



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #57
December 18 – December 25, 2023

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Table of Contents

Program Overview3

Homeowner Phase Prioritization Factors3

Eligibility4

Homeowner Program Steps.....5

Program Outreach5

Executive Summary.....6

Program Mobile and Event Outreach.....6

- Table 1: Completed Outreach:.....6

Table 2: Homeowner Program Snapshot.....7

Table 3: Key Program Statistics: Totals to Date.....8

Table 8: Demographic Information for Submitted Applications.....9

Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.....10

Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.....11

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.....12

Appendix C Table 14: Grant Awards by Parish.....13



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ul style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$3,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$50k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore Louisiana Homeowner Assistance Program online by logging into their account at restore.la.gov or by calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- As of 12/25/2023, survey submissions increased by 5 from the previous week, making the total submissions 39,303. 25,691 homeowners were determined to be in Phases I – VII.
- 25,647 environmental reviews have been completed, representing 99.8% of the 25,691 homeowners in Phases I – VII.
- 25,613 homeowners, from Phases I – VII, have been invited to start an application. 17,996 applications have been submitted, representing 70% of the homeowners invited to start an application.
- There has been a total of 6,438 grant awards offered to homeowners totaling \$471,073,363.49 . Of those, 4,030 homeowners have closed on their grant agreements, obligating \$316,943,814.82.

Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
Oct '23	67
Nov'23	25

- No planned Mobile Outreaches scheduled to take place in the next reporting period:

Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 12/18/2023	Weekly Activity	As of 12/25/2023	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,977	1	43,978		
Non-Submitted Surveys	4,679	-4	4,675		
Submitted Surveys	39,298	5	39,303	100%	
Working Phases (1-7) Total	25,680	11	25,691	65%	
Phase I	16,556	7	16,563	42%	
Phase II	2,026	0	2,026	5%	
Phase III	2,400	3	2,403	6%	
Phase IV	3,243	1	3,244	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	291	0	291	1%	
Non-Working Phases Total	13,618	-6	13,612	35%	
Environmental Reviews					
Environmental Reviews Available to Work	55	-11	44		
Environmental Reviews Completed	25,625	22	25,647		
Home Inspections					
Home Inspections Available to Work	4,485	-2,568	1,917		
Total Home Inspections Completed	13,516	2563	16,079		
Applications In Process					
Total Number of Invited Applications	25,613	0	25,613		
Applications Not Available for Grant Determination	7,612	5	7,617		
Applications Available for Grant Determination	18,001	-5	17,996	100%	
Pending Grant Determination	10,077	-260	9,817	55%	
Grant Determinations			45%	% Grant Determinations	
Zero Award	376	7	383	2.1%	
Ineligible	1,092	20	1,112	6.2%	
Withdrawn	239	7	246	1.4%	
Appeals In Progress	58	-11	47		
Grant Awards Offered to Applicant	6,217	221	6,438	35.8%	\$471,073,363.49
Grant Awards					
Grant Awards Obligated	3,892	138	4,030		\$ 316,943,814.82
Solution 1 & 1/3	1,354	69	1,423		\$122,145,632.29
Solution 2 & 2/3	2,458	64	2,522		\$190,151,940.21
Solution 3 Only	80	5	85		\$4,646,242.32
Disbursements					
Total Disbursements	2,222	91	2,313		\$ 125,943,227.98
Solution 1 & 1/3	859	38	897		\$35,256,918.20
Solution 2 & 2/3	1,289	49	1,338		\$86,353,475.53
Solution 3 Only	74	4	78		\$4,332,834.25
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	1,310	63	1,373		
Solution 1 & 1/3	408	21	429		
Solution 2 & 2/3	825	40	865		
Solution 3 Only	77	2	79		



Table 3: Key Program Statistics: Totals to Date.

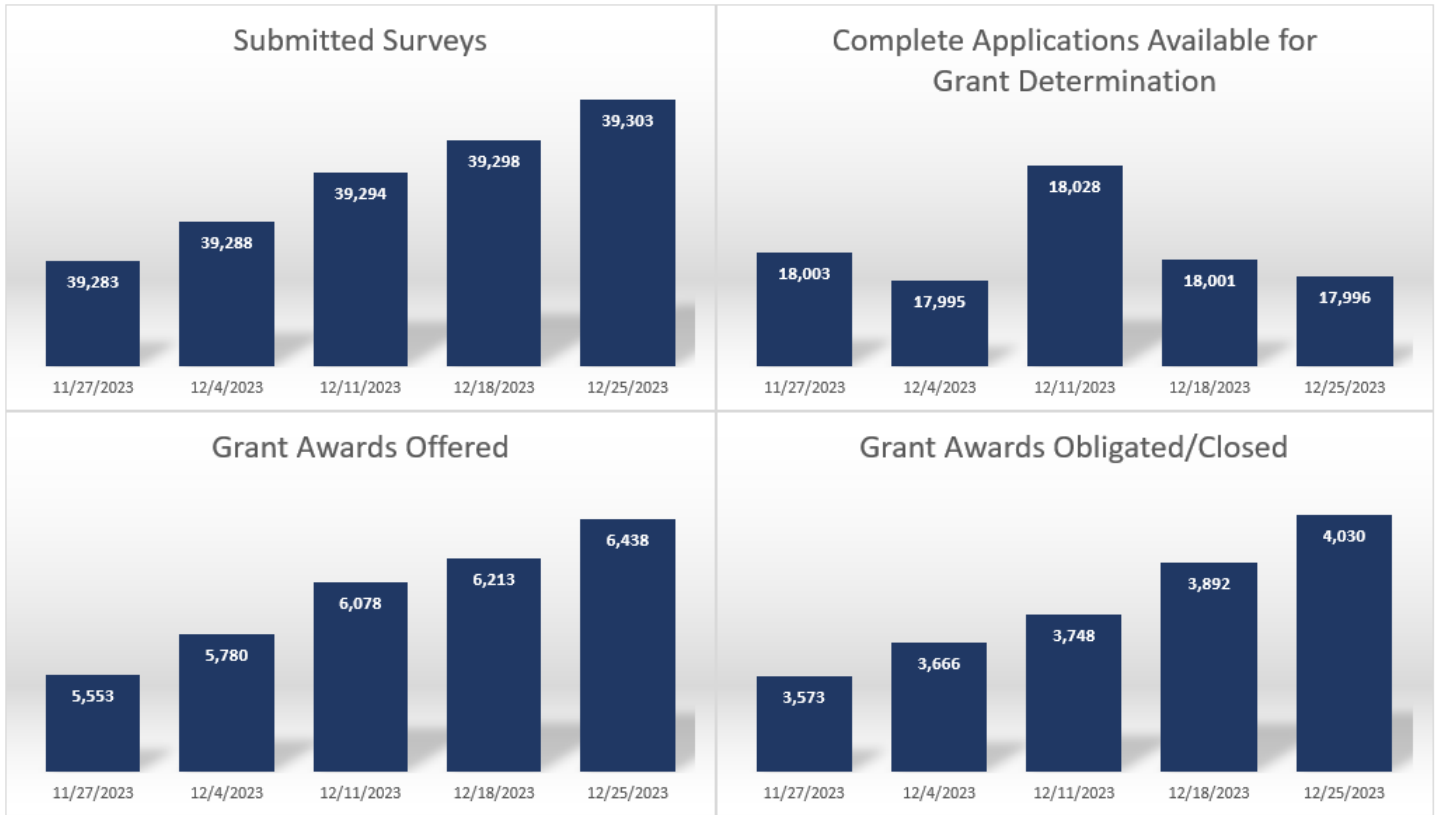




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	160	0.9%	109	1.7%	69	1.7%
American Indian/Alaska Native and White	84	0.5%	52	0.8%	22	0.6%
American Indian/Alaskan Native/Black-African American	195	1.1%	129	2.0%	81	2.0%
Asian	82	0.5%	41	0.6%	25	0.6%
Asian and White	19	0.1%	10	0.2%	6	0.2%
Black/African American	6,622	36.8%	3,745	58.2%	2,416	60.0%
Black/African American and White	189	1.1%	113	1.8%	78	1.9%
Decline to answer	231	1.3%	102	1.6%	63	1.6%
Native Hawaiian/Other Pacific Islander	7	0.0%	7	0.1%	6	0.2%
Native Hawaiian/Other Pacific Islander and White	5	0.0%	5	0.1%	2	0.1%
Other Multi-Racial	195	1.1%	103	1.6%	53	1.3%
White	3,499	19.4%	2,000	31.1%	1,195	29.7%
NOT PROVIDED	6,708	37.3%	22	0.3%	14	0.4%
Total	17,996	100%	6,438	100%	4,030	100%

Female Head of Household % of Complete Apps: 43%



Appendix A Table 11: Submitted Surveys and Submitted Applications by House District.

House District	Submitted Surveys	Submitted Applications
1	6	2
2	21	9
3	35	13
4	20	9
5	9	3
6	1	1
7	6	3
8	1	
9	2	
10	2	
11	18	9
12	33	15
13	50	26
14	30	13
15	21	6
16	81	40
17	69	41
18	64	31
19	24	9
20	7	3
21	5	
22	108	57
23	58	21
24	102	48
25	137	52
26	108	52
27	56	30
28	8	
29	127	55
30	142	70
31	31	14
32	554	274
33	648	277
34	1,936	829
35	785	335
36	658	223

House District	Submitted Surveys	Submitted Applications
37	734	316
38	29	19
39	60	25
40	104	50
41	71	37
42	141	65
43	22	11
44	70	30
45	17	8
46	90	51
47	705	305
48	75	42
49	172	99
50	257	101
51	1,872	975
52	1,251	614
53	1,951	990
54	2,036	970
55	1,404	754
56	1,090	455
57	2,590	1,141
58	1,285	615
59	152	65
60	569	265
61	106	42
62	141	74
63	114	55
64	74	31
65	84	29
66	55	22
67	78	35
68	90	39
69	47	15
70	66	29
71	80	30
72	1,974	897

House District	Submitted Surveys	Submitted Applications
73	959	468
74	359	152
75	249	111
76	229	95
77	176	59
78	276	130
79	340	141
80	139	52
81	878	439
82	225	87
83	858	440
84	675	277
85	257	111
86	658	288
87	547	236
88	155	69
89	122	42
90	228	90
91	385	164
92	643	274
93	332	151
94	171	81
95	308	164
96	124	62
97	717	351
98	207	96
99	741	332
100	849	379
101	115	36
102	455	203
103	450	190
104	178	85
105	636	270
Unknown	43	
Total	39,303	17,996



Appendix A Table 12: Submitted Surveys and Submitted Applications by Senate District.

Senate District	Submitted Surveys	Submitted Applications
1	772	332
2	3,851	1,944
3	1,733	797
4	1,503	705
5	768	339
6	1,715	815
7	985	415
8	2,090	942
9	406	157
10	919	386
11	615	249
12	1,886	819
13	484	227
14	266	121
15	334	126
16	173	71
17	808	370
18	773	374
19	3,702	1,579
20	5,409	2,689

Senate District	Submitted Surveys	Submitted Applications
21	1,949	974
22	284	149
23	59	30
24	259	123
25	1,941	771
26	343	178
27	2,904	1,198
28	314	148
29	245	120
30	1,064	531
31	209	91
32	61	34
33	89	44
34	128	67
35	108	41
36	3	
37	9	3
38	31	8
39	68	29
Unknown	43	
Total	39,303	17,996

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Surveys and Submitted Applications by Parish.

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Acadia	710	151	102
Allen	821	230	137
Ascension	1,493	669	336
Assumption	605	490	240
Avoyelles		8	
Beauregard	1,631	308	198
Bienville	1	1	
Bossier	1	4	
Caddo	269	81	40
Calcasieu	12,504	3,897	1,861
Cameron	1,068	386	174
Catahoula	1	2	
Claiborne		3	
Concordia		5	
De Soto		9	
East Baton Rouge	1,918	801	367
East Feliciana	235	117	72
Evangeline		6	
Franklin		1	
Grant	345	64	48
Iberia	460	192	129
Iberville	404	170	93
Jackson	72	15	9
Jefferson	10,086	3,640	1,872
Jefferson Davis	988	278	159
La Salle	45		
Lafayette	553	193	99
Lafourche	6,984	3,110	1,835
LaSalle		13	10
Lincoln	98	16	10
Livingston	2,104	624	363

Damaged Parish	*> \$3K FVL	Submitted Survey	Submitted Applications
Morehouse	131	38	28
Natchitoches	222	51	23
Orleans	7,318	3,416	1,762
Ouachita	433	132	81
Plaquemines	876	429	220
Pointe Coupee	74	34	18
Rapides	1,258	245	130
Red River	1		
Richland		4	
Sabine	161	25	16
St. Bernard	959	264	130
St. Charles	2,754	1,387	731
St. Helena	672	699	349
St. James	1,448	882	487
St. John the Baptist	4,007	2,302	1,059
St. Landry	604	127	82
St. Martin	353	106	75
St. Mary	427	239	112
St. Tammany	2,751	853	403
Tangipahoa	4,495	2,708	1,376
Terrebonne	8,193	4,044	2,380
Union	103	20	13
Vermilion	677	156	107
Vernon	497	100	58
Washington	753	281	138
Webster		2	
West Baton Rouge	101	32	19
West Carroll		3	
West Feliciana	41	12	9
Winn	135	24	17
Other Parishes		5,204	19
Total	82,840	39,303	17,996

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

*Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	75	25	\$2,311,617.38	8	\$791,428.49
Allen	88	41	\$3,618,081.39	32	\$2,844,717.33
Ascension	204	106	\$6,839,370.51	57	\$3,946,708.29
Assumption	147	84	\$6,657,696.27	51	\$4,181,203.78
Beauregard	104	74	\$7,329,033.61	52	\$5,062,160.98
Caddo	28	10	\$458,134.48	4	\$275,050.09
Calcasieu	863	773	\$68,169,297.62	533	\$47,913,316.08
Cameron	75	63	\$5,697,083.93	34	\$3,407,063.21
East Baton Rouge	234	105	\$5,639,743.08	61	\$3,533,780.23
East Feliciana	46	24	\$2,334,296.35	15	\$1,319,663.15
Grant	36	9	\$814,395.33	2	\$266,305.35
Iberia	92	32	\$2,557,287.25	16	\$1,274,880.83
Iberville	65	25	\$2,286,085.24	18	\$1,702,602.32
Jackson	2	7	\$453,506.38	4	\$281,385.70
Jefferson	1,175	560	\$26,996,487.51	294	\$15,596,525.17
Jefferson Davis	95	46	\$3,467,018.51	34	\$2,727,587.45
LaSalle	9				
Lafayette	68	27	\$1,601,743.97	12	\$694,254.54
Lafourche	812	781	\$63,283,853.32	516	\$43,226,236.85
Lincoln	6	2	\$141,516.54	1	\$81,886.18
Livingston	188	133	\$9,939,659.12	95	\$7,573,030.16
Morehouse	17	8	\$497,698.34	3	\$145,023.55
Natchitoches	20	2	\$108,213.89	2	\$108,213.89
Orleans	1,340	327	\$12,885,499.56	143	\$5,443,126.25
Ouachita	53	26	\$1,719,847.52	10	\$844,283.68
Plaquemines	124	82	\$6,150,244.96	37	\$3,173,201.83
Pointe Coupee	11	7	\$558,156.35	5	\$417,318.18
Rapides	87	35	\$2,694,158.95	21	\$1,726,043.72
Sabine	14	1	\$85,000.00		
St. Bernard	94	29	\$822,672.41	15	\$440,052.16
St. Charles	353	312	\$23,634,861.18	219	\$17,642,377.53
St. Helena	173	153	\$13,081,321.08	108	\$9,953,073.55
St. James	247	208	\$16,447,998.99	142	\$11,990,708.40
St. John the Baptist	451	503	\$33,183,055.77	359	\$25,125,266.11
St. Landry	58	19	\$1,583,000.14	10	\$999,158.48
St. Martin	62	11	\$777,490.71	5	\$338,214.84
St. Mary	72	33	\$2,348,728.87	13	\$842,432.71
St. Tammany	244	115	5085737.75	53	\$2,265,923.00
Tangipahoa	749	482	\$37,349,082.05	317	\$26,079,086.38
Terrebonne	969	1,063	\$85,217,642.75	679	\$59,104,512.32
Union	9	4	\$177,162.75	1	\$73,824.56
Vermilion	76	25	\$1,967,776.17	13	\$977,658.12
Vernon	37	15	\$1,130,228.54	10	\$833,347.82
Washington	89	44	\$2,456,127.72	23	\$1,521,108.19
West Baton Rouge	15	4	\$230,005.59	1	\$34,329.71
West Feliciana	7	1	\$82,586.30	1	\$82,586.30
Winn	15	2	\$203,157.36	1	\$83,157.36
Other	19				
Total	9,817	6,438	\$471,073,363.49	4,030	\$316,943,814.82