



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #60**  
**January 8 – January 15, 2024**

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## Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

## Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



### Homeowner Age

Homeowners over the age of 62 will be prioritized.



### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.




### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p><b>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</b></p> <ul style="list-style-type: none"> <li>(1) owned and still own the damaged home</li> <li>(2) occupied the home at the time of the disaster</li> <li>(3) sustained FEMA IA damages of \$3,000 or greater for repairs</li> <li>(4) NOT received or expect to receive structural insurance payments greater than \$50k</li> </ul>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

### Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.

**1 COMPLETE THE PROGRAM SURVEY**

Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.

**2 ENVIRONMENTAL REVIEW**

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

**3 START THE PROGRAM APPLICATION**

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.

**4 DAMAGE & LEAD ASSESSMENT**

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

**5 ELIGIBILITY REVIEW**

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

**6 AWARD DETERMINATION**

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

**7 CONTRACTOR SELECTION**

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

**Contractor Selection is the last status where the solution chosen on the application may be changed** prior to closing on the grant award.

**8 GRANT AGREEMENT & EXECUTION**

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

**9 REIMBURSEMENT, REPAIR, RECONSTRUCTION**

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

### Program Outreach

- The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore Louisiana Homeowner Assistance Program online by logging into their account at [restore.la.gov](https://restore.la.gov) or by calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



## Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
  - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- As of 1/15/2024, survey submissions increased by 4 from the previous week, making the total submissions 39,313. 25,707 homeowners were determined to be in Phases I – VII.
- 25,659 environmental reviews have been completed, representing 99.8% of the 25,707 homeowners in Phases I – VII.
- 25,646 homeowners, from Phases I – VII, have been invited to start an application. 17,863 applications have been submitted, representing 70% of the homeowners invited to start an application.
- There has been a total of 7,067 grant awards offered to homeowners totaling \$505,464,676.59 . Of those, 4,325 homeowners have closed on their grant agreements, obligating \$340,065,738.32.
- 1,475 Housing projects have been completed to date.

## Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
4th Qtr. '23	92

- No planned Mobile Outreaches scheduled to take place in the next reporting period.



Table 2: Homeowner Program Snapshot.

<b>Restore 2020 Homeowner Program Weekly Snapshot</b>					
<b>Activity</b>	<b>As of 1/8/2024</b>	<b>Weekly Activity</b>	<b>As of 1/15/2024</b>	<b>Percentage</b>	<b>Total Dollars</b>
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>43,982</b>	<b>3</b>	<b>43,985</b>		
Non-Submitted Surveys	4,673	-1	4,672		
Submitted Surveys	39,309	4	39,313	100%	
<b>Working Phases (1-7) Total</b>	<b>25,697</b>	<b>10</b>	<b>25,707</b>	<b>65%</b>	
Phase I	16,568	9	16,577	42%	
Phase II	2,026	1	2,027	5%	
Phase III	2,404	0	2,404	6%	
Phase IV	3,244	0	3,244	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	291	0	291	1%	
<b>Non-Working Phases Total</b>	<b>13,612</b>	<b>-6</b>	<b>13,606</b>	<b>35%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	38	10	48		
Environmental Reviews Completed	25,659	0	25,659		
<b>Home Inspections</b>					
Home Inspections Available to Work	623	-257	366		
Total Home Inspections Completed	17,099	177	17,276		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>25,646</b>	<b>0</b>	<b>25,646</b>		
Applications Not Available for Grant Determination	7,710	73	7,783		
Applications Available for Grant Determination	17,936	-73	17,863	100%	
Pending Grant Determination	9,385	-478	8,907	50%	
<b>Grant Determinations</b>			50%	% Grant Determinations	
Zero Award	409	26	435	2.4%	
Ineligible	1,136	43	1,179	6.6%	
Withdrawn	265	10	275	1.5%	
Appeals In Progress	67	-2	65		
Grant Awards Offered to Applicant	6,741	326	7,067	39.6%	\$505,464,676.59
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>4,211</b>	<b>114</b>	<b>4,325</b>		<b>\$ 340,065,738.32</b>
Solution 1 & 1/3	1,505	48	1,553		\$134,027,924.47
Solution 2 & 2/3	2,619	59	2,678		\$200,946,215.66
Solution 3 Only	87	7	94		\$5,091,598.19
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>2,422</b>	<b>6</b>	<b>2,428</b>		<b>\$ 134,232,805.68</b>
Solution 1 & 1/3	937	-27	910		\$37,055,022.87
Solution 2 & 2/3	1,403	30	1,433		\$92,529,880.10
Solution 3 Only	82	3	85		\$4,647,902.71
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>1,454</b>	<b>21</b>	<b>1,475</b>		
Solution 1 & 1/3	454	8	462		
Solution 2 & 2/3	917	11	928		
Solution 3 Only	83	2	85		



Table 3: Key Program Statistics: Totals to Date.

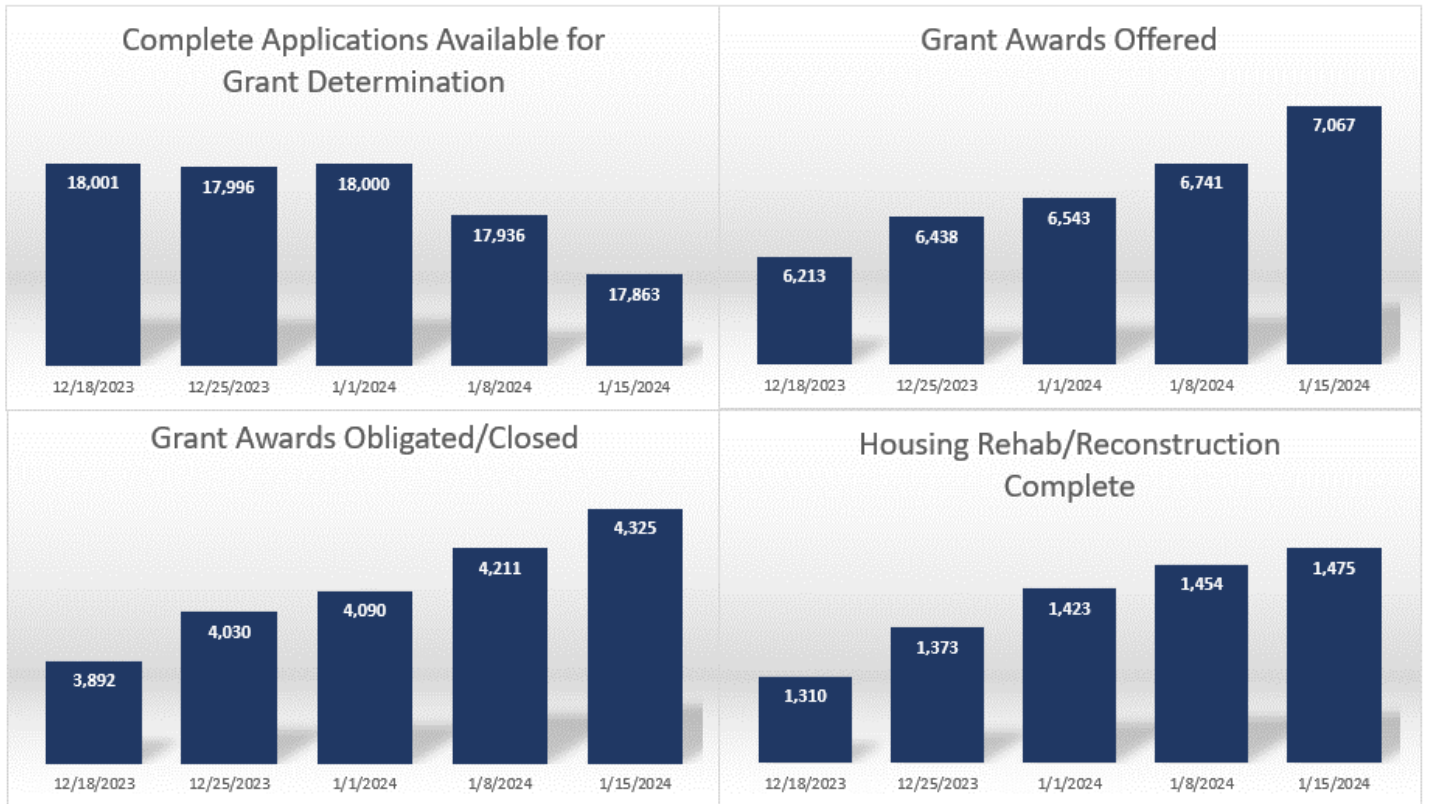






Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	164	0.9%	118	1.7%	74	1.7%
American Indian/Alaska Native and White	90	0.5%	59	0.8%	26	0.6%
American Indian/Alaskan Native/Black-African American	205	1.2%	136	1.9%	93	2.2%
Asian	85	0.5%	46	0.7%	27	0.6%
Asian and White	21	0.1%	11	0.2%	6	0.1%
Black/African American	6,867	38.4%	4,119	58.3%	2,584	59.8%
Black/African American and White	197	1.1%	124	1.8%	80	1.9%
Decline to answer	245	1.4%	119	1.7%	67	1.6%
Native Hawaiian/Other Pacific Islander	7	0.0%	7	0.1%	6	0.1%
Native Hawaiian/Other Pacific Islander and White	6	0.0%	5	0.1%	2	0.1%
Other Multi-Racial	201	1.1%	118	1.7%	57	1.3%
White	3,644	20.4%	2,181	30.9%	1,288	29.8%
NOT PROVIDED	6,131	34.3%	24	0.3%	15	0.4%
<b>Total</b>	<b>17,863</b>	<b>100%</b>	<b>7,067</b>	<b>100%</b>	<b>4,325</b>	<b>100%</b>

Female Head of Household % of Complete Apps: 45%



Appendix A Table 11: Submitted Applications and Grants Offered by House District.

House District	Submitted Applications	Grant Awards Offered	House District	Submitted Applications	Grant Awards Offered	House District	Submitted Applications	Grant Awards Offered
1	2	1	37	313	123	73	471	203
2	9	2	38	19	3	74	149	42
3	13	4	39	25	8	75	110	40
4	10	5	40	51	15	76	94	33
5	3	2	41	36	8	77	59	19
6	1	1	42	64	14	78	129	41
7	3		43	11	2	79	140	42
8			44	27	11	80	51	14
9			45	8	2	81	442	212
10			46	49	9	82	86	28
11	9	2	47	303	120	83	433	165
12	15	4	48	42	9	84	274	87
13	25	10	49	99	31	85	110	35
14	12	4	50	103	29	86	285	105
15	6	2	51	964	480	87	232	77
16	40	15	52	610	285	88	68	20
17	41	16	53	978	447	89	40	11
18	29	9	54	955	425	90	88	24
19	8	2	55	751	350	91	163	16
20	3		56	453	187	92	271	90
21			57	1,130	576	93	152	16
22	56	10	58	617	261	94	81	17
23	21	4	59	66	28	95	166	67
24	48	15	60	264	97	96	64	18
25	51	19	61	43	18	97	347	96
26	48	11	62	75	27	98	96	11
27	30	12	63	56	17	99	327	74
28			64	32	9	100	379	137
29	54	21	65	28	10	101	36	13
30	69	20	66	23	9	102	204	53
31	13	4	67	35	6	103	191	72
32	269	113	68	39	13	104	83	31
33	275	116	69	15	5	105	266	103
34	824	380	70	29	11	Unknown		
35	332	139	71	30	11	<b>Total</b>	<b>17,863</b>	<b>7,067</b>
36	223	99	72	891	357			



Appendix A Table 12: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Applications	Grant Awards Offered
1	327	110
2	1,929	910
3	788	271
4	698	167
5	339	39
6	810	334
7	413	125
8	931	328
9	156	44
10	381	117
11	247	88
12	814	285
13	228	93
14	121	39
15	128	46
16	71	26
17	372	149
18	374	148
19	1,575	679
20	2,658	1,258

Senate District	Submitted Applications	Grant Awards Offered
21	972	441
22	149	33
23	30	9
24	120	32
25	767	311
26	175	47
27	1,192	540
28	146	48
29	116	28
30	523	219
31	89	24
32	33	8
33	43	10
34	67	30
35	40	16
36		
37	3	2
38	9	5
39	29	8
Unknown		
<b>Total</b>	<b>17,863</b>	<b>7,067</b>



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Applications and Grants Offered by Parish.

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Acadia	710	103	30
Allen	821	135	44
Ascension	1,493	337	125
Assumption	605	237	91
Avoyelles			
Beauregard	1,631	196	84
Bienville	1		
Bossier	1		
Caddo	269	41	15
Calcasieu	12,504	1,850	838
Cameron	1,068	172	68
Catahoula	1		
Claiborne			
Concordia			
De Soto			
East Baton Rouge	1,918	369	129
East Feliciana	235	74	30
Evangeline			
Franklin			
Grant	345	47	10
Iberia	460	131	37
Iberville	404	94	28
Jackson	72	9	6
Jefferson	10,086	1,847	627
Jefferson Davis	988	157	49
La Salle	45		
Lafayette	553	96	29
Lafourche	6,984	1,819	833
LaSalle		10	1
Lincoln	98	10	2
Livingston	2,104	368	151

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Morehouse	131	28	9
Natchitoches	222	23	4
Orleans	7,318	1,755	426
Ouachita	433	80	30
Plaquemines	876	219	86
Pointe Coupee	74	17	6
Rapides	1,258	125	41
Red River	1		
Richland			
Sabine	161	16	3
St. Bernard	959	131	41
St. Charles	2,754	730	333
St. Helena	672	347	162
St. James	1,448	489	224
St. John the Baptist	4,007	1,048	527
St. Landry	604	81	22
St. Martin	353	73	12
St. Mary	427	115	34
St. Tammany	2,751	396	126
Tangipahoa	4,495	1,371	526
Terrebonne	8,193	2,355	1,124
Union	103	13	4
Vermilion	677	105	29
Vernon	497	57	18
Washington	753	137	44
Webster			
West Baton Rouge	101	17	4
West Carroll			
West Feliciana	41	9	1
Winn	135	16	4
Other Parishes		8	
<b>Total</b>	<b>82,840</b>	<b>17,863</b>	<b>7,067</b>

\*Pipeline #6: FEMA Major/Severe Data Updated

\*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

\*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

\*Pipeline #46: FEMA Data Updated



Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	69	30	\$2,503,825.43	9	\$853,282.39
Allen	82	44	\$3,728,702.84	34	\$2,986,447.78
Ascension	182	125	\$7,734,260.91	65	\$4,422,258.01
Assumption	136	91	\$6,965,446.67	57	\$4,787,326.14
Beauregard	90	84	\$7,816,411.68	54	\$5,212,598.39
Caddo	24	15	\$606,792.84	4	\$275,050.09
Calcasieu	775	838	\$72,439,362.16	571	\$51,800,525.25
Cameron	66	68	\$6,085,883.68	37	\$3,758,202.84
East Baton Rouge	211	129	\$6,766,193.18	67	\$3,932,125.05
East Feliciana	42	30	\$2,873,041.57	16	\$1,397,293.26
Grant	33	10	\$836,525.70	4	\$397,549.19
Iberia	89	37	\$2,850,101.94	17	\$1,295,806.76
Iberville	63	28	\$2,475,708.79	18	\$1,702,602.32
Jackson	3	6	\$424,220.79	3	\$252,100.11
Jefferson	1,064	627	\$29,169,398.94	321	\$17,000,136.38
Jefferson Davis	88	49	\$3,633,207.05	35	\$2,769,054.80
LaSalle	9	1	\$116,730.01		
Lafayette	61	29	\$1,690,836.61	12	\$698,140.36
Lafourche	734	833	\$66,619,126.80	548	\$46,220,204.45
Lincoln	6	2	\$141,516.54	2	\$141,516.54
Livingston	170	151	\$11,485,838.35	101	\$8,153,624.35
Morehouse	16	9	\$700,917.30	4	\$227,683.42
Natchitoches	18	4	\$281,901.98	2	\$108,213.89
Orleans	1,220	426	\$16,340,089.41	161	\$6,169,419.08
Ouachita	48	30	\$1,779,101.26	10	\$767,456.93
Plaquemines	116	86	\$6,262,728.22	40	\$3,461,153.23
Pointe Coupee	11	6	\$513,318.18	6	\$513,318.18
Rapides	76	41	\$3,070,060.11	21	\$1,726,043.72
Sabine	12	3	\$240,859.45		
St. Bernard	81	41	\$1,301,364.23	16	\$523,653.99
St. Charles	324	333	\$25,007,858.28	238	\$19,449,487.89
St. Helena	160	162	\$13,677,240.65	114	\$10,365,638.00
St. James	234	224	\$16,977,497.48	144	\$12,162,132.71
St. John the Baptist	402	527	\$34,353,131.09	381	\$26,677,234.34
St. Landry	54	22	\$1,778,984.28	12	\$1,065,435.73
St. Martin	59	12	\$808,617.95	7	\$456,422.18
St. Mary	73	34	\$2,339,582.64	19	\$1,440,110.28
St. Tammany	224	126	\$493,771.68	60	\$2,717,815.69
Tangipahoa	687	526	\$40,094,665.23	334	\$27,432,910.43
Terrebonne	860	1,124	\$90,286,549.78	721	\$62,417,596.41
Union	9	4	\$177,162.75	1	\$73,824.56
Vermilion	68	29	\$2,107,989.29	15	\$1,194,416.14
Vernon	31	18	\$1,272,126.63	10	\$833,347.82
Washington	88	44	\$2,611,013.81	31	\$2,026,505.87
West Baton Rouge	13	4	\$230,005.59	1	\$34,329.71
West Feliciana	6	1	\$82,586.30	1	\$82,586.30
Winn	12	4	\$712,420.54	1	\$83,157.36
Other	8				
<b>Total</b>	<b>8,907</b>	<b>7,067</b>	<b>\$505,464,676.59</b>	<b>4,325</b>	<b>\$340,065,738.32</b>