

Restore Louisiana Homeowner Assistance Program **Situation & Pipeline Report #5** December 19, 2022 - December 26, 2022

Issued: December 27, 2022



December 19 – December 26, 2022

Table of Contents

Program Overview	3
Eligibility	4
Homeowner Program Steps	5
Executive Summary	6
Program Outreach	6
Table 1: Completed Outreach Events	6
Table 2: Homeowner Program Snapshot	7
Table 3: Key Program Statistics: Totals to Date	8
Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District	9
Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District	10
Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish	11
Appendix C Table 14: Grant Awards by Parish	12



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2024	\$1.27 B
2	+ Hurricanes Laura & Delta	March 22, 2021	+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a mostimpacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.

Situation & Pipeline Report # 5







Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained major/severe damage (per FEMA)
- (4) NOT received or expect to receive structural insurance payments greater than \$25k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI	
	LESS THAN 50% AMI	<						
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		<	<				
	GREATER THAN 80% AMI				<	<	<	
GEOGRAPHY	MOST IMPACTED	N/A			✓		A1/A	
GEOGRAPHI	OTHER IMPACTED		N/A N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+	YES		<		NI/A	N1/A	NI/A	
AND/OR HOUSEHOLD MEMBER WITH DISABILITY	NO NO	N/A		<	N/A	N/A	N/A	
STATUS OF REPAIRS	COMPLETE	N/A						<
STATUS OF REPAIRS	INCOMPLETE		N/A	N/A	✓	<		

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at restore.la.gov/events.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program application period
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

Situation & Pipeline Report # 5





Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.



Completing the program survey is the first step in receiving program assistance and can be completed on any phone, tablet or mobile device at restore.la.gov.



The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state, and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

COMPLETE THE PROGRAM **APPLICATION**

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as phone, computer or tablet, by accessing the link provided in the email sent by the program.

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The program will review the application and information from third party sources to determine whether the homeowner meets eligibility requirements for the program.

DAMAGE AND LEAD **ASSESSMENT**

During a scheduled damage assessment appointment, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

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AWARD DETERMINATION

After Steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

REIMBURSEMENT. REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/ reconstruction starts once the grant agreement is executed.

AGREEMENT & EXECUTION The homeowner will meet

with the closing team to sign their grant agreement.

GRANT



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - o Phase 1 on May 11, 2022
 - o Phase 2 − 3 on Aug. 24, 2022
 - o Phase 4 − 5 on Nov. 28, 2022
 - o Phase 6 on Dec. 15, 2022
- As of 12/26/22, survey submissions increased by 156 from the previous week, making the total submissions 11,082. 4,925 homeowners were determined to be in Phases I – VI.
- 3,670 environmental reviews have been completed, representing 75% of the 4,925 homeowners in Phases I – VI.
- 3,670 homeowners have been invited to complete applications from Phase I VI. 2,363
 applications have been completed, representing 64% of the homeowners invited to complete
 an application.
- There has been a total of 916 grant awards offered to homeowners. Of those, 162 homeowners have closed on their grant agreements, obligating \$13,116,465.60.

Program Outreach

• The Program completed 2 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun-22	4
Jul-22	2
Aug-22	11
Sep-22	13
Oct-22	14
Nov-22	12
Dec-22	8

- Planned outreach/mobile events schedule to take place in the next reporting period:
 - o 12/28, St. John Parish Library, Reserve, 10 − 5

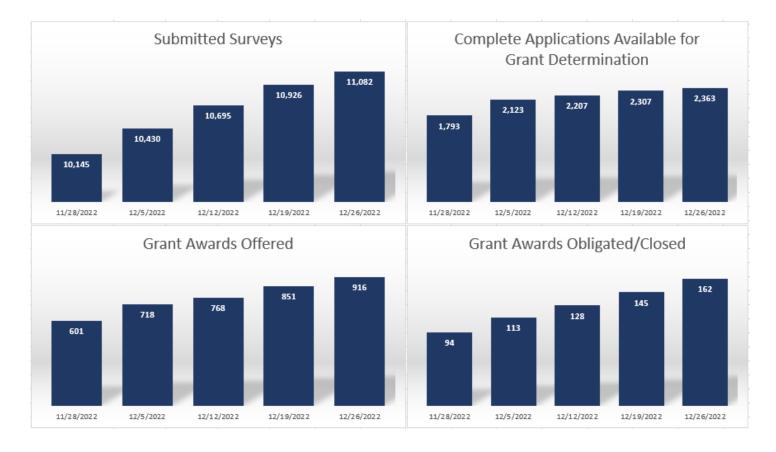


Table 2: Homeowner Program Snapshot

Restore 2020 Hon	Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 12/19/22	Weekly Activity	As of 12/26/22	Percentage	Total Dollars	
Surveys Recorded						
Total Surveys Recorded	12,490	170	12,660			
Non-submitted Surveys	1,564	14	1,578			
Submitted Surveys	10,926	156	11,082	100%		
Working Phases (1-6) Total	4,861	64	4,925	44%		
Phase I	3,561	50	3,611	33%		
Phase II	327	3	330	3%		
Phase III	393	6	399	4%		
Phase IV	517	5	522	5%		
Phase V	4	0	4	0%		
Phase VI	59	0	59	1%		
Non-Working Phases Total	6,065	92	6,157	56%		
Environmental Reviews	1 1		1	I		
Environmental Reviews Available to Work	1191	64	1,255			
Environmental Reviews Completed	3,670	0	3,670			
Home Inspections:			T			
Home Inspections Available to Work	644	-30	614			
Total Home Inspections Completed	1,663	86	1,749			
Applications In Process						
Total Number of Invited Applications	3,672	-2	3,670			
Applications Not Available for Grant Determination	1,365	-58	1,307			
Applications Available for Grant Determination	2,307	56	2,363	100%		
Pending Grant Determination	1,324	-21	1,303	55%		
Grant Determinations			45%	% Grant Determinations		
Zero Award	25	2	27	1.1%		
Ineligible	72	9	81	3.4%		
Withdrawn	35	1	36	1.5%		
Appeals In Progress	7	-1	6			
Grant Awards Offered To Applicant	851	65	916	38.8%	\$ 68,273,478.80	
Grant Awards	· · · · · ·					
Grant Awards Obligated	145	17	162		\$ 13,116,465.6	
Solution 1 & 1/3	78	6	84		\$6,870,384.97	
Solution 2 & 2/3	66	9	75		\$6,142,597.66	
Solution 3 Only	1	2	3		\$103,482.97	
Disbursements					, 100, .02.0,	
Total Disbursements	34	13	47		\$1,369,696.96	
Solution 1 & 1/3	28	8	36		\$550,186.62	
Solution 2 & 2/3	5	8 5	10		\$811,437.63	
Solution 3 Only	1	0	1		\$8,072.71	
Housing Rehab/Reconstruction Complete		U	1 <u>1</u>		70,072.71	
	0	7	15			
Housing Rehab/Reconstruction Complete	8	7	15			
Solution 1 & 1/3	2	2	4			
Solution 2 & 2/3	5	5	10			
Solution 3 Only	1	0	1			



Table 3: Key Program Statistics: Totals to Date





Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	4	1
13	7	1
14	6	
15	2	
16	10	1
17	11	2
18	6	2
19	5	
20	1	
21	3	
22	14	3
23	5	1
24	23	5
25	30	7
26	20	2
27	17	8
28	1	
29	17	5
30	34	7
31	6	1
32	150	39
33	207	54
34	1,084	235
35	298	70
36	265	50
37	265	69
38	3	
39	4	1
40	12	3

House District	Submitted Surveys	Completed Applications
41	12	2
42	27	2
43	5	
44	11	1
45	3	
46	9	1
47	299	97
48	12	1
49	24	4
50	43	5
51	703	180
52	423	102
53	819	249
54	810	220
55	380	74
56	265	47
57	813	156
58	271	60
59	10	
60	47	8
61	16	3
62	17	6
63	7	
64	8	2
65	10	
66	7	1
67	13	2
68	26	4
69	8	1
70	13	1
71	16	1
72	484	86
73	271	57
74	60	5

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House	Submitted	Completed
District	Surveys	Applications
75	44	3
76	15	4
77	26	4
78	33	10
79	40	7
80	18	1
81	250	56
82	35	5
83	134	32
84	156	43
85	26	4
86	164	24
87	57	8
88	20	4
89	15	5
90	24	2
91	45	7
92	119	25
93	39	9
94	20	2
95	78	23
96	17	2
97	70	15
98	19	5
99	77	8
100	78	17
101	22	5
102	48	10
103	55	14
104	15	2
105	122	13
Unknown	740	47
Total	11,082	2,363





Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	75	14
2	932	210
3	171	31
4	169	32
5	93	19
6	449	83
7	95	17
8	421	88
9	55	7
10	102	20
11	98	21
12	435	63
13	111	28
14	46	10
15	45	8
16	41	4
17	144	29
18	140	35
19	1,060	193
20	2,280	657

Senate District	Submitted Surveys	Completed Applications
21	473	77
22	40	6
23	13	
24	28	4
25	782	200
26	60	10
27	1,454	311
28	59	16
29	49	10
30	321	95
31	32	5
32	8	3
33	15	1
34	21	3
35	19	5
36	1	
38	3	1
39	2	
Unknown	740	47
Total	11,082	2,363



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	FEMA Major Severe	Submitted Survey	Completed Application
Acadia	172	36	16
Allen	265	61	17
Ascension	523	88	22
Assumption	186	51	6
Avoyelles	4	1	
Beauregard	539	125	33
Bienville	2		
Bossier	7		
Caddo	118	5	1
Calcasieu	5,522	2,194	472
Cameron	766	223	70
Catahoula	1	3	
Claiborne	1	3	
Concordia	4	2	
De Soto	11		
East Baton	743	152	24
Rouge			27
East Feliciana	57	19	7
Grant	134	13	3
Iberia	89	31	7
Iberville	149	35	8
Jackson	21	5	1
Jefferson	3,939	704	144
Jefferson Davis	316	95	26
LaSalle	7	3	
Lafayette	120	32	1
Lafourche	4,225	1,370	333
Lincoln	38	4	1
Livingston	836	192	48
Madison	1		

Damaged Parish	FEMA Major Severe	Submitted Survey	Completed Application
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	1,992	414	75
Ouachita	101	25	2
Plaquemines	345	141	18
Pointe Coupee	16	6	1
Rapides	420	68	16
Red River	2		
Richland	2	1	
Sabine	29	5	
St. Bernard	281	27	5
St. Charles	1,317	427	72
St. Helena	205	196	33
St. James	673	270	50
St. John the Baptist	2,381	871	159
St. Landry	129	21	4
St. Martin	72	19	1
St. Mary	129	50	5
St. Tammany	1,091	110	18
Tangipahoa	1,801	906	148
Terrebonne	4,602	1,938	495
Union	34	2	1
Vermilion	160	39	6
Vernon	171	21	7
Washington	197	51	4
West Baton Rouge	31	2	1
West Feliciana	10	1	
Winn	42	4	
Other Parishes		6	
Total	35,133	11,082	2,363



Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)		Obligated Award Count	Obligated Award Amount (\$)	
Acadia	6	10	\$	592,404.56	2	\$	130,215.64
Allen	7	10	\$	700,637.33	3	\$	204,551.86
Ascension	6	14	\$	910,630.34	4	\$	198,915.95
Assumption	4	2	\$	163,394.26			
Beauregard	13	19	\$	2,266,435.87	4	\$	584,959.23
Caddo	1						
Calcasieu	252	184	\$	14,992,785.98	45	\$	4,257,216.39
Cameron	42	24	\$	2,250,374.18	3	\$	374,892.77
East Baton Rouge	15	9	\$	255,210.11	4	\$	133,422.90
East Feliciana	3	4	\$	252,954.62	1	\$	78,999.29
Grant	1	2	\$	76,453.99		<u> </u>	224 572 74
Iberia	4	3	\$	372,496.28	1	\$	221,573.74
Iberville	3	4	\$	300,148.56	-		
Jackson	1	40	<u>,</u>	2.405.445.00	0	ć	266 260 45
Jefferson Davis	95	40	\$	2,196,116.90	9	\$	366,369.45
Jefferson Davis	15	9	\$	987,593.48			
Lafayette Lafourche	201	1 112	\$	59,985.19 8,660,832.72	11	\$	1.065.160.26
Lincoln	0		\$		11	Ş	1,065,169.26
Livingston	25	1 19	\$	113,948.43 1,339,494.34	8	\$	527,049.55
Morehouse	0	19	Ş	1,339,494.34	0	Ą	327,049.33
Natchitoches	1						
Orleans	53	14	\$	572,980.36	2	\$	38,628.77
Ouachita	0	2	\$	306,062.58	2	Y	30,020.77
Plaquemines	11	7	\$	574,621.02			
Pointe Coupee	0	1	\$	53,192.00			
Rapides	10	6	\$	530,754.39			
St. Bernard	1	3	\$	47,936.21			
St. Charles	41	26	\$	1,638,530.49	6	\$	380,727.31
St. Helena	13	20	\$	1,719,909.35	5	\$	459,670.69
St. James	35	15	\$	1,034,002.41	6	\$	474,187.22
St. John the Baptist	92	62	\$	4,022,740.35	12	\$	718,032.52
St. Landry	2	1	\$	29,068.60			
St. Martin	1						
St. Mary	0	4	\$	277,339.95			
St. Tammany	7	9	\$	532,509.83			
Tangipahoa	77	62	\$	4,607,224.44	12	\$	1,001,182.79
Terrebonne	259	207	\$	14,989,737.93	21	\$	1,665,788.92
Union	1						
Vermilion	1	4	\$	359,165.52	2	\$	160,938.08
Vernon	3	3	\$	310,581.54	1	\$	73,973.27
Washington	1	2	\$	140,894.94			
West Baton Rouge	0	1	\$	34,329.71			
Total	1,303	916	\$	68,273,478.76	162	\$ 1	3,116,465.60