



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #52**  
**November 13 – November 20, 2023**

**Issued: November 20, 2023**



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## Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

## Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



### Homeowner Age

Homeowners over the age of 62 will be prioritized.



### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ol style="list-style-type: none"> <li>(1) owned and still own the damaged home</li> <li>(2) occupied the home at the time of the disaster</li> <li>(3) sustained FEMA IA damages of \$5,000 or greater for repairs</li> <li>(4) NOT received or expect to receive structural insurance payments greater than \$25k</li> </ol>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing applications. The calendar of mobile locations is posted at [restore.la.gov/events](https://restore.la.gov/events).

### Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

**1 COMPLETE THE PROGRAM SURVEY**

Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.

**2 ENVIRONMENTAL REVIEW**

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

**3 START THE PROGRAM APPLICATION**

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.

**4 DAMAGE & LEAD ASSESSMENT**

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

**5 ELIGIBILITY REVIEW**

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

**6 AWARD DETERMINATION**

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

**7 CONTRACTOR SELECTION**

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

**Contractor Selection is the last status where the solution chosen on the application may be changed** prior to closing on the grant award.

**8 GRANT AGREEMENT & EXECUTION**

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

**9 REIMBURSEMENT, REPAIR, RECONSTRUCTION**

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

### Program Outreach

- The program’s mobile outreach team provides in-person support for homeowners completing applications in impacted areas throughout the state.
- Information on mobile outreach support locations or other outreach events hosted by the program can be found at [restore.la.gov/events](https://restore.la.gov/events).



## Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
  - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- As of 11/20/2023, survey submissions increased by 6 from the previous week, making the total submissions 39,277. 25,649 homeowners were determined to be in Phases I – VII.
- 25,544 environmental reviews have been completed, representing 99.6% of the 25,649 homeowners in Phases I – VII.
- 25,530 homeowners, from Phases I – VII, have been invited to start an application. 17,972 applications have been submitted, representing 70% of the homeowners invited to start an application.
- There has been a total of 5,491 grant awards offered to homeowners totaling \$417,720,214.81 . Of those, 3,523 homeowners have closed on their grant agreements, obligating \$283,446,589.72.

## Program Mobile and Event Outreach

- The Program completed 10 outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
Oct '23	67
Nov'23	25

- No planned Mobile Outreaches scheduled to take place in the next reporting period:



Table 2: Homeowner Program Snapshot.

<b>Restore 2020 Homeowner Program Weekly Snapshot</b>					
<b>Activity</b>	<b>As of 11/13/2023</b>	<b>Weekly Activity</b>	<b>As of 11/20/2023</b>	<b>Percentage</b>	<b>Total Dollars</b>
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>43,956</b>	<b>4</b>	<b>43,960</b>		
Non-Submitted Surveys	4,685	-2	4,683		
Submitted Surveys	39,271	6	39,277	100%	
<b>Working Phases (1-7) Total</b>	<b>25,642</b>	<b>7</b>	<b>25,649</b>	<b>65%</b>	
Phase I	16,527	5	16,532	42%	
Phase II	2,020	1	2,021	5%	
Phase III	2,398	2	2,400	6%	
Phase IV	3,242	-1	3,241	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	291	0	291	1%	
<b>Non-Working Phases Total</b>	<b>13,629</b>	<b>-1</b>	<b>13,628</b>	<b>35%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	208	-103	105		
Environmental Reviews Completed	25,434	110	25,544		
<b>Home Inspections</b>					
Home Inspections Available to Work	6,809	-587	6,222		
Total Home Inspections Completed	11,053	697	11,750		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>25,422</b>	<b>108</b>	<b>25,530</b>		
Applications Not Available for Grant Determination	7,560	-2	7,558		
Applications Available for Grant Determination	17,862	110	17,972	100%	
Pending Grant Determination	11,195	-231	10,964	61%	
<b>Grant Determinations</b>			39%	% Grant Determinations	
Zero Award	282	14	296	1.6%	
Ineligible	1,020	2	1,022	5.7%	
Withdrawn	185	14	199	1.1%	
Appeals In Progress	48	19	67		
Grant Awards Offered to Applicant	5,180	311	5,491	30.6%	\$417,720,214.81
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>3,429</b>	<b>94</b>	<b>3,523</b>		<b>\$ 283,446,589.72</b>
Solution 1 & 1/3	1,144	23	1,167		\$104,328,987.79
Solution 2 & 2/3	2,214	70	2,284		\$175,028,000.68
Solution 3 Only	71	1	72		\$4,089,601.25
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>1,899</b>	<b>65</b>	<b>1,964</b>		<b>\$ 107,207,262.06</b>
Solution 1 & 1/3	719	23	742		\$29,215,427.24
Solution 2 & 2/3	1,112	42	1,154		\$74,083,316.43
Solution 3 Only	68	0	68		\$3,908,518.39
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>1,106</b>	<b>41</b>	<b>1,147</b>		
Solution 1 & 1/3	329	12	341		
Solution 2 & 2/3	707	29	736		
Solution 3 Only	70	0	70		



Table 3: Key Program Statistics: Totals to Date.

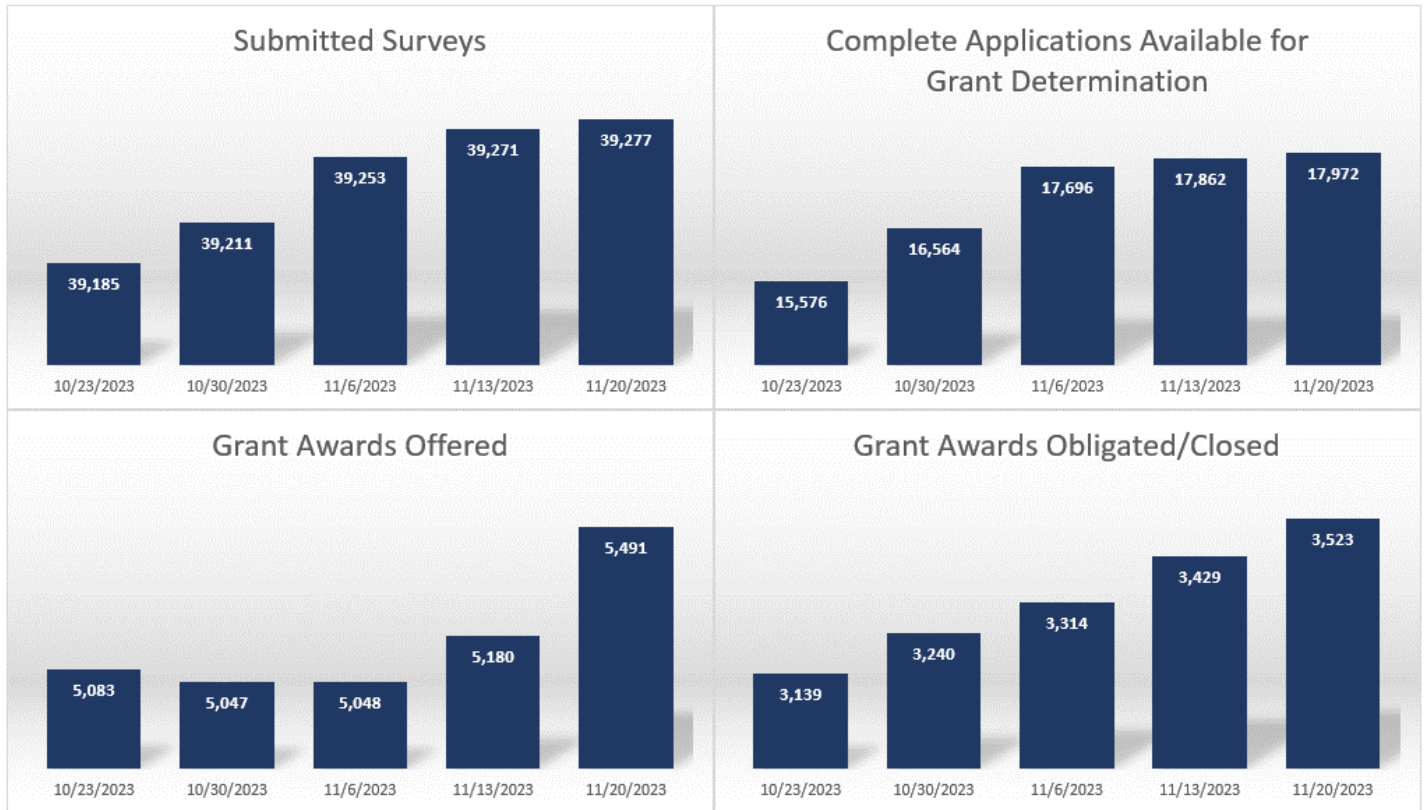






Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	136	0.8%	90	1.6%	59	1.7%
American Indian/Alaska Native and White	69	0.4%	39	0.7%	20	0.6%
American Indian/Alaskan Native/Black-African American	178	1.0%	108	2.0%	73	2.1%
Asian	74	0.4%	37	0.7%	20	0.6%
Asian and White	16	0.1%	8	0.2%	6	0.2%
Black/African American	5,897	32.8%	3,223	58.7%	2,125	60.3%
Black/African American and White	165	0.9%	97	1.8%	68	1.9%
Decline to answer	202	1.1%	80	1.5%	51	1.5%
Native Hawaiian/Other Pacific Islander	7	0.0%	6	0.1%	4	0.1%
Native Hawaiian/Other Pacific Islander and White	5	0.0%	4	0.1%	2	0.1%
Other Multi-Racial	172	1.0%	83	1.5%	44	1.3%
White	3,088	17.2%	1,697	30.9%	1,039	29.5%
NOT PROVIDED	7,963	44.3%	19	0.4%	12	0.3%
<b>Total</b>	<b>17,972</b>	<b>100%</b>	<b>5,491</b>	<b>100%</b>	<b>3,523</b>	<b>100%</b>

Female Head of Household % of Complete Apps: 38%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	6	2
2	21	10
3	35	13
4	20	10
5	9	3
6	1	1
7	6	3
8	1	
9	2	
10	2	
11	18	9
12	33	16
13	50	24
14	30	13
15	21	6
16	81	40
17	69	42
18	64	31
19	24	9
20	7	3
21	5	
22	108	55
23	58	22
24	102	48
25	137	54
26	108	51
27	56	30
28	8	
29	126	55
30	142	70
31	31	14
32	554	276
33	648	278
34	1,935	835
35	784	330
36	658	220

House District	Submitted Surveys	Submitted Applications
37	734	305
38	29	19
39	60	25
40	104	53
41	71	36
42	141	62
43	22	12
44	69	31
45	17	7
46	90	50
47	705	304
48	75	42
49	173	93
50	255	96
51	1,872	961
52	1,251	613
53	1,951	985
54	2,036	968
55	1,404	745
56	1,090	449
57	2,590	1,144
58	1,283	617
59	151	66
60	567	259
61	106	43
62	141	75
63	114	55
64	74	29
65	84	32
66	55	24
67	77	36
68	90	38
69	47	15
70	66	30
71	80	30
72	1,972	899

House District	Submitted Surveys	Submitted Applications
73	958	466
74	359	149
75	249	116
76	229	100
77	176	63
78	276	129
79	340	144
80	138	52
81	877	437
82	225	84
83	856	452
84	675	281
85	257	109
86	657	278
87	547	239
88	155	69
89	121	43
90	228	89
91	385	167
92	643	278
93	332	152
94	171	80
95	307	161
96	124	58
97	717	350
98	207	95
99	741	336
100	849	389
101	115	36
102	454	205
103	450	189
104	178	81
105	636	274
Unknown	39	
<b>Total</b>	<b>39,277</b>	<b>17,972</b>



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	772	332
2	3,847	1,934
3	1,732	816
4	1,503	710
5	768	340
6	1,713	808
7	984	418
8	2,089	955
9	405	155
10	919	390
11	614	246
12	1,884	823
13	483	223
14	265	122
15	333	127
16	173	71
17	807	371
18	772	374
19	3,702	1,579
20	5,409	2,666

Senate District	Submitted Surveys	Submitted Applications
21	1,948	961
22	284	146
23	59	31
24	258	125
25	1,940	755
26	343	175
27	2,904	1,204
28	314	149
29	245	118
30	1,063	527
31	209	93
32	61	34
33	89	46
34	128	67
35	108	39
36	3	
37	9	3
38	31	8
39	68	31
Unknown	39	
<b>Total</b>	<b>39,277</b>	<b>17,972</b>



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	710	153	101
Allen	821	229	137
Ascension	1,493	664	339
Assumption	605	485	237
Avoyelles		8	
Beauregard	1,631	305	195
Bienville	1	1	
Bossier	1	4	
Caddo	269	81	42
Calcasieu	12,504	3,883	1,856
Cameron	1,068	383	172
Catahoula	1	2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,918	797	374
East Feliciana	235	116	73
Evangeline		6	
Franklin		1	
Grant	345	62	45
Iberia	460	186	116
Iberville	404	168	90
Jackson	72	15	8
Jefferson	10,086	3,622	1,891
Jefferson Davis	988	277	154
La Salle	45		
Lafayette	553	191	99
Lafourche	6,984	3,095	1,820
LaSalle		12	10
Lincoln	98	16	10
Livingston	2,104	621	359

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	131	38	28
Natchitoches	222	51	24
Orleans	7,318	3,401	1,779
Ouachita	433	131	83
Plaquemines	876	424	218
Pointe Coupee	74	33	17
Rapides	1,258	244	132
Red River	1		
Richland		4	
Sabine	161	25	16
St. Bernard	959	263	132
St. Charles	2,754	1,385	729
St. Helena	672	696	347
St. James	1,448	875	483
St. John the Baptist	4,007	2,302	1,060
St. Landry	604	126	84
St. Martin	353	106	73
St. Mary	427	229	102
St. Tammany	2,751	847	409
Tangipahoa	4,495	2,686	1,362
Terrebonne	8,193	4,033	2,359
Union	103	20	14
Vermilion	677	156	109
Vernon	497	99	59
Washington	753	278	140
Webster		2	
West Baton Rouge	101	31	19
West Carroll		3	
West Feliciana	41	12	9
Winn	135	24	16
Other Parishes		5,353	41
<b>Total</b>	<b>82,840</b>	<b>39,277</b>	<b>17,972</b>

\*Pipeline #6: FEMA Major/Severe Data Updated

\*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

\*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

\*Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	80	19	\$1,636,073.51	7	\$799,072.41
Allen	92	37	\$3,131,639.66	29	\$2,476,800.62
Ascension	231	88	\$6,228,018.78	47	\$3,216,397.23
Assumption	162	68	\$5,360,141.83	43	\$3,563,504.26
Beauregard	114	66	\$6,564,805.16	47	\$4,600,790.24
Caddo	34	6	\$319,667.34	2	\$132,630.15
Calcasieu	972	681	\$61,252,806.88	470	\$43,875,056.87
Cameron	77	60	\$5,420,410.81	32	\$3,323,934.22
East Baton Rouge	268	86	\$4,742,889.50	50	\$2,652,622.97
East Feliciana	51	20	\$1,957,471.35	14	\$1,194,065.15
Grant	38	4	\$433,035.36	1	\$73,973.27
Iberia	90	22	\$1,958,499.70	13	\$1,024,163.20
Iberville	67	21	\$1,984,800.18	14	\$1,113,830.42
Jackson	4	4	\$281,385.70	3	\$239,662.41
Jefferson	1,326	451	\$22,840,077.03	243	\$13,742,977.75
Jefferson Davis	103	35	\$2,659,399.51	29	\$2,407,930.06
LaSalle	9				
Lafayette	77	20	\$1,076,002.36	8	\$257,959.08
Lafourche	908	697	\$57,621,065.47	464	\$39,050,239.33
Lincoln	6	2	\$141,516.54	1	\$81,886.18
Livingston	203	112	\$8,631,178.40	82	\$6,523,159.29
Morehouse	22	4	\$193,183.21	2	\$60,023.55
Natchitoches	21	2	\$108,213.89	2	\$108,213.89
Orleans	1,461	252	\$10,525,581.84	108	\$4,311,252.52
Ouachita	66	15	\$1,272,694.47	8	\$714,392.97
Plaquemines	137	68	\$5,358,603.83	34	\$2,935,704.49
Pointe Coupee	11	6	\$473,156.35	5	\$417,318.18
Rapides	93	31	\$2,291,347.70	20	\$1,701,514.55
Sabine	14	1	\$85,000.00		
St. Bernard	109	20	\$551,387.47	9	\$233,133.42
St. Charles	388	285	\$22,475,688.29	203	\$16,639,069.28
St. Helena	188	139	\$12,092,998.69	101	\$9,337,828.05
St. James	266	185	\$15,426,869.26	130	\$11,036,599.08
St. John the Baptist	536	432	\$29,328,606.40	323	\$22,904,697.96
St. Landry	66	13	\$1,174,638.74	8	\$790,415.07
St. Martin	63	8	\$521,718.87	3	\$173,707.48
St. Mary	75	23	\$1,788,841.08	11	\$692,167.62
St. Tammany	284	90	3995317.03	41	\$1,698,802.97
Tangipahoa	840	398	\$32,567,287.52	274	\$22,956,009.68
Terrebonne	1,087	951	\$78,434,526.27	604	\$53,664,595.42
Union	13	1	\$73,824.56	1	\$73,824.56
Vermilion	82	21	\$1,779,403.77	9	\$635,147.11
Vernon	44	12	\$909,483.37	9	\$777,823.03
Washington	104	32	\$1,850,883.76	17	\$1,116,206.66
West Baton Rouge	18	1	\$34,329.71	1	\$34,329.71
West Feliciana	8	1	\$82,586.30		
Winn	15	1	\$83,157.36	1	\$83,157.36
Other	41				
<b>Total</b>	<b>10,964</b>	<b>5,491</b>	<b>\$417,720,214.81</b>	<b>3,523</b>	<b>\$283,446,589.72</b>