

Restore Louisiana Homeowner Assistance Program Situation & Pipeline Report #65 February 12 – February 19, 2024

Issued: February 19, 2024



Table of Contents

Program Overview	3
Homeowner Phase Prioritization Factors	3
Eligibility	
Homeowner Program Steps	
Program Outreach	
Executive Summary	
Program Mobile and Event Outreach	ε
Table 1: Completed Outreach:	6
Table 2: Homeowner Program Snapshot	
Table 3: Key Program Statistics: Totals to Date.	8
Table 8: Demographic Information for Submitted Applications	g
Appendix A Table 11: Submitted Applications and Grants Offered by House District	
Appendix A Table 12: Submitted Applications and Grants Offered by Senate District	11
Appendix B Table 13: FEMA Verified Loss > \$3,000, Submitted Applications and Grants Offered by Parish	12
Appendix C Table 14: Grant Awards by Parish	13



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms	March 22, 2024	\$1.27 B
2	+ Hurricanes Laura & Delta	March 22, 2021	+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program's phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a mostimpacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address' repairs are complete or incomplete.



February 12, 2024 - February 19, 2024



Based on current funding limitations and federal guidance, to be placed in a phase, you must have:

- (1) owned and still own the damaged home
- (2) occupied the home at the time of the disaster
- (3) sustained FEMA IA damages of \$3,000 or greater for repairs
- (4) NOT received or expect to receive structural insurance payments greater than \$50k

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI	
	LESS THAN 50% AMI	<						
HOUSEHOLD INCOME	BETWEEN 50% & 80% AMI		<	<				
	GREATER THAN 80% AMI				✓	✓	✓	
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	<		N/A	
GEOGRAPHI	OTHER IMPACTED					<	IN/A	
HOMEOWNER 62+ AND/OR HOUSEHOLD	YES	N/A	<		N1/4	21/2	NI/A	
MEMBER WITH DISABILITY	N0			<	N/A	N/A	N/A	
STATUS OF REPAIRS	COMPLETE			NI/A	NI/A			<
	INCOMPLETE	N/A	N/A	N/A	✓	<		

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1-6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes

February 12, 2024 - February 19, 2024

Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.



Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.



The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.



Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.



During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.



The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.



After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between SOLUTION 1: Program Managed Construction or SOLUTION 2: Homeowner Managed Construction prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- Solution 1 Reconstruction
- Solution 2 Reconstruction
- Solution 2 10 Tips for Hiring a
- Contractor
- Solution 2 Mobile Home Unit Repair
- Fortified Construction Checklist
 Fortified Roof Checklist

Options

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.



After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.



Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

• The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore Louisiana Homeowner Assistance Program online by logging into their account at restore.la.gov or by calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - o Phase 1 on May 11, 2022
 - o Phase 2 3 on Aug. 24, 2022
 - Phase 4 5 on Nov. 28, 2022
 - o Phase 6 on Dec. 15, 2022
 - o Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- As of 2/19/2024, survey submissions increased by 0 from the previous week, making the total submissions 39,323. 25,732 homeowners were determined to be in Phases I – VII.
- 25,703 environmental reviews have been completed, representing 99.9% of the 25,732 homeowners in Phases I VII.
- 25,677 homeowners, from Phases I VII, have been invited to start an application. 17,416 applications have been submitted, representing 68% of the homeowners invited to start an application.
- There has been a total of 8,426 grant awards offered to homeowners totaling \$587,329,559.99. Of those, 4,957 homeowners have closed on their grant agreements, obligating \$382,015,055.20.
- 1,776 Housing projects have been completed to date.

Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
4th Qtr. '23	92

No planned Mobile Outreaches scheduled to take place in the next reporting period.

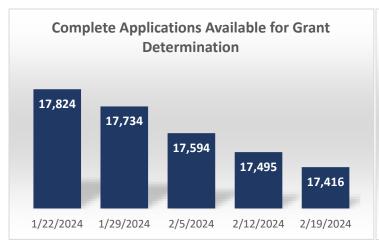


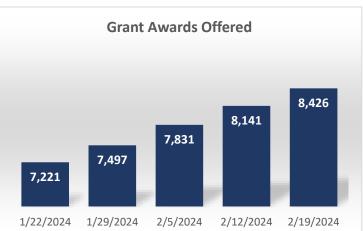
Table 2: Homeowner Program Snapshot.

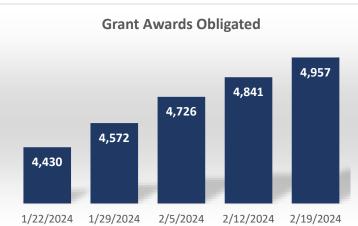
Restore 2020 Homeowner Program Weekly Snapshot As of Weekly As of Restore Table Barrell As of Barrell A					
Activity	2/12/2024	Activity	2/19/2024	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,993	0	43,993		
Non-Submitted Surveys	4,670	0	4,670		
Submitted Surveys	39,323	0	39,323	100%	
Working Phases (1-7) Total	25,731	1	25,732	65%	
Phase I	16,596	0	16,596	42%	
Phase II	2,028	0	2,028	5%	
Phase III	2,406	1	2,407	6%	
Phase IV	3,246	0	3,246	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	291	0	291	1%	
Non-Working Phases Total	13,592	-1	13,591	35%	
Environmental Reviews	10,000	-	,	2272	
Environmental Reviews Available to Work	42	-13	29		
Environmental Reviews Completed	25,689	14	25,703		
Home Inspections	20,000		20,700		
Home Inspections Available to Work	196	-11	185	T	
Total Home Inspections Completed	17.068	-72	16,996		
Applications In Process	17,000	-12	10,990		
Total Number of Invited Applications	25,677	0	25,677		
Applications Not Available for Grant Determination	8,182	79	8,261		
				1000/	
Applications Available for Grant Determination	17,495	-79	17,416	100%	
Pending Grant Determination	7,215	-434	6,781	39%	
Grant Determinations			61%	% Grant Determinations	
Zero Award	519	16	535	3.1%	
Ineligible	1,317	49	1,366	7.8%	
Withdrawn	303	5	308	1.8%	
Appeals In Progress	78	-7	71		
Grant Awards Offered to Applicant	8,141	285	8,426	48.4%	\$587,329,559.9
Grant Awards					, , , , , , , , , , , , , , , , , , ,
Grant Awards Obligated	4,841	116	4,957		\$382,015,055.2
Solution 1 & 1/3	1,781	46	1,827		\$151,421,085.2
Solution 2 & 2/3	2,959	68	3,027		\$225,175,845.5
Solution 3 Only	101	2	103		\$5,418,124.4
Disbursements	101		103		ψ5,+10,12+
Total Disbursements	2,902	162	3,064		\$165,380,958.4
Solution 1 & 1/3	1,165	77	1,242		\$48,629,846.0
Solution 2 & 2/3	1,641	85	1,726		\$111,484,538.6
Solution 3 Only	96	0	96		\$5,266,573.7
Housing Rehab/Reconstruction Complete					+=,===,=,
Housing Rehab/Reconstruction Complete	1,701	75	1,776		
Solution 1 & 1/3	547	17	564		
Solution 2 & 2/3	1,056	58	1,114		
Solution 3 Only	98	0	98		

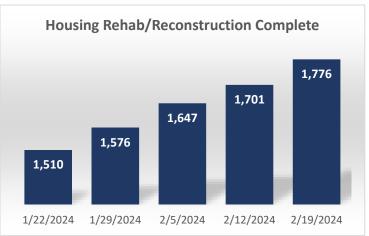


Table 3: Key Program Statistics: Totals to Date.











February 12, 2024 – February 19, 2024

Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	173	1.0%	126	1.5%	80	1.6%
American Indian/Alaska Native and White	96	0.6%	67	0.8%	29	0.6%
American Indian/Alaskan Native/Black- African American	227	1.3%	161	1.9%	101	2.0%
Asian	95	0.6%	59	0.7%	30	0.6%
Asian and White	24	0.1%	16	0.2%	6	0.1%
Black/African American	7,478	42.9%	4,942	58.7%	2,975	60.0%
Black/African American and White	217	1.3%	143	1.7%	88	1.8%
Decline to answer	262	1.5%	147	1.7%	80	1.6%
Native Hawaiian/Other Pacific Islander	7	0.0%	7	0.1%	7	0.1%
Native Hawaiian/Other Pacific Islander and White	5	0.0%	5	0.1%	3	0.1%
Other Multi-Racial	224	1.3%	133	1.6%	74	1.5%
White	3,954	22.7%	2,591	30.8%	1,466	29.6%
NOT PROVIDED	4,654	26.7%	29	0.3%	18	0.4%
Total	17,416	100%	8,426	100%	4,957	100%

Female Head of Household % of Complete

50%



Appendix A Table 11: Submitted Applications and Grants Offered by House District.

House District	Submitted Applications	Grant Awards Offered
1	2	1
2	9	6
3	14	7
4	10	6
5	3	2
6	-	-
7	3	1
8	-	-
9	-	-
10	-	-
11	9	5
12	15	4
13	25	15
14	11	5
15	6	4
16	40	19
17	38	24
18	32	16
19	8	4
20	3	-
21	-	-
22	49	15
23	22	5
24	46	21
25	51	26
26	47	23
27	28	14
28	-	-
29	53	29
30	65	27
31	13	5
32	261	134
33	270	135
34	807	430
35	322	161
36	214	107

		Curret
House	Submitted	Grant Awards
District	Applications	Offered
37	308	147
38	19	12
39	24	13
40	51	21
41	37	12
42	60	27
43	11	2
44	27	11
45	8	4
46	45	12
47	298	132
48	42	15
49	98	43
50	101	37
51	941	516
52	600	331
53	946	495
54	945	483
55	737	404
56	441	213
57	1,104	642
58	606	306
59	63	33
60	254	120
61	43	25
62	72	31
63	53	26
64	32	11
65	27	13
66	24	10
67	34	12
68	39	18
69	14	7
70	27	15
71	29	13
72	879	399

House	Submitted	Grant
District	Applications	Awards Offered
73	452	230
74	145	51
75	105	52
76	93	40
77	58	24
78	127	57
79	139	55
80	51	18
81	433	236
82	85	45
83	420	205
84	262	108
85	105	49
86	273	128
87	232	117
88	66	26
89	39	14
90	82	29
91	162	32
92	265	113
93	151	33
94	79	28
95	161	78
96	60	21
97	336	128
98	92	16
99	315	114
100	362	177
101	35	16
102	198	89
103	187	87
104	82	36
105	249	112
Unknown	-	-
Total	17,416	8,426



Appendix A Table 12: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Applications	Grant Awards Offered
1	319	133
2	1,882	1,039
3	757	354
4	682	249
5	332	69
6	785	380
7	402	186
8	890	402
9	155	62
10	375	157
11	237	101
12	796	338
13	223	109
14	118	56
15	124	65
16	69	36
17	368	174
18	364	174
19	1,543	785
20	2,609	1,400

Senate District	Submitted Applications	Grant Awards Offered
21	947	501
22	142	45
23	30	10
24	118	49
25	747	351
26	174	74
27	1,161	615
28	140	60
29	113	52
30	513	259
31	85	33
32	30	10
33	43	14
34	63	39
35	39	22
36	0	0
37	2	2
38	9	6
39	30	15
Unknown	0	0
Total	17,416	8,426



February 12, 2024 – February 19, 2024

Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Applications and Grants Offered by Parish.

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Acadia	710	99	48
Allen	821	130	56
Ascension	1,493	327	153
Assumption	605	229	112
Beauregard	1,631	191	102
Bienville	1	0	0
Bossier	1	0	0
Caddo	269	41	23
Calcasieu	12,504	1,805	941
Cameron	1,068	170	71
Catahoula	1	0	0
East Baton Rouge	1,918	362	179
East Feliciana	235	71	35
Grant	345	44	14
Iberia	460	130	53
Iberville	404	92	38
Jackson	72	9	7
Jefferson	10,086	1,802	821
Jefferson Davis	988	155	67
La Salle	45	0	0
LaSalle	0	7	1
Lafayette	553	94	37
Lafourche	6,984	1,789	948
Lincoln	98	10	5
Livingston	2,104	358	172
Morehouse	131	27	14
Natchitoches *Pipeline #6: FEMA Major/S	222	23	6

^{*}Pipeline #6: FEMA Major/Severe Data Updated

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Orleans	7,318	1,700	620
Ouachita	433	77	42
Plaquemines	876	206	92
Pointe Coupee	74	19	10
Rapides	1,258	122	62
Red River	1	0	0
Sabine	161	14	5
St. Bernard	959	127	54
St. Charles	2,754	711	374
St. Helena	672	343	175
St. James	1,448	482	255
St. John the Baptist	4,007	1,025	590
St. Landry	604	83	37
St. Martin	353	65	17
St. Mary	427	115	46
St. Tammany	2,751	384	154
Tangipahoa	4,495	1,332	604
Terrebonne	8,193	2,299	1,245
Union	103	13	4
Vermilion	677	104	39
Vernon	497	55	24
Washington	753	132	58
West Baton Rouge	101	17	6
West Feliciana	41	9	2
Winn	135	16	8
Other Parishes	0	1	0
Total	82,840	17,416	8,426

^{*}Pipeline #17 FEMA Major Severe column updated to reflect

FVL>\$5K

^{*}Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

^{*}Pipeline #46: FEMA Data Updated



Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	46	48	\$3,592,463.49	Awara 9	\$917,468.33
Allen	58	56	\$4,732,489.27	39	\$3,371,852.02
Ascension	135	153	\$9,173,411.64	83	\$5,600,603.64
Assumption	106	112	\$8,381,507.95	72	\$5,858,648.51
Beauregard	66	102	\$9,694,970.41	61	\$5,867,836.99
Caddo	16	23	\$944,264.57	7	\$410,862.26
Calcasieu	601	941	\$79,895,311.23	635	\$57,170,561.26
Cameron	58	71	\$6,292,944.12	40	\$3,988,511.02
East Baton Rouge	147	179	\$8,845,774.44	89	\$5,022,460.91
East Feliciana	33	35	\$3,248,662.18	23	\$1,987,719.74
	26	14		5	·
Grant	72	53	\$1,054,625.17	24	\$419,679.56
Iberia			\$3,676,123.72		\$1,791,462.29
Iberville	49	38 7	\$2,935,488.77	20	\$1,814,532.14
Jackson			\$552,011.87	3	\$252,100.11
Jefferson	792	821	\$38,602,117.64	390	\$20,051,335.44
Jefferson Davis	66	67	\$4,413,143.05	39	\$2,939,951.13
LaSalle	6	1	\$116,730.01	0	\$0.00
Lafayette	50	37	\$2,320,693.91	18	\$1,055,706.97
Lafourche	547	948	\$74,649,873.86	615	\$51,748,614.44
Lincoln	3	5	\$345,564.56	2	\$141,516.54
Livingston	131	172	\$12,998,422.88	107	\$8,857,296.80
Morehouse	9	14	\$1,016,371.78	5	\$435,228.83
Natchitoches	16	6	\$291,867.84	2	\$108,213.89
Orleans	927	620	\$24,620,257.54	224	\$8,332,396.75
Ouachita	31	42	\$2,623,971.25	18	\$1,253,137.43
Plaquemines	94	92	\$6,633,978.27	43	\$3,619,170.07
Pointe Coupee	9	10	\$833,829.73	7	\$624,744.73
Rapides	49	62	\$4,443,853.95	25	\$1,925,610.31
Sabine	8	5	\$346,209.88	1	\$85,000.00
St. Bernard	63	54	\$1,800,812.26	24	\$765,545.40
St. Charles	251	374	\$26,768,228.78	252	\$20,143,047.76
St. Helena	133	175	\$14,667,208.06	124	\$11,152,199.69
St. James	189	255	\$19,059,840.32	165	\$13,451,566.86
St. John the Baptist	297	590	\$37,749,419.91	422	\$28,988,986.22
St. Landry	41	37	\$2,635,309.48	16	\$1,358,938.42
St. Martin	46	17	\$1,094,985.59	9	\$579,377.16
St. Mary	60	46	\$3,191,778.82	23	\$1,721,195.80
St. Tammany	172	154	6551500.52	72	\$3,217,677.63
Tangipahoa	544	604	\$46,080,844.06	379	\$31,102,853.40
Terrebonne	658	1,245	\$100,869,841.74	795	\$68,872,417.27
Union	8	4	\$177,162.75	1	\$73,824.56
Vermilion	56	39	\$2,791,504.46	22	\$1,631,122.43
Vernon	23	24	\$1,804,235.74	10	\$833,347.82
Washington	64	58	\$3,492,001.29	34	\$2,270,659.30
West Baton Rouge	9	6	\$342,673.09	1	\$34,329.71
West Feliciana	5	2	\$84,638.44	1	\$82,586.30
Winn	8	8	\$890,639.70	1	\$83,157.36
Other Parishes	1	0	\$0.00	0	\$0.00
Total	6,781	8,426	\$587,329,559.99	4,957	\$382,015,055.20