

Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #6 December 26, 2022 – January 2, 2023

Issued: January 3, 2023

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Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2024	\$1.27 B
2	+ Hurricanes Laura & Delta	March 22, 2021	+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.



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you must have:
(1) owned and still own the damaged home
(2) occupied the home at the time of the disaster
(3) sustained major/severe damage (per FEMA)
(4) NOT received or expect to receive structural insurance payments greater than \$25k

Based on current funding limitations and federal guidance, to be placed in a phase,

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
	LESS THAN 50% AMI	<					
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		 	 Image: A start of the start of			
	GREATER THAN 80% AMI				 Image: A start of the start of	 	 Image: A start of the start of
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	 		N1/A
GEOGRAPHY	OTHER IMPACTED					 	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD	YES	N1/A	 		N1/A	N1/A	N1/A
MEMBER WITH DISABILITY	NO	N/A		 	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE	N1/A	N1/A	N/A N/A			
	INCOMPLETE	N/A	N/A		 	 	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 - 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at <u>restore.la.gov/events</u>.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program application period
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.



COMPLETE THE PROGRAM **APPLICATION**

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as phone, computer or tablet, by accessing the link provided in the email sent by the program.

The program will review the application and information from third party sources to determine whether the homeowner meets eligibility requirements for the program.

constructed prior to 1978.

AWARD DETERMINATION

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After Steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.



The homeowner will meet with the closing team to sign their grant agreement.



Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/ reconstruction starts once the grant agreement is executed.

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Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - o Phase 1 on May 11, 2022
 - Phase 2 3 on Aug. 24, 2022
 - Phase 4 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
- As of 01/02/23, survey submissions increased by 175 from the previous week, making the total submissions 11,257. 5,024 homeowners were determined to be in Phases I VI.
- 3,832 environmental reviews have been completed, representing 76% of the 5,024 homeowners in Phases I – VI.
- 3,831 homeowners have been invited to complete applications from Phase I VI. 2,416 applications have been completed, representing 63% of the homeowners invited to complete an application.
- There has been a total of 1,000 grant awards offered to homeowners. Of those, 175 homeowners have closed on their grant agreements, obligating \$14,070,040.05.

Program Outreach

• The Program completed 1 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun-22	4
Jul-22	2
Aug-22	11
Sep-22	13
Oct-22	14
Nov-22	12
Dec-22	9

• No planned outreach/mobile events schedule to take place in the next reporting period:

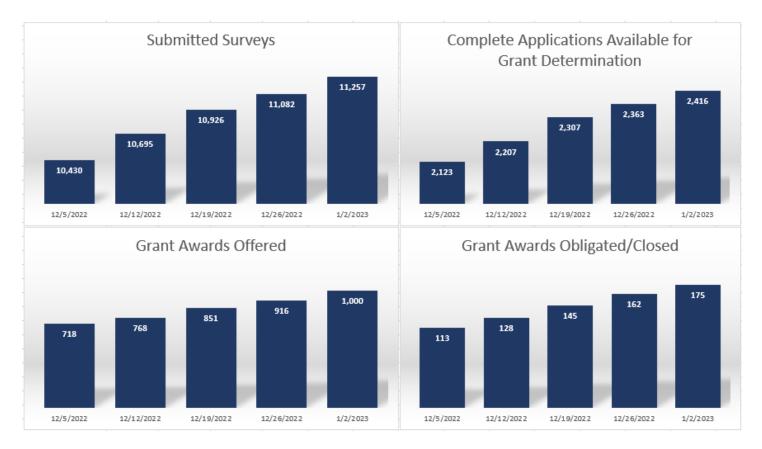


Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 12/26/22	Weekly Activity	As of 01/02/23	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	12,660	185	12,845		
Non-submitted Surveys	1,578	10	1,588		
Submitted Surveys	11,082	175	11,257	100%	
Working Phases (1-6) Total	4,925	99	5,024	45%	
Phase I	3,611	78	3,689	33%	
Phase II	330	3	333	3%	
Phase III	399	8	407	4%	
Phase IV	522	10	532	5%	
Phase V	4	0	4	0%	
Phase VI	59	0	59	1%	
Non-Working Phases Total	6,157	76	6,233	55%	
Environmental Reviews				I	
Environmental Reviews Available to Work	1255	-63	1,192		
Environmental Reviews Completed	3,670	162	3,832		
Home Inspections:					
Home Inspections Available to Work	614	12	626		
Total Home Inspections Completed	1,749	41	1,790		
Applications In Process					
Total Number of Invited Applications	3,670	161	3,831		
Applications Not Available for Grant Determination	1,307	108	1,415		
Applications Available for Grant Determination	2,363	53	2,416	100%	
Pending Grant Determination	1,303	-32	1,271	53%	
Grant Determinations			47%	% Grant Determinations	
Zero Award	27	0	27	1.1%	
Ineligible	81	0	81	3.4%	
Withdrawn	36	1	37	1.5%	
Appeals In Progress	6	3	9		
Grant Awards Offered to Applicant	916	84	1,000	41.4%	\$ 74,441,153.2
Grant Awards	· ·			<u>. </u>	
Grant Awards Obligated	162	13	175		\$ 14,070,040.0
Solution 1 & 1/3	84	8	92		\$7,347,984.8
Solution 2 & 2/3	75	5	80		\$6,618,572.2
Solution 3 Only	3	0	3		\$103,482.9
Disbursements		-		I	1 /
Total Disbursements	47	0	47		\$1,369,696.9
Solution 1 & 1/3	36	0	36		\$550,186.6
Solution 2 & 2/3	10	0	10		\$811,437.6
Solution 3 Only	10	0	10		\$8,072.7
Housing Rehab/Reconstruction Complete		•			ç0,072.7
Housing Rehab/Reconstruction Complete	15	0	15		
	4	0	4		
Solution 1 & 1/3					
Solution 2 & 2/3 Solution 3 Only	10	0	10		



Table 3: Key Program Statistics: Totals to Date



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	4	1
13	7	1
14	6	
15	2	
16	10	1
17	11	2
18	6	2
19	5	
20	1	
21	3	
22	14	4
23	5	1
24	23	5
25	30	7
26	20	2
27	17	8
28	1	
29	17	5
30	34	7
31	6	1
32	150	39
33	207	55
34	1,085	234
35	298	70
36	265	50
37	266	71
38	3	
39	4	1
40	12	3

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House District	Submitted Surveys	Completed Applications
41	12	2
42	27	2
43	5	
44	11	1
45	3	
46	9	1
47	299	97
48	12	1
49	24	4
50	43	5
51	703	180
52	424	103
53	818	253
54	811	231
55	380	77
56	265	56
57	814	169
58	271	66
59	10	
60	47	9
61	16	3
62	17	6
63	7	
64	8	1
65	10	
66	7	1
67	13	2
68	26	4
69	8	1
70	13	1
71	16	1
72	484	83
73	270	57
74	60	5

House District	Submitted Surveys	Completed Applications
75	44	3
76	15	4
77	26	4
78	33	10
79	40	7
80	18	1
81	251	61
82	35	5
83	134	32
84	156	43
85	26	3
86	164	25
87	57	7
88	20	5
89	15	4
90	24	2
91	45	8
92	119	26
93	39	9
94	20	2
95	78	23
96	17	1
97	70	15
98	19	5
99	77	8
100	78	16
101	22	5
102	48	10
103	56	15
104	15	2
105	122	13
Unknown	910	48
Total	11,257	2,416

Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	75	15
2	934	231
3	172	31
4	169	31
5	93	20
6	448	81
7	95	15
8	421	89
9	55	7
10	102	20
11	98	20
12	435	62
13	111	28
14	46	10
15	45	8
16	41	4
17	144	29
18	140	40
19	1,060	204
20	2,280	669

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Senate District	Submitted Surveys	Completed Applications
21	474	82
22	40	5
23	13	
24	28	4
25	783	202
26	60	10
27	1,455	312
28	59	16
29	49	10
30	321	94
31	32	5
32	8	3
33	15	1
34	21	3
35	19	6
36	1	
38	3	1
39	2	
Unknown	910	48
Total	11,257	2,416

Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	36	16
Allen	286	62	17
Ascension	572	91	23
Assumption	228	53	7
Beauregard	564	125	33
Caddo	87	5	1
Calcasieu	5,602	2,209	474
Cameron	770	225	70
East Baton Rouge	769	153	23
East Feliciana	65	19	7
Grant	138	13	4
Iberia	111	31	6
Iberville	154	36	8
Jackson	20	5	1
Jefferson	4,250	712	144
Jefferson Davis	332	96	26
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,389	346
Lincoln	35	4	1
Livingston	891	199	50
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	2,302	421	75

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Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	25	2
Plaquemines	440	143	19
Pointe Coupee	18	6	1
Rapides	421	69	16
Sabine	36	5	
St. Bernard	309	28	5
St. Charles	1,487	440	83
St. Helena	241	201	32
St. James	732	272	57
St. John the Baptist	2,635	899	173
St. Landry	133	21	4
St. Martin	80	19	1
St. Mary	156	50	5
St. Tammany	1,190	111	17
Tangipahoa	2,005	918	147
Terrebonne	5,208	1,979	500
Union	35	2	1
Vermilion	156	39	6
Vernon	174	22	7
Washington	222	51	4
West Baton Rouge	37	2	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		19	
Total	38,084	11,257	2,416

*Pipeline 6: FEMA Major/Severe Data Updated



Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)		Obligated Award Count	Obligated Award Amount (\$)	
Acadia	6	10	\$	592,404.56	2	\$	130,215.64
Allen	7	10	\$	700,637.33	3	\$	204,551.86
Ascension	7	14	\$	843,630.34	4	\$	198,915.95
Assumption	5	2	\$	163,394.26			
Beauregard	13	19	\$	2,266,435.87	4	\$	584,959.23
Caddo	0	1	\$	29,280.38			
Calcasieu	237	200	\$	16,374,188.56	46	\$	4,292,662.23
Cameron	41	25	\$	2,428,582.02	3	\$	374,892.77
East Baton Rouge	15	8	\$	238,249.24	4	\$	133,422.90
East Feliciana	3	4	\$	252,954.62	1	\$	78,999.29
Grant	2	2	\$	76,453.99			
Iberia	3	3	\$	372,496.28	1	\$	221,573.74
Iberville	3	4	\$	300,148.56			
Jackson	1						
Jefferson	90	45	\$	2,482,352.97	10	\$	392,528.67
Jefferson Davis	14	10	\$	1,022,660.60			
Lafayette	0	1	\$	59,985.19			
Lafourche	202	124	\$	9,610,174.72	13	\$	1,205,388.80
Lincoln	0	1	\$	113,948.43			
Livingston	24	22	\$	1,558,747.17	8	\$	527,049.55
Morehouse	0			· ·			·
Natchitoches	0	1	\$	25,455.62			
Orleans	48	19	\$	689,203.88	2	\$	38,475.70
Ouachita	0	2	\$	306,062.58			
Plaquemines	8	11	\$	871,318.23			
Pointe Coupee	0	1	\$	53,192.00			
Rapides	9	7	\$	609,047.65	1	\$	162,635.00
St. Bernard	1	3	\$	47,936.21	1	\$	36,126.19
St. Charles	51	27	\$	1,689,973.84	7	\$	431,023.88
St. Helena	10	22	\$	1,875,882.89	6	\$	579,670.69
St. James	40	17	\$	1,215,132.46	6	\$	474,187.22
St. John the Baptist	99	69	\$	4,553,682.64	15	\$	899,340.20
St. Landry	2	1	\$	29,068.60			
St. Martin	1						
St. Mary	0	4	\$	277,339.95			
St. Tammany	6	9	\$	532,509.83			
Tangipahoa	70	68	\$	5,215,980.38	13	\$	1,113,132.06
Terrebonne	248	223	\$	16,058,297.43	22	\$	1,755,377.13
Union	1						
Vermilion	1	4	\$	359,165.52	2	\$	160,938.08
Vernon	3	3	\$	310,581.54	1	\$	73,973.27
Washington	0	3	\$	200,267.16			
West Baton Rouge	0	1	\$	34,329.71			
Total	1,271	1,000	\$	74,441,153.21	175	\$:	14,070,040.05