 - 10/24 9:30am-4:30pm West Bank Library 751 Manhattan Blvd, Harvey
 - 10/24 10am-4pm Houma Library 778 Grand Caillou Road, Houma
 - 10/24 10am-4pm Regala Gymnasium 194 Regala Park Road, Reserve
 - 10/24 9:30am-4:30pm Dequincy Library 102 N. Pine Street, Dequincy
 - 10/25 10am-4pm EBR Main Library 7711 Goodwood Blvd, Baton Rouge
 - 10/25 9:30am-4:30pm East Bank Library 747 W Napoleon Ave, Metairie
 - 10/25 10am-4pm Mathews Building 4876 LA-1, Mathews
 - 10/25 10am-4pm Regala Gymnasium 194 Regala Park Road, Reserve
 - 10/26 9:30am-4:30pm Kenner Library 630 W Esplanade Ave, Kenner
 - 10/26 10am-4pm Clausen Bldg. 115485 W. Club Deluxe Road, Hammond
 - 10/26 10am-4pm Thibodeau Library 705 W 5th St #3154, Thibodeau
 - 10/27 10am-4pm East New Orleans Regional Library 5641 Read Blvd, New Orleans
 - 10/27 10am-4pm Houma Library 778 Grand Caillou Road, Houma
 - 10/27 9:30am-3:30pm Rapides Library 411 Washington St, Alexandria, LA 71301

Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 10/16/2023	Weekly Activity	As of 10/23/2023	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,836	23	43,859		
Non-Submitted Surveys	4,673	1	4,674		
Submitted Surveys	39,163	22	39,185	100%	
Working Phases (1-7) Total	25,579	16	25,595	65%	
Phase I	16,479	19	16,498	42%	
Phase II	2,013	0	2,013	5%	
Phase III	2,392	-1	2,391	6%	
Phase IV	3,237	0	3,237	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	294	-2	292	1%	
Non-Working Phases Total	13,584	6	13,590	35%	
Environmental Reviews					
Environmental Reviews Available to Work	1,288	-57	1,231		
Environmental Reviews Completed	24,291	73	24,364		
Home Inspections					
Home Inspections Available to Work	6,480	61	6,541		
Total Home Inspections Completed	8,656	379	9,035		
Applications In Process					
Total Number of Invited Applications	23,968	312	24,280		
Applications Not Available for Grant Determination	8,832	-128	8,704		
Applications Available for Grant Determination	15,136	440	15,576	100%	
Pending Grant Determination	9,437	297	9,734	62%	
Grant Determinations			38%	% Grant Determinations	
Zero Award	225	12	237	1.5%	
Ineligible	351	8	359	2.3%	
Withdrawn	158	5	163	1.0%	
Appeals In Progress	25	-2	23		
Grant Awards Offered to Applicant	4,965	118	5,083	32.6%	\$394,617,385.50
Grant Awards					
Grant Awards Obligated	3,024	115	3,139		\$ 252,689,410.86
Solution 1 & 1/3	1,011	30	1,041		\$92,156,699.97
Solution 2 & 2/3	1,952	81	2,033		\$156,694,605.11
Solution 3 Only	61	4	65		\$3,838,105.78
Disbursements					
Total Disbursements	1,703	10	1,713		\$ 93,197,946.76
Solution 1 & 1/3	666	-12	654		\$25,585,254.30
Solution 2 & 2/3	977	21	998		\$63,988,706.16
Solution 3 Only	60	1	61		\$3,623,986.30
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	957	13	970		
Solution 1 & 1/3	282	2	284		
Solution 2 & 2/3	615	10	625		
Solution 3 Only	60	1	61		



Table 3: Key Program Statistics: Totals to Date.

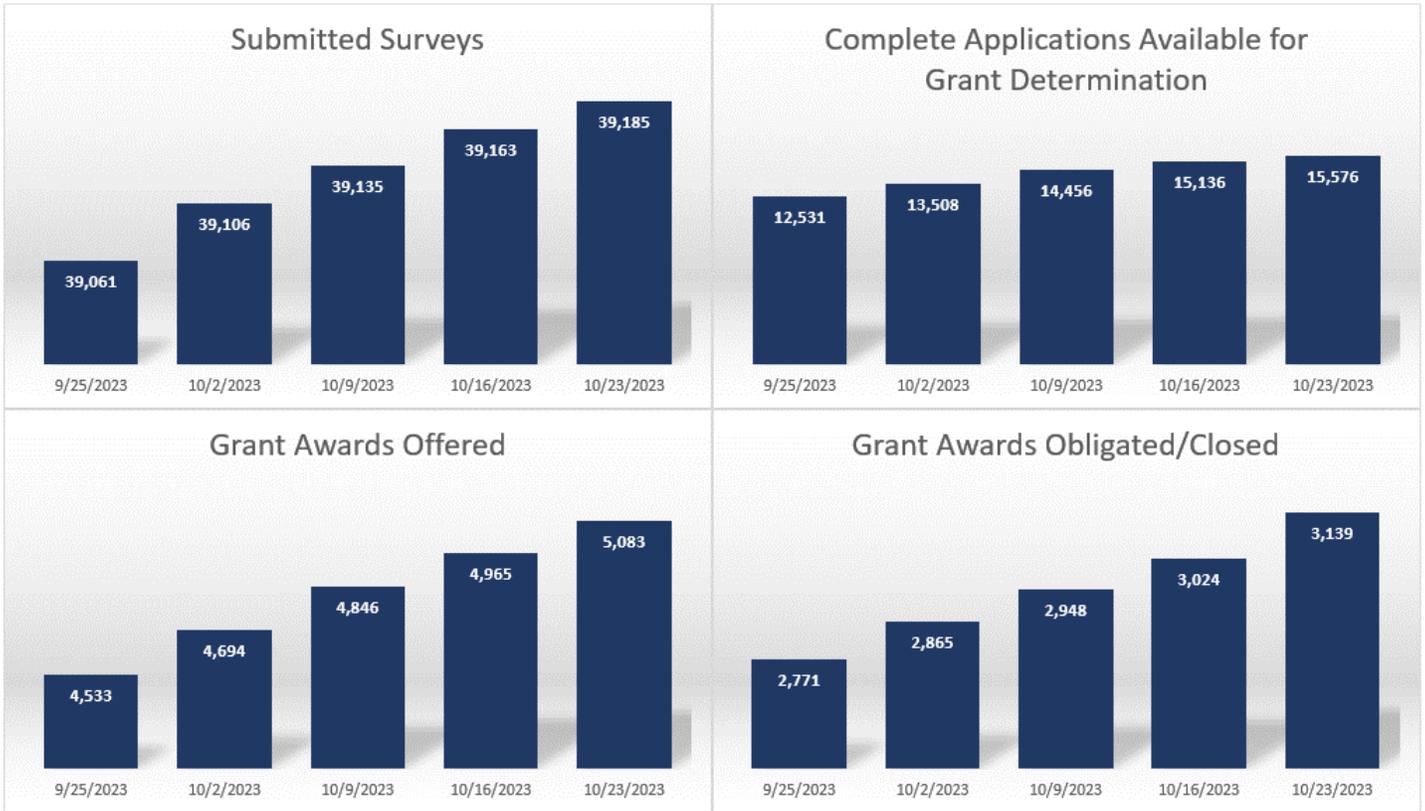




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	126	0.8%	93	1.8%	53	1.7%
American Indian/Alaska Native and White	66	0.4%	37	0.7%	20	0.6%
American Indian/Alaskan Native/Black-African American	158	1.0%	101	2.0%	67	2.1%
Asian	63	0.4%	31	0.6%	17	0.5%
Asian and White	14	0.1%	10	0.2%	5	0.2%
Black/African American	5,247	33.7%	2,974	58.5%	1,875	59.7%
Black/African American and White	148	1.0%	88	1.7%	63	2.0%
Decline to answer	171	1.1%	80	1.6%	44	1.4%
Native Hawaiian/Other Pacific Islander	6	0.0%	5	0.1%	4	0.1%
Native Hawaiian/Other Pacific Islander and White	6	0.0%	4	0.1%	0	0.0%
Other Multi-Racial	152	1.0%	81	1.6%	38	1.2%
White	2,745	17.6%	1,560	30.7%	942	30.0%
NOT PROVIDED	6,674	42.9%	19	0.4%	11	0.4%
Total	15,576	100%	5,083	100%	3,139	100%

Female Head of Household % of Complete Apps: 39%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	6	2
2	21	5
3	35	11
4	20	9
5	9	3
6	1	1
7	6	2
8	1	
9	2	
10	2	
11	18	5
12	33	13
13	50	22
14	30	9
15	21	8
16	81	39
17	69	37
18	62	23
19	24	6
20	7	2
21	5	
22	108	42
23	57	19
24	102	37
25	137	49
26	108	41
27	56	28
28	8	
29	126	46
30	142	61
31	31	10
32	552	234
33	648	224
34	1,928	753
35	781	265
36	658	185

House District	Submitted Surveys	Submitted Applications
37	731	240
38	29	11
39	61	22
40	104	38
41	72	33
42	141	49
43	22	10
44	68	31
45	17	8
46	89	39
47	706	265
48	75	28
49	170	63
50	252	62
51	1,868	877
52	1,248	554
53	1,947	885
54	2,036	868
55	1,398	661
56	1,088	401
57	2,587	1,053
58	1,274	533
59	150	59
60	563	238
61	106	43
62	141	57
63	114	53
64	74	23
65	84	29
66	55	21
67	77	33
68	90	34
69	47	16
70	66	28
71	80	27
72	1,962	694

House District	Submitted Surveys	Submitted Applications
73	956	397
74	359	98
75	248	104
76	229	96
77	176	51
78	274	110
79	340	122
80	138	46
81	874	384
82	225	68
83	851	415
84	675	239
85	256	98
86	658	239
87	545	220
88	154	54
89	121	33
90	228	84
91	384	115
92	642	239
93	332	117
94	171	66
95	305	127
96	123	48
97	713	315
98	207	68
99	737	295
100	848	354
101	115	35
102	451	182
103	448	174
104	178	65
105	634	241
Unknown	53	
Total	39,185	15,576



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	770	306
2	3,832	1,742
3	1,727	740
4	1,497	610
5	767	243
6	1,711	676
7	979	373
8	2,083	855
9	405	127
10	917	324
11	612	206
12	1,876	633
13	482	180
14	265	111
15	333	118
16	173	66
17	803	298
18	768	324
19	3,695	1,421
20	5,402	2,419

Senate District	Submitted Surveys	Submitted Applications
21	1,935	815
22	283	110
23	59	26
24	258	101
25	1,938	626
26	343	148
27	2,895	1,061
28	313	122
29	245	99
30	1,061	424
31	208	81
32	61	25
33	89	39
34	128	61
35	108	33
36	3	
37	9	2
38	31	7
39	68	24
Unknown	53	
Total	39,185	15,576

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	710	139	85
Allen	821	215	116
Ascension	1,493	633	279
Assumption	605	465	210
Avoyelles		8	
Beauregard	1,631	305	153
Bienville	1	1	
Bossier	1	4	
Caddo	269	74	33
Calcasieu	12,504	3,922	1,598
Cameron	1,068	386	149
Catahoula	1	2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,918	772	343
East Feliciana	235	118	55
Evangeline		6	
Franklin		1	
Grant	345	53	34
Iberia	460	203	77
Iberville	404	165	91
Jackson	72	16	7
Jefferson	10,086	3,396	1,653
Jefferson Davis	988	262	119
La Salle	45		
Lafayette	553	177	86
Lafourche	6,984	2,986	1,620
LaSalle		8	6
Lincoln	98	13	6
Livingston	2,104	598	296

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	131	38	27
Natchitoches	222	48	20
Orleans	7,318	3,196	1,508
Ouachita	433	120	73
Plaquemines	876	408	202
Pointe Coupee	74	32	9
Rapides	1,258	228	116
Red River	1		
Richland		4	
Sabine	161	22	12
St. Bernard	959	245	116
St. Charles	2,754	1,315	643
St. Helena	672	696	269
St. James	1,448	881	431
St. John the Baptist	4,007	2,250	978
St. Landry	604	111	59
St. Martin	353	94	58
St. Mary	427	256	70
St. Tammany	2,751	835	351
Tangipahoa	4,495	2,664	1,101
Tensas		1	1
Terrebonne	8,193	3,914	2,147
Union	103	19	11
Vermilion	677	147	93
Vernon	497	88	47
Washington	753	280	119
Webster		2	
West Baton Rouge	101	31	20
West Carroll		3	
West Feliciana	41	9	6
Winn	135	22	14
Other Parishes		6,281	59
Total	82,840	39,185	15,576

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

*Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	64	20	\$1,703,676.90	7	\$799,072.41
Allen	76	39	\$3,403,772.03	27	\$2,142,400.97
Ascension	194	75	\$5,416,498.10	39	\$2,781,525.07
Assumption	149	57	\$4,799,011.79	33	\$2,771,534.12
Beauregard	88	56	\$5,378,765.91	44	\$4,428,486.59
Caddo	28	5	\$280,605.18	1	\$48,835.43
Calcasieu	855	644	\$57,466,687.96	426	\$39,887,627.71
Cameron	75	56	\$5,220,905.11	31	\$2,973,476.00
East Baton Rouge	260	70	\$3,805,537.78	41	\$2,173,374.26
East Feliciana	38	16	\$1,336,973.95	11	\$959,524.81
Grant	30	2	\$266,305.35	1	\$73,973.27
Iberia	57	20	\$1,805,075.53	12	\$943,657.27
Iberville	72	18	\$1,504,819.00	11	\$756,227.79
Jackson	3	4	\$271,212.34	3	\$229,489.05
Jefferson	1,191	378	\$21,250,113.71	200	\$11,910,447.92
Jefferson Davis	80	33	\$2,679,101.03	28	\$2,376,980.50
LaSalle	6				
Lafayette	67	17	\$1,148,245.38	6	\$196,567.52
Lafourche	834	686	\$56,082,144.18	427	\$35,439,089.13
Lincoln	3	2	\$141,516.54	1	\$81,886.18
Livingston	167	106	\$8,249,517.76	72	\$5,856,046.86
Morehouse	26				
Natchitoches	18	2	\$108,213.89	1	\$26,327.71
Orleans	1,273	186	\$7,534,919.56	93	\$3,731,793.26
Ouachita	59	14	\$1,095,071.39	6	\$511,349.45
Plaquemines	131	65	\$5,300,336.48	27	\$2,479,095.47
Pointe Coupee	3	6	\$473,156.35	3	\$252,604.85
Rapides	84	27	\$1,996,881.74	19	\$1,526,068.89
Sabine	12				
St. Bernard	100	14	\$376,242.68	7	\$199,722.00
St. Charles	342	277	\$22,506,571.37	188	\$15,554,004.92
St. Helena	139	126	\$11,121,965.04	96	\$8,902,026.74
St. James	236	183	\$15,349,645.08	112	\$9,409,047.37
St. John the Baptist	512	413	\$28,890,448.45	302	\$21,336,588.85
St. Landry	45	12	\$1,002,848.41	6	\$599,475.31
St. Martin	49	8	\$519,262.95	2	\$67,250.85
St. Mary	42	26	\$2,114,144.27	10	\$660,647.87
St. Tammany	256	76	\$391,372.62	35	\$1,203,084.21
Tangipahoa	699	355	\$30,045,762.75	237	\$19,863,353.85
Tensas	0	1	\$21,468.10		
Terrebonne	1,065	931	\$76,197,537.15	544	\$47,305,457.11
Union	10	1	\$73,824.56	1	\$73,824.56
Vermilion	78	13	\$1,188,215.10	3	\$276,067.74
Vernon	35	11	\$1,029,303.56	9	\$764,315.09
Washington	88	28	\$1,784,635.10	16	\$1,082,752.19
West Baton Rouge	18	2	\$119,329.71	1	\$34,329.71
West Feliciana	5	1	\$82,586.30		
Winn	13	1	\$83,157.36		
Other	59				
Total	9,734	5,083	\$394,617,385.50	3,139	\$252,689,410.86