



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #56
December 11 – December 18, 2023

Issued: December 18, 2023



Table of Contents

Program Overview 3

Homeowner Phase Prioritization Factors 3

Eligibility 4

Homeowner Program Steps 5

Program Outreach..... 5

Executive Summary..... 6

Program Mobile and Event Outreach 6

- Table 1: Completed Outreach: 6

Table 2: Homeowner Program Snapshot..... 7

Table 3: Key Program Statistics: Totals to Date. 8

Table 8: Demographic Information for Submitted Applications..... 9

Appendix A Table 11: Submitted Surveys and Submitted Applications by House District. 10

Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District. 11

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish..... 12

Appendix C Table 14: Grant Awards by Parish..... 13



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.





Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained FEMA IA damages of \$3,000 or greater for repairs
- (4) NOT received or expect to receive structural insurance payments greater than \$50k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore Louisiana Homeowner Assistance Program online by logging into their account at restore.la.gov or by calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- As of 12/18/2023, survey submissions increased by 4 from the previous week, making the total submissions 39,298. 25,680 homeowners were determined to be in Phases I – VII.
- 25,625 environmental reviews have been completed, representing 99.8% of the 25,680 homeowners in Phases I – VII.
- 25,613 homeowners, from Phases I – VII, have been invited to start an application. 18,001 applications have been submitted, representing 70% of the homeowners invited to start an application.
- There has been a total of 6,217 grant awards offered to homeowners totaling \$461,207,858.04 . Of those, 3,892 homeowners have closed on their grant agreements, obligating \$309,743,583.38.

Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
Oct '23	67
Nov'23	25

- No planned Mobile Outreaches scheduled to take place in the next reporting period:

Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 12/11/2023	Weekly Activity	As of 12/18/2023	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,974	3	43,977		
Non-Submitted Surveys	4,680	-1	4,679		
Submitted Surveys	39,294	4	39,298	100%	
Working Phases (1-7) Total	25,670	10	25,680	65%	
Phase I	16,548	8	16,556	42%	
Phase II	2,025	1	2,026	5%	
Phase III	2,400	0	2,400	6%	
Phase IV	3,242	1	3,243	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	291	0	291	1%	
Non-Working Phases Total	13,624	-6	13,618	35%	
Environmental Reviews					
Environmental Reviews Available to Work	46	9	55		
Environmental Reviews Completed	25,624	1	25,625		
Home Inspections					
Home Inspections Available to Work	4,716	-231	4,485		
Total Home Inspections Completed	13,312	204	13,516		
Applications In Process					
Total Number of Invited Applications	25,598	15	25,613		
Applications Not Available for Grant Determination	7,570	42	7,612		
Applications Available for Grant Determination	18,028	-27	18,001	100%	
Pending Grant Determination	10,323	-246	10,077	56%	
Grant Determinations			44%	% Grant Determinations	
Zero Award	347	29	376	2.1%	
Ineligible	1,056	36	1,092	6.1%	
Withdrawn	224	15	239	1.3%	
Appeals In Progress	51	7	58		
Grant Awards Offered to Applicant	6,078	139	6,217	34.5%	\$461,207,858.04
Grant Awards					
Grant Awards Obligated	3,748	144	3,892		\$ 309,743,583.38
Solution 1 & 1/3	1,285	69	1,354		\$118,084,974.16
Solution 2 & 2/3	2,387	71	2,458		\$187,236,771.06
Solution 3 Only	76	4	80		\$4,421,838.16
Disbursements					
Total Disbursements	2,189	33	2,222		\$ 121,224,372.63
Solution 1 & 1/3	844	15	859		\$34,245,561.10
Solution 2 & 2/3	1,272	17	1,289		\$82,836,539.64
Solution 3 Only	73	1	74		\$4,142,271.89
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	1,273	37	1,310		
Solution 1 & 1/3	385	23	408		
Solution 2 & 2/3	814	11	825		
Solution 3 Only	74	3	77		



Table 3: Key Program Statistics: Totals to Date.

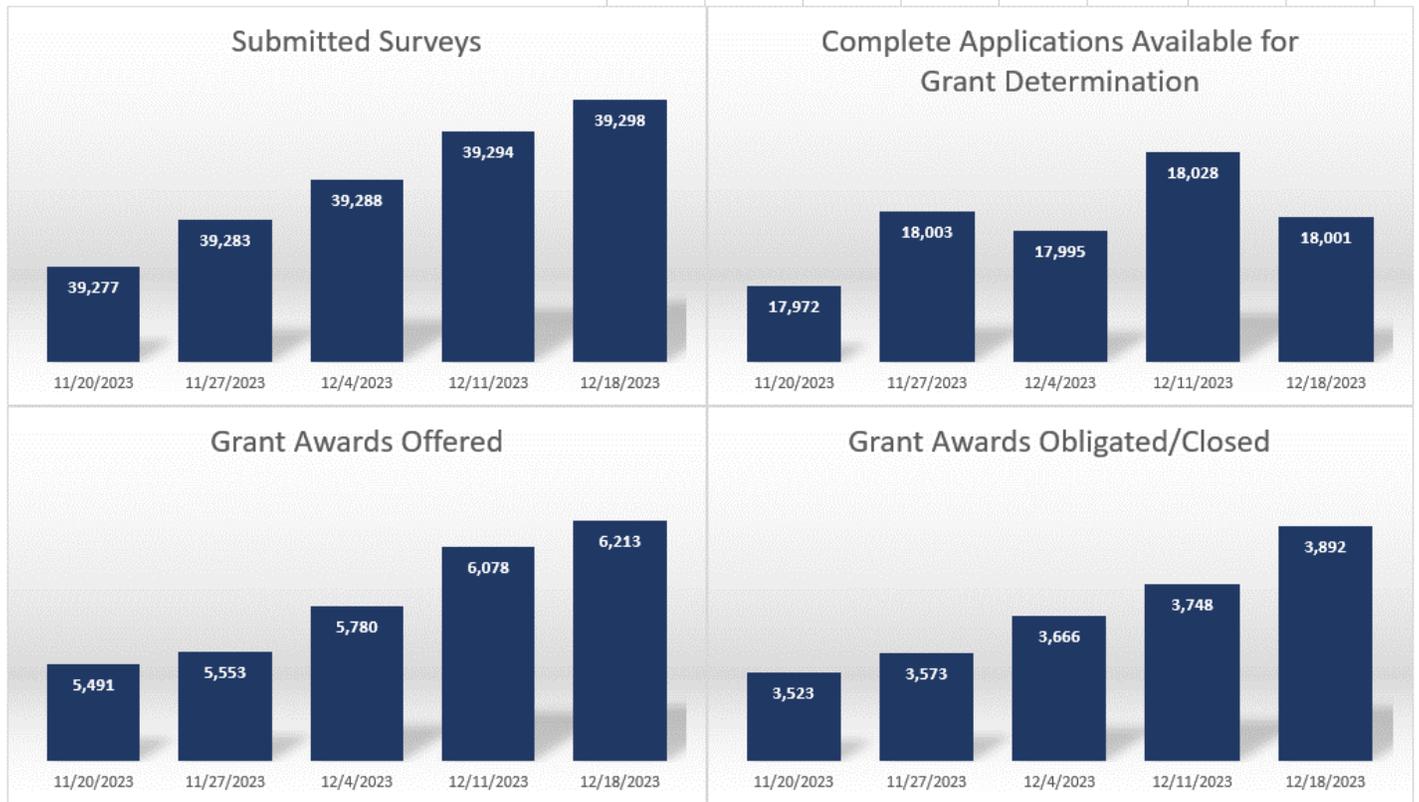




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	155	0.9%	104	1.7%	66	1.7%
American Indian/Alaska Native and White	81	0.5%	50	0.8%	21	0.5%
American Indian/Alaskan Native/Black-African American	194	1.1%	124	2.0%	79	2.0%
Asian	80	0.4%	39	0.6%	25	0.6%
Asian and White	19	0.1%	10	0.2%	6	0.2%
Black/African American	6,490	36.1%	3,635	58.5%	2,336	60.0%
Black/African American and White	191	1.1%	111	1.8%	74	1.9%
Decline to answer	224	1.2%	96	1.5%	62	1.6%
Native Hawaiian/Other Pacific Islander	7	0.0%	7	0.1%	5	0.1%
Native Hawaiian/Other Pacific Islander and White	5	0.0%	5	0.1%	2	0.1%
Other Multi-Racial	189	1.1%	96	1.5%	50	1.3%
White	3,406	18.9%	1,917	30.8%	1,152	29.6%
NOT PROVIDED	6,960	38.7%	23	0.4%	14	0.4%
Total	18,001	100%	6,217	100%	3,892	100%

Female Head of Household % of Complete Apps: 42%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	6	2
2	21	9
3	35	13
4	20	9
5	9	3
6	1	1
7	6	3
8	1	
9	2	
10	2	
11	18	9
12	33	15
13	50	26
14	30	13
15	21	6
16	81	40
17	69	41
18	64	31
19	24	9
20	7	3
21	5	
22	108	58
23	58	21
24	102	48
25	137	52
26	108	52
27	56	30
28	8	
29	127	55
30	142	70
31	31	14
32	554	275
33	648	276
34	1,936	830
35	785	339
36	658	223

House District	Submitted Surveys	Submitted Applications
37	734	312
38	29	19
39	60	26
40	104	50
41	71	36
42	141	63
43	22	11
44	70	30
45	17	7
46	90	51
47	705	302
48	75	41
49	172	99
50	257	102
51	1,872	976
52	1,251	615
53	1,951	992
54	2,036	966
55	1,404	749
56	1,090	455
57	2,590	1,139
58	1,285	613
59	152	66
60	569	263
61	106	42
62	141	74
63	114	55
64	74	31
65	84	29
66	55	24
67	78	35
68	90	39
69	47	16
70	66	29
71	80	30
72	1,974	902

House District	Submitted Surveys	Submitted Applications
73	959	468
74	359	152
75	249	112
76	229	96
77	176	60
78	276	133
79	340	140
80	139	52
81	878	437
82	225	86
83	858	448
84	675	277
85	257	111
86	658	287
87	547	237
88	155	69
89	122	42
90	228	90
91	385	163
92	643	275
93	332	151
94	171	81
95	308	163
96	124	62
97	717	350
98	207	95
99	741	331
100	849	381
101	115	36
102	455	205
103	450	192
104	178	85
105	636	269
Unknown	38	
Total	39,298	18,001



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	772	332
2	3,851	1,932
3	1,733	803
4	1,503	704
5	768	337
6	1,715	816
7	985	417
8	2,090	947
9	406	156
10	919	388
11	615	250
12	1,886	823
13	484	227
14	266	121
15	334	126
16	173	72
17	808	372
18	773	376
19	3,702	1,575
20	5,409	2,691

Senate District	Submitted Surveys	Submitted Applications
21	1,949	976
22	284	148
23	59	29
24	259	124
25	1,941	765
26	343	176
27	2,904	1,201
28	314	148
29	245	120
30	1,064	531
31	209	91
32	61	35
33	89	44
34	128	67
35	108	41
36	3	
37	9	3
38	31	8
39	68	29
Unknown	38	
Total	39,298	18,001

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	710	151	101
Allen	821	230	137
Ascension	1,493	668	336
Assumption	605	488	238
Avoyelles		8	
Beauregard	1,631	308	199
Bienville	1	1	
Bossier	1	4	
Caddo	269	81	40
Calcasieu	12,504	3,893	1,863
Cameron	1,068	386	171
Catahoula	1	2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,918	801	370
East Feliciana	235	117	72
Evangeline		6	
Franklin		1	
Grant	345	64	48
Iberia	460	192	128
Iberville	404	170	93
Jackson	72	15	9
Jefferson	10,086	3,635	1,883
Jefferson Davis	988	278	158
La Salle	45		
Lafayette	553	192	98
Lafourche	6,984	3,109	1,827
LaSalle		13	11
Lincoln	98	16	10
Livingston	2,104	623	364

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	131	38	28
Natchitoches	222	51	23
Orleans	7,318	3,414	1,766
Ouachita	433	132	81
Plaquemines	876	429	219
Pointe Coupee	74	34	18
Rapides	1,258	245	130
Red River	1		
Richland		4	
Sabine	161	25	16
St. Bernard	959	264	132
St. Charles	2,754	1,387	730
St. Helena	672	699	351
St. James	1,448	882	485
St. John the Baptist	4,007	2,302	1,058
St. Landry	604	127	82
St. Martin	353	106	75
St. Mary	427	238	113
St. Tammany	2,751	853	405
Tangipahoa	4,495	2,706	1,380
Terrebonne	8,193	4,043	2,385
Union	103	20	13
Vermilion	677	156	107
Vernon	497	100	58
Washington	753	281	139
Webster		2	
West Baton Rouge	101	32	19
West Carroll		3	
West Feliciana	41	12	9
Winn	135	24	17
Other Parishes		5,220	6
Total	82,840	39,298	18,001

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

*Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	75	23	\$2,184,854.02	8	\$805,536.61
Allen	89	41	\$3,421,724.65	32	\$2,850,400.13
Ascension	210	101	\$6,861,160.46	56	\$3,877,574.42
Assumption	150	80	\$6,357,599.65	48	\$4,059,876.90
Beauregard	107	73	\$7,060,160.43	51	\$4,846,980.96
Caddo	29	9	\$375,996.07	4	\$274,797.86
Calcasieu	884	758	\$67,484,183.55	520	\$47,697,872.58
Cameron	75	60	\$5,543,464.74	34	\$3,482,675.22
East Baton Rouge	244	98	\$5,263,107.73	57	\$3,427,875.66
East Feliciana	49	21	\$2,035,323.13	14	\$1,200,015.15
Grant	38	7	\$653,081.65	2	\$266,305.35
Iberia	93	31	\$2,503,656.77	15	\$1,191,308.64
Iberville	65	25	\$2,261,485.05	17	\$1,514,587.75
Jackson	2	7	\$453,506.38	3	\$239,662.41
Jefferson	1,209	532	\$25,889,361.16	277	\$15,242,220.99
Jefferson Davis	97	43	\$3,228,272.55	32	\$2,583,234.68
LaSalle	10				
Lafayette	71	24	\$1,426,351.65	9	\$324,555.90
Lafourche	833	758	\$62,043,258.55	502	\$42,312,583.36
Lincoln	6	2	\$141,516.54	1	\$81,886.18
Livingston	192	127	\$9,531,094.61	92	\$7,374,446.87
Morehouse	18	7	\$516,343.57	3	\$145,023.55
Natchitoches	20	2	\$108,213.89	2	\$108,213.89
Orleans	1,372	303	\$12,098,215.30	130	\$5,098,655.84
Ouachita	59	20	\$1,454,687.36	10	\$844,283.68
Plaquemines	126	79	\$5,973,173.24	36	\$3,091,415.83
Pointe Coupee	11	7	\$558,156.35	5	\$417,318.18
Rapides	86	36	\$2,801,966.21	22	\$1,831,385.92
Sabine	14	1	\$85,000.00		
St. Bernard	98	28	\$800,109.75	13	\$370,838.65
St. Charles	361	304	\$23,411,160.28	212	\$17,076,614.98
St. Helena	181	149	\$12,904,679.03	105	\$9,663,518.72
St. James	251	204	\$16,303,319.01	136	\$11,686,160.25
St. John the Baptist	473	482	\$32,112,177.23	350	\$24,601,207.57
St. Landry	61	16	\$1,354,821.66	9	\$888,553.04
St. Martin	62	11	\$777,490.71	5	\$338,214.84
St. Mary	73	32	\$2,198,140.76	13	\$842,432.71
St. Tammany	253	108	4764019.48	52	\$2,300,179.11
Tangipahoa	777	464	\$36,677,955.58	307	\$25,301,873.96
Terrebonne	993	1,053	\$85,538,553.90	661	\$58,179,425.80
Union	10	3	\$95,276.57	1	\$73,824.56
Vermilion	77	24	\$1,938,327.81	11	\$826,115.83
Vernon	38	14	\$1,115,459.55	10	\$833,347.82
Washington	90	44	\$2,467,378.41	22	\$1,370,507.66
West Baton Rouge	16	3	\$148,329.39	1	\$34,329.71
West Feliciana	8	1	\$82,586.30	1	\$82,586.30
Winn	15	2	\$203,157.36	1	\$83,157.36
Other	6				
Total	10,077	6,217	\$461,207,858.04	3,892	\$309,743,583.38